- 1. This action originated with a Charge of Discrimination filed by Debra Braz with the Equal Employment Opportunity Commission, alleging violations of Title VII of the Civil Rights Act of 1964, as amended ("Title VII"). A copy of the Charge of Discrimination is attached hereto as Exhibit A.
- 2. Debra Braz filed a Charge of Discrimination on May 7, 1997 and an Amended Charge of Discrimination on June 16, 1997. The Charge of Discrimination, as amended, is designated as Charge No. 380970895. In her Charge of Discrimination, Ms. Braz alleged that she was denied a job based on her race or age, that she was subjected to illegal sexual harassment, and that she was discharged based on her sex or age and because she refused to sign a mandatory arbitration agreement. On June 3, 1998, the EEOC issued a reasonable cause finding on one specific issue in

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- 3. Plaintiff, Equal Employment Opportunity Commission ("EEOC"), subsequently filed this lawsuit in the United States District Court for the Western District of Washington at Tacoma on July 24, 1998. In its complaint, the EEOC alleged that SCI violated Title VII by terminating Ms. Braz in retaliation for her refusal to sign SCI's arbitration policy. Ms. Braz is pursing the other allegations raised in the Charge of Discrimination through private litigation with outside counsel.
- 4. Defendant denied the allegations of discrimination in the EEOC's complaint and asserted several affirmative defenses.
- 5. The parties want to conclude fully and finally all claims arising out of the EEOC's complaint in this matter. They enter into this Consent Decree to further the objectives of equal employment opportunity as set forth in Title VII.

NON-ADMISSION OF LIABILITY AND NON-DETERMINATION BY THE COURT

- 6. This Consent Decree is not an adjudication or finding on the merits of this case and shall not be construed as an admission by SCI of a violation of Title VII.
- 7. The Commission agrees not to further pursue this lawsuit on behalf of Debra Braz against SCI, subject to the limitations provided by the Consent Decree and to the performance by SCI of the promises and representations contained within this Consent Decree.

JURISDICTION AND VENUE

8. Jurisdiction of this Court is invoked pursuant to 28 U.S.C. §§451, 1331, 1337, 1343 and 1345. This action is authorized and instituted pursuant to sections 706(f)(1) and (3) of Title VII of the Civil Rights Act of 1964, as amended, 42 U.S.C. sections 2000e-5(f)(1) and (3) ("Title VII"),

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CONSENT DECREE - PAGE 2

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and Section 102 of the Civil Rights Act of 1991, 42 U.S.C. §1981a. The employment practices alleged to be unlawful in the complaint filed herein occurred within the jurisdiction of the United States District Court for the Western District of Washington at Tacoma.

SETTLEMENT SCOPE

- 9. This Consent Decree effectuates the full, final and complete resolution of those allegations of unlawful employment practices encompassed by the complaint filed by the Commission in this matter. This Consent Decree in no way affects Ms. Braz's right to pursue the allegations set forth in the Charge of Discrimination she filed with the Commission against SCI. By Court Order dated September 29, 1999, the Court granted Ms. Braz's motion to intervene in this lawsuit. Accordingly, nothing in this Consent Decree shall prohibit Ms. Braz from seeking monetary relief from SCI for the allegations set forth in the Charge of Discrimination.
- 10. This Consent Decree covers only facilities operated by SCI in areas located within the jurisdiction of the Ninth Circuit, namely Washington, Oregon, Idaho, Montana, Hawaii, Alaska, Arizona, Nevada, California and Guam.
- 11. This Consent Decree in no way affects EEOC's right to process, in accordance with standard Commission procedures, charges filed against SCI alleging violations of any federal statute enforced by the Commission. Charges not affected by this Consent Decree include those pending as of the effective date of the agreement and those filed in the future. Processing of charges not affected by this Consent Decree includes the administrative investigation, conciliation and commencement of civil actions on the basis of such charges.
- 12. The terms of this Consent Decree are the product of negotiation between the Commission and SCI. Concepts reflected in this Consent Decree are not intended to be adopted for any purpose other than the implementation of the decree.

