| 1        | Table of Contents                   |   |    |  |  |  |
|----------|-------------------------------------|---|----|--|--|--|
| 2        | INTRODUCTION1                       |   |    |  |  |  |
| 3        | JURISDICTION AND VENUE6             |   |    |  |  |  |
| 4        | PARTIES                             |   |    |  |  |  |
| -        | A.                                  | Plaintiffs  | 7  |  |  |  |
| 5        | B.                                  | Defendants  | 17 |  |  |  |
| 6        | HISTORICAL AND FACTUAL BACKGROUND21 |   |    |  |  |  |
| 7<br>8   | A.                                  | San Francisco's Homelessness Crisis is Rooted in Decades of Racial Redlining and Exclusionary Zoning Practices Designed to Kick Low-Income Black and Brown Families Out.  | 21 |  |  |  |
| 9        | В.                                  | The City's Refusal to Supply Affordable Housing Opportunities Has Perpetuated the Current Homelessness Crisis, Forcing Unprecedented Numbers of Low-Income Residents onto the Streets in One of the Wealthiest Cities in the World. | 25 |  |  |  |
| 11<br>12 | C.                                  | The City Blames Unhoused People for the Crisis it Caused, Subjecting Residents to a Renewed Era of Failed Mass Incarceration Policies, Criminalization, and Racist Policing as a Punishment for Being Poor.                         | 28 |  |  |  |
| 13<br>14 | D.                                  | Affordable Housing is the Only Permanent Solution to Homelessness, Makes Communities Far Safer, and Costs Substantially Less than the City's Useless Punishment Schemes.  | 30 |  |  |  |
| 15       | FACTUAL ALLEGATIONS                 |   |    |  |  |  |
| 16       | A.                                  | San Francisco Does Not Have Enough Shelter Beds to House Thousands of its Unhoused Residents, Forcing Unhoused People to Sleep on the Streets.  | 34 |  |  |  |
| 17<br>18 | B.                                  | San Francisco Has Enacted and Continues to Enforce a Litany of Anti-<br>Homelessness Ordinances and Statutes.   | 37 |  |  |  |
| 19       | C.                                  | The U.S. Constitution Protects Unhoused People from Summary Destruction of Property Without Due Process of Law.   | 39 |  |  |  |
| 20       | D.                                  | HSOC Operations Hide the Extent of the City's Homelessness Crisis By Destroying Signs of Visible Homelessness.  | 39 |  |  |  |
| 21<br>22 | E.                                  | Anatomy and Timeline of an HSOC Sweep Operation: Law Enforcement Threats, Intimidation, and Property Destruction Absent Any Viable Shelter.   | 43 |  |  |  |
| 23<br>24 | F.                                  | HSOC's Customs and Practices Criminalize Homelessness Even Though<br>Unhoused Individuals Have No Genuine, Voluntary Access to Shelter—Contrary<br>to the City's Own Stated Policies.   | 48 |  |  |  |
| 25       | G.                                  | HSOC's Customs and Practices Completely Disregard the City's Prior Notice and Bag and Tag Policies—to Intentionally Engage in Mass Property Destruction   | 49 |  |  |  |
| 26<br>27 | H.                                  | DPW and SFPD Also Conduct Their Own Daily, Independent, and Unlawful Sweep Operations in Violation of City Policy.  | 52 |  |  |  |
| 28       |                                     |   |    |  |  |  |

| 1                               | I. The City's Own Public Records Reveal Rampant Criminalization and Property Destruction and Widespread, Massive Non-Compliance with Constitutional                     |  |   |    |  |
|---------------------------------|---|--|---|----|--|
| 2                               |   |  | ements and the City's Own Written Policies Prohibiting these Practices  | 53 |  |
| 3                               |   | 1.   | The City Regularly Conducts Sweep Operations on Days it Knows it Has Insufficient Shelter   | 53 |  |
| 5                               |   | 2.   | SFPD Continues to Cite or Arrest Thousands of Unhoused People for Sleeping in Public Despite a Lack of Shelter                                  | 55 |  |
| 6                               |   |  | City Logs Document Essentially No Storage or Safeguarding of Property Despite Sweeping Hundreds of Unhoused People Each Week                    |    |  |
| 7                               | J.  |  | palition on Homelessness Diverts Its Limited Resources to Document the  | 50 |  |
| 8                               |   | City's Constitutional Violations and to Protect its Members from Ongoing Rights Violations.  | 57  |    |  |
| 9                               |   | 1.   | The Coalition Diverts its Resources to Monitor the City's HSOC Sweeps   | 57 |  |
| 10                              |   | 2.   | The Coalition's Active Members Have Experienced Defendants' Criminalization and Property Destruction First-Hand                                 | 50 |  |
| 11                              |   |  | palition Has Documented Dozens of the City's Repeated Constitutional  | 37 |  |
| 12                              | 12.   | Violations Against its Unhoused Residents  |   | 60 |  |
| 13                              | L. The City's HSOC Sweeps and Other Criminalization and Property Destruction Programs Fail to Accommodate Unhoused Individuals' Disabilities                            |  |   |    |  |
| <ul><li>14</li><li>15</li></ul> | M. Criminalization of Homelessness and Property Destruction Sweeps Have Profound and Deeply Harmful Health Impacts—and Actively Expose Unhoused People to Further Harm. |  |   |    |  |
| 16                              |   |  |   |    |  |
| 17<br>18                        |   | Practice of Criminalizing Homelessness and Destroying Homeless Individuals' Property—Often in Violation of the City's Own Policies Meant to Preclude this Conduct. |   | 73 |  |
| 19                              | O.  | The Cit  | ty Has Repeatedly Been Put On Notice Regarding Its Failure to Comply  |    |  |
| 20                              |   |  | onstitutional Requirements and Its Own Policies—And Has Flatly Ignored o Correct its Conduct.   | 77 |  |
| 21                              | P.  |  | hual Plaintiffs Have Been Subject To, And Are At Ongoing Risk of Being to, the City's Unconstitutional Criminalization and Property Destruction | 81 |  |
| 22                              | Q.  |  | palition and Individual Plaintiffs Need Judicial Intervention.  |    |  |
| 23                              | CLAIMS85  |  |   |    |  |
| 24                              | PRAY  | ER FOR   | R RELIEF  | 89 |  |
| 25                              |   |  |   |    |  |
| 26                              |   |  |   |    |  |
| 27                              |   |  |   |    |  |
| 28                              |   |  |   |    |  |
|                                 |   |  |   |    |  |

**INTRODUCTION** 

- 1. San Francisco presents the image of a caring municipality with a concrete plan to address the root causes of homelessness. But in reality, the City's decades-long failure to adequately invest in affordable housing and shelter has left many thousands of its residents unhoused, forcing them to use tents and vehicles as shelter. In the face of this mounting crisis, the City has marshalled significant resources toward unlawful and ineffective punishment rather than affordable housing and shelter.
- 2. This action seeks to enjoin San Francisco's custom and practice of violating the constitutional rights of unhoused people. In violation of the U.S. and California Constitutions, San Francisco has embarked on a campaign to seize and destroy the property of unhoused people with the express purpose of removing visible signs of homelessness from San Francisco's streets. These "solutions" are as misguided as they are unconstitutional, as they actually perpetuate San Francisco's homelessness crisis.
- 3. Many of San Francisco's approximately 8,000 unhoused residents lack not only a physical home but also access to any alternative shelter.<sup>2</sup> The City's categorical refusal to provide sufficient affordable housing and shelter is a well-documented bureaucratic failure.<sup>3</sup> Because of this severe lack of affordable housing across San Francisco, shelter designed for temporary stays

<sup>&</sup>lt;sup>1</sup> This Complaint uses the term "homeless" to encompass persons who are both "unhoused," that is without a fixed residence, and "unsheltered," that is both unhoused and without physical shelter. The Department of Housing and Urban Development (HUD) defines "literally homeless" as lacking a fixed, regular, and adequate nighttime residence; people who are homeless include people living in public and private places not meant for human habitation, people living in shelters and similar temporary arrangements, and people exiting institutions who were homeless prior to entering the institution.

<sup>&</sup>lt;sup>2</sup> 2022 Point-in-Time Count: Preliminary Results, S.F. DEP'T OF HOMELESSNESS & SUPPORTIVE HOUSING (2022), https://hsh.sfgov.org/get-involved/2022-pit-count/.

<sup>&</sup>lt;sup>3</sup> See, e.g., Nuala Bishari, In San Francisco, Hundreds of Homes for the Homeless Sit Vacant, PROPUBLICA (Feb. 24, 2022), <a href="https://www.propublica.org/article/in-san-francisco-hundreds-of-homes-for-the-homeless-sit-vacant">https://www.propublica.org/article/in-san-francisco-hundreds-of-homes-for-the-homeless-sit-vacant</a>; Nicole Karlis, How bureaucracy kept the Bay Area from housing the houseless, USC Annenberg Ctr. for Health Journalism (June 21, 2020), <a href="https://centerforhealthjournalism.org/fellowships/projects/how-bureaucracy-kept-bay-area-housing-houseless">https://centerforhealthjournalism.org/fellowships/projects/how-bureaucracy-kept-bay-area-housing-houseless</a>.

4. Instead of making affordable housing available, the City established an interagency task force misleadingly called the Healthy Streets Operation Center ("HSOC"). HSOC consists of the following major San Francisco city agencies, among others: San Francisco Police Department ("SFPD"), Department of Public Works ("DPW"), Department of Emergency Management ("DEM"), and Department of Homelessness and Supportive Housing ("HSH"). HSOC operates under the guise of a services-first response to the City's homelessness crisis. But in fact, the City uses this interagency operation to pour money into law enforcement operations so that the City can clear evidence of homelessness from City streets. For years, Mayor London Breed has celebrated the HSOC program, praised its supposed success, and sought additional funding for it. The City is the control of the city of the c

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account "the inflow at which people enter the system, and the permanent housing (both targeted

and mainstream affordable) units available for creating paths out of homelessness").

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<sup>&</sup>lt;sup>4</sup> For example, the United States Interagency Council on Homelessness lists questions to consider to help emergency shelter serve as a platform for housing access and considerations to determine the right scale for emergency shelter, but these factors do not appear to drive the City's shelter availability. See Interagency Council on Homelessness, Key Considerations for Implementing Emergency Shelter Within an Effective Crisis Response System 8-9 (2017), https://www.usich.gov/resources/uploads/asset\_library/emergency-shelter-key-considerations.pdf (discussing the proper "scale" of emergency shelter as needing to take into

<sup>&</sup>lt;sup>5</sup> 2022 Point-in-Time Count, *supra* note 2.

<sup>&</sup>lt;sup>6</sup> Behind the Healthy Streets Operation Curtain: The True Story of San Francisco's Abusive Encampment Response 3-4, COAL. ON HOMELESSNESS (2021), https://www.cohsf.org/wp-content/uploads/2021/10/HSOC-Report-Draft-10.6.pdf ("[This report] reflects the perpetual displacement, lack of meaningful efforts to offer adequate and appropriate services, and the unjust treatment that unhoused San Franciscans often describe when asked about their interactions with HSOC.")

<sup>&</sup>lt;sup>7</sup> See, e.g., Press Release, Off. Of the Mayor, Mayor London Breed Announces a 34% Reduction in Tents Since Taking Office, (Nov. 12, 2018), https://sfmayor.org/article/mayor-london-breed-announces-34-reduction-tents-taking-office (noting that the Mayor has "Mayor London N. Breed announced a 34% reduction in tents on the streets of San Francisco since she took office in July, a reduction of approximately 193 tents in less than four months [...] she has expanded the resources for Healthy Streets Operations Center (HSOC)"); Mallory Moench, *Mayor Breed's push to make* 

- Through HSOC, the City has embarked on a campaign of driving its unsheltered residents out of town—or at least out of sight. Specifically, the City has a custom and practice of citing, fining, and arresting—as well as threatening to cite, fine, and arrest—unsheltered persons to force them to "move along" from public sidewalks and parks. The City targets unhoused people throughout the City at the request of select City employees and more privileged members of the public.
  - 6. Because San Francisco does not have—and has never had—enough shelter to offer to *thousands* of its unhoused residents, the City is punishing residents who have nowhere to go.
  - 7. Although San Francisco purports to stockpile enough shelter beds to offer each of the individuals it targets through its perverse practice of criminal enforcement, the City openly admits that it deliberately targets homeless people knowing that it only has shelter for about 40% of them.<sup>8</sup> When shelter is possibly available, the City only offers it, if at all, as an afterthought to the few unhoused residents who remain hours after the City has forced all other unhoused residents to move under threat of citation or arrest. For the small minority who are offered the prospect of shelter, the City's scarce shelter offerings are often not actually available to them based on their gender, life and family circumstances, or disability status.

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San Francisco 'tent-free' has gone as far as removing toilets for the homeless, S. F. CHRONICLE (June 7, 2021), https://www.sfchronicle.com/local-politics/article/San-Francisco-s-latest-feud-What-to-do-about-16231736.php ("With the city getting people off the streets, the city's emergency response team [the Healthy Streets Operation Center] put pressure on Public Works to remove toilets, as revealed by emails first released by an anonymous account on Twitter and available via public records request"); Mayor's Proposed Budget FY 2019-20 and 2020-21, at 19, MAYOR'S PUB. Pol'Y FIN. (2019),OF https://sfmayor.org/sites/default/files/CSF Budget Book June 2019 Final Web REV2.pdf ("To continue the positive work of HSOC and to ensure that HSOC continues to be a service-first approach to addressing unsheltered homelessness and unhealthy street behavior, the two-year budget includes over \$4.0 million to sustain existing services in participating departments").

<sup>8</sup> Laura Wenus, SF Encampment Clearings Mostly Fail to Connect Residents to Services, Report Alleges, S. F. Public Press (Nov. 4, 2021), https://www.sfpublicpress.org/sf-encampment-clearings-mostly-fail-to-connect-residents-to-services-report-alleges/ ("Workers with the city's Healthy Streets Operations Center clear encampments when there are enough open beds in the city's shelter system to accommodate about 40% of that encampment's residents in shelters. According to the center's director, Sam Dodge, the formula is adjusted each week").

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- 8. Meanwhile, the City deploys DPW and SFPD to search out and dispose of tents and other property of unhoused people across San Francisco. To reach that goal, the City summarily seizes and destroys the valuable personal property and survival belongings of unhoused people without adequate prior notice or opportunities to recover their property. The City's destructive conduct is in clear violation of its own written policies, the Fourth Amendment's protection against unreasonable searches and seizures, the Fourteenth Amendment's requirement of due process and fair notice, and the corollary protections of the California Constitution. See U.S. Const. amends. IV, XIV; Cal. Const., art. I, §§ 7(a), 13, 15.
- 9. The City's custom and practice of removing unhoused people from public space and seizing and destroying their personal property, such as tents and other survival gear, also deprives unhoused residents of the very belongings they need to rebuild their lives and break the cycle of homelessness, and often puts their physical and mental health at risk.
- 10. San Francisco's punitive approach to homelessness is a renewed relic of failed mass incarceration era criminalization policies and reflects a fundamentally misguided approach to community safety. 9 It is also inextricably linked to San Francisco's history of systemic racism in housing. It is no coincidence that in 2019, the last year the City released comprehensive data, 37% of all unhoused people were Black in a City whose population of Black people is just 6%. 10 For decades, the City and its residents engaged in racial redlining and took advantage of zoning laws to intentionally force communities of color out of its neighborhoods. 11

<sup>&</sup>lt;sup>9</sup> See, e.g., Chris Herring & Dilara Yarbrough, Punishing the Poorest: How the Criminalization of Francisco Homelessness Perpetuates Povertv in San (June 18, 2015), https://papers.ssrn.com/sol3/papers.cfm?abstract\_id=2620426 ("This report documents and analyzes the impacts of the rising tide of anti-homeless laws in our era of mass incarceration on those experiencing homelessness in San Francisco. [...]The study makes evident how criminalization not only fails to reduce homelessness in public space, but also perpetuates homelessness, racial and gender inequality, and poverty even once one has exited homelessness").

<sup>&</sup>lt;sup>10</sup> San Francisco Homeless County & Survey Comprehensive Report 2019, S.F. DEP'T OF HOMELESSNESS & SUPPORTIVE HOUSING (2020), at 16, https://hsh.sfgov.org/wpcontent/uploads/2020/01/2019HIRDReport SanFrancisco FinalDraft-1.pdf.

<sup>&</sup>lt;sup>11</sup> See, e.g., Lexi Pandell, The Racist Origins of San Francisco's Housing Crisis, TNR (May 31, 2019), https://newrepublic.com/article/154028/racist-origins-san-franciscos-housing-crisis ("Poor

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for the crisis boils down to supply and demand for housing. As regions like the San Francisco Bay Area became magnets for highly paid professionals in the computer-driven economy, they failed to build enough new units to keep up with demand.")

<sup>&</sup>lt;sup>13</sup> See Jeff Kositsky & Marc Dones, For Too Many, Homelessness Begins with Racism, S. F. CHRONICLE (Oct. 11, 2016) (noting that "The situation in San Francisco is similar [...] There is a deep and abiding problem within the reality of American homelessness that points unequivocally to racial injustice").

<sup>&</sup>lt;sup>14</sup> See Sara K. Rankin, Punishing Homelessness, 22 New Crim. L. Rev. 99, 104, 109, 130-34 (2019) ("C]riminalization, along with other traditional approaches that manage homelessness, are the most expensive and least effective ways to address it [...] Studies consistently show that solving chronic homelessness is achievable through the evidence-based solutions of Housing First and permanent supportive housing").

13. Plaintiffs in this action are the Coalition on Homelessness—a nonprofit membership and advocacy organization of, by, and for unhoused San Franciscans—and five unhoused individuals who have and will continue to be directly impacted by the City's destructive conduct. Collectively, Plaintiffs seek an end to the City's unconstitutional attack on its unhoused communities.

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#### **JURISDICTION AND VENUE**

- 14. The Court has jurisdiction over this action pursuant to 28 U.S.C. §§ 1331 and 1343(a)(3) and (4), and 42 U.S.C. § 1983 because Plaintiffs' claims arise under the laws and Constitution of the United States.
- 15. The Federal Declaratory Judgment Act, 28 U.S.C. §§ 2201 and 2202, and Federal Rules of Civil Procedure 57 and 65 authorize this Court to grant Plaintiffs the declaratory and injunctive relief prayed for herein. An award of attorneys' fees is authorized pursuant to 42 U.S.C. § 1988(b).
- 16. This Court has supplemental jurisdiction over Plaintiffs' related state law claims pursuant to 28 U.S.C. § 1367(a) because those claims form part of the same case or controversy under Article III of the United States Constitution. Plaintiffs' state law claims share all common operative facts with their federal law claims, and the parties are identical. Resolving Plaintiffs'

<sup>&</sup>lt;sup>15</sup> Diane Qi et al., *Health Impact of Street Sweeps from the Perspective of Healthcare Providers*, J. Gen. Internal Med. (Mar. 16, 2022).

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federal and state claims in a single action serves the interests of judicial economy, convenience, consistency, and fairness to the parties.

- 17. Venue is proper in the United States District Court for the Northern District of California pursuant to 28 U.S.C. §§ 1391(b)(1) and (b)(2) because at least one of the Defendants resides in this district and a substantial part of the events and/or omissions were committed in this district.
- 18. Because the events and omissions giving rise to Plaintiffs' claims occurred in San Francisco County, this case should be assigned to the Northern District's San Francisco Division or its Oakland Division. N.D. Cal. L.R. 3-2(d).

