### MEMORANDUM OF AGREEMENT

# Between: THE CHICAGO HOUSING AUTHORITY And BUSINESS AND PROFESSIONAL PEOPLE FOR THE PUBLIC INTEREST

### Introduction

This Memorandum of Agreement ("MOA") defines the Chicago Housing Authority's ("CHA") responsibilities and commitments to Business and Professional People for the Public Interest ("BPI") and is in response to BPI's requests for enhanced mobility services for LeClaire Courts City-State Leaseholders ("LeClaire Families"). CHA and its contracted vendors will provide all LeClaire City-State families with information regarding their relocation options (e.g. public housing, housing choice voucher). Families who choose to relocate to the private market with a Housing Choice Voucher will receive enhanced mobility services, as indicated in the Responsibilities below.

# Responsibilities

Under this MOA, the parties agree that CHA and its contracted vendors shall provide the following enhanced mobility services for LeClaire city-state families who were leaseholders as of October 14, 2008 and choose to relocate to the private market with a Housing Choice Voucher:

- a. CHA, through its contracted Relocation Provider, shall maintain a portfolio of sufficient inventory of satisfactory apartments in low poverty and opportunity areas. The Relocation Provider shall provide quarterly reports of this portfolio to CHA.
- b. CHA, through its contracted Relocation Provider, shall provide photographs to show examples of available units during consultation meetings with LeClaire Families.
- c. CHA, through its contracted Relocation Provider, shall provide hands-on assistance in fostering and closing landlord-tenant relationships, including, but not limited to, meeting with LeClaire Families individually before building closures, providing transportation to make HCV program appointments, providing transportation to view multiple available units and meeting with the landlord at the time of unit inspection.
- d. CHA, through its Housing Choice Voucher Contractor(s), shall expedite inspections for LeClaire Families. CHA will make reasonable efforts to insure inspections are completed within three (3) days of the landlord's confirmation that the unit is ready for inspection.
- e. CHA, through its contracted Relocation Provider, shall strongly encourage all LeClaire Families to consider opportunity areas. The Relocation Provider shall provide Opportunity Counseling services that explain the benefits of opportunity areas. In addition, the Relocation Provider shall provide community tours of low poverty and opportunity areas to assist LeClaire Families in identifying neighborhoods that meet their

family needs. LeClaire Families who choose to relocate to an opportunity area shall be shown a minimum of five (5) listings in opportunity areas and be able to view a minimum of three (3) units all in opportunity areas.

- f. CHA, through its contracted Good Neighbor Training provider, shall provide LeClaire Families with Good Neighbor Training Sessions that include hands-on and role-playing learning experiences in home maintenance and housekeeping; choosing the best available schools for their children; community building and communication skills; and financial awareness. These workshops shall be made available for LeClaire Families prior to their relocation from LeClaire Courts.
- g. CHA, through its contracted Relocation Provider, shall provide one (1) follow-up visit within 30 days of relocation. The Relocation Provider will coordinate and attend a joint meeting with the case management provider (e.g. FamilyWorks) and the resident to ensure each LeClaire Family has the opportunity to engage in continued support services. FamilyWorks agencies provide housing, clinical, employment and support services that are of critical importance to public housing and temporary HCV families. Effective November 1, 2008, CHA is directly administering the FamilyWorks program. CHA shall ensure that all LeClaire Families receive services, at a minimum, through the end of the current FamilyWorks contract term, December 2009.
- h. CHA, through its contracted Relocation Provider, shall provide an additional follow-up visit to families who relocated with a Housing Choice Voucher 90 days prior to their lease expiring to ensure families are afforded a realistic opportunity to make a second move through enhanced mobility services. If the family is interested in making a second move, the family will be referred to the Relocation Provider for continued Opportunity Counseling and relocation support, as described above.

## Execution

Attest:

a. This memorandum shall take effect upon its signing by authorized representatives of each organization.

Date

Date