INJUNCTIVE AND OTHER RELIEF

13. SCI reaffirms its commitment to comply with Title VII and all other federal, state and local anti-discrimination laws in its employment decisions. In furtherance of this policy, SCI shall monitor the affirmative obligations of this Decree and will ensure that no employee will be subjected

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CONSENT DECREE - PAGE 3

to retaliation for making a charge, testifying, assisting or participating in any investigation,

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proceeding, or hearing associated with this action. The term "retaliation" includes providing an unwarranted or unfounded negative employment reference to prospective employers of persons who gave statements and/or testimony in this litigation or the administrative proceedings underlying this litigation.

- 14. SCI, its officers, agents, successors, assigns and employees are hereby enjoined from requiring its employees working at SCI entities operating in Washington, Oregon, Idaho, Montana, Hawaii, Alaska, Arizona, Nevada, California and Guam to sign as a term and condition of employment an employment agreement which requires that the employee submit federal discrimination claims to arbitration. SCI, its officers, agents, successors, assigns and employees are further enjoined from retaliating against any employee working at SCI entities operating in Washington, Oregon, Idaho, Montana, Hawaii, Alaska, Arizona, Nevada, California and Guam who challenges or opposes the imposition and use of such an arbitration policy.
- 15. SCI agrees that as of the effective date of this Consent Decree, it will forever cease to distribute to any employee or applicant at an SCI location in the Ninth Circuit the arbitration policy entitled "Principles of Employment" (Exhibit C).
- SCI also agrees to distribute a memorandum (Exhibit D) to each employee located at SCI entities operating in Washington, Oregon, Idaho, Montana, Hawaii, Alaska, Arizona, Nevada, California and Guam which informs employees that the arbitration policy entitled "Principles of Employment" issued in May 1997 does not cover federal employment discrimination claims. (Exhibit C). The memorandum will be addressed to "All Employees of SCI Affiliates in the Ninth Circuit Who Have Signed "Principles of Employment." Distribution of the memorandum (Exhibit D) shall take place at an employee staff meeting called no later than 30 days of the date of execution of this Consent Decree at each SCI location in Washington, Oregon, Idaho, Montana, Hawaii, Alaska, Arizona, Nevada, California and Guam. The employee staff meeting shall be presided over by an appropriate SCI official working at each SCI location in the Ninth Circuit. At the employee staff meeting, the SCI official presiding over the meeting shall discuss the contents of the

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memorandum (Exhibit D) and shall answer employee questions relating to the memorandum.

With respect to employees who are unable to attend the staff meeting referenced above, SCI will mail a copy of the memorandum (Exhibit D) to the home address of each such employee, with a cover letter which provides the name and telephone number of an SCI representative who may be contacted regarding questions about the memorandum (Exhibit D) or changes to the "Principles of Employment."

Washington, Oregon, Idaho, Montana, Hawaii, Alaska, Arizona, Nevada, California and Guam who have **not** previously signed the arbitration policy entitled "Principles of Employment" (Exhibit C), SCI specifically agrees that the only arbitration agreement it may request such employees to sign is the Amended Principles of Employment, attached hereto as Exhibit E. Paragraph 18 will also apply to applicants for employment hired by SCI for SCI entities operating in Washington, Oregon, Idaho, Montana, Hawaii, Alaska, Arizona, Nevada, California and Guam on or after the effective date of this Consent Decree. In the event that any SCI employee currently working at SCI entities operating in Washington, Oregon, Idaho, Montana, Hawaii, Alaska, Arizona, Nevada, California and Guam or any applicant for employment who has **not** previously signed the arbitration policy entitled "Principles of Employment" (Exhibit C) asks to participate in a voluntary arbitration program with SCI, SCI agrees to provide to the requesting employee or applicant for employment the Amended Principles of Employment, attached hereto as Exhibit E.

B. Anti-Discrimination Policies and Procedures

18. SCI shall institute and carry out policies and practices that establish antidiscrimination policies, procedures and training for employees, supervisors and management personnel, to the extent not already established.