#### **PARTIES**

#### A. **PLAINTIFFS**

#### 1. **Coalition on Homelessness**

- 19. The Coalition on Homelessness (the "Coalition") is a 501(c)(3) non-profit with the mission to find permanent solutions to homelessness while recognizing the dignity and human rights of unhoused people. Through community organizing and advocacy, and by providing services and resources to unhoused people, the Coalition fights to prevent people from becoming homeless, presses for affordable housing in San Francisco, and advocates to expand resources available to unhoused people including mental health treatment, emergency shelter, and basic necessities.
- 20. The Coalition envisions a San Francisco in which every human being can have and maintain decent, habitable, safe, and secure housing. This means that economic justice, housing advocacy, and supports to exit homelessness are the main focus of the Coalition's work. The Coalition's housing-related work has included getting the City to fund an emergency hotel voucher program for families and securing housing subsidies for unhoused individuals. In 2018, for example, the Coalition was the author of Proposition C, which was a ballot measure calling for a gross receipts tax on all businesses receiving more than \$50 million in revenues annually. The tax was to help fund the City's affordable housing projects. With the Coalition's sustained advocacy, Proposition C passed. It has already brought more than \$492 million to fund affordable housing

programs that will help end homelessness in San Francisco—if used correctly. Mayor London Breed actively opposed the measure. 16

- 21. The Coalition also seeks to build networks of support for unhoused people through organizer and peer-led outreach campaigns and to connect unhoused people to social services and resources. This proactive work requires daily engagement with unhoused communities across San Francisco and engaging members, volunteers, and donors to provide unhoused people with the basic necessities they need to survive while living unsheltered.
- 22. Over the past several years, the City's displacement and property destruction practices have hindered the Coalition's mission-related activities—proactive housing and homelessness prevention, coalition building, and supporting its members. The Coalition has also spent some of its limited donor dollars to replace survival gear for unhoused people that the City of San Francisco has destroyed. The Coalition is an advocacy organization of, by, and for unhoused people in San Francisco. In addition to front line service providers, staff, and other advocates and volunteers, its members are comprised almost entirely of unhoused people or people with lived experience of homelessness who supervise, direct, and lead the Coalition's work. The Coalition has dozens of active members at any given time, particularly involved in the work group meetings and campaigns, and has had thousands of members over the years including those who participate in trainings, hearings, rallies, vending or contributing to the Street Sheet newspaper, acting as informants on homeless services systems, lobbying and press events. The Coalition communicates with its members through regular outreach to streets, shelters, drop in centers, and soup kitchens, texts, phone calls, e-mail, social media, and through other members and service providers.
- 23. Since before Defendants adopted the customs and practices that are the subject of this litigation, the Coalition has long engaged in core activities supporting unhoused people. These activities include:

<sup>&</sup>lt;sup>16</sup> See Dominic Fracassa, Three SF elected leaders announce opposition to Prop. C—raising business taxes for homeless services, S. F. CHRONICLE (Oct. 5, 2018), https://www.sfchronicle.com/bayarea/article/Three-SF-elected-leaders-announce-opposition-to-13285614.php.

- (a) Assisting unhoused people navigate the homeless services system by connecting unhoused people to governmental, private, and nonprofit services like shelter, medical and behavioral health care, housing, basic needs, and other services.
- (b) Collecting donations for, purchasing, and distributing basic necessities such as tents, sleeping bags, blankets, socks, and food for unhoused people.
- (c) Providing public education services and researching and writing reports on the needs of unhoused people, like reports on the shelter/housing systems and access to water/hygiene facilities, based on data gathered from focus groups, outreach, and interviews of unhoused people.
- (d) Publishing "Know Your Rights" material, resource guides, and the "Street Sheet" newspaper, which includes submissions by those with lived experience of homelessness, provides income support for and is distributed by Coalition members through a vendor program on City streets, and aims to provide information to unhoused people and education and advocacy for the public at large.
- (e) Building coalitions of unhoused people and their allies to engage in lobbying for legislation, budget advocacy, electoral change, and public policy changes, including by participating in hearings, media, voter outreach, press conferences, meetings with public officials, review of legislation, and rallies.
- (f) Providing leadership and advocacy training services to unhoused people so they can effectively participate in coalition-building and advocacy.
- 24. Many of the Coalition's active members have been personally impacted by citations, arrests, law enforcement threats, and property destruction while living unsheltered in San Francisco. Defendants have illegally seized members' phones, medication, identification, medical devices/mobility aids, tools, tents/shelters, clothing, vital records, Coalition provided literature, and many other personal property items. The displacement of unhoused people and the City's

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constant sweeps<sup>17</sup> including the taking of property without adequate notice, make it much more difficult for the Coalition to stay in contact with or to maintain and secure new active members. The City's custom and practice of destroying and dispersing encampments and illegally taking property, including their communications devices such as phones, laptops, and other electronic devices and accessories like chargers, without adequate notice or procedural protections, directly injures the Coalition's long established principal activities, including by:

(a) Preventing the Coalition from helping unhoused people and members navigate the homeless services system. Providing this support often requires the Coalition to follow up with unhoused people to complete an application process or submit additional information to obtain the services. For example, the Coalition assists individuals to access Coordinated Entry to be assessed for housing. Even when the Coalition succeeds in getting an individual initially assessed, additional documentation is often required to complete the process. For people who have had their personal or shared phones or laptops unlawfully seized and destroyed by the City, it is also more difficult, if not impossible, for the Coalition to follow up to complete these and other applications. The City's practice of unlawfully seizing and destroying property, including tents and other survival structures, also displaces people. The City often sweeps the same locations repeatedly to prevent the reestablishment of encampments. So, after an encampment is destroyed by the City, people stop living in groups or leave previously swept areas out of fear of losing their belongings again, making re-establishing contact that much more difficult for the Coalition. With those communal social ties disrupted, the Coalition therefore cannot locate past contacts through others who lived in the same encampment. The

<sup>&</sup>lt;sup>17</sup> A "sweep"—which the City calls an "encampment resolution"—is a City-led operation to clear homeless people and their property off of public property. Such sweeps usually start around 7 a.m. and include representatives from DPW and the SFPD, among others. *See* Michelle Robertson, *An interview with the controversial San Francisco agency responsible for conducting homeless sweeps*, SF GATE (Aug. 25, 2021), <a href="https://www.sfgate.com/bay-area-politics/article/sf-homeless-sweeps-encampment-resolution-hsoc-16400951.php">https://www.sfgate.com/bay-area-politics/article/sf-homeless-sweeps-encampment-resolution-hsoc-16400951.php</a>.

Coalition must spend more time, staffing, and resources to locate its members and other unhoused people so that it may continue its core activities. The Coalition also assists individuals with Homeless Verification forms which confirm their eligibility for other benefits. When those forms are illegally seized by the City, the Coalition must spend additional time and resources to re-verify those individuals.

- (b) Depleting the Coalition's supply of basic necessities more quickly. The City's custom and practice of illegally seizing and destroying the property of homeless people has resulted in those people losing all, or many, of their basic living necessities. The Coalition has to help its members and unhoused people replace more of these items on a more frequent basis, as a result. Due to the increased demand for these necessities caused by the City, the Coalition is more frequently unable to meet the needs of unhoused people (during outreach or when they drop in the office) for basic necessities. Other members are similarly limited in their ability to provide mutual aid to each other. Among other harms, this makes it more difficult for the Coalition to fulfill its core activity of providing these necessities and also hampers its outreach work which relies on using these necessities to build trust and relationships with the homeless people the Coalition aims to serve and take on as members.
- (c) Making it harder for the Coalition to do its public education work. For example, the Coalition is more limited in its ability to conduct focus groups and conduct surveys and interviews of homeless people that are necessary for the Coalition to write reports. Because of the City's custom and practice of illegal property destruction, many unhoused people are now fearful of losing their property if they leave it unattended in order to participate in a Coalition focus group or interview. As a result, and due to the traumatic loss of property, the Coalition has seen a decline in participation and its ability to follow up and locate participants which directly harms its ability to produce these reports and fulfill its core activity of providing public education services. Not only do individuals have

communication devices taken, but they no longer reside at known encampments due to the City repeatedly destroying encampments in the same locations. Similarly, the Coalition's publication and distribution of its "Street Sheet" newspaper are affected. The "Street Sheet" includes submissions of news articles, poetry, and art created by unhoused people. The City has taken people's artworks, writings, tools they use to create new art and writings, and communication devices, which limits submissions to the Coalition and in turn limits the Coalition's fundraising and income support. In addition, the Coalition distributes its "Street Sheet" through member vendors who are often themselves unhoused individuals and distribute the papers across San Francisco streets, promoting awareness of the Coalition's work. The City's custom and practice of displacement and illegal property seizure and destruction put them and their property, like the Street Sheets, at risk. Elsewhere, "Know Your Rights" material, information on the City's Bag and Tag policies that are distributed to combat the misinformation on people's rights, and Coalition business cards with staff contact information, have been destroyed by the City, further preventing the Coalition from engaging its base. And when entire encampments, including people's belongings like communication devices, are destroyed and the people living in them are dispersed as a result, the Coalition must exhaust more resources to cultivate and sustain its membership and educate the public.

(d) Harming the Coalition's core activities of building coalitions of unhoused people and their allies to advocate and lobby for legislation, budget advocacy, electoral change, and public policy changes by causing a reduction in participation of homeless people in Coalition sponsored events. Unhoused people who have illegally subject to devastating property loss of basic needs, are focused on reacquiring basic needs and survival and are less likely to participate in Coalition-led advocacy. That creates barriers to participating in coalition building and forces the Coalition staff to address those basic needs first. Because of the

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City's custom and practice of illegal property destruction, many unhoused people also are now fearful of losing their property if they leave it unattended to participate in a Coalition organizing, mobilizing, or lobbying activities like attending Coalition work group meetings in the office, providing public comment, protests, and meeting with policymakers. As a result, the Coalition has seen less participation in these activities which directly harms its ability to center unhoused people's voices, mobilize, organize, and fight for new legislation and public policy changes. It is also more difficult for the Coalition to build these coalitions because they cannot call, email, text, or reach out via social media with unhoused people who have had their personal or shared phones or laptops unlawfully seized and destroyed by the City, pushing them away from established communities. Coalition staff, particularly organizers, must instead resort to traveling across the City and engaging other members, unhoused people, or service providers to locate people. (e) Undermining the Coalition's ability to provide leadership and advocacy

training services to unhoused people so they can effectively participate in coalition-building and advocacy. Because of the City's custom and practice of illegal property destruction, many unhoused people are now fearful of losing their property if they leave it unattended to participate in Coalition leadership and advocacy training services. This includes training on media, meeting facilitation, service navigation, legal rights, community organizing, outreach, and more. Key to this effort is keeping in contact with potential participants, notifying them of dates and access to zoom through electronic devices, which are being illegally destroyed by the City. As a result, the Coalition has seen a decline in participation in these activities which directly harms its ability to train and empower new leaders for its advocacy efforts and gain new members.

#### 2. **Molique Frank**

25. Molique Frank is a Black man who was born and raised in San Francisco. Unfortunately, Mr. Frank's family could no longer afford to live in San Francisco by the time he where he grew up.

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3. Teresa Sandoval

29. Teresa Sandoval is a Hispanic and Native woman living in San Francisco. She is a

was a teenager. They left, and he chose to stay. At first, he tried to get back on his feet by staying in hotels and motels while searching for permanent housing. When that failed—without his family and without a place he could afford—he became homeless by the age of 20. Mr. Frank became a recreational drug user once he was forced onto the streets. Thus began a cycle of incarceration for various offenses spurred by the conditions of his poverty. Mr. Frank finally broke that vicious cycle and his addiction in 2018. But he has never been able to find affordable housing in the City

- 26. Over the past several years, Mr. Frank was repeatedly harassed by the City including SFPD and DPW—just for being homeless and sleeping outside. Mr. Frank was physically assaulted by both an SFPD officer and a DPW worker while pleading with them not to destroy his belongings. Mr. Frank recently settled a claim against the City and County of San Francisco for \$5,000 after the City destroyed his personal property while he was homeless, including backpacks containing essential survival gear, his X-Box One, and sentimental photos among other items.
- 27. After years of struggling to make ends meet, being forced out onto the street due to unaffordable rents as a youth, experiencing incarceration, and battling ongoing homelessness, Mr. Frank had finally been able to secure safe and stable temporary housing through the City's Shelterin-Place ("SIP") program that began during COVID-19. This was a victory after a lifetime of housing instability in San Francisco. As of August 2022, however, Mr. Frank was informed that every unhoused person living in his building is to be evicted by the end of September 2022.
- 28. Mr. Frank was subsequently approved to transfer to another shelter after being notified that his current SIP hotel would be closing down. However, this is still a temporary placement. Mr. Frank meets the U.S. Department of Housing and Urban Development ("HUD") definition of homelessness, as he is currently residing in temporary shelter. See 24 CFR 91.5. Mr. Frank fears that if he loses this temporary placement, he will become unsheltered again and be subject to the City's regular criminalization threats and property destruction.

years, Ms. Sandoval has been repeatedly harassed by the City—including by SFPD and DPW. Ms. Sandoval has been threatened with detention by SFPD if she did not move quickly enough during a sweep. She has also had her property taken by DPW, often without notice. In June 2022, DPW took and disposed of her prosthetics during a sweep—which she has been unable to replace since they were taken. On other occasions, Ms. Sandoval has been forced to leave the majority of her survival belongings behind to be destroyed by DPW in exchange for a temporary shelter placement.

double amputee who uses either a wheelchair or prosthetics for mobility. Over the past several

30. Ms. Sandoval meets the HUD definition of homelessness, as she is currently unsheltered and living on the streets in San Francisco. *See* 24 C.F.R § 91.5. Ms. Sandoval fears that because she is unsheltered, she will once again be subject to the City's regular criminalization threats and property destruction.

#### 4. David Martinez

- 31. David Martinez is a Latino man living in San Francisco. After many years working in construction and living in a high rise in the South of Market neighborhood, Mr. Martinez's construction work dried up and he could no longer afford his rising rent payments. Mr. Martinez became homeless after that—now more than a decade ago.
- 32. Over the past several years, Mr. Martinez has been harassed repeatedly by the City—specifically SFPD and DPW. This has included being threatened with arrest or citation by SFPD after DPW tells him he must move from the area where he is sleeping. Between September 2021 and September 2022, Mr. Martinez has had his property taken by the City approximately four times, including his tent and other vital survival belongings. Mr. Martinez has right side congestive heart failure, and the City took his medication during a recent sweep. He has been unable to replace his medication since. Mr. Martinez has been sleeping in a cardboard box because he feels that it is no longer worthwhile for him to replace the tents and clothes the City continually takes from him.
- 33. Mr. Martinez meets the HUD definition of homelessness, as he is currently unsheltered and living on the streets in San Francisco. *See* 24 C.F.R. § 91.5. He has been told by

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the City that they hope to place him in permanent housing in short order—after more than a decade—but the details are not yet finalized. Mr. Martinez fears that because he is unsheltered, he will once again be subject to the City's regular criminalization threats and property destruction, which he experienced most recently just weeks ago.

#### 5. Sarah Cronk

- 34. Sarah Cronk is a white woman living in San Francisco. She is homeless and has been sleeping in a tent with her partner, Joshua Donohoe, in the South of Market neighborhood for approximately the past four months. Ms. Cronk faces regular harassment by the City, including SFPD and DPW. DPW has disturbed her early in the morning at least five days a week over the past four months. Ms. Cronk has had her property taken repeatedly during this time, including vital survival belongings. This has happened as recently as September 2022, when DPW seized some of Ms. Cronk's clothes and nonperishable food that she had recently purchased and packed to feed herself.
- 35. Ms. Cronk meets the HUD definition of homelessness, as she is currently unsheltered and living on the streets in San Francisco. *See* 24 CFR 91.5. Ms. Cronk fears that because she is unsheltered, she will once again be subject to the City's regular criminalization threats and property destruction.

#### 6. Joshua Donohoe

- 36. Joshua Donohoe is a white man living in San Francisco. He is homeless and has been staying in a tent with his partner, Sarah Cronk, in the South of Market neighborhood for approximately the past four months. Although Mr. Donohoe was told by the City that he is "Priority 1" for an affordable housing placement, he is yet to be placed in affordable housing. Mr. Donohoe has faced regular harassment by the City while homeless—including from SFPD and DPW. DPW has disturbed Mr. Donohoe early in the morning at least five days a week over the past four months. Mr. Donohoe has had his property taken repeatedly during this time, including vital survival belongings. Mr. Donohoe was also physically threatened by a DPW worker in September 2022 when he asked the DPW worker to leave his property alone.
  - 37. Mr. Donohoe meets the HUD definition of homelessness, as he is currently

unsheltered and living on the streets in San Francisco. *See* 24 CFR 91.5. Mr. Donohoe fears that because he is unsheltered, he will once again be subject to the City's regular criminalization threats and property destruction.

#### B. <u>DEFENDANTS</u>

#### 1. City and County of San Francisco

- 38. Defendant City and County of San Francisco ("San Francisco" or the "City") is a municipal corporation organized under the laws of the State of California. The City and County of San Francisco, through its various agencies and employees, has a custom and practice of: (1) arresting and citing unhoused people—or threatening the same—even though they have no choice but to live in public space; and (2) destroying the property of hundreds of unhoused people each year.
- 39. The City established the Healthy Streets Operations Center ("HSOC") in 2018. HSOC is the interagency program that the City often uses to conduct its unconstitutional sweep practices. Upon information and belief, the City intentionally coordinates its homelessness criminalization and property destruction campaign across city agencies through the HSOC program. Separately, the City's various agencies are directed to conduct their own sweep operations throughout the City. San Francisco has also failed to properly train its staff regarding the constitutional and legal requirements prior to conducting sweep operations against unhoused people.
- 40. Mayor London Breed is the chief executive officer and official representative of the City and County of San Francisco. *See* San Francisco Charter § 3.100.
- 41. Mayor Breed has taken an active role in directing the City's response to homelessness. Mayor Breed has celebrated the City's practices, including the indiscriminate seizure and removal of tents, and has recently called for increased criminalization of unhoused individuals. Mayor Breed has also continued to invest heavily in HSOC, has praised the steps it

<sup>&</sup>lt;sup>18</sup> Mallory Moench, S.F. Mayor Breed Responds to Castro Merchants' Protest Over Drugs, Homelessness by Pledging Police Help, S.F. Chronicle (Sept. 13, 2022), https://www.sfchronicle.com/sf/article/S-F-Mayor-Breed-responds-to-Castro-merchants-

has taken, and has sought additional funding for its unlawful sweep operations. 19

- 42. Mayor Breed's office has had knowledge of and has participated in planning at least two large-scale sweep operations that unlawfully displaced unhoused individuals.<sup>20</sup>
- 43. Sam Dodge, in his role as HSOC director, is responsible for leading the City's homelessness sweeps, including directing City agencies to seize the property of unhoused people and threaten them with citation and arrest despite not having sufficient shelter to offer these individuals. Mr. Dodge has also failed to train staff regarding the constitutional and legal requirements prior to conducting sweep operations against unhoused people.

#### 2. San Francisco Police Department

44. The San Francisco Police Department ("SFPD") is an agency of the City and County of San Francisco. SFPD and its officers have a custom and practice of citing, fining, and arresting—as well as threatening to cite, fine, and arrest—unhoused people who have no choice but to shelter in public because San Francisco has not provided sufficient or adequate shelter to

17439866.php#:~:text=Mayor%20London%20Breed%20pledged%20during,officials%20didn't %20take%20action. (quoting Mayor Breed as stating, "the police will not allow individuals to continue to disrupt the neighborhood").

<sup>&</sup>lt;sup>19</sup> See, e.g., Press Release, Off. of the Mayor, *supra* note 7 (noting that the Mayor has "Mayor London N. Breed announced a 34% reduction in tents on the streets of San Francisco since she took office in July, a reduction of approximately 193 tents in less than four months [...] she has expanded the resources for Healthy Streets Operations Center (HSOC)"); Mallory Moench, *supra* note 7 ("With the city getting people off the streets, the city's emergency response team [the Healthy Streets Operation Center] put pressure on Public Works to remove toilets, as revealed by emails first released by an anonymous account on Twitter and available via public records request"); Mayor's Proposed Budget FY 2019-20 and 2020-21, *supra* note 7, at 19, ("To continue the positive work of HSOC and to ensure that HSOC continues to be a service-first approach to addressing unsheltered homelessness and unhealthy street behavior, the two-year budget includes over \$4.0 million to sustain existing services in participating departments").

<sup>&</sup>lt;sup>20</sup> Amy Sawyer of the Mayor's Office was copied on and referenced in an email from June 4, 2021 discussing a sweep on Willow Street prior to a large event Mayor Breed would be attending, in which Jeff Kositsky requested 18 shelter beds for 41 tents; *see also See* David Sjostedt, *Police Clear Homeless Encampment Days After Mayor's Tweet, Prompting Questions About Legality of Such Sweeps*, The S. F. Standard (Jun. 6, 2022), https://sfstandard.com/publichealth/homelessness/police-clear-homeless-encampment-days-after-mayors-tweet-prompting-questions-about-legality-of-such-sweeps/ (noting June 2022 sweep of visibly homeless people near the Ferry Building).

accommodate them. SFPD also coordinates with other agencies on a daily basis to respond to encampments.<sup>21</sup> Since 2018, SFPD officers have made thousands of arrests and citations to enforce anti-lodging laws against unhoused people in San Francisco.

45. San Francisco's Chief of Police, William Scott, is the final decisionmaker for SFPD. See Cal. Gov. Code § 38630. Upon information and belief, Chief Scott oversees, has knowledge of, and acquiesces in SFPD's unconstitutional and unlawful homelessness criminalization practices. SFPD and Chief Scott have failed to properly train officers regarding the constitutional and legal requirements prior to citing or arresting unhoused people for sleeping or lodging in public space—or threatening citation or arrest. SFPD and Chief Scott have likewise failed to train officers regarding the constitutional and legal requirements prior to seizing property and conducting sweep operations against unhoused people.

#### 3. Department of Public Works

- 46. The San Francisco Department of Public Works ("DPW") is an agency of the City and County of San Francisco. DPW and its work crews have a custom and practice of seizing and destroying the survival belongings and personal property of unhoused people without adequate warning or opportunity to safeguard or collect those belongings prior to destruction. DPW conducts its unconstitutional homeless sweeps across San Francisco on an almost daily basis—which results in hundreds of unhoused individuals losing their survival belongings each year.
- 47. The Director of DPW, Carla Short, is the final decisionmaker for DPW. Upon information and belief, she has direct knowledge of, and has acquiesced in, DPW's custom and practice of property destruction. DPW and Director Short have also failed to properly train staff regarding the constitutional and legal requirements prior to conducting sweep operations against unhoused people.

<sup>&</sup>lt;sup>21</sup> Review of the Healthy Streets Operation Center 12, CITY & COUNTY OF THE S. F. OFF. OF THE CONTROLLER (Mar. 20, 2019),

https://sfcontroller.org/sites/default/files/Documents/Auditing/Review%20of%20 the %20 Healthy %20 Streets%20 Operations%20 Center.pdf.

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## 4. Department of Homelessness and Supportive Housing

- 48. The San Francisco Department of Homelessness and Supportive Housing ("HSH") is an agency of the City and County of San Francisco. HSH has never had enough affordable housing or shelter capacity to offer shelter to all unhoused residents across San Francisco. HSH and its outreach team, known as the Homeless Outreach Team ("HOT"), assists other City agencies in carrying out sweep operations despite regularly not having enough shelter to offer the homeless individuals being threatened with citation and arrest for sleeping or lodging in public on any given day. Knowing there are not enough beds for everyone, HSH waits to offer possible shelter to just a few of the unhoused people who remain at a sweep after they have already been subject to law enforcement threats and property destruction. These limited shelter offers are often not appropriate for or accessible to many unhoused individuals based on gender, life and family circumstances, or disability status.
- 49. Mark Mazza, the Outreach Manager for HSH, is the final decisionmaker for HSH with respect to the HOT team's outreach work and provision of shelter to unhoused people in San Francisco. Upon information and belief, Mr. Mazza oversees, has knowledge of, and acquiesces in HSH's failure to provide adequate shelter offerings at homeless sweeps across San Francisco. HSH and Mr. Mazza have failed to properly train staff regarding the constitutional and legal requirements prior to conducting sweep operations against unhoused people.

#### 5. San Francisco Fire Department

- 50. The San Francisco Fire Department ("SFFD") is an agency of the City and County of San Francisco. SFFD's EMS-6 team is responsible for managing the City's Healthy Street Operation Center sweep operations and responsible for coordinating the work of each agency at scheduled HSOC sweeps.
- 51. SFFD actively participates in HSOC sweeps and has a custom and practice of destroying the property of unhoused people with DPW work crews and threatening unhoused people with citation and arrest in collaboration with SFPD officers. SFFD has also failed to properly train staff regarding the constitutional and legal requirements prior to conducting sweep operations against unhoused people.

### 6. Department of Emergency Management

52. The San Francisco Department of Emergency Management ("DEM") is an agency of the City and County of San Francisco. DEM houses the HSOC interagency program, which coordinates the City's homelessness criminalization and property destruction activities. DEM directly hires and employs the HSOC Director, Sam Dodge. DEM hosts weekly meetings of city agencies to schedule, plan, discuss, and review the City's homeless sweep operations. DEM also coordinates with other City departments on a daily basis to respond to complaints about homeless encampments.<sup>22</sup>

53. The Director of the Department of Emergency Management, Mary Ellen Carol, is the final decisionmaker for DEM. *See* San Francisco Admin. Code § 2A.200(a). She has regularly reported on the City's sweep and tent clearance programs in public presentations. Director Carol also directly supervises the Director of HSOC—and, upon information and belief—oversees and has knowledge of the City's interagency homeless sweep operations. DEM and Director Carol have failed to properly train staff regarding the constitutional and legal requirements prior to conducting sweep operations against unhoused people.

#### HISTORICAL AND FACTUAL BACKGROUND

- A. San Francisco's Homelessness Crisis is Rooted in Decades of Racial Redlining and

  Exclusionary Zoning Practices Designed to Kick Low-Income Black and Brown

  Families Out.
- 54. San Francisco is in the midst of a homelessness crisis decades in the making. On any given night, thousands of residents are unhoused and without shelter.<sup>23</sup> The crisis has distinctly racial dimensions—Black people comprise 6% of San Francisco's general population but make up 37% of the City's unhoused population.<sup>24</sup> That is because San Francisco has systematically

 $\parallel$  23 2022 Point-in-Time Count, *supra* note 2.

<sup>24</sup> *Id.*; U.S. Census Bureau, *QuickFacts: San Francisco, California*, https://www.census.gov/quickfacts/fact/table/US/PST045221.

 $<sup>||25|||</sup>_{22}$  *Id.* 

displaced Black and Brown people for years.<sup>25</sup>

55. San Francisco has a long history of operationalizing the law to ensure that the City remains as white as possible. In the late 1800s, San Francisco was among the first cities in the United States to use explicitly racist zoning laws to exclude communities of color.<sup>26</sup> The Supreme Court finally put an end to this kind of blatant racial exclusion in 1917 in *Buchanan v. Warley*.<sup>27</sup>

56. Thus began San Francisco's longstanding practice of using single-family zoning laws as a pretext to keep people of color out—a nakedly exclusionary practice that originated in the Bay Area and was later adopted widely across the country.<sup>28</sup> In the 1920s, *California Real Estate* openly praised the Bay Area's aggressive use of single-family zoning ordinances as

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<sup>25</sup> See, e.g., Lexi Pandell, The Racist Origins of San Francisco's Housing Crisis, TNR (May 31, 2019), https://newrepublic.com/article/154028/racist-origins-san-franciscos-housing-crisis ("Poor neighborhoods and areas dominated by non-white residents were also redlined, meaning that developers and banks avoided investing in those areas or loaning to those who lived there"); see also Centennial Report, at S. F. PLAN. COMM'N (2017),https://default.sfplanning.org/publications reports/SF Planning Centennial Brochure.pdf ("The implications were that "blight" stood in the way of progress, that it could spread, and that it needed to be removed before it killed the City. It was a deeply political term firmly rooted in structural racism, which relied on fears of white flight and urban disinvestment to justify the wholesale removal of communities of color").

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<sup>26</sup> Nicole Montojo et al., *Roots, Race, & Place: A History of Racially Exclusionary Housing in the San Francisco Bay Area* 15, HAAS INSTITUTE FOR A FAIR AND INCLUSIVE SOCIETY (2019), https://belonging.berkeley.edu/rootsraceplace ("Many exclusionary housing policies now common across the United States originated in the Bay Area. San Francisco was among the first to use zoning to exclude specific racial groups").

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<sup>27</sup> Buchanan v. Warley, 245 U.S. 60, 82 (1917) (striking down a racially exclusionary ordinance because "[w]e think this attempt to prevent the alienation of the property in question to a person of color was not a legitimate exercise of the police power of the state, and is in direct violation of the fundamental law enacted in the Fourteenth Amendment of the Constitution").

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<sup>28</sup> See Nicole Montojo, supra note 32, at 15 (noting that pre-textual zoning ordinances originating in the Bay Area "became a standard in cities throughout the United States"); see also Marc Weiss, "Urban Land Developers and the Origins of Zoning Laws: The Case of Berkeley," BERKELEY PLAN. J. (1986), https://escholarship.org/uc/item/26b8d8zh; Sonia Hirt, Zoned in the USA: The Origins and Implications of American Land-Use Regulation, 165 (Ithaca, NY: Cornell University Press, 2014); Erin Baldassari, The Racist History of Single-Family Home Zoning, KQED (Oct. 5, 2020), https://www.kqed.org/news/11840548/the-racist-history-of-single-family-home-zoning.

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"protection against invasion of Negroes and Asiatics."29

57. Racial redlining in the 1930s reflected a collaboration between San Francisco and the federal government to encourage financial institutions and businesses to actively discriminate against Black and Asian families.<sup>30</sup> San Francisco's redlining map from 1937 labeled the few neighborhoods where Black and Asian families still lived as "hazardous" for investment expressly because of the "threat of infiltration of foreign-born, Negro, or lower grade population."<sup>31</sup> These pronouncements made it impossible for Black and immigrant families to secure the same mortgages and loans in San Francisco that were available to white families—which decimated Black home ownership and rental opportunities.<sup>32</sup>

58. In the 1940s, San Francisco's housing authorities took direct aim at Black neighborhoods for "redevelopment." In 1947, the San Francisco Planning and Housing Association published a report calling for the demolition of the Fillmore District—a neighborhood

<sup>29</sup> Nicole Montojo, *supra* note 32, at 15.

<sup>30</sup> John Kimble, *Insuring Inequality: The Role of the Federal Housing Administration in the Urban Ghettoization of African Americans* 405, L. & Soc. Inquiry, Spring 2007; Terry Gross, *A 'Forgotten History' of How the U.S. Government Segregated America*, NPR, (May 3, 2017), https://www.npr.org/2017/05/03/526655831/a-forgotten-history-of-how-the-u-s-governmentsegregated-america.

<sup>31</sup> See e.g., Mapping Inequality: Redlining in New Deal America, San Francisco, CA: D1, UNIV. OF RICHMOND, https://dsl.richmond.edu/panorama/redlining/#loc=12/37.758/-122.514&city=san-francisco-ca&area=D1 ("More than half the Negro population of San Francisco are located here, and it is considered a highly hazardous area"); Matthew Green, How Government Redlining Maps Pushed Segregation in California Cities, KQED (Apr. 27, 2016), https://www.kqed.org/lowdown/18486/redlining (publishing San Francisco's 1937 redlining map, and identifying the racist criteria the government used to determine which areas lenders should divest from).

<sup>32</sup> See, e.g., David Reiss, *The Federal Housing Administration and African-American Homeownership*, 26. J. AFFORDABLE HOUS. & CMTY. DEV. L., No. 1 (2017), at 123-25 (identifying that "redlined" neighborhoods were not eligible for federally-insured mortgages, and outlining the dire consequences for Black home ownership as white homeownership was supported and actively subsidized by the government).

59. These practices persist to this day. Recent studies show that Black renters in San Francisco still face some of the worst discrimination in the country.<sup>35</sup> San Francisco is set to become the whitest county in the Bay Area—when it was the most diverse just fifty years ago.<sup>36</sup>

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<sup>&</sup>lt;sup>33</sup> See Clement Lai, The Racial Triangulation of Space: The Case of Urban Renewal in San Francisco's Fillmore District, ANNALS OF THE ASS'N OF AM. GEOGRAPHERS (2012), https://www.jstor.org/stable/41412759 (identifying an influential San Francisco housing report entitled "Blight and Taxes").

<sup>12 | 34</sup> See, e.g., Christina Jackson & Nikki Jones, Remembering the Fillmore: the Lingering History of Urban Renewal in Black San Francisco, at 62-63, CENTER FOR BLACK STUDIES RESEARCH (2012),

https://cupola.gettysburg.edu/cgi/viewcontent.cgi?referer=&httpsredir=1&article=1000&context =afsfac (documenting lived experiences of "Urban Renewal and Negro Removal in San Francisco" following two major "redevelopment" schemes in 1953 and 1963); Bianca Taylor, *How 'Urban Renewal' Decimated the Fillmore District, and Took Jazz With It*, KQED (Jun. 25, 2020), https://www.kqed.org/news/11825401/how-urban-renewal-decimated-the-fillmore-district-and-took-jazz-with-it ("The redevelopment of the Fillmore was one of the largest projects of urban renewal on the West Coast. It impacted nearly 20,000 people [...] According to the U.S. census, in the 1970s 10% of San Francisco's population identified as Black. Today, that number is half"); see also Rachel Brahinsky, *Hush Puppies, Communalist Politics, and Demolition Governance: The Rise and Fall of the Black Fillmore*, in *Ten Years That Shook the City: San Francisco 1968-1978* (2011 ed., Carlsson et al.).

<sup>&</sup>lt;sup>35</sup> See Peter Christensen et al., Racial Discrimination and Housing Outcomes in the United States Rental Market, NAT'L BUREAU OF ECON. RSCH. (2021), https://www.nber.org/papers/w29516; Julian Glover, Black renters in San Francisco more likely to face discrimination, new research finds, ABC NEWS (Dec. 21, 2021), https://abc7news.com/black-renters-discrimination-renter-problems-sf-rental-racism-study/11368115/ ("According to the study, Black renters in San Francisco faced the sixth worst response rate in the country in the experiment conducted over the course of nine months in 2021").

<sup>&</sup>lt;sup>36</sup> See, e.g., An Equity Profile of the San Francisco Bay Area Region, POLICYLINK (2015), <a href="https://www.policylink.org/sites/default/files/documents/bay-area-profile/PayAreaProfile\_21April2015\_Final.pdf">https://www.policylink.org/sites/default/files/documents/bay-area-profile\_21April2015\_Final.pdf</a>; Tamara Palmer, San Francisco Poisad to be

<sup>&</sup>lt;u>profile/BayAreaProfile\_21April2015\_Final.pdf</u>; Tamara Palmer, San Francisco Poised to be "Whitest County" in Bay Area By 2040: Study, NBC BAY AREA (Apr. 23, 2015), https://www.nbcbayarea.com/news/local/san-francisco-diversity-study/134333/.

Its Black population has halved in that time as a result of San Francisco's targeted exclusion.<sup>37</sup> 1 2 60. As City officials have readily admitted, this targeted exclusion of Black communities from access to housing is a root cause of the City's outsized, persistent, and racialized 3 homelessness crisis.<sup>38</sup> 4 5 В. The City's Refusal to Supply Affordable Housing Opportunities Has Perpetuated 6 the Current Homelessness Crisis, Forcing Unprecedented Numbers of Low-Income 7 Residents onto the Streets in One of the Wealthiest Cities in the World. 8 61. Given San Francisco's history of racial exclusion, the City's failure to support 9 enough housing for its low-income Black and Brown families is particularly troubling.<sup>39</sup> It is no 10 secret that San Francisco desperately lacks affordable housing. 40 In 2016, 73% of San Francisco 11 households spent more than 30% of their income on rent. 41 This standard metric of housing 12 affordability—and direct predictor of homelessness—betrayed a grim outlook for the City. 42 The 13 <sup>37</sup> See Bianca Taylor, supra note 40, ("According to the U.S. census, in the 1970s 10% of San 14 Francisco's population identified as Black. Today, that number is half"). 15 <sup>38</sup> See Jeff Kositsky & Marc Dones, supra, note 14. (noting that "[t]he situation in San Francisco is similar [...] [t]here is a deep and abiding problem within the reality of American homelessness 16 that points unequivocally to racial injustice"); George R. Carter III, From Exclusion to Destitution: 17 Race, Affordable Housing, and Homelessness, 13 Cityscape, No. 1, at 33, 62. 18 <sup>39</sup> See e.g., Herring & Yarbrough, supra, note 10. 19 <sup>40</sup> Rosalsky, *supra*, note 13. 20 <sup>41</sup> McKinsey Global Inst., A tool kit to close California's housing gap: 3.5 million homes by 2025 **McKinsey** 21 https://www.mckinsey.com/~/media/mckinsey/industries/public%20and%20social%20sector/our %20insights/closing%20californias%20housing%20gap/closing-californias-housing-gap-full-22 report.pdf. 23 Equity Atlas, Place Bay Area Indicators, 24 https://bayareaequityatlas.org/about/methods/place#housing-burden (defining housing burden); Chris Glynn et al., Inflection points in community-level homeless rates, 15 ANNALS APPLIED STAT. 25 1037, 1037-1053 (2021) (finding homelessness increases quickly once median rental costs exceed 30% of median income). Black and Latinx renters are more likely to be cost-burdened. See Bay 26 Area Equity Atlas, Housing burden: All residents should have access to quality, affordable homes, 27 https://bayareaequityatlas.org/indicators/housing-

City's dearth of affordable housing is a direct cause of the homelessness crisis.<sup>43</sup> Scholars have likened the situation to a game of musical chairs—as a City fails to build enough new units, existing affordable housing becomes increasingly scarce.<sup>44</sup> When the music stops, there are more low-income people than affordable units, forcing many people out onto the streets.<sup>45</sup>

62. San Francisco's dire lack of affordable housing is no accident or stroke of bad luck—it is the result of the City's consistent choice to ignore to the needs of its residents. The City's Planning Department has acknowledged that a lack of affordable housing is driving displacement and homelessness in the City. <sup>46</sup> Nonetheless, San Francisco failed to meet state targets for affordable housing production between 1999 and 2014—ultimately constructing 61,000 fewer very low-income units than needed. <sup>47</sup> The City also lost affordable housing at an alarming rate: "for every two affordable housing units created, the city lost more than one from its existing

<sup>&</sup>lt;sup>43</sup> See Rosalsky, supra note 13 ("The primary cause of the crisis is simple: Housing has gotten way too scarce and expensive."); Jeffrey Olivet et al., Racial Inequity and Homelessness: Findings from the SPARC Study, 693 ANNALS AM. ACAD. POL. & SOC. SCI., no. 1, 2021, at 90 ("The interviews indicated that lack of access to safe, decent, and truly affordable housing was a major factor contributing to homelessness."); Cushing N. Dolbeare, Homelessness and the Low Income Housing Crisis, 19 J. SOC. & SOC. WELFARE 151, 151 (1992) (identifying gap in housing affordability as the underlying cause of homelessness); Carter, From Exclusion to Destitution: Race, Affordable Housing, and Homelessness, 13 CITYSCAPE, No. 1, at 37 (discussing literature on positive relationship between lack of affordable housing and homelessness).

<sup>&</sup>lt;sup>44</sup> See Marybeth Shinn & Colleen Gillespie, The Roles of Housing and Poverty in the Origins of Homelessness, 37 Am. Behavi. Scientist, No. 4 at 505, 505-07 (explaining how a lack of affordable housing causes homelessness).

*Id*.