C. Posting

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19. SCI will post a notice expressing, among other things, SCI's support of and compliance with the federal laws enforced by the EEOC. The notice shall be posted on centrally located bulletin boards at each SCI location in Washington, Oregon, Idaho, Montana, Hawaii,

Alaska, Arizona, Nevada, California and Guam for a period of one (1) year following entry of this Decree. The notice shall include the following language:

Without admitting liability, SCI has agreed to the settlement of an employment discrimination lawsuit brought by the EEOC. Pursuant to the settlement, SCI will continue and expand its support of and compliance with federal anti-discrimination and equal employment opportunity laws. SCI is committed to providing its employees with a work environment free from discrimination and retaliation.

D. Records and Reporting

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- 20. SCI shall report in writing and in affidavit form to the EEOC on a semi-annual basis, beginning six months from the date of the entry of this Decree, and thereafter every six months for the duration of the Decree, the following information:
 - a. The names of all employees working in SCI entities operating in Washington, Oregon, Idaho, Montana, Hawaii, Alaska, Arizona, Nevada, California and Guam who have received the memorandum (Exhibit D) described in paragraph 17 and who have attended the staff meeting described in paragraph 17. The name of the SCI official presiding over the staff meeting outlined in paragraph 17, the date of the staff meeting, and a brief summary of the information provided to employees at the staff meeting shall also be provided.
 - b. The names of all current employees, new hires, or applicants for employment who have requested and/or received a copy of the document entitled Amended Principles of Employment (Exhibit E), the date such request was made and a statement reflecting whether or not the requesting employee executed the Amended Principles of Employment.
 - c. Any changes, modifications, revocations or revisions to its policies and procedures which concern or affect the subject of arbitration of employment disputes brought by employees working at SCI entities operating in Washington, Oregon, Idaho, Montana, Hawaii, Alaska, Arizona, California and Guam;
 - d. During the preceding six-month period, the names of any individuals who

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Office of the General Counsel 1801 "L" Street, N.W. Washington, D.C. 20507

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ORDER APPROVING CONSENT DECREE

The Court having considered the foregoing Consent Decree entered into by the parties,

HEREBY ORDERS THAT the foregoing Consent Decree is approved. This lawsuit is hereby dismissed with prejudice and without costs or attorneys' fees to any party. The Court will have jurisdiction over any action to enforce the Consent Decree approved herein.

DATED this 2-5 day of _______, 1999.

WAITED STATES DISTRICT JUDGE

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Debra M. Braz	(360) 876-	-9200		
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behavior, because of my sex, female, in violation of Title VII of the Civil Rights Act of 1964, as amended, and because of my age, 43 years, in violation of the Age Discrimination in Employment Act of 1967, as amended. A much younger male was selected for the position.					
I want this charge filed with both the EEOC and the State or NOTARY - (When necessar local Agency, if any. I will advise the agencies if I change my address or telephone number and cooperate fully with them in the processing of my charge in accordance with their procedures.	have read the f my knowledge	e above ci	narge and that		
I declare under penalty of perjury that the foregoing is true SIGNATURE OF COMPL SUBSCRIBED AND SW (Day, month, and year) Charging Party (Signature) EEOC FORM 5 (Rev. 06/92)	ORN TO BE	FORE ME	di abra-		

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if is true to the h	hat I have read the above charge and that
versiting of my charge in accordance with their procedures.	est of my knowledge, information and belief
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Case 3:98-cv-05421-FDB Document 37 Filed 01/25/2000 Page 14 of 28 U.S. EQL EMPLOYMENT OPPORTUNITY C MISSION

Seattle District Office

JUN - 3 1998

Federal Office Building 909 First Avenue, Suite 400 Seattle, WA 98104 PH: (206) 220-6883 TDD: (206) 220-6882 FAX: (206) 220-6911

Debra Braz 3117 Villa Carmel Drive Port Orchard, WA 98366 Charge No 380970895

Miller Woodlawn Funeral Home/SCI 5505 Kitsap Way Bremerton, WA 98312

DETERMINATION

Under the authority vested in me by the Commission, I issue the following determination as to the merits of the subject charge filed under Title VII of the Civil Rights Act of 1964, as amended and the Age Discrimination in Employment Act.

All requirements for coverage have been met. The Charging Party alleged that she was discriminated against in violation of Title VII of the Civil Rights Act because of her sex, and the Age Discrimination in Employment Act because of her age, 43 in that she was denied a Funeral Director position, was subjected to sexual harassment and was discharged.

I have considered all the evidence disclosed during the investigation and have determined that there is insufficient evidence to conclude that the Charging Party was denied the Funeral Director position based on her race or age, insufficient evidence to show that she was subjected to illegal sexual harassment, and insufficient evidence to show that she was discharged based on her sex or age.

I have determined that there is reasonable cause to believe that the Charging Party was discharged in violation of the statues enforced by the EEOC. The investigation revealed that the Respondent requires an employee to sign an arbitration agreement as a condition of employment. This agreement requires a waiver of the right to litigate discrimination claims in a judicial forum. The Charging Party was discharged in retaliation against her refusal to execute the arbitration agreement required by the Respondent.

Upon finding that there is reason to believe that violations have occurred, the Commission attempts to eliminate the alleged unlawful practices by informal methods of conciliation. Therefore, the Commission now invites the parties to join with it in reaching a just resolution of this matter. The Commission will also consider compensatory and punitive damages under Title VII and the ADEA.

Charge No. 380970895: Determination

If the Respondent declines to discuss settlement or when, for any other reason, a settlement acceptable to the office Director is not obtained, the Director will inform the parties and advise them of the court enforcement alternatives available to aggrieved persons and the Commission. A Commission representative will contact each party in the near future to begin conciliation.

On behalf of the Commission:

JUN - 3 1998

JEANETTE M. LEINO, Director Seattle District Office

Principles of Employment

Your employer, identified below (the "Company"), recognizes that its employees are its most valuable assets and are vital to its success. We also recognize the importance of treating our employees with the utmost dignity and respect. We believe in the principles of honesty, fairness and respect for individual freedoms, and are committed to upholding the highest standards of professionalism and integrity in our operations. For these reasons, we have adopted certain policies governing workplace conduct. The Company is committed to strict compliance with these policies and asks all of its employees to agree to abide by these policies as well. A recap of some of these policies (which are more fully described in the Company's Employee Handbook) follows:

- We are an equal opportunity employer. Discrimination based upon an individual's race, color, religion, national origin, gender, age or disability will not be permitted or tolerated.
- Our policy against harassment, including sexual harassment, was designed to provide a comfortable
 and professional working environment for everyone. It prohibits harassment of any kind in our
 workplace, especially if it is based upon the factors listed above.
- Our Problem Solving Procedure gives you the right to discuss any work-related problems with management and expect a timely and reasonable response. In the event that you are not satisfied with that response, you have the right to appeal to successively higher levels of management, up to the President of the Company.
- We prohibit retaliation against any employee for exercising his/her rights under company policy or the law. Employees who feel that they are being retaliated against should bring their concern to management's attention immediately for prompt action.
- We are committed to maintaining a safe, healthful and productive working environment for all of our employees. In keeping with that goal, we have adopted a strict policy prohibiting the use, possession or sale of alcohol or illegal drugs while on Company property, on Company business or while operating a Company-owned vehicle. We have also adopted a policy prohibiting weapons in the workplace.
- We have established an Employee Assistance Program, which provides a confidential counseling and referral service designed to help you and your family deal with various personal problems. Also, in the interest of promoting better communication between the Company and its employees, and to facilitate the identification and resolution of workplace problems, we have established a confidential, toll-free telephone number (800-455-1140) to allow employees to express any concerns they have pertaining to workplace issues.

The purpose of the above policies is to assure fair, safe and pleasant working conditions for all of the Company's employees. However, we recognize that disputes may arise from time to time, which must be resolved in a fair and efficient manner. In order to ensure equitable, efficient and cost-effective resolution of these matters, employment-related disputes will be resolved by arbitration, in accordance with the following procedures:

1. <u>Matters Subject To Arbitration</u>. Employee and the Company agree that, except for the matters identified in Section 2 below, all disputes relating to any aspect of Employee's employment with the Company shall be resolved by binding arbitration. This includes, but is not limited to, any claims against the Company, its affiliates or their respective officers, directors, employees, or agents for breach of contract, wrongful discharge, discrimination, harassment, defamation, misrepresentation, and emotional distress, as well as any

disputes pertaining to the meaning or effect of this Agreement. The arbitration shall be conducted in accordance with the procedures attached hereto as Exhibit "A." This agreement to arbitrate shall cover disputes arising both before and after the execution of this document, except to the extent that any litigation has already been filed as of the date hereof.