<sup>&</sup>lt;sup>46</sup> See S. F. PLAN. DEPT., Context: Dismantling San Francisco's Housing Inequities, (Apr. 6, 2021), https://storymaps.arcgis.com/stories/26bc500b5aee4f0281a860a2144a5998 ("When housing is a scarce resource, prices rise based on what the highest earners can afford. Lower income households are left paying unsustainably high shares of their income to stay in the city – if they can secure housing at all.").

<sup>&</sup>lt;sup>47</sup> Kate Anthony et al., *Homelessness in the San Francisco Bay Area: The crisis and a path forward* 4, MCKINSEY & Co., (2019), <a href="https://resources.ecww.org/sites/default/files/Homelessness-in-the-San-Francisco-Bay-Area-The-crisis-and-a-path-forward.pdf">https://resources.ecww.org/sites/default/files/Homelessness-in-the-San-Francisco-Bay-Area-The-crisis-and-a-path-forward.pdf</a>.

inventory because of units being permanently withdrawn from the protection of rent control."48

63. In recent years, the City has continued to underproduce affordable housing and overproduce housing for the wealthy. From 2015 to 2022, the City only built 33% of the deeply affordable housing units it promised and only 25% of actual housing production went to affordable housing, while the City easily exceeded 100% of its building target for unaffordable housing.<sup>49</sup>

The City's decision to underproduce affordable housing has forced unprecedented 64. numbers of its low-income residents onto the streets.<sup>50</sup> Meanwhile, the technology boom has drawn tens of thousands of new residents to San Francisco, and exacerbated the housing crisis.<sup>51</sup> For every seven new jobs created between 2010 and 2015, the Bay Area added only one home, while rents increased more than 40% during the same period. 52 The San Francisco metropolitan area has the fourth largest economy in the U.S., the highest concentration of billionaires in the

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<sup>48</sup> *Id*.

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PLAN. DEPT., 2020 San Francisco Housing Inventory 15 (2021), https://sfplanning.org/sites/default/files/documents/reports/2020 Housing Inventory.pdf.

<sup>50</sup> See id. As a result of housing unaffordability, San Francisco's low-income renters and renters of face evictions, housing instability, fewer housing options, and displacement pressure. See S. F.

https://default.sfplanning.org/publications reports/Housing Affordability Strategies Report.pdf ; Context: Dismantling San Francisco's Housing Inequities, supra note 52; Bhargavi Ganesh, The

Bay Area's housing crisis, in four charts, URBAN INST. (May 2018), https://www.urban.org/urbanwire/bay-areas-housing-crisis-four-charts. It is therefore no surprise that 70% of unhoused people

in San Francisco were living in the City when they were driven into homelessness. See 2017 Point-

<sup>51</sup> Rosalsky, supra note 13, ("As regions like the San Francisco Bay Area became magnets for highly paid professionals in the computer-driven economy, they failed to build enough new units

to keep up with demand."); Housing Affordability Strategies, supra note 56, at 9 ("Higher income households have occupied a growing share of the city's rental and ownership housing in all housing

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Strategies

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& SUPPORTIVE HOUSING

2017/06/2017-SF-Point-in-Time-Count-General-

**Affordability** 

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types including a growing portion of the city's rent-controlled housing").

Count,

FINAL-6.21.17.pdf.

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<sup>52</sup> Jenny Scheutz, Dysfunctional policies have broken America's housing supply chain, **BROOKINGS** (Feb. INST. 22, 2022), avenue/2022/02/22/dysfunctional-policies-have-broken-americas-housing-supply-chain/.

Did She Deliver?, SF Chronicle (Apr. 15, 2022), https://www.sfchronicle.com/sf/article/sanfrancisco-mayor-tenderloin-17082180.php (quoting Mayor Breed's pledge to be "more aggressive with law enforcement" in the Tenderloin).

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<sup>56</sup> Chris Herring, Complaint-Oriented Policing: Regulating Homelessness in Public Space, 84 Am. Soc. Rev., No. 5, Oct. 2019, at 769, 790, 794.

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<sup>57</sup> See Sara K. Rankin, supra note 15 at 102-104 (2019).

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Breed has also raised the specter that unhoused people are a blight to be removed from sight.<sup>58</sup>

- 66. The City criminalizes the status of homelessness through ordinances prohibiting people from sleeping or lodging on public property, effectively punishing unhoused people for their predicament.<sup>59</sup> But as the City well knows, unhoused people have little choice in the matter. Unhoused individuals regularly identify that their primary obstacle to obtaining permanent housing is being unable to afford rent. <sup>60</sup> This is not a problem that can be solved by punishment.
- 67. Criminal enforcement dispossesses unhoused people of their property, drives them further into poverty, creates barriers to employment, housing, and financial stability, subjects unhoused people to further trauma, increases their vulnerability to violence, and makes them more likely to remain homeless—ultimately making our communities less safe.<sup>61</sup> The impact on Black

<sup>&</sup>lt;sup>58</sup>See David Marks, SF Mayor Breed Declares State of Emergency in Tenderloin, KQED (Dec. 17, 2021), https://www.kqed.org/news/11899726/sf-mayor-breed-declares-state-of-emergency-intenderloin (quoting S.F. Mayor London Breed as saying, "too many people are sprawled over our streets" . . . "There are a number of things that this city is going to do to address public safety, and part of that is a police response."); David Sjostedt, supra note 26 (discussing city response to presence of visibly homeless people near the Ferry Building); Press Release, Off. of the Mayor, supra note 7 (celebrating a reduction in the presence of unhoused people's tents throughout the city).

<sup>&</sup>lt;sup>59</sup> See, e.g., S.F. Police Code § 168 (prohibiting sitting, lying down, or lodging on the sidewalk between 7:00 a.m. through 11:00 p.m.); S. F. Port Code §§ 2.9-2.10 (no sleeping or lodging in the Port areas between 10:00 p.m. and 6:00 p.m.); S. F. Park Code §§ 3.12-3.13 (no sleeping or lodging in any park between the hours of 8:00 p.m. and 8:00 a.m.); see also Rankin, Punishing Homelessness, supra note 15, at 107 ("Chronically homeless people are frequently burdened with civil infractions and criminal charges related to their homelessness."). By definition, criminalization laws "restrict one's ability to engage in necessary life-sustaining activities in public, even when that person has no reasonable alternative. Id. (emphasis added).

<sup>&</sup>lt;sup>60</sup> See San Francisco Homeless County & Survey Comprehensive Report 2019, *supra* note 11, at 23 ("Respondents were asked what prevented them from obtaining housing. The majority (63%) reported that they could not afford rent").

<sup>&</sup>lt;sup>61</sup> See Herring, supra note 62, at 790 (documenting the consequences of criminalizing homeless people through move-along orders, citations, and threats and the ways in which that drives individuals further into poverty); Katrina Ballard & Samantha Batko, Three Ways Communities Can Promote Inclusive Public Space and Better Support People Forced to Live Outside, URBAN INST. (Aug. 7, 2020), <a href="https://www.urban.org/urban-wire/three-ways-communities-can-promote-inclusive-public-space-and-better-support-people-forced-live-outside">https://www.urban.org/urban-wire/three-ways-communities-can-promote-inclusive-public-space-and-better-support-people-forced-live-outside</a> ("When police respond to homelessness, they frequently issue move-along orders or arrests and citations for sleeping or

and Brown communities is even more severe. Not only are such community members overrepresented in San Francisco's homeless population, but they are also approached, cited, arrested, and incarcerated by police at the highest rates."62 San Francisco's criminalization of unhoused people's status perpetuates failed mass incarceration era policies. 63

- In short, San Francisco's criminal punishment for being poor and unhoused is a cruel and ineffective approach that betrays a deep, willful misunderstanding of the solutions to
  - Affordable Housing is the Only Permanent Solution to Homelessness, Makes Communities Far Safer, and Costs Substantially Less than the City's Useless
- The City's criminal enforcement most often removes unhoused people from one street and forces them onto another. But this is a costly cycle. 65 Research has consistently found

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camping. This criminalization of living outside leads to a homelessness-jail cycle, which does nothing to improve the lives of people without homes or the broader community. Encampment sweeps can also traumatize people living there and interrupt their efforts to build stability").

<sup>62</sup> See Herring & Yarbrough, supra note 10, at 55 ("Not only are Blacks and Latinos disproportionately represented in the homeless population, they also experienced police interactions, citation, arrest, and incarceration at the highest rates of all our homeless

<sup>&</sup>lt;sup>63</sup> See Herring & Yarbrough, supra note 10, at 1 ("This report documents and analyzes the impacts of the rising tide of anti-homeless laws in our era of mass incarceration on those experiencing homelessness in San Francisco."); id. at 8-9 ("the criminal justice system produces homelessness through detaining poor people who are housed prior to arrest and in the course of a few months or years graduates them into homelessness with a certified criminal record and no viable housing option upon release").

<sup>&</sup>lt;sup>64</sup> Mary K. Cunningham, *The Homelessness Blame Game*, URBAN INST. (September 23, 2019) https://www.urban.org/urban-wire/homelessness-blame-game ("But criminalizing homelessness to force people into shelters is a bad idea. Research shows that criminalizing homelessness increases costs and strain on police, jails, and prisons—placing a heavy toll on state and local budgets").

<sup>65</sup> Rankin, supra note 15, at 115 ("[S]weeps also punish the broader community because they do nothing to solve homelessness; instead, they are a costly, rotating door that wastes taxpayer dollars."); see Cunningham, supra note 70, ("Criminalizing homelessness won't work . . . These actions traumatize people living in encampments and have negative implications for public health.

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<sup>69</sup> See, e.g., Ballard & Batko, supra note 67 (discussing costliness of homelessness-jail, whereby unhoused people cycle in and out of jail, shelters, rehabilitation centers, and emergency care); Cunningham, supra note 70; Gregory A. Shinn, Rethink Homelessness & Impact Homelessness, The Cost Of Long-Term Homelessness In Central Florida: The Current Crisis and the Economic Impact of Providing Sustainable Housing Solutions 15-17, 20 (2014), CENT. FLA. COMM'N ON HOMELESNESS https://shnny.org/uploads/Florida-Homelessness-Report-2014.pdf (discussing how long-term homelessness is expensive to the community and that the cost of doing nothing is substantial).

| annually on its healthcare, criminal, and social services systems as a result of leaving people                 |
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| unhoused and not directly addressing homelessness. Even a preliminary tally of some of San                      |
| Francisco's direct expenditures on homelessness-related services indicates the annual cost of                   |
| homelessness—a cost ultimately borne by taxpayers—is at least similar to that of Santa Clara <sup>70</sup> , if |
| not significantly higher. <sup>71</sup>   |
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72. In this context, making affordable housing available would be a far more prudent investment than the City's destructive and costly practice of forcing unhoused people to cycle through different streets, jails, hospitals, and temporary shelters. To meet its housing goals for low-income and very low-income units, San Francisco would need to build 6,624 new affordable units, which would cost about \$4.8 billion.<sup>72</sup> That would be enough to house every currently unsheltered

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https://osh.sccgov.org/sites/g/files/exjcpb671/files/2017%20PIT%20CoC\_Comparisons.pdf (comparing Santa Clara to San Francisco); Molly Turner, *Homelessness in the Bay Area*, SPUR (Oct. 23, 2017), https://www.spur.org/publications/urbanist-article/2017-10-23/homelessness-bay-area ("San Francisco and Santa Clara counties have some of the nation's highest percentages of homelessness.").

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<sup>71</sup> See e.g., DEP'T OF HOMELESSNESS & STRATEGIC HOUS., Five Year Strategic Framework, (Oct. https://hsh.sfgov.org/wp-content/uploads/2017/10/HSH-Strategic-Framework-Full.pdf (noting the city spent \$256.7 million on homelessness services through HSH in 2017); S.F. DEP'T PUB. Annual Report 2020-2021, HEALTH, FY https://www.sfdph.org/dph/files/reports/PolicyProcOfc/FINAL-Annual Report FY2021.pdf (noting city spent \$28 million on a mental health initiative for unhoused people in 2020); S.F. DEP'T PUB. HEALTH, Mental Health San Francisco Implementation https://www.sfdph.org/dph/files/IWG/MHSF Implementation Report Feb.2022.pdf (noting city is poised to spend another \$60 million for mental health services serving unhoused people); BAY AREA COUNCIL ECON. INST., Bay Area Homelessness: A Regional View of a Regional Crisis17 (noting city spent \$54 million on street cleaning in 2018). None of these sources include the cost of physical health services—health services were the largest source of spending in the Santa Clara study.

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<sup>72</sup> See 2020 Housing Inventory, supra note 55 at 15 (noting deficit of 6,624 units); BAY AREA COUNCIL ECON. INST., How Much Does it Cost to Construct One Unit of Below Market Housing in the Bay Area?, <a href="http://www.bayareaeconomy.org/how-much-does-it-cost-to-produce-one-unit-of-below-market-housing-in-the-bay-">http://www.bayareaeconomy.org/how-much-does-it-cost-to-produce-one-unit-of-below-market-housing-in-the-bay-</a>

Note Santa Clara County Homeless Census and Survey Reports, https://osh.sccgov.org/continuum-care/reports-and-publications/santa-clara-county-homeless-census-and-survey-reports (documenting trends in Santa Clara's unhoused population); Santa Clara County Continuum of Care, How does Santa Clara County compare to other
jurisdictions?,

- 73. This necessary investment in affordable housing pales in comparison to the hundreds of millions of taxpayer dollars San Francisco hemorrhages each year as a consequence of keeping its residents unhoused and forced to sleep on the City's streets or in temporary shelter.
- 74. In addition to being unjustifiably costly, criminalization harms unhoused people and puts our communities at further safety risk.<sup>74</sup> Criminalization does not reduce the presence of unhoused people in public space, it only makes unhoused people less likely to seek or to receive social services and supports (of which there is already an unmet need). The criminal eviction of unhoused people from public areas also has no discernible impact on economic activity at storefront businesses.<sup>75</sup>
  - 75. Solving homelessness is possible. 76 Studies have consistently shown that housing

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<u>area/#:~:text=In%202019%2C%20the%20average%20construction,of%20below%20market%20 rate%20housing</u> (identifying that producing a single unit of affordable housing costs around \$700,000 in San Francisco).

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<sup>73</sup> See id.

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<sup>74</sup> See Rankin, supra note 15, at 108, 113-14 (discussing consequences of ordinances and concluding that they emotional and psychological tolls on encampment residents, exacerbate existing physical and mental health problems, and "render chronically homeless people more resistant to recovery and more likely to remain homeless, to become sick, to self-medicate, to be incarcerated, and even to die.").

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<sup>75</sup> Herring & Yarbrough *supra* note 10, at 61, 67; Berkeley Law Policy Advocacy Clinic, Does Sit-Lie Work: Will Berkeley's "Measure S" Increase Economic Activity And Improve Services To Homeless People, available at https://papers.ssrn.com/sol3/papers.cfm?abstract\_id=2165490 (finding no meaningful evidence to support claims that sit-lie ordinances increase economic activity).

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<sup>76</sup> Rankin, *supra* note 15, at 130-34. ("Studies consistently show that solving chronic homelessness is achievable through the evidence-based solutions of Housing First and permanent supportive housing").

| 1  | is the answer. <sup>77</sup> Affordable housing is cost-effective and makes communities safer by investing in  |  |  |  |  |
|----|--|--|--|--|--|
| 2  | long-term stability and community growth. The City need not continue expending vast resources  |  |  |  |  |
| 3  | criminalizing its unhoused population when it could invest in the only permanent, cost-effective   |  |  |  |  |
| 4  | solution to its homelessness crisis—affordable housing. <sup>78</sup>  |  |  |  |  |
| 5  | 76. Nonetheless, San Francisco has repeatedly failed to approve measures that would  |  |  |  |  |
| 6  | rapidly expand the building of affordable housing. <sup>79</sup> The City has also failed to appropriately and   |  |  |  |  |
| 7  | promptly spend hundreds of millions of annual Proposition C tax dollars that are specifically  |  |  |  |  |
| 8  | allocated to address permanent solutions to the City's homelessness crisis. <sup>80</sup>  |  |  |  |  |
| 9  | FACTUAL ALLEGATIONS  |  |  |  |  |
| 10 | A. San Francisco Does Not Have Enough Shelter Beds to House Thousands of its   |  |  |  |  |
| 11 | Unhoused Residents, Forcing Unhoused People to Sleep on the Streets.   |  |  |  |  |
| 12 | 77. San Francisco does not have sufficient and adequate shelter to accommodate those   |  |  |  |  |
| 13 | currently experiencing homelessness in the City. This is true on any given day, yet the City   |  |  |  |  |
| 14 | nonetheless conducts regular sweeps across the City.   |  |  |  |  |
| 15 | 78. According to San Francisco's 2019 Homeless Count and Survey, there were 8,035  |  |  |  |  |
| 16 |  |  |  |  |  |
| 17 | ${}^{77}$ Id.  |  |  |  |  |
| 18 |  |  |  |  |  |
| 19 | <sup>78</sup> See e.g., id. at 104 ("[N]on-punitive alternatives, such as permanent supportive housing, are the most cost-effective ways to solve chronic homelessness."); Samantha Batko, We Can End  |  |  |  |  |
| 20 | Homelessness through Housing First Interventions, URBAN INST. (Feb. 12, 2020) <a href="https://www.urban.org/urban-wire/we-can-end-homelessness-through-housing-first-">https://www.urban.org/urban-wire/we-can-end-homelessness-through-housing-first-</a>  |  |  |  |  |
| 21 | interventions.   |  |  |  |  |
| 22 | <sup>79</sup> For example, the City has chosen not to use federal and state funds to immediately create  |  |  |  |  |
| 23 | affordable housing options for the unhoused. See, e.g., STREETSHEET, An Unprecedented Golden Opportunity (May 20, 2021), <a a="" a<="" about="" available="" francisco="" from="" funds="" has="" href="https://streetsheet.medium.com/an-unprecedented-golden-dolden&lt;/td&gt;&lt;/tr&gt;&lt;tr&gt;&lt;td&gt;24&lt;/td&gt;&lt;td&gt;opportunity-a28150b601b9 (noting that the City could, but has not, invest in a series of building purchase programs that would immediately create affordable housing options for the unhoused).&lt;/td&gt;&lt;/tr&gt;&lt;tr&gt;&lt;td&gt;25&lt;/td&gt;&lt;td&gt;80 See J.D. Morris, Here's how much San Francisco has spent of \$600 million in Prop. C money&lt;/td&gt;&lt;/tr&gt;&lt;tr&gt;&lt;td&gt;26&lt;/td&gt;&lt;td&gt;slated for homeless services, S. F. CHRONICLE (May 27, 2022), https://www.sfchronicle.com/sf/article/Here-s-how-much-San-Francisco-spent-prop-C-tax-&lt;/td&gt;&lt;/tr&gt;&lt;tr&gt;&lt;td&gt;27&lt;/td&gt;&lt;td&gt;17202036.php (" it="" of="" only="" quarter="" san="" spent="" td="" the=""></a> |  |  |  |  |
| 20 | 2018 business tax that voters approved to make massive investments in homeless services").   |  |  |  |  |

| homeless individuals residing in the City. <sup>81</sup> On the night the City conducted a count of its homeless         |  |  |  |  |
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| population, the City counted 5,180 individuals—or 64% percent of the City's homeless                                     |  |  |  |  |
| population—as unsheltered. <sup>82</sup> The City counted 2,855 individuals in the shelter count. <sup>83</sup> Although |  |  |  |  |
| San Francisco had 3,493 shelter beds available in 2019, the number of beds was far insufficient to                       |  |  |  |  |
| shelter San Francisco's entire population. <sup>84</sup> In 2021, because of a <i>temporary</i> COVID-19 program,        |  |  |  |  |
| the City modestly increased its shelter capacity to provide 5,080 shelter beds.85 This was still                         |  |  |  |  |
| approximately 3,000 beds short of what would have been necessary to shelter every unhoused San                           |  |  |  |  |
| Franciscan.  |  |  |  |  |
| 79. According to San Francisco's 2022 Homeless Count and Survey, there were 7,754  |  |  |  |  |

- 79. According to San Francisco's 2022 Homeless Count and Survey, there were 7,754 unhoused people in San Francisco on a given day and as many as 20,000 individuals may experience homelessness in San Francisco over the course of a full year. <sup>86</sup> The City's total shelter bed availability during the same time period remained at only 5,080 beds. <sup>87</sup> The City is thus, by its own count, thousands of shelter beds short.
- 80. The shortage is getting worse. The present shelter inventory includes 2,263 temporary Shelter-in-Place hotel rooms for COVID-19 that will be phased out entirely by the end of FY21-22.<sup>88</sup> San Francisco is already keeping the majority of these temporary COVID beds

<sup>81</sup> San Francisco Homeless County & Survey Comprehensive Report 2019, *supra* note 11, at 10.

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21 84 San Francisco 2021 Sheltered Point-in-Time Count 4, S.F. DEP'T OF HOMELESSNESS & SUPPORTIVE HOUSING (2021), https://hsh.sfgov.org/wp-content/uploads/2021/09/2021-Sheltered-PIT-Count.pdf.

<sup>85</sup> *Id.* at 4 (identifying that 2,263 temporary shelter beds added due to COVID-19 "will be phased out in FY21-22").

24 86 San Francisco Homeless County & Survey Comprehensive Report 2022, at 2, S.F. DEP'T OF HOMELESSNESS & SUPPORTIVE HOUSING (2022), https://hsh.sfgov.org/wp-content/uploads/2022/08/2022-PIT-Count-Report-San-Francisco-Updated-8.19.22.pdf.

<sup>87</sup> San Francisco 2021 Sheltered Point-in-Time Count, *supra* note 90, at 4.

 $^{88}$  Id. at 4 (identifying that 2,263 temporary shelter beds added due to COVID-19 "will be phased out in FY21-22").

<sup>19</sup>  $\| ^{82} Id.$ 

- vacant in anticipation of an end to supplemental federal funding for the temporary Shelter-in-Place program. Without the COVID beds, the 2019 count is most accurate: only 3,493 beds are actually available, meaning a shortage of at least 4,400 beds.<sup>89</sup>
- 81. The shelter shortage corresponds to San Francisco's unsheltered homeless population. When the City was able to conduct a count of its unsheltered population on one night in 2022, 4,397 unhoused individuals—or 57 percent of the City's homeless population—were unsheltered.<sup>90</sup>
- 82. The City's extreme shortage of shelter beds means that unhoused people functionally lack access to shelter when they seek it. Prior to the start of the COVID-19 pandemic, City shelters could be accessed through the Department of Homelessness and Supportive Housing's 311 Waitlist. But shelter supply never met shelter demand.
- 83. From approximately 2015 to March 2020, the 311 Waitlist for a 90-day shelter bed hovered around over 1,000 people. 91 This meant that it was often impossible for an unhoused person seeking shelter to receive a timely shelter placement even if they had actively requested and sought out shelter. The usual wait time to get a shelter bed through this process was between three to eight weeks.
- 84. Beds for one-night stays were functionally full as well. Securing a one-night shelter bed required an unhoused person to stand or sit in line between two to eight hours a day just to secure a bed for that night. On most nights, between fifty and one-hundred unhoused people would be left in line or forced to sleep outside because no beds were available for them.
- 85. After the start of the COVID-19 pandemic, San Francisco closed the 311 waitlist and it remains closed. Individuals can also no longer access same-day shelter beds at a point of access as they could at least try to do prior to April 2020. Since April 2020, the ability to access

<sup>&</sup>lt;sup>89</sup> *Id.* at 3 (noting 3,493 available shelter beds as of January 2019).

<sup>&</sup>lt;sup>90</sup> 2022 Point-in-Time Count, *supra* note 2, at 10.

<sup>&</sup>lt;sup>91</sup> HSH 90 Day Emergency Shelter Waitlist, DATASF (last updated Aug. 23, 2021), https://data.sfgov.org/Health-and-Social-Services/HSH-90-day-emergency-shelter-waitlist/w4sk-nq57 (identifying that there were 1,339 individuals waiting for shelter in San Francisco before the waitlist was put on hold due to COVID-19).

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| shelters voluntarily has been almost completely shut-off. Unhoused individuals seeking shelter in |
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| San Francisco do not have any immediate shelter options available to them because the traditional |
| avenues to seek shelter are closed.   |

- 86. In other words, San Francisco has never come close to providing enough shelter for thousands of its unhoused residents—which has resulted in the *majority* of the City's unhoused residents being forced to sleep on the streets. Due to the shelter scarcity, unhoused individuals also do not have voluntary access to shelter if they try to seek it out.
  - В. San Francisco Has Enacted and Continues to Enforce a Litany of Anti-Homelessness Ordinances and Statutes.
- 87. The City's systematic enforcement of a constellation of state statutes and local ordinances against homeless individuals punishes them solely for being homelessness.
- 88. Since the 1980s, San Francisco has enacted a slew of ordinances that expressly seek to punish unhoused individuals for sleeping, lying down, or storing their belongings on public property within the City.
- 89. For example, San Francisco passed its Sit/Lie ordinance in 2010 making it illegal to stay on public sidewalks during the day time. See S.F. Police Code § 168. This was the perverse parallel to the already existing City ordinance making it illegal for homeless people to sleep in public parks at night. See S.F. Park Code § 3.13. In other words, to avoid prosecution under these ordinances, literally thousands of unhoused people would have to shuffle continuously between San Francisco's streets and the public parks with everything they owned—every single day.
- 90. San Francisco Police Department Bulletins specifically instruct the City's police officers to enforce local ordinances and multiple California state laws, including:

#### Local Ordinances

- SF Health Code §§ 581 and 596 (criminalizing public nuisance including a. "[a]ny buildings, structures, or portion thereof found to be unsanitary")
- S.F. Police Code §§ 22-24 (criminalizing "wilfully and substantially b. obstruct[ing] the free passage of any person or persons on any street, sidewalk, passageway or other public place")

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- S.F. Police Code §§ 25-27 (criminalizing "wilfully remain[ing] upon any c. private property or business premises after being notified by the owner, lessee, or other person in charge thereof to leave")
- d. S.F. Police Code § 168 (making it "unlawful to sit or lie down upon a public sidewalk, or any object placed upon a public sidewalk" between 7:00 a.m. and 11:00 p.m.),

#### State Statutes

- Cal. Penal Code § 647(e) (criminalizing "lodg[ing] in any building, a. structure, vehicle, or place, whether public or private, without the permission of the owner or person entitled to the possession or in control of it"), and
- b. Cal. Penal Code § 148(a) (prohibiting willfully resisting, delaying or obstruction agency or law enforcement personnel, which San Francisco Police Bulletins explain allows officers to issue citations when an "individual refuses to vacate an encampment" after s/he is provided notice to vacate). s
- Cal. Penal Code § 372 (criminalizing public nuisance as defined in Section c. 370, including "unlawfully obstruct[ing] the free passage or use, in the customary manner, of any . . . public park, square, street, or highway")
- d. Cal. Penal Code § 647c (criminalizing "willfully and maliciously obstruct[ing] the free movement of any person on any street, sidewalk, or other public place or on or in any place open to the public").
- 91. SFPD Department Bulletins dating to May 2018 (A18-088) and July 2018 (A18-137) described the above civil and criminal penalties as available for law enforcement to address encampments on City streets or sidewalks. In 2020, the City issued another Bulletin, SFPD's Department Notice, 20-100 (June 12, 2020), which continued to allow officers to "issue an admonishment, followed by citation, or arrest when appropriate" in connection with the aforementioned civil or criminal penalties.

- C. The U.S. Constitution Protects Unhoused People from Summary Destruction of Property Without Due Process of Law.
- 92. The Fourth and Fourteenth Amendments to the U.S. Constitution and their corollaries in the California Constitution limit whether and how a City may disturb unhoused people and their personal property. *See* U.S. Const. amends. IV, XIV; Cal. Const., art. I, §§ 7(a), 13.
- 93. The Fourth and Fourteenth Amendments protect homeless individuals from having their property summarily seized and destroyed by law enforcement without significant due process safeguards—including advance notice, reasonable time to move property, and "bagging and tagging" of all non-hazardous property for later recovery at a suitable location. *Lavan v. City of Los Angeles*, 693 F.3d 1022, 1028-29 (9th Cir. 2012) (declaring that Fourteenth Amendment due process "protect[s] homeless persons from government seizure and summary destruction of their unabandoned, but momentarily unattended, personal property"); *O'Callaghan v. City of Portland*, No. 3:12-CV-00201-BR, 2013 WL 5819097, at \*4 (D. Or. Oct. 29, 2013) (finding that sufficient due process was provided where plaintiff was given notice 24 hours prior to the removal of his personal property from the public land on which he was illegally camping, the city stored the property for 30 days, and a process existed for plaintiff to reclaim his removed property).
- 94. In apparent awareness of what the Constitution requires, the City has promulgated several policies that pay lip service to the appropriate constitutional requirements. Regardless, the City and its employees have substantially failed to comply with its own written policies and its customs and practices are actually contrary to those written policies. As identified below, the City has instead embarked on a campaign to seek out and summarily destroy the survival belongings of unhoused San Franciscans.
  - D. <u>HSOC Operations Hide the Extent of the City's Homelessness Crisis By</u>

    <u>Destroying Signs of Visible Homelessness.</u>
  - 95. HSOC began "as a police-led, complaint-driven coordination of city departments

<sup>&</sup>lt;sup>92</sup> See, e.g., SFPD Department Bulletin A19-080; DPW Proc. 16.05.08.

| 1  | and resources designed to lower tent counts and break up large encampments."93 Since its   |  |  |  |  |
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| 2  | inception in 2018, HSOC has relied primarily on police to clear the streets of San Francisco and   |  |  |  |  |
| 3  | displace unhoused individuals in the process. <sup>94</sup>  |  |  |  |  |
| 4  | 96. But, the City immediately received criticism for HSOC's heavy-handed law   |  |  |  |  |
| 5  | enforcement approach to homelessness. 95 The City itself acknowledged in 2018 that HSOC's  |  |  |  |  |
| 6  | policies were not only ineffective, but also confusing for the City employees seeking to enforce   |  |  |  |  |
| 7  | them. 96 In 2020, the City announced a shift in strategy to respond to street encampments in the   |  |  |  |  |
| 8  | face of criticism that HSOC was operating without community engagement and was responding  |  |  |  |  |
| 9  | to unhoused people with policing rather than needed services. <sup>97</sup>  |  |  |  |  |
| 10 | 97. HSOC now characterizes itself as "a collaborative effort of multiple City  |  |  |  |  |
| 11 | departments" that aims "to coordinate the City's response both to homeless encampments and to  |  |  |  |  |
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| 15 | <sup>93</sup> Behind the Healthy Streets Operation Curtain: The True Story of San Francisco's Abusive Encampment Response, <i>supra</i> note 6, at 4.  |  |  |  |  |
| 16 | <sup>94</sup> Joshua Sabatini, SF's new homeless unit accused of heavyhanded police response, S. F.  |  |  |  |  |
| 17 | EXAMINER (Oct. 2, 2018), <a href="https://www.sfexaminer.com/news/sf-s-new-homeless-unit-accused-of-heavyhanded-police-response/article-f74eefa5-7acc-52aa-a068-c94cce94a652.html">https://www.sfexaminer.com/news/sf-s-new-homeless-unit-accused-of-heavyhanded-police-response/article-f74eefa5-7acc-52aa-a068-c94cce94a652.html</a> . |  |  |  |  |
| 18 | <sup>95</sup> <i>Id</i> .  |  |  |  |  |
| 19 |  |  |  |  |  |
| 20 | <sup>96</sup> A memorandum from June 9, 2018, written by Jeff Kositsky, HSOC's manager, communicated an ongoing list of issues and concerns that the Department of Homelessness and Supportive   |  |  |  |  |
| 21 | Housing had been amassing about HSOC since February of 2018. Included in this list was that "[a]ll participating agencies should be communicating action through HSOC; there are   |  |  |  |  |
| 22 | SFPD/DPW actions taking place earlier that create a great deal of confusion with field staff."   |  |  |  |  |
| 23 | <sup>97</sup> See Joshua Sabatini, SF to make major changes to homeless response operations, S. F. EXAMINER (Mar. 2, 2020), https://www.sfexaminer.com/archives/sf-to-make-major-changes-to-   |  |  |  |  |
| 24 | homeless-response-operations/article_f9f9d928-c70a-50a0-b5a4-bae0b1784b93.html; OFF. OF  |  |  |  |  |
| 25 | BUDGET & LEGIS. ANALYST, Policy Analysis Report: Police Department Role in Street Teams, CITY & CNTY. OF S. F. BD. OF SUPERVISORS (Apr. 19, 2022),   |  |  |  |  |
| 26 | https://sfbos.org/sites/default/files/BLA.SCRT .HSOC .041922.pdf (noting that after HSOC   |  |  |  |  |

began "efforts have been made to de-emphasize the law enforcement nature of City policy towards

homeless encampments, and to enhance service referrals and mental health and substance abuse

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outreach").

behaviors that impact quality of life in San Francisco's public spaces."98

98. As an interdepartmental taskforce, HSOC consists of the following five primary agencies: the San Francisco Police Department ("SFPD"), the Department of Public Works ("DPW"), the Department of Homelessness and Supportive Housing ("HSH"), the Department of Public Health ("DPH"), and the Department of Emergency Management ("DEM").<sup>99</sup>

- 99. HSOC is governed by the directors of each of these five departments as well as representatives from the Mayor's office. <sup>100</sup> But HSOC's daily operations and practices are spearheaded by HSOC's Director—who is a City employee based in the DEM.
- especially the San Francisco Fire Department ("SFFD")—whose incident commanders often take the lead in coordination during HSOC sweeps if HSOC's Director is not present. HSOC also coordinates directly with the following City agencies: SF311, the Adult Probation Department, the General Services Agency, the Municipal Transportation Authority, the Port of San Francisco, the Public Utilities Commission, the Recreation and Parks Department, and the Sheriff's Department.<sup>101</sup>
- 101. Today, HSOC purports to be a compassionate, service-based response to homelessness. HSOC's stated mission is to coordinate the City's response to homeless encampments, provide services to "meet the housing, shelter, and service referral needs of individuals on the street," reduce the number of vulnerable people living on the street, reduce the number of tents in the City, and increase safety and cleanliness. <sup>102</sup>
- 102. But the data and experience of advocates and unhoused people tell a different, more

Healthy Streets Data and Information, CITY & CNTY. OF SAN FRANCISCO, <a href="https://sfgov.org/scorecards/hsoc">https://sfgov.org/scorecards/hsoc</a> (last visited July 29, 2022).

<sup>&</sup>lt;sup>99</sup> Review of the Healthy Streets Operation Center, *supra* note 27, at 12.

 $<sup>25 \</sup>parallel_{100} Id. \text{ at } 13.$ 

<sup>&</sup>lt;sup>101</sup> *Id.* at 12.

<sup>&</sup>lt;sup>102</sup> *Id.* at 3, 15.

<sup>111</sup> See Mallory Moench, *supra* note 7 ("Jeff Kositsky, head of the Healthy Streets Operation Center — a multi-department effort tasked with responding to homelessness — emailed Alaric Degrafinried, acting director of Public Works, on Jan. 28 about four toilets he was "concerned" about and asked for their removal."); Matt https://twitter.com/MattHaneySF/status/1399949814511534081 (discussing HSOC's requests to remove public bathrooms and former HSOC Director Jeff Kositsky noting that "some of the porta potties do lead to re-encampment").

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that a sweep is about to occur. They do so by shaking people's tents, waking them up, and telling them that they need to clear out immediately. This gives unhoused residents around thirty minutes to attempt to pack up their belongings and move them from the street—a process that usually takes several hours. Most individuals do not receive even those thirty minutes. Instead, SFPD and DPW order them to leave their tents and belongings behind and "move along." In addition to SFPD and DPW, members of EMS-6—which is part of SFFD—are often present at sweeps, and the EMS-6 Commander may run point on the day's operations. Often, the City does not post written notice at the site prior to a sweep. In other words, unhoused individuals are made aware of a sweep for the first time when SFPD or DPW are waking them from their sleep. In addition to being unlawful, this is deeply traumatic.

The Homeless Outreach Team ("HOT")—which is a part of HSH—usually arrives around 7:30 a.m., as SFPD and DPW have already begun the sweep. HOT's job is to approach unhoused individuals and ask if they would be interested in receiving services—i.e., shelter. But HOT cannot make any concrete services offers because HOT does not yet know whether shelter will be available for that day until at least 9:30 a.m. HOT approaches some unhoused individuals and asks if they would generally be interested in shelter. If unhoused individuals ask about what shelter options are actually available so they can make an informed decision, HOT team workers often identify them as having refused shelter.

- 109. If the HOT team thinks they have spoken to an unhoused individual on any previous occasion, they will not approach them at all and will simply assume that they have declined shelter. This is because, in reality, the HOT team knows that it almost never has enough appropriate shelter to offer to every unhoused individual present onsite.
- 110. After inquiring generally about interest in services, HOT will often leave the sweep site for several hours. They often do not return until the entire sweep operation is over. No one has been offered shelter at this time. Meanwhile, DPW, SFPD and SFFD become more aggressive.
  - 111. DPW often begins its massive property removal operation by 8:00 a.m. as unhoused

people rush to collect their belongings. 112 DPW does not wait. Cleaning crews race to take any belongings that unhoused people have not already managed to pack up and move. DPW workers may also begin power-washing the street—soaking unhoused people and their belongings.

- 112. Although there are times when DPW purports to differentiate between trash and people's belongings, DPW more often indiscriminately throws unhoused individuals' essential items, survival gear, and precious personal property into their crusher trucks. These trucks are specifically designed to handle and destroy trash, brought in anticipation of mass disposal and destruction of personal items. DPW does not "bag and tag" this valuable and essential property for safekeeping, and it is often immediately destroyed rather than stored.
- 113. DPW workers take belongings that they know are not trash in an effort to get unhoused people to leave the area faster.
- 114. If unhoused people are not present at the time of the sweep to vouch for their property—even when it is obviously the property of an unhoused individual and arranged in a way that suggests the owner was relying on it and wanted it—DPW will immediately throw away their belongings. Unhoused individuals leave their tents temporarily unattended to use the restroom, or to seek employment or housing opportunities or services in the community—only to find that DPW destroyed their belongings in their absence.
- 115. Even if unhoused people are present at the time of a sweep, DPW crews often throw their valuable personal property and survival gear into crusher or dumpster trucks over their direct objections and pleas that they both need and want their property.<sup>113</sup>

<sup>&</sup>lt;sup>112</sup> Recently, DPW has begun its property destruction slightly later in the sweep operation. Regardless, its conduct otherwise remains unchanged.

<sup>&</sup>lt;sup>113</sup> See, e.g., David Sjostedt, supra note 26.



Department of Public Works employees, who wished not to be identified, throw away items from the tent encampment outside the

San Francisco Ferry Building in San Francisco, Calif., Friday, June 3, 2022. | Camille Cohen/The Standard

other property—around 9:30 a.m. During this time, SFPD and SFFD officers typically stand back and watch. If an unhoused person is not packing up and leaving quickly enough, SFPD often intervenes and threatens them with arrest or citation for refusing to "move along." SFPD also intervenes when an unhoused person protests the destruction of their property, ordering them to leave the area or risk citation or arrest. SFPD officers threaten these consequences even though the individuals have been given no access to shelter. If they are present, SFFD staff will assist DPW staff in seizing and destroying unhoused people's property.

117. During HSOC sweeps, SFPD officers routinely threaten unhoused individuals with arrest or citation specifically under Cal. Penal Code § 647(e) for lodging without permission or Cal. Penal Code § 148(a) for willfully resisting law enforcement if they fail to leave the encampment after being told to move along—among the litany of other statutes and ordinances

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27 28 that punish sleeping, lying, or lodging in public. 114 Again, this is before they have received any actual offer of shelter.