- 2. <u>Exclusions</u>. It is expressly agreed and understood that this Agreement shall not govern claims for workers' compensation or unemployment benefits, claims brought to enforce any noncompetition or confidentiality agreement which may exist between the parties, or any claim by the Company against Employee which is based upon fraud, theft or other dishonest conduct of Employee.
- 3. <u>Notification/Timeliness Of Claims</u>. Any claim which either party has against the other must be presented in writing by the claiming party to the other within one year of the date the claiming party knew or should have known of the facts giving rise to the claim. Otherwise, the claim shall be deemed waived and forever barred even if there is a federal or state statute of limitations which would have given more time to pursue the claim.
- 4. <u>Legal Counsel/Costs</u>. Each party may retain legal counsel and shall pay its own costs and attorneys' fees, regardless of the outcome of the arbitration. Each party shall pay one-half of the compensation to be paid to the arbitrator(s), as well as one-half of any other costs relating to the administration of the arbitration proceeding (e.g., room rental, court reporter, etc.).

NOTICE TO EMPLOYEE: BY SIGNING THIS AGREEMENT, YOU ARE AGREEING TO HAVE ANY AND ALL DISPUTES BETWEEN YOU AND YOUR COMPANY (EXCEPT THOSE SPECIFICALLY EXCLUDED IN SECTION 2 ABOVE) DECIDED BY BINDING ARBITRATION AND YOU ARE WAIVING YOUR RIGHT TO A JURY OR COURT TRIAL.

AFFIRMATION OF AT-WILL EMPLOYMENT STATUS. THE PARTIES ACKNOWLEDGE AND AGREE THAT, UNLESS THEY ARE PARTIES TO A WRITTEN EMPLOYMENT AGREEMENT WHICH GUARANTEES EMPLOYMENT FOR A DEFINITE PERIOD OF TIME, EMPLOYEE IS AN EMPLOYEE TERMINABLE AT-WILL, AND THAT THE COMPANY MAY ALTER THE TERMS OF, OR TERMINATE, EMPLOYEE'S EMPLOYMENT IN ITS SOLE DISCRETION, FOR ANY REASON OR NO REASON. EMPLOYEE FURTHER ACKNOWLEDGES THAT HE/SHE IS EMPLOYED BY THE COMPANY IDENTIFIED BELOW AND NOT BY SUCH COMPANYS ULTIMATE PARENT COMPANY, SERVICE CORPORATION INTERNATIONAL, OR ANY OTHER AFFILIATE OF THE COMPANY.

MODIFICATIONS. NEITHER EMPLOYEE'S AT-WILL STATUS NOR ANY OF THE ABOVE PROVISIONS PERTAINING TO ARBITRATION MAY BE MODIFIED EXCEPT BY A WRITTEN AGREEMENT SIGNED BY BOTH EMPLOYEE AND THE COMPANY.

I have read the above, am familiar with its terms and agree that my relationship with my employer shall be governed thereby.

COMPANY:
Signature:
Print Name:
Title:
Date:

ARBITRATION PROCEDURES

- 1. <u>Selection of Arbitrator</u>. An arbitrator shall be selected by mutual agreement of the parties. If the parties are unable to agree on a single arbitrator, each party shall select one arbitrator, and the two arbitrators so selected shall select a third arbitrator. The three arbitrators so selected will then hear and decide the matter.
- 2. <u>Qualification of Arbitrators</u>. All arbitrators must be attorneys, judges or retired judges who are licensed to practice law in the state where the Employee is or most recently was employed by the Company.
- 3. <u>Location of Arbitration Proceedings</u>. The arbitration proceedings shall be conducted within the county in which Employee is or most recently was employed by the Company or at another mutually agreeable location.
- 4. <u>Procedural Rules</u>. Except as otherwise provided herein, the arbitration proceedings shall be conducted in accordance with the statutes, rules or regulations governing arbitrations in the state in which Employee is or most recently was employed by Employer. In the absence of such statutes, rules or regulations, the arbitration proceedings shall be conducted in accordance with the employment arbitration rules of the American Arbitration Association ("AAA"); provided however, that the foregoing reference to the AAA rules shall not be deemed to require any filing with that organization, nor any direct involvement of that organization. In the event of any inconsistency between this Agreement and the statutes, rules or regulations to be applied pursuant to this paragraph, the terms of this Agreement shall apply.
- 5. Award. The arbitrator(s) shall issue a written award, which shall contain, at a minimum, the names of the parties, a summary of the issues in controversy, and a description of the award issued. Upon motion to a court of competent jurisdiction, either party may obtain a judgment or decree in conformity with the arbitration award, and said award shall be enforced as any other judgment or decree.
- 6. <u>Applicable Law.</u> In resolving claims governed by this agreement, the arbitrator shall apply the laws of the state in which the Employee is or most recently was employed by the Company, and/or federal law, if applicable.
- 7. <u>Confidentiality</u>. The parties agree and acknowledge that any arbitration proceedings between them, and the outcome of such proceedings, shall be kept strictly confidential; provided however, that the Company may disclose such information to the extent required by law and to its employees, agents and professional advisors who have a legitimate need to know such information, and the Employee may disclose such information (1) to the extent required by law, (2) to the extent that the Employee is required to disclose same to professional persons assisting Employee in preparing tax returns, and (3) to Employee's legal counsel.



MEMORANDUM

TO:	[All Employees of SCI Affiliates in the 9th Circuit Who Have Signed POE]	
FROM:		
DATE:		
SUBJECT:	Principles of Employment	

You have previously signed an agreement with the Company entitled Principles of Employment. Part of that agreement provides for the resolution of employment-related disputes through arbitration. In an effort to keep up with the evolving laws in this area, and also to make the arbitration process more favorable for employees, the Company has modified its arbitration policy in certain respects. This memorandum is intended to ensure that these changes have been clearly communicated to you. In that regard, please note the following:

- 1. With respect to any type of discrimination claim brought under federal law, as well as claims under any other federal laws administered by the EEOC, arbitration is completely voluntarily on your part. Should you prefer to pursue such a claim through the court system (after filing with the EEOC), you are free to do so.
- All costs pertaining to the arbitration, other than your attorneys' fees (if 2. any), will be paid by the Company.
- 3. To the extent allowed by applicable law, the arbitrator will have discretion to award you attorneys' fees, if you prevail in the arbitration.
- 4. Employment discrimination claims will be governed by the applicable statute of limitations rather than the one-year term provided for other claims subject to arbitration under the Principles of Employment agreement.

Page 2

The Company believes that arbitration is a fair, expedient, and cost-effective method of resolving disputes and that it is far superior to traditional litigation. Therefore, in the event that a dispute should arise between you and the Company, we strongly encourage you to consider arbitration, regardless of the nature of the claim. That being said, we want to make it absolutely clear that arbitration of those claims described in Section 1 above is entirely voluntary on your part.

To the extent that the Principles of Employment agreement you signed contains provisions which are more restrictive or otherwise inconsistent with those outlined above, this memorandum evidences the Company's commitment to apply the provisions set forth above. If you have any questions or would like to discuss this matter, please contact your supervisor.

A:\Arbitration-Memo699

Principles of Employment

Your employer, identified below (the "Company"), recognizes that its employees are its most valuable assets and are vital to its success. We also recognize the importance of treating our employees with the utmost dignity and respect. We believe in the principles of honesty, fairness and respect for individual freedoms, and are committed to upholding the highest standards of professionalism and integrity in our operations. For these reasons, we have adopted certain policies governing workplace conduct. The Company is committed to strict compliance with these policies and asks all of its employees to agree to abide by these policies as well. A recap of some of these policies (which are more fully described in the Company's Employee Handbook) follows:

- We are an equal opportunity employer. Discrimination based upon an individual's race, color, religion, national origin, gender, age or disability will not be permitted or tolerated.
- Our policy against harassment, including sexual harassment, was designed to provide a comfortable and professional working environment for everyone. It prohibits harassment of any kind in our workplace, especially if it is based upon the factors listed above.
- Our Problem Solving Procedure gives you the right to discuss any work-related problems with management and expect a timely and reasonable response. In the event that you are not satisfied with that response, you have the right to appeal to successively higher levels of management, up to the President of the Company.
- We prohibit retaliation against any employee for exercising his/her rights under company policy or the law. Employees who feel that they are being retaliated against should bring their concern to management's attention immediately for prompt action.
- We are committed to maintaining a safe, healthful and productive working environment for all of our employees. In keeping with that goal, we have adopted a strict policy prohibiting the use, possession or sale of alcohol or illegal drugs while on Company property, on Company business or while operating a Companyowned vehicle. We have also adopted a policy prohibiting weapons in the workplace.
- We have established an Employee Assistance Program, which provides a confidential counseling and referral service designed to help you and your family deal with various personal problems. Also, in the interest of promoting better communication between the Company and its employees, and to facilitate the identification and resolution of workplace problems, we have established a confidential, toll-free telephone number (800-455-1140) to allow employees to express any concerns they have pertaining to workplace issues.

The purpose of the above policies is to assure fair, safe and pleasant working conditions for all of the Company's employees. However, we recognize that disputes may arise from time to time, which must be resolved in a fair and efficient manner. In order to ensure equitable, efficient and cost-effective resolution of these matters, employment-related disputes (other than those specifically excluded below) will be resolved by arbitration, in accordance with the following procedures:

1. Matters Subject To Arbitration. Employee and the Company agree that, except for the matters identified in Section 2 below and except as otherwise provided by law, all disputes relating to any aspect of Employee's employment with the Company shall be resolved by binding arbitration. This includes, but is not limited to, any claims against the Company, its affiliates or their respective officers, directors, employees, or agents for breach of contract, wrongful discharge, defamation, misrepresentation, and emotional distress, as well as any disputes pertaining to the meaning or effect of this Agreement. The arbitration shall be conducted in accordance with the procedures attached hereto as Exhibit "A." This agreement to arbitrate shall cover disputes arising both before and after the execution of this document, except to the extent that any litigation has already been filed as of the date hereof.

- 2. <u>Exclusions</u>. It is expressly agreed and understood that this Agreement shall not govern the following: (1) any claims brought under federal discrimination laws (including Title VII of the Civil Rights Act) or any other federal laws administered by the Equal Employment Opportunity Commission, (2) claims for workers' compensation or unemployment benefits, or (3) claims brought to enforce any noncompetition or confidentiality agreement which may exist between the parties.
- 3. <u>Notification/Timeliness Of Claims</u>. Any claim which either party has against the other, other than a claim based on employment discrimination, must be presented in writing by the claiming party to the other within one year of the date the claiming party knew or should have known of the facts giving rise to the claim. Otherwise, the claim shall be deemed waived and forever barred even if there is a federal or state statute of limitations which would have given more time to pursue the claim. Discrimination claims shall be subject to state and federal laws prescribing the limitation period for filing such a claim.
- 4. <u>Legal Counsel/Costs</u>. Each party may retain legal counsel and shall pay its own costs and attorneys' fees, regardless of the outcome of the arbitration; provided however, that the arbitrator may award attorneys' fees and/or costs to the prevailing party when expressly authorized by statute to do so. All other costs pertaining to the arbitration shall be paid by the Company.

NOTICE TO EMPLOYEE: BY SIGNING THIS AGREEMENT, YOU ARE AGREEING TO HAVE ANY AND ALL DISPUTES BETWEEN YOU AND YOUR COMPANY (EXCEPT THOSE SPECIFICALLY EXCLUDED IN SECTION 2 ABOVE AND THOSE OTHERWISE EXCLUDED BY APPLICABLE LAW, IF ANY) DECIDED BY BINDING ARBITRATION AND YOU ARE WAIVING YOUR RIGHT TO A JURY OR COURT TRIAL.