- 118. If unhoused individuals do not leave quickly or are unable to leave, SFPD officers will often arrest or cite those individuals for violations of a "move along" order (Cal. Penal Code § 148(a)) or will arrest of cite them for lodging without permission (Cal. Penal Code § 647(e)) or some other statute or ordinance.
- 119. The HOT team usually returns at 9:30 a.m. or 10:00 a.m. at the earliest—two hours after the sweep has begun. This is the earliest that the HOT team knows whether any shelter has become available that day. By this point, many unhoused individuals have already left the area after being told to "move along" by DPW, SFPD or SFFD or after being cited or arrested.
- When the HOT team returns, if they have learned that there are any shelter beds available for that day, they begin to re-engage with any unhoused people still present at the site to make shelter offers. But even after the forced dispersal of most unhoused people, HOT staff often does not have enough shelter beds or shelter beds that are appropriate for the few individuals remaining.
- 121. Sometimes, HOT has the wrong types of beds available—such as only women's beds when men need services, only couples spaces when single individuals need services, beds that do not accommodate an individual's physical or mental disabilities, or similar scenarios meaning these unhoused people will not have access to shelter that night, even though DPW has likely already taken their belongings, including tents and other survival gear, during the sweep.
- 122. Other times, when HOT has no shelter beds to offer, the HOT team does not make contact with unhoused people at all and they will simply leave the site. For example, a former HOT worker confirmed that his team would often leave unhoused people stranded on the side of the road after a sweep because the City had no shelter available to offer them.
  - 123. The HSOC operation concludes after every unhoused individual originally present

<sup>&</sup>lt;sup>114</sup> See supra ¶ 93 (recounting every statute and ordinance that criminalizes homelessness and is enforced in San Francisco).

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27 28 at the site has been forced to leave the area—which often happens as early as 9:30 a.m. For larger encampment resolutions, the operation may last until 11:30 a.m.

- 124. Often, an HSOC sweep results in unhoused people moving just a couple blocks away. Having lost everything, and without shelter, they must start over—until another sweep comes along and they are again threatened with citation and arrest for the unavoidable consequence of sleeping outside.
  - F. HSOC's Customs and Practices Criminalize Homelessness Even Though Unhoused Individuals Have No Genuine, Voluntary Access to Shelter—Contrary to the City's Own Stated Policies.
- 125. As described above, San Francisco does not have sufficient and adequate shelter to accommodate those currently experiencing homelessness in the City. As a result, the City and HSOC should not be conducting sweep operations at all.
- And there is no voluntary access to shelter that unhoused people are able to take advantage of in San Francisco—because there are no immediate shelter options available to unhoused people even if they seek them.
- 127. HSOC justifies its sweep operations by purporting to hold specific shelter beds open for law enforcement to offer when they threaten unhoused individuals with citation and arrest for sleeping in public. As explained above, such offers are illusory or not reasonably available. The City and HSOC have been using this tactic for years—weaponizing shelter as a means to carry out criminal enforcement and removal operations despite the fact that in reality, San Francisco has never had enough shelter and individuals have no voluntary access to shelter.
- 128. The City's shelter shortage is so extreme, however, that HSOC lacks sufficient shelter to provide even to the specific homeless individuals it targets for enforcement. HSOC openly admits, for example, that it deliberately displaces homeless people despite knowing that it usually only has shelter for about 40% of them. 115

<sup>&</sup>lt;sup>115</sup> Laura Wenus, *supra* note 8 ("Workers with the city's Healthy Streets Operations Center clear encampments when there are enough open beds in the city's shelter system to accommodate about

- 129. In other words, HSOC fails to meet the City's own stated pre-enforcement standards for criminalization. *See* S.F. Police Code § 169 (the City is required to "offer Housing or Shelter to all residents of the Encampment who are present" and "shall not enforce the prohibition [...] unless there is available Housing or Shelter for the person or persons in the Encampment").
- 130. Even if HSOC does eventually identify enough shelter beds to accommodate each unhoused person onsite—which is exceedingly rare—DPW and SFPD have already begun clearing out unhoused people and their belongings and threatening them with citation and arrest *hours* before the HOT team knows if shelter beds will become available later that day. This, too, violates the City's own written policies. See SFPD Bulletin No. 19-080 (before an order to vacate can be criminally enforced for non-compliance, SFPD is required to confirm that there has been a "written offer of shelter or housing at least 24 hours before ordering removal of a tent or encampment").
- 131. As such, HSOC's custom and practice is to criminalize homelessness even though unhoused individuals have no genuine, voluntary access to shelter in San Francisco. This belies HSOC's claim that it is leading a services-first approach to homelessness. These sweeps occur, and, absent relief, will continue to occur, on at least a bi-weekly basis and impact hundreds of unhoused people each year.
- 132. Meanwhile, HSOC's participating agencies—including SFPD, DPW, HSH, DEM and SFFD—continue to have daily coordinating calls where they review their past sweep operations, discuss and plan for the sweep operations they will carry out in the future, and report on their successes in "tent clearance"—despite being fully aware of the City's lack of available shelter.
  - G. <u>HSOC's Customs and Practices Completely Disregard the City's Prior Notice and Bag and Tag Policies—to Intentionally Engage in Mass Property Destruction.</u>
  - 133. Despite HSOC's stated mission of service connection, the City's real-world

<sup>40%</sup> of that encampment's residents in shelters. According to the center's director, Sam Dodge, the formula is adjusted each week.").

treatment of unhoused people's personal property during HSOC operations also differs greatly, and systematically, from the City's written Bag and Tag Policies, which require prior notice before removal and that property be bagged, tagged, and stored, such that unhoused people have an opportunity to recover their property at a later date.<sup>116</sup>

134. Although City policies require City employees to provide at least 72 hours written notice in advance of any HSOC operation, <sup>117</sup> HSOC regularly fails to provide the appropriate written notice or to provide verbal notice. Indeed, unhoused individuals report that they never received notice prior to an HSOC sweep—and community advocates attending sweep operations confirm the same. <sup>118</sup> HSOC itself appears to be fully aware of these issues. At a February 4, 2021, HSOC meeting, HSOC representatives noted: "City Attorney working with HSOC on noticing issues." But HSOC regularly continues to improperly notify unhoused people prior to a sweep, despite being aware that its practices were in violation of the stated policies.

135. During HSOC operations, City workers also have a custom and practice of destroying property instead of bagging and tagging it. Specifically, DPW arrives with crusher trucks when they conduct HSOC sweeps to facilitate the mass destruction of unhoused people's personal property. Rather than collect unattended personal property and record the property's location and owner for later retrieval, City workers instead choose to classify that personal property as abandoned. This is contrary to City policy. *Cf.* DPW Procedure No. 16-05-08 ("[u]nattended property is not abandoned if it is accompanied by signs of ownership, for example, an unattended tent that is filled with personal belongings or items that are being stored in an orderly manner (i.e., packed up, wrapped or covered)").

<sup>&</sup>lt;sup>116</sup> See DPW's "Bag & Tag" Pol'y, Proc. No. 16-05-08 ("For pre-planned encampment resolutions, the HSOC or the San Francisco Homeless Outreach Team (SFHOT-ERT) will provide 72 hours advance written notice . . . [A]ll unattended personal property that is collected for storage will be bagged and tagged upon collection and taken to the Public Works Operations Yard for storage. . . Public Works staff will provide written and oral information on how, where and when the items may be retrieved. . . the department will store personal items for 90 days").

<sup>&</sup>lt;sup>117</sup> See id.

<sup>&</sup>lt;sup>118</sup> See infra at Section J-K, for these detailed accounts.

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- DPW also destroys the personal property of unhoused individuals regardless of 136.
- whether or not it actually poses an immediate health risk, contrary to its stated policies. Cf. DPW
- Procedure No. 16-05-08 (property only to be immediately destroyed if it an immediate health or
- safety risk, such as "needles, scissors, knives," "human waste, body fluids, moldy, mildewed
- items," or "items infested by rodents and insects").
  - Instead, DPW indiscriminately seizes the belongings of unhoused individuals and
  - disposes of them as if they are trash, which goes against the City's stated policy. Cf. id. ("If staff
  - has a reasonable doubt as to whether an item constitutes trash, it should be collected and stored").
  - This is so even when unhoused individuals plead for their property to be preserved.
  - 138. Much of the property DPW destroys during an HSOC sweep has obvious value. On
- many occasions, DPW has destroyed laptops, medicine, clothing, tents, and personal effects, in 11
- 12 violation of the stated DPW Bag and Tag Policy. Cf. id. ("personal items – such as medication,
  - tents, luggage, backpacks, personal papers, and operational wheelchairs will be collected and
- 14 stored for up to 90 days for retrieval").
  - 139. The indiscriminate destruction of unhoused people's valuable personal property
- belies any claim that HSOC's conduct is defensible as protecting the public from genuine safety-
- hazards. See, e.g., Mitchell v. City of L.A., No. CV 16-01750 SJO (GJSx), 2016 U.S. Dist. LEXIS
- 197949, at \*9 (C.D. Cal. Apr. 13, 2016) (finding the government's interest in cleaning inadequate 18
  - when the city "summarily dispose[d] of essential medications and medical equipment, without
- distinguishing contaminated property from other property and without separating each individual's
- property"); Rios v. Cnty. of Sacramento, 562 F. Supp. 3d. 9999, 1016 (E.D. Cal. 2021) (where the
  - "[c]ounty's only professed interest was in removing the [plaintiffs] and their belongings," "[i]t
  - could have accomplished that goal without taking the plaintiffs' belongings indiscriminately into
- garbage trucks and driving them away"). 24
  - 140. Even in the few instances where the City does bag and tag property, unhoused
- individuals are rarely able to recover their property. When they visit the location where their 26
- property is allegedly stored by DPW, DPW workers consistently tell them they cannot find their
  - property or that it has been lost or disposed of, again contrary to their stated policies. Cf. DPW

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Proc. No. 16-05-08 ("the department will store personal items for 90 days").

141. In other words, HSOC's actual custom and practice is not to inventory and store the personal property of homeless individuals. Nor does HSOC provide unhoused individuals with an opportunity to recover their personal property. This is a wholesale rejection of the City's stated policies.

- Н. DPW and SFPD Also Conduct Their Own Daily, Independent, and Unlawful Sweep Operations in Violation of City Policy.
- 142. Planned HSOC sweeps involving the full task force of SPFD, DPW, HSH, DEM, DPH, SFFD, and other staff are the City's most conspicuous response to homelessness. But the City also conducts more informal sweep operations on a daily basis.
- 143. Specifically, SFPD dispatches officers in response to calls about homelessness on a daily basis. When SFPD arrives onsite, officers often order unhoused people to "move along" under threat of citation or arrest, though there is not even the guise of an offer of services because SFPD officers often have no information about or ability to offer shelter beds without other City agencies that are not dispatched. Cf. SFPD Bulletin No. 19-080 (before an order to vacate can be criminally enforced for non-compliance, SFPD is required to confirm that there has been a "written offer of shelter or housing at least 24 hours before ordering removal of a tent or encampment").
- 144. SFPD conducts these regular enforcement activities despite knowing that the City lacks sufficient shelter to house its unhoused population and knowing that unhoused people have no voluntary access to shelter in the City. These SFPD enforcement operations happen everywhere across the city and at all hours, including the middle of the night.
- 145. SFPD has an explicit custom and practice of authorizing its officers to cite and arrest unhoused people for failing to "move along" without any attempt to offer shelter, as long as the officers are policing in area where an HSOC sweep has already taken place. SFPD's "mission descriptions" lists the "goal of re-encampment prevention is to re-secure and clean areas where there have been encampment resolutions and to ensure no tents, structures and vehicles remain. In general, sheltering options will not be offered unless there is an urgent situation[.]" (emphasis in

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original).<sup>119</sup> SFPD uses this practice to threaten individuals with citation or arrest whether or not there is present shelter availability, and regardless of whether they ever received an offer of services at a prior sweep operation. SFPD also has its own pick-up truck out of its Tenderloin station that it uses to remove property illegally as well.

- Similarly, DPW dispatches to perform street cleaning in different neighborhoods 146. across San Francisco on a daily basis and conducts informal sweep operations to displace unhoused people as a part of that process. DPW interacts with hundreds of unhoused individuals each month. Yet, contrary to its stated policies, DPW consistently seizes and disposes of homeless individuals' valuable personal property and survival gear without following the City's Bag and Tag policies.
  - I. The City's Own Public Records Reveal Rampant Criminalization and Property Destruction and Widespread, Massive Non-Compliance with Constitutional Requirements and the City's Own Written Policies Prohibiting these Practices.
- 147. Extensive public records work demonstrates the extent of the City's custom and practice of criminalizing unhoused individuals and destroying their property—which is a process that impacts thousands of unhoused individuals each year.
  - 1. The City Regularly Conducts Sweep Operations on Days it Knows it Has Insufficient Shelter.
- 148. Although the City does not keep appropriate records of the daily informal sweep operations carried out by SFPD and DPW, formal HSOC sweeps are scheduled and fairly welldocumented. Through public records, it is therefore possible to identify whether—on any given day where an HSOC sweep took place—the City had enough available shelter beds to offer the unhoused people it targeted for enforcement.
- For example, between January 1, 2021 and June 30, 2021, HSOC conducted sweep operations on 83 days—which corresponds to two major sweep operations involving all participating HSOC agencies every week. On 73 out of the 83 days (88.0%) where HSOC conducted camp resolutions, HSH shelter availability records prove that the City did not have an

<sup>&</sup>lt;sup>119</sup> HSOC Daily Operations Call, Mar. 30, 2021, Mission Descriptions.

- A 2022 report by the Latino Task Force found that 64.8% of survey participants had been asked to move without an accompanying offer of a place to move. Nearly 60% of survey respondents said that they had been displaced by the City at least one time in just the past four weeks, and nearly 20% of all respondents had been forced to move by the City five or more times during this same short period. 120
- Far from the services first approach HSOC promises, in January and February 2021, 152. HSOC connected only 30% of unhoused individuals it encountered with shelter and connected none to permanent housing. 121
- These numbers pale in comparison to the daily SFPD and DPW sweep operations that are conducted without documentation and without even the guise of offering services to unhoused individuals.

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<sup>121</sup> Behind the Healthy Streets Operation Curtain: The True Story of San Francisco's Abusive Encampment Response, *supra* note 6, at 6.

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## 2. SFPD Continues to Cite or Arrest Thousands of Unhoused People for Sleeping in Public Despite a Lack of Shelter.

- 154. Public records also make it clear that SFPD is engaging in widespread enforcement of quality-of-life offenses that criminalize homelessness despite a complete lack of daily shelter availability and the fact that unhoused individuals have had no voluntary option to seek shelter from the City since April 2020. A Policy Analysis Report from the Budget and Legislative Analyst's Office to the Board of Supervisors notes that police officers have been a highly visible and active presence when encampments are cleared by the City. 122
- For example, between July and September 2021, police were dispatched in response 155. to "homeless complaints" (also known as 915 calls) at least 3,606 times. This data indicates that a law enforcement officer was dispatched to respond to a "homeless complaint" between 744 and 965 times each month, as opposed to a HOT team worker who is theoretically trained to provide support and services to unhoused individuals if available.
- 156. Meanwhile, SFPD citation and arrest data indicates that over the three-year period from July 2018 to October 2021, SFPD cited or arrested unhoused people for illegal lodging under California Penal Code § 647(e) at least 360 times.
- 157. During the same three-year period, SFPD cited or arrested unhoused people under California Penal Code § 148(a) for refusal to obey a law enforcement order to vacate or "move along" at least 2,652 times.
- 158. These numbers do not begin to include SFPD citations and arrests for a variety of other quality-of-life offenses targeting unhoused individuals, including: San Francisco Park Code §§ 3.12-3.13 (no lodging or sleeping); California. Penal Code §§ 370, 372, and San Francisco Health Code §§ 581, 596 (public nuisance, including obstructing streets or sidewalks).
- 159. SFPD has cited or arrested at least 3,000 unhoused individuals for sleeping or residing in public over the last three years during a time when San Francisco had insufficient and inadequate shelter to provide to its unhoused residents. It has threatened to enforce these laws

<sup>&</sup>lt;sup>122</sup> Policy Analysis Report, *supra* note 103, at 16.

against thousands more.

| 3. | City Logs Document Essentially No Storage or Safeguarding of |
|----|--|
|    | Property Despite Sweeping Hundreds of Unhoused People Each   |
|    | Week   |

- 160. Public records also demonstrate the City's widespread property destruction and failure to bag and tag the personal property of unhoused individuals.
- 161. DPW's Bag and Tag logs—which are meant to reflect the extent of property safely collected and stored for unhoused individuals—reflect a profound lack of documentation, accountability, and oversight in property removal and storage and instead suggest that there is property destruction occurring at encampment sweeps and street cleanings in San Francisco in direct violation of federal guidelines and City policies.
- 162. For the entire 6-month period between January 1, 2021 and June 30, 2021, DPW only logged 195 items or bags of belongings—during a time when HSOC reported removing 1,282 unhoused individuals through encampment resolutions.
- 163. The disparity between the sheer *number* of people subjected to encampment resolutions and the number of logged bag and tags by DPW suggests that San Francisco fails to comply with its bag and tag policies during the vast majority of interactions with individuals experiencing homelessness.
- 164. The 2022 survey by the Latino Task Force found that 74.7% of respondents reported they had recently had personal items such as survival gear lost in a sweep because they were not bagged and tagged.<sup>123</sup>
- 165. The City Attorney's office reports receiving over 30 administrative claims from unhoused people complaining of property destruction since 2019. This number is remarkable given the barriers unhoused people experience when attempting to access the legal system. The City has already paid out well over \$100,000 to settle these recent claims and the small claims lawsuits that have followed.

<sup>&</sup>lt;sup>123</sup> 2022 Street Needs Assessment, *supra* note 126, at 26.

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|----------------|---|
| 166.           | In August 2021, the Honorable Judge Michelle Tong of the San Francisco Superio  |
| Court determ   | ined that the City had destroyed the property of 10 unhoused individuals during a   |
| HSOC sweep     | operation—and noted in the decision that "DPW notices for bagging and tagging   |
| [] were not    | provided to the Court by any of the Defense witnesses." These matters were late   |
| settled on app | peal for a monetary settlement award.   |
| 167.           | These public records are consistent with social science research showing that   |
| between 38%    | and 46% of unhoused individuals in San Francisco have reported having their   |
| pelongings co  | onfiscated and destroyed by City employees while experiencing homelessness—in   |
| violation of C | City policy. 124  |
| J.             | The Coalition on Homelessness Diverts Its Limited Resources to Document th  |
|                | City's Constitutional Violations and to Protect its Members from Ongoing Right  |
|                | Violations.   |
|                | 1. The Coalition Diverts its Resources to Monitor the City's HSOC   |
|                | Sweeps.   |
| 168.           | Over the past twenty years, Coalition staff heard about Defendants' homeles   |
| sweeps spora   | dically during outreach to unhoused people. In the last several years, the reports hav  |
| pecome much    | n more severe. Since 2018—after Defendants began running their Healthy Street   |
| Operation Co   | enter ("HSOC")—the Coalition has heard about significantly more property  |
| destruction ar | nd threats of arrest as the result of methodical, cruel, and repetitive sweeps in San   |
| Francisco nei  | ghborhoods almost every day of the year.  |
| 169.           |   |
|                | As a result, the Coalition made the difficult choice to depart from its mission-related   |
| activities—pr  | As a result, the Coalition made the difficult choice to depart from its mission-related coactive housing and homelessness prevention and support work—to respond to the |

- dire need to protect unhoused people from Defendants' ongoing criminalization and property destruction practices.
- This shift was necessary because the criminalization of homelessness and destruction of survival property fundamentally disrupt the ability of unhoused people to rebuild

<sup>&</sup>lt;sup>124</sup> Herring & Yarbrough, *supra* note 10, at 2, 32.

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their lives and must be immediately addressed before the Coalition can focus on its ultimate goal of securing proactive solutions to San Francisco's homelessness crisis.

171. These circumstances impose a tremendous burden on the Coalition, and directly interfere with its ability to help unhoused people exit homelessness or to help organize the unhoused community to advocate for housing reform. The Coalition has diverted its staff and volunteer time away from advocating for affordable housing and improved shelter to minimizing the harm from Defendants' sweeps by: sending staff and volunteers to monitor daily large-scale sweep operations, training staff and volunteers to approach City workers and stop them from violating their own policies and the law, and deploying staff and volunteers to advocate on behalf of unhoused people who are having their survival belongings seized, are being threatened with arrest, or who are not being offered appropriate shelter.

172. Sweeps also cause unhoused people to be displaced in large numbers. This displacement—which occurs almost on a daily basis—makes it much more difficult for the Coalition to stay in contact with its members or to maintain and secure new active members. Defendants' sweeps have resulted in the Coalition losing touch with countless members over the past several years, and have presented significant obstacles that have prevented the Coalition from being able to secure new membership.

The Coalition's unplanned, reactive work to monitor and protect unhoused people 173. from Defendants' sweeps has had a measurable fiscal impact on the organization. In 2018 when HSOC's sweeps began, the Coalition had to divert one staff member to work half of their time on monitoring homeless sweeps—with the rest of the organization's staff efforts focused on its proactive work to advocate for housing and shelter. With the total compensation to one full-time employee of \$58,244.69 (including benefits), the approximate cost to the Coalition of sweeps monitoring at that time was \$29,122.34.

In 2019, however, recognizing the need for more direct monitoring, the Coalition began dedicating one full-time and one part-time employee to sweep monitoring and response work, with each employee spending at least half of their time monitoring sweeps. With the total compensation to 1.5 full-time employees of \$90,080.66, the approximate cost to the Coalition of

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sweeps monitoring that year increased to \$45,040.33.

175. In 2020, with the increased frequency and destructiveness of HSOC sweeps—even with HSOC halting some regular sweep activity for four months because of the COVID-19 pandemic—the Coalition was again forced to increase its sweeps monitoring work to include two full-time employees—each spending at least two-thirds of their time on this reactive monitoring work. With the total compensation to 2 full-time employees of \$130,947.86 that year, the approximate cost to the Coalition of sweeps monitoring jumped to \$86,425.58.

- 176. In 2020, the Coalition also spent \$28,000 on tents and survival belongings in the face of HSOC's sweeps to replace what the City took from unhoused people. The money the Coalition used to purchase tents was from cash donations that otherwise could have been spent on emergency support, payment to unhoused people for conducting and participating in surveys, and meeting staffing needs. The staff time conducting this fundraiser likewise could have been spent on fundraising or other projects for the Coalition's core mission activities.
- 177. In 2021, the Coalition was forced to engage staff from all program areas to help monitor and stop Defendants' sweeps—including producing a report on sweeps, monitoring police activities at sweeps, setting up a volunteer network, and setting up administrative clinics to file claims related to property confiscated at sweeps. This required the Coalition to dedicate three fulltime employees to this effort. The total cost to the Coalition of sweep monitoring during this year skyrocketed to \$134,246.56.
- The Coalition is a small organization with a limited and fixed budget, and these expenditures substantially limit the amounts that the Coalition can spend on its proactive work to end homelessness or its campaigns to build affordable housing and shelter.

## 2. The Coalition's Active Members Have Experienced Defendants' Criminalization and Property Destruction First-Hand.

179. The Coalition is an advocacy organization of, by, and for unhoused people in San Francisco. Its members are comprised almost entirely of unhoused people or people with lived experience who supervise, direct, and lead the Coalition's work. The Coalition has dozens of active members at any given time and has had hundreds of active members over the years.

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- 180. Many of the Coalition's individual members have been directly impacted by the City's criminalization and sweep policies. The Coalition's staff and volunteers engage with several members each week who have been victimized by Defendants' harmful criminalization and sweep policies. The Coalition has drafted administrative claims for property destruction against the City on behalf of several of these members—and has filed at least 23 administrative claims since September of 2021.
- 181. Some of the Coalition's most active members have been particularly impacted. For example, Couper Orona, Shyhyene Brown, and Toro Castaño are unhoused people who have been active members in the Coalition and help lead the Coalition's human rights working group. But each of these individuals has also lived through threats of arrest and have lost their valuable personal property in Defendants' sweeps over the last several years.
  - The Coalition Has Documented Dozens of the City's Repeated Constitutional K. Violations Against its Unhoused Residents.
- 182. In response to the City's sweeps, the Coalition on Homelessness has been forced to dispatch its staff and volunteers to regularly monitor the City's conduct and to intervene to assist unhoused individuals when they are being targeted for citation or arrest, are having their belongings seized, or are being displaced without being offered an appropriate shelter placement.
- 183. The Coalition staff and volunteers have attended and observed both large-scale HSOC encampment operations and more informal SFPD and DPW sweep operations when unhoused individuals call to report that a sweep is underway.
- 184. The Coalition has documented a large number of these sweep operations. It has also assisted unhoused individuals at countless other sweep operations that were never documented or recorded. The table below summarizes dozens of specific sweeps over the last two to three years where the Coalition, its staff, volunteers, and members directly observed: (1) unhoused individuals subject to arrest or other consequences during a sweep operation—often where there was clearly no proper shelter offer made; (2) instances of inadequate notice prior to a sweep; and (3) instances of property destruction without following the City's Bag and Tag protocols.

2

# Enforcement and Property Destruction Actions Observed by the Coalition on

## Homelessness

| -   | 2 Hometessness |                    |                      |  |  |  |
|-----|----------------|--------------------|----------------------|--|--|--|
| 2   |                | Date               | Location             | Description of the Sweep   |  |  |
| 3   |                | June 18,           | Castro               | SFPD officer threatened an unhoused man with a   |  |  |
| 4   |                | 2020               |                      | misdemeanor if he did not move his belongings. The   |  |  |
| 4   |                |                    |                      | unhoused individual was not offered a hotel room.  |  |  |
| 5   |                | January 3,         | Division &           | An unhoused individual had all of his belongings   |  |  |
| 3   |                | 2019               | 13 <sup>th</sup> St. | confiscated without notice and later received a  |  |  |
| 6   |                |                    |                      | citation for illegal camping.  |  |  |
| 7   |                | March 24, 2020     | Near the Rainbow     | SFPD and DPW conducted a sweep without providing advance notice at the site. DPW seized an           |  |  |
|     |                |                    | Grocery              | unhoused individual's tent and belongings and threw them into a garbage truck because the person was |  |  |
| 8   |                |                    |                      | not present at the site. SFPD Officer J. Sylvester   |  |  |
| 9   |                |                    |                      | suggested the property was destroyed because there   |  |  |
| 9   |                |                    |                      | was nothing of "extreme" value in the property.  |  |  |
| 10  |                | May 6, 2020        | San Francisco        | SFPD officers engaged in conversation with an  |  |  |
| 10  |                |                    | Public Library       | unhoused man in a tent near the San Francisco  |  |  |
| 11  |                |                    |                      | Public Library. Officers and library security guards   |  |  |
| * 1 |                |                    |                      | returned several moments later with orders for the   |  |  |
| 12  |                |                    |                      | individual to move his tent and belongings.  |  |  |
|     |                | June 15,           | Turk & Hyde          | DPW, SFPD, SFFD and HOT workers conducted a  |  |  |
| 13  |                | 2020               |                      | sweep without advance notice. A wheelchair, a  |  |  |
|     |                |                    |                      | walker, and several tents were placed in a dump  |  |  |
| 14  |                | x 1 22             | 1055 D 11 G          | truck while the property owners watched.   |  |  |
|     |                | July 23,           | 1377 Fell St.        | Individuals were told to remove their tents for a  |  |  |
| 15  |                | 2020               |                      | cleaning operation. A homeless woman who was not   |  |  |
|     |                |                    |                      | present at the scene at the time had her tent thrown   |  |  |
| 16  |                | . 11               | NT 0 14.1            | away. No advance notice was posted at the site.  |  |  |
|     |                | August 11,         | Noe & 14th           | During a sweep, some individuals were offered  |  |  |
| 17  |                | 2020               |                      | hotels and some were offered a safe outdoor  |  |  |
| 1.0 |                |                    |                      | sleeping site, but others were offered only a  |  |  |
| 18  |                |                    |                      | congregate shelter during the pandemic—prior to  |  |  |
| 10  |                |                    |                      | anyone in the U.S. being vaccinated. One person at   |  |  |
| 19  |                |                    |                      | the site who did not receive a viable shelter offer was given his neighbor's tent. A DPW supervisor  |  |  |
| 20  |                |                    |                      | slashed an unhoused individual's tent with a box   |  |  |
| 2.1 |                |                    |                      | cutter to render it unusable. No advance notice of the   |  |  |
| 21  |                | A 4 21             | M1 4 0               | sweep was posted at the site.  |  |  |
| 22  |                | August 21,<br>2020 | Market & 16th        | During a sweep, unhoused individuals were preparing to relocate elsewhere in the neighborhood        |  |  |
| 23  |                |                    |                      | and were gathering their belongings when they were forced to leave. An unhoused individual asked     |  |  |
| 24  |                |                    |                      | repeatedly for DPW and SFPD to retrieve his Macbook Pro laptop and his tent before they              |  |  |
| 2-  |                |                    |                      | destroyed the site. That request was not heeded. His   |  |  |
| 25  |                |                    |                      | property was destroyed, and he was arrested for illegal camping. No advance notice was posted at     |  |  |
| 26  |                |                    |                      | the site.  |  |  |
| 27  |                | September 18, 2020 | Julien & 16th        | City workers seized bicycles without bagging and tagging. The bicycles were never returned. Another  |  |  |
| 20  |                |                    |                      | individual storing items in their tent reported that   |  |  |
| 28  |                |                    |                      | THIRD AMENDED COMPLAIN   |  |  |

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|                            |   | their tent and heleneines years telran during the   |
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|                            |   | their tent and belongings were taken during the   |
| 0 1 5                      | A 11 0  | sweep. No advance notice was posted at the site.  |
| October 5,                 | Ashbury &                                     | The City seized and trashed all of the personal   |
| 2020                       | Grove   | belongings of an unhoused woman who had left to   |
|                            |   | use the bathroom. No notice of the sweep was  |
|                            |   | posted at the site.   |
| November                   | Willow &                                      | SFPD Officers Brady (#4258) and Burkhart ordered  |
| 1, 2020                    | Broderick                                     | a "move-along" and acknowledged that many people  |
|                            |   | were forced to leave their tents behind because of  |
|                            |   | the order to leave the area. People lost tents and  |
|                            |   | other survival belongings. No shelter was offered to  |
|                            |   | the approximately 14 homeless people on site. No  |
|                            |   | advance notice was provided.  |
| March 26,                  | Bayview                                       | SFPD threatened an unhoused woman and her   |
| 2021                       | (across from                                  | partner with citation or arrest if they did not leave   |
|                            | food bank)                                    | the area by afternoon. There was no one there to  |
|                            | 100 G GGIIII)                                 | offer them shelter.   |
| April 13,                  | Turk & Hyde                                   | DPW cut the tent of an unhoused man while he was  |
| 2021                       | I dik w liyde                                 | talking to HOT. DPW also confiscated and trashed  |
| 2021                       |   | the tent and all personal belongings of another   |
|                            |   | unhoused individual without bagging and tagging. A  |
|                            |   | Black man in his sixties who uses a wheelchair was  |
|                            |   | told that he was not eligible for shelter. Later, the   |
|                            |   |   |
|                            |   | City told him they only had beds for couples available. About half of the residents of the  |
|                            |   |   |
|                            |   | encampment had already left by the time that shelter  |
| A '1 1 7                   | D 0   | was made available that morning.  |
| April 15,                  | Russ &  | City employees destroyed a homeless individual's  |
| 2021                       | Howard  | tent via a crusher truck. Additionally, another   |
|                            |   | individual, who is deaf, had her belongings   |
|                            |   | confiscated by City workers, who did not account  |
|                            |   | for her disability when communicating with her. As  |
|                            |   | a result of the City not bagging and tagging, she lost  |
|                            |   | several of her belongings that day.   |
| April 20,                  | Jones (from                                   | During this sweep, HOT offered one woman a hotel  |
| 2021                       | Ellis to                                      | room. However, while she was waiting for the hotel  |
|                            | Golden Gate)                                  | room to become available, DPW attempted to seize  |
|                            |   | and discard her tent. When she refused to leave,  |
|                            |   |   |
|                            |   | DPW accused her of being service resistant even   |
|                            |   |   |
|                            |   | DPW accused her of being service resistant even   |
|                            |   | DPW accused her of being service resistant even<br>though she was waiting for services. At this same<br>sweep, HOT did not initially offer a hotel room to  |
|                            |   | DPW accused her of being service resistant even<br>though she was waiting for services. At this same<br>sweep, HOT did not initially offer a hotel room to<br>two other individuals that were present. Although   |
|                            |   | DPW accused her of being service resistant even<br>though she was waiting for services. At this same<br>sweep, HOT did not initially offer a hotel room to  |
| April 23,                  | Under the                                     | DPW accused her of being service resistant even though she was waiting for services. At this same sweep, HOT did not initially offer a hotel room to two other individuals that were present. Although HOT eventually offered to take them to a hotel, the  |
| April 23,<br>2021          | Under the freeway at S.                       | DPW accused her of being service resistant even though she was waiting for services. At this same sweep, HOT did not initially offer a hotel room to two other individuals that were present. Although HOT eventually offered to take them to a hotel, the transport to the hotel never arrived.  HOT workers left the scene while the sweep was  |
|                            |   | DPW accused her of being service resistant even though she was waiting for services. At this same sweep, HOT did not initially offer a hotel room to two other individuals that were present. Although HOT eventually offered to take them to a hotel, the transport to the hotel never arrived.  HOT workers left the scene while the sweep was still occurring. They returned later, briefly, but did   |
|                            | freeway at S.                                 | DPW accused her of being service resistant even though she was waiting for services. At this same sweep, HOT did not initially offer a hotel room to two other individuals that were present. Although HOT eventually offered to take them to a hotel, the transport to the hotel never arrived.  HOT workers left the scene while the sweep was still occurring. They returned later, briefly, but did not offer any shelter that day. Homeless individuals  |
|                            | freeway at S.                                 | DPW accused her of being service resistant even though she was waiting for services. At this same sweep, HOT did not initially offer a hotel room to two other individuals that were present. Although HOT eventually offered to take them to a hotel, the transport to the hotel never arrived.  HOT workers left the scene while the sweep was still occurring. They returned later, briefly, but did not offer any shelter that day. Homeless individuals were left waiting for shelter bed offers that never  |
| 2021                       | freeway at S.<br>Van Ness                     | DPW accused her of being service resistant even though she was waiting for services. At this same sweep, HOT did not initially offer a hotel room to two other individuals that were present. Although HOT eventually offered to take them to a hotel, the transport to the hotel never arrived.  HOT workers left the scene while the sweep was still occurring. They returned later, briefly, but did not offer any shelter that day. Homeless individuals were left waiting for shelter bed offers that never came.  |
| 2021<br>May 12,            | freeway at S.<br>Van Ness                     | DPW accused her of being service resistant even though she was waiting for services. At this same sweep, HOT did not initially offer a hotel room to two other individuals that were present. Although HOT eventually offered to take them to a hotel, the transport to the hotel never arrived.  HOT workers left the scene while the sweep was still occurring. They returned later, briefly, but did not offer any shelter that day. Homeless individuals were left waiting for shelter bed offers that never came.  SFPD woke a man sleeping in his tent to remove the  |
| May 12,<br>2021            | freeway at S.<br>Van Ness<br>Larkin &<br>Turk | DPW accused her of being service resistant even though she was waiting for services. At this same sweep, HOT did not initially offer a hotel room to two other individuals that were present. Although HOT eventually offered to take them to a hotel, the transport to the hotel never arrived.  HOT workers left the scene while the sweep was still occurring. They returned later, briefly, but did not offer any shelter that day. Homeless individuals were left waiting for shelter bed offers that never came.  SFPD woke a man sleeping in his tent to remove the man from the location. No shelter was offered.   |
| May 12,<br>2021<br>May 12, | freeway at S.<br>Van Ness                     | DPW accused her of being service resistant even though she was waiting for services. At this same sweep, HOT did not initially offer a hotel room to two other individuals that were present. Although HOT eventually offered to take them to a hotel, the transport to the hotel never arrived.  HOT workers left the scene while the sweep was still occurring. They returned later, briefly, but did not offer any shelter that day. Homeless individuals were left waiting for shelter bed offers that never came.  SFPD woke a man sleeping in his tent to remove the man from the location. No shelter was offered.  SFPD and DPH disposed of the tent of an unhoused |
| 2021<br>May 12,<br>2021    | freeway at S.<br>Van Ness<br>Larkin &<br>Turk | DPW accused her of being service resistant even though she was waiting for services. At this same sweep, HOT did not initially offer a hotel room to two other individuals that were present. Although HOT eventually offered to take them to a hotel, the transport to the hotel never arrived.  HOT workers left the scene while the sweep was still occurring. They returned later, briefly, but did not offer any shelter that day. Homeless individuals were left waiting for shelter bed offers that never came.  SFPD woke a man sleeping in his tent to remove the man from the location. No shelter was offered.   |

| May 13, Willow St. DPW threw an unhoused man's unattended which contained his personal belongings, in crusher truck. |          |
|--|----------|
|  |          |
|  |          |
| May 24, Jones St. HOT team personnel offered shelter to mor  |          |
| 2021 (from Ellis to unhoused individuals than they had beds av   |          |
| Golden Gate) for. Despite the lack of shelter available, D   | PW and   |
| SFPD swept the area.   |          |
| June 1, 2021 Showplace DPW trashed unhoused individuals' belong  | gings    |
| Square without bagging and tagging.  | 56-      |
| June 8, 2021 Willow St. City employees conducted a three-day swe   | en in    |
|  |          |
| - June 11, (near Project which unhoused people were told to "just r  |          |
| Open Hand) under threat of arrest or citation if they did  |          |
| comply. One individual with a back injury  |          |
| to move his belongings. When he did, the O   | _ity     |
| trashed them anyway.   |          |
| [June/July] Olive An unhoused individual told officers and D   | )PW      |
| workers that he had spent the day moving h   | nis      |
| belongings and had not been offered any sh   | nelter.  |
| July 19, Olive During this sweep, no HOT outreach works  |          |
| 2021 present. Instead, Northern Station's "home  |          |
| outreach" police officer told residents to "r  |          |
| along."  | 110 1 0  |
| July 21, Florida A sweep was conducted without advance n   | otice    |
| between 19th HSOC did not offer shelter to four unhouse  |          |
|  |          |
|  |          |
| belongings, and HSOC dragged one man's   |          |
| the St. to continue with sidewalk cleaning.  | No       |
| bagging and tagging occurred.  | 1 .      |
| August 3, Willow St. A DPW worker dragged an individual still  | in their |
| tent towards the DPW truck.  |          |
| August 15, Willow & Jeff Kositsky led a sweep and spoke to an u  | ınhoused |
| 2021 Olive woman, urging her to leave the area. He pro-  |          |
| shelter in the Mission, transportation, and p  |          |
| assistance, but withdrew the offer later in the  |          |
| after she had already prepared to leave. No  | advance  |
| notice of the sweep was posted at the site.  |          |
| August 20, 15th & San During a sweep, the incident commander o   | n the    |
| 2021 Bruno scene, named Nate, cut up a homeless person   |          |
| September 16 <sup>th</sup> & SFPD threatened unhoused people with cite   |          |
| 3, 2021 Dolores they didn't clear the area. Residents were to  |          |
| were being "cleared" from the block becau  |          |
| nearby temple wanted them gone. The poli   |          |
| when the Coalition on Homelessness began   |          |
| them.  |          |
| September Haight & No advance notice was posted at the site. D   | )PW      |
| 16, 2021 Clayton power washed the Street aggressively four   |          |
| try to force the homeless people on the block  |          |
| depart. Belongings were soaked and destro  |          |
|  | y cu.    |
| December Division St. The City confiscated and trashed all of the  | a ha had |
| 2021   balancings of an unbassad individual subit  | E HE HAO |
| belongings of an unhoused individual while   |          |
| temporarily left his items unattended. He at   | ttempted |
|  | ttempted |