AFFIRMATION OF AT-WILL EMPLOYMENT STATUS. THE PARTIES ACKNOWLEDGE AND AGREE THAT, UNLESS THEY ARE PARTIES TO A WRITTEN EMPLOYMENT AGREEMENT WHICH GUARANTEES EMPLOYMENT FOR A DEFINITE PERIOD OF TIME, EMPLOYEE IS AN EMPLOYEE TERMINABLE AT-WILL, AND THAT THE COMPANY MAY ALTER THE TERMS OF, OR TERMINATE, EMPLOYEE'S EMPLOYMENT IN ITS SOLE DISCRETION, FOR ANY REASON OR NO REASON. EMPLOYEE FURTHER ACKNOWLEDGES THAT HE/SHE IS EMPLOYED BY THE COMPANY IDENTIFIED BELOW AND NOT BY SUCH COMPANY'S ULTIMATE PARENT COMPANY, SERVICE CORPORATION INTERNATIONAL, OR ANY OTHER AFFILIATE OF THE COMPANY.

<u>MODIFICATIONS</u>. NEITHER EMPLOYEE'S AT-WILL STATUS NOR ANY OF THE ABOVE PROVISIONS PERTAINING TO ARBITRATION MAY BE MODIFIED EXCEPT BY A WRITTEN AGREEMENT SIGNED BY BOTH EMPLOYEE AND THE COMPANY.

I have read the above, am familiar with its terms and agree that my relationship with my employer shall be governed thereby.

EMPLOYEE:	COMPANY:
Signature:	Signature:
Print Name:	Print Name:
Date:	Title:
Revised 12/17/99	Date:

W:/legal/joe/forms/PrinciplesEmp-9th Circuit.doc

EXHIBIT "A"

ARBITRATION PROCEDURES

- 1. <u>Selection of Arbitrator</u>. An arbitrator shall be selected by mutual agreement of the parties. If the parties are unable to agree on a single arbitrator, each party shall select one arbitrator, and the two arbitrators so selected shall select a third arbitrator. The three arbitrators so selected will then hear and decide the matter.
- 2. <u>Qualification of Arbitrators</u>. All arbitrators must be attorneys, judges or retired judges who are licensed to practice law in the state where the Employee is or most recently was employed by the Company.
- 3. <u>Location of Arbitration Proceedings</u>. The arbitration proceedings shall be conducted within the county in which Employee is or most recently was employed by the Company or at another mutually agreeable location.
- 4. <u>Procedural Rules</u>. Except as otherwise provided herein, the arbitration proceedings shall be conducted in accordance with the statutes, rules or regulations governing arbitrations in the state in which Employee is or most recently was employed by Employer. In the absence of such statutes, rules or regulations, the arbitration proceedings shall be conducted in accordance with the employment arbitration rules of the American Arbitration Association ("AAA"); provided however, that the foregoing reference to the AAA rules shall not be deemed to require any filing with that organization, nor any direct involvement of that organization. In the event of any inconsistency between this Agreement and the statutes, rules or regulations to be applied pursuant to this paragraph, the terms of this Agreement shall apply.
- 5. Award. The arbitrator(s) shall issue a written award, which shall contain, at a minimum, the names of the parties, a summary of the issues in controversy, and a description of the award issued. Upon motion to a court of competent jurisdiction, either party may obtain a judgment or decree in conformity with the arbitration award, and said award shall be enforced as any other judgment or decree.
- 6. <u>Applicable Law</u>. In resolving claims governed by this agreement, the arbitrator shall apply the laws of the state in which the Employee is or most recently was employed by the Company, and/or federal law, if applicable.
- 7. <u>Confidentiality</u>. The parties agree and acknowledge that any arbitration proceedings between them, and the outcome of such proceedings, shall be kept strictly confidential; provided however, that the Company may disclose such information to the extent required by law and to its employees, agents and professional advisors who have a legitimate need to know such information, and the Employee may disclose such information (1) to the extent required by law, (2) to the extent that the Employee is required to disclose same to professional persons assisting Employee in preparing tax returns, and (3) to Employee's legal counsel.

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United States District Court for the Western District of Washington January 26, 2000

* * MAILING CERTIFICATE OF CLERK * *

Re: 3:98-cv-05421

True and correct copies of the attached were mailed by the clerk to the following:

A Luis Lucero Jr, Esq. EQUAL EMPLOYMENT OPPORTUNITY COMMISSION SEATTLE DISTRICT OFFICE STE 400 909 FIRST AVE SEATTLE, WA 98104-1061

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Judge Burgess