| Ionnomy 7    | 1.641, 0-                 | Drawing on HCOC amounting DDW told and aread           |
|--------------|---------------------------|--|
| January 7,   | 16th &                    | During an HSOC operation, DPW told unhoused            |
| 2022         | Market                    | individuals that if they left their tents to go to the |
|              |                           | restroom, their property would be considered           |
|              |                           | abandoned and would be thrown away. One person's       |
|              |                           | tent was thrown away because the person was not        |
|              |                           | present at the time of the sweep. HOT personnel told   |
|              |                           | unhoused individuals that shelter was not available    |
|              |                           | for anyone. Later in the day after the conclusion of   |
|              |                           | the sweep, HOT returned with some shelter offers,      |
|              |                           | but there were only congregate shelter spaces and      |
|              |                           | not enough available for everyone.                     |
| March 8,     | 26th St.                  | The City seized the personal belongings of an          |
| 2022         | 2011 51.                  | unhoused individual without notice, without offering   |
| 2022         |                           | shelter, and without bagging and tagging.              |
| A            | 26 <sup>th</sup> &        |  |
| April 6,     |                           | The City seized the personal belongings of an          |
| 2022         | Shotwell St.              | unhoused individual without notice, without offering   |
| 11.0.5       | a cth                     | shelter, and without bagging and tagging.              |
| April 26,    | 26 <sup>th</sup> &        | The City seized the personal belongings of an          |
| 2022         | Shotwell St.              | unhoused individual without notice, without offering   |
|              |                           | shelter, and without bagging and tagging.              |
| April 2022   | 16 <sup>th</sup> & Pond   | DPW seized and trashed the tent, bedding, dog food     |
|              | St.                       | and other personal necessities of an individual who    |
|              |                           | had been assisting another individual to move their    |
|              |                           | belongings. No notice had been provided and the        |
|              |                           | individual was not able to retrieve those items.       |
| May 10,      | 16 <sup>th</sup> &        | DPW seized the bedding, electronics, clothes, and      |
| 2022         | Dolores                   | dog food of an individual who had momentarily left     |
| 2022         | Doloics                   |  |
|              |                           | them unattended. No notice had been provided and       |
| T 2022       | 13 <sup>th</sup> &        | the individual was not able to retrieve those items.   |
| June 2022    | _                         | DPW workers seized the purse, tent, and prosthetics    |
|              | Mission St.               | of an unhoused individual in a wheelchair and put      |
|              |                           | them into a dumpster truck.                            |
| June 3, 2022 | Embarcadero               | DPW and SFPD seized and trashed unhoused               |
|              |                           | individuals' belongings in a sweep. Unhoused           |
|              |                           | individuals reported that the sweep began earlier      |
|              |                           | than had been displayed on the notice. Additionally,   |
|              |                           | no shelter was offered and the city's emergency        |
|              |                           | shelter system was 170 people over capacity.           |
| June 23,     | 13 <sup>th</sup> &        | An unhoused individual was reassured by DPW            |
| 2022         | Fulsome St.               | workers that his belongings would be safe while he     |
| 1            |                           | went to a doctor's appointment, but DPW workers        |
|              |                           | seized and trashed his new tent, clothes, a laptop and |
|              |                           | two cells phones, nonperishable food, congestive       |
|              |                           | heart failure medication, and a government issued      |
|              |                           |  |
| T1 1 4       | 10th 0 N f 1 /            | ID.  |
| July 14,     | 12 <sup>th</sup> & Market | DPW and SFFD employees repeatedly called a             |
| 2022         | St.                       | woman's belongings trash and tried to throw them       |
| X 1 00       | 1 oth 0 7 5 1             | away when she was not looking.                         |
| July 22,     | 16 <sup>th</sup> & Market | HOT workers required seized and trashed                |
| 2022         | St.                       | belongings and then power-washed the area without      |
|              |                           | offering services. No notice of the sweep was          |
|              |                           | provided.  |
| August       | 13 <sup>th</sup> &        | DPW seized and trashed the belongings of an            |
| 2022         | Mission St.               | individual while she went to a doctor's appointment    |
| <u> </u>     |                           |  |

|                    | •                                   |   |
|--------------------|-------------------------------------|---|
|                    |                                     | without offering shelter and without bagging and tagging.   |
| August<br>2022     | 16 <sup>th</sup> & Pond<br>St.      | DPW seized and trashed the tent, electronics, clothes, sentimental items, jewelry and dog food of an individual who was gone for less than an hour. No notice had been provided and the individual was not able to retrieve those items.      |
| September 2022     | 13 <sup>th</sup> & Fulsome St.      | DPW workers woke an unhoused individual and took his tent and belongings, threatening him with arrest and citation if he resisted them. He never received notice and could not find any of his property at the DPW tow yard.                  |
| September 2022     | 13 <sup>th</sup> &<br>Mission St.   | An unhoused individual was offered shelter, but she could only take a small number of belongings and was forced to leave her tent, sets of clothes, storage bags, and personal diaries behind, and has not been able to retrieve those items. |
| September 2022     | Mission near 16 <sup>th</sup> St.   | DPW threw away a single-man tent, a blanket, an emergency phone, a windup flashlight, and a care package of items needed to stay clam while living outside.   |
| September 6, 2022  | Treat Avenue                        | DPW workers seized and trashed belongings without providing notice or offering services.  |
| September 12, 2022 | Near 13 <sup>th</sup> & Fulsome St. | DPW seized clothes and nonperishable food.  |
| September 14, 2022 | 12 <sup>th</sup> & Market<br>St.    | The City seized and trashed belongings and threatened individuals with arrest. No services were offered. Although a notice was posted in the area, the sweep occurred on a different date than the date identified in the notice.             |

185. Robert Gumpert is a San Francisco-based photographer who has devoted his life to documenting social issues with his camera. He now volunteers with the Coalition on Homelessness and has spent countless hours meeting with unhoused people, hearing their stories, and photographing them. Gumpert's work captures the unhoused people he has met and connected with—including many who have been affected by the City's recent sweeps and property destruction.

186. Below are just some of the many photos Gumpert has taken of unhoused people shortly after they experienced property destruction. Gumpert identifies these individuals as "sweep victims" and has documented and recorded their stories as a volunteer and collaborator with the Coalition.



187. The photograph above was taken on Division Street and Florida Street in October 2021. Mia, who is 31 years old, is sitting in her tent with her boyfriend and another friend. Mia told Gumpert: "With the COVID thing people you would never imagine would be homeless, and they are. It could happen to anybody. It's messed up to dehumanize somebody because they don't have a house."

188. Mia commented directly on DPW's conduct in her interview with Gumpert: "With the DPW everybody knows that if you're not home you lost everything, it doesn't matter what's in your tent. Me personally, I have my mom's ashes, I have my dog's ashes. People have personal objects and it's thrown away. It's never "bagged and tagged". If you're not home, they throw it away. I've seen a girl dumped out of her tent. She was screaming 'Not again!' It's like [DPW is] their own street gang, and they just do whatever they want and nobody can do anything about it."

189. Mia continued: "DPW, they're feared in a way. When they move you, it's kind of cruel. People will have their pile of personal belongs and then their pile of trash and I've seen them [DPW] go behind people's back and take stuff in their personal belongings pile and throw it away. I would imagine a lot of people on the street would have PTSD."



190. The photograph above was taken in a parking lot under the freeway on Merlin Street in April 2021. Lakrisha, who is 38 years old, reflected on the City's property destruction. She told Gumpert: "They leave us here to fend for ourselves with no resources at all. The only time we do get resources is when we raise hell and cause problems for them."



191. The photograph above was taken on King Street in January 2020. Addie, who is 51 years old, is seen sitting with her tent and other survival belongings. She reflected: "[With the DPW] you can't claim someone else's things no matter whether you're watching it for them while they run an errand or what. They don't allow you to do that. You cannot take someone else's stuff down for them and move it, that's their rules. It's not fair because each of us watches each other's

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things to where we don't have the problem of losing all of our stuff. It breaks [the community] apart when one can't take care of their friends' or neighbor's stuff, when DPW comes out. That person gets angry and upset, 'well where's my stuff, why did you let them take it?""

- 192. Gumpert also conducted an interview with Jesse, a 43-year-old staying at the corner of Alameda Street and Utah Street on January 28, 2021. Jesse told Gumpert: "[The hardest thing about being out here is] DPW and the police messing with you every day. Forcing you to move and they got no "resolution", they got no solution, they say get out of here. Move down the street and they power wash everything and throw all your stuff away and then leave you sitting out there in the rain."
- 193. Jesse continued: "It happens every day. It happened just now again today. No notice, they just came this morning, without a solution – no shelter, not Nav Center, no nothing. They just said you're gone, threw a bunch of stuff away. You can't have this, you can't have that, now move along, now move along."
- The Coalition, its staff, and volunteers, continue to monitor the City's 194. criminalization of homelessness and property destruction on an ongoing basis.
  - L. The City's HSOC Sweeps and Other Criminalization and Property Destruction Programs Fail to Accommodate Unhoused Individuals' Disabilities.
- 195. Thousands of unhoused individuals in San Francisco are living with a physical or mental disability. 125 Being forced to live outside, without shelter, without the safety and security of a home or a door you can lock, dramatically increases the likelihood that someone will develop

<sup>125</sup> Laura Waxmann, City struggles to meet housing needs of growing number of homeless with disabilities, S. F. Examiner (Oct. 26, 2019), https://www.sfexaminer.com/archives/city-strugglesto-meet-housing-needs-of-growing-number-of-homeless-with-disabilities/article 24ca38db-827b-5689-9aa3-0bb8de62a9a6.html ("Most of the estimated 8,011 people who are homeless in the City on any given night have some type of disability, whether mental or physical."); San Francisco Homeless Count &. Survey Comprehensive Report 2019, at 28, S.F. DEP'T OF HOMELESSNESS & SUPPORTIVE Hous. (2020),https://hsh.sfgov.org/wpcontent/uploads/2020/01/2019HIRDReport SanFrancisco FinalDraft-1.pdf (finding that 27% of San Francisco's unhoused population self-reported having a physical disability).

Despite the large number of unhoused individuals living with a disability in San

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their disabilities.

a disability while they are homeless. 126

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Specifically, the City does not provide enough time for unhoused people with disabilities to move their belongings during sweeps and the City fails to provide adequate, accessible shelter to unhoused people with disabilities.

197. It is common, for example, for DPW and SFPD to confiscate medication and medical devices, including mobility aids, that unhoused disabled people rely on for daily life. The

Francisco, the City regularly fails to provide reasonable accommodations to its unhoused residents.

City has also summarily thrown away the belongings of disabled individuals with back and spinal injuries, among other disabilities, before these individuals have had sufficient time to remove their belongings—even when individuals have clearly stated that they needed more time because of

198. Because shelter is so scarce in San Francisco, it is much more difficult for disabled unhoused people to find shelter that will accommodate their needs. Nonetheless, DPW and SFPD subject disabled unhoused people to sweeps without taking any steps to provide for their particular shelter needs in coordination with the HOT team—if shelter is offered at all. This is so despite the City's written policies that tell City employees that they must take into account individuals with "special needs."

199. The Coalition on Homelessness—which is comprised of and regularly works with many disabled unhoused people—has regularly observed and documented these failures. Volunteers from the Coalition on Homelessness who monitor sweeps have routinely observed the City both fail to provide sufficient time to allow disabled people to move and fail to offer adequate, appropriate, accessible shelter. The table below includes just a few of these examples:

<sup>&</sup>lt;sup>126</sup> See Homelessness & Health: What's the Connection?, NAT'L HEALTH CARE FOR THE HOMELESS COUNCIL (Feb. 2019) https://nhchc.org/wp-content/uploads/2019/08/homelessness-and-health.pdf.

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| Sweep Date | Location           | Description of ADA Violation                           |
|------------|--------------------|--|
| June 2020  | Turk Street        | HSOC provided no advance notice before placing         |
| 6/15/20    | & Hyde             | dump truck destroying a wheelchair, a walker, and      |
|            | Street             | several tents without bagging and tagging the items.   |
| April 13,  | Turk Street        | DPH and HOT told an older man who used a               |
| 2021       | & Hyde             | wheelchair that he was not eligible for shelter. They  |
|            | Street             | later told him that there were only beds for couples   |
|            |                    | available. He did not receive any shelter.             |
| April 15,  | Russ &             | During a sweep, the City failed to communicate         |
| 2021       | Howard             | properly with a deaf unhoused person. DPW workers      |
|            |                    | indiscriminately grabbed and destroyed her personal    |
|            |                    | belongings without bagging or tagging them.            |
| June 8-11, | Willow St.         | An individual with a back injury was ordered to move   |
| 2021       | (near              | all of his belongings. After he moved them, DPW        |
|            | Project            | threw his belongings away without bagging and          |
|            | Open Hand)         | tagging them. He was not offered any shelter.          |
| February   | Masonic &          | Although the City had posted notice of the sweep, it   |
| 2022       | Geary              | came a day earlier than the notice said. DPW told an   |
|            |                    | unhoused person with two broken feet that he had ten   |
|            |                    | minutes to pack up and leave. He was not offered any   |
|            |                    | shelter. COH had to intervene to make sure he did not  |
|            |                    | have to end up moving.                                 |
| June 2022  | 13 <sup>th</sup> & | DPW workers seized the purse, tent, and prosthetics of |
|            | Mission St.        | an unhoused individual in a wheelchair and put them    |
|            |                    | into a dumpster truck.                                 |

- 200. In short, the City's custom and practice is not to accommodate the needs of disabled unhoused individuals.
  - M. Criminalization of Homelessness and Property Destruction Sweeps Have Profound and Deeply Harmful Health Impacts—and Actively Expose Unhoused People to Further Harm.
- 201. Social science literature demonstrates that sweep operations harm both the physical and mental health of unhoused individuals—when unhoused individuals are already at greater health risk by virtue of being forced to sleep in public without shelter. 127

<sup>&</sup>lt;sup>127</sup> See, e.g., Marisa Westbrook & Tony Robinson, Unhealthy by design: health and safety consequences of the criminalization of homelessness, 30 J. Soc. Distress & Homelessness 107, 107-08, 112-13 (2020) (finding that the criminalization of homelessness harms the health and safety of unhoused people and "the health and wellbeing of people experiencing homelessness is worsened through 'quality of life' policing"); Herring & Yarbrough, supra note 10, at 24; Homelessness & Health: What's the Connection?, supra note 132 ("Simply being without a home is a dangerous health condition.").

- 202. The City's sweeps endanger the health of unhoused people by confiscating and destroying unhoused individuals' survival gear, including tents, clothing, blankets, and food. When unhoused people lose their tents or other forms of shelter, they lose protection from the elements, a space to store their belongings, privacy, and security—all of which are critical for health and survival outdoors.
- 203. Unhoused individuals also use survival gear to keep warm, cook their food, filter their water, and perform basic first aid, among other purposes. When the City takes and destroys the survival gear of unhoused people, it subjects them to additional dangers—including exposure to the elements, dehydration, and malnutrition.
- 204. A study on the public health impact of criminalizing homelessness in Denver found that when police increased enforcement of camping or shelter bans—including confiscating survival belongings—unhoused people were 45% more likely to suffer from weather-related health issues such as frostbite, heatstroke, and dehydration. Even if it can be treated, extended weather exposure is dangerous and harmful to unhoused people's long-term health.
- 205. Because survival gear is expensive and difficult to replace, unhoused people in San Francisco spend days or weeks attempting to replace the survival belongings that the City destroys during its tent clearance and sweep operations—at great risk to their physical wellbeing. This is especially the case when the City throws out belongings indiscriminately, resulting in unhoused individuals losing medications that are vital to their healthcare and losing government IDs and other valuable paperwork that is critical for unhoused people to receive medical care and other

Symptoms and Prevention Strategies at 1-2, 11 HEALING HANDS, No. 6 (Dec. 2007), https://nhchc.org/wp-content/uploads/2019/08/Dec2007HealingHands.pdf (discussing exposure-related conditions, including prevalence of hypothermia among unhoused San Franciscans and noting that "exposure to the environment is often a contributing factor to morbidity and mortality from other causes").

<sup>129</sup> See Health Care for the Homeless Clinicians' Network, Exposure-Related Conditions:

<sup>&</sup>lt;sup>128</sup> Westbrook & Robinson, *supra* note 133, at 111-12.

social services. 130

206. The loss of property for unhoused people that have so little is also mentally devastating and causes severe psychological stress, emotional trauma, depression, hyper-vigilance, anxiety, fear, insomnia, loss of trust and security, hopelessness, and loss of motivation for self-care. Sweeps cause recurring trauma by subjecting unhoused individuals to humiliating and dehumanizing displacement and property destruction, fostering deep mistrust of the very institutions that claim to help them. These serious mental health conditions—brought on by the City's sweeps—prevent unhoused people from rebuilding stability in their lives and prevent them from exiting homelessness.

207. Police interactions at sweeps also result in lasting, clinical anxiety for unhoused individuals—particularly because unhoused individuals are petrified that their belongings may be taken in the future and that they will have to start over yet again with no protection from the elements. These well-founded fears prevent unhoused people from leaving their belongings even for brief periods of time—with the result that they are unable to leave to access shelter, search for employment, secure housing, or attend to their healthcare needs.

<sup>133</sup> See Westbrook & Robinson, supra note 127 at 133 ("[T]he already poor mental health of homeless individuals is exacerbated by frequent contact with police. A majority of our survey respondents (56.7%) noted that they were stressed by thinking about police contact multiple times every day. There is also a significant correlation between actual police contact and a deterioration in how homeless respondents feel about their own mental health.").

<sup>&</sup>lt;sup>130</sup> See Homelessness & Health: What's the Connection?, supra, note 132 (discussing how health conditions for unhoused individuals worsen when "there is no safe place to store medications properly"); Jennifer Darrah-Okike et al., "It Was Like I Lost Everything": The Harmful Impacts of Homeless-Targeted Policies, HOUSING POLICY DEBATE, 28:4, 635-651, (2018) (discussing loss of important government documents and the impacts on access to important services).

<sup>&</sup>lt;sup>131</sup> See Jennifer Darrah-Okike et al., supra, note 136 (documenting how sweeps in Honolulu caused feelings of alienation, dehumanization, anxiety, and fear and noting that these can exacerbate existing mental health issues); Marisa Westbrook & Tony Robinson, supra note 127 at 107, 110-11 ("Frequently being woken by police, and stress over possible police contact, is significantly correlated with short periods of uninterrupted sleep, inadequate total hours of sleep, and a variety of sleep-related health disorders").

<sup>&</sup>lt;sup>132</sup> See Jennifer Darrah-Okike et al., *supra*, note 130, Westbrook & Robinson, *supra* note 127 at 107, 110-12.

| 208. In addition to the serious physical and mental health risks the City visits upon                |
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| unhoused individuals by displacing them and sweeping their belongings, sweeps also expose            |
| unhoused individuals to a serious risk of violent crime. Unhoused individuals develop stability and  |
| safety in the shelter they build for themselves. Policing and forced removal disrupts that cycle and |
| forces unhoused individuals to move to areas and settings where they are far less likely to be       |
| safe. 134 For example, Denver's public health and homelessness study showed that those who felt      |
| compelled to move to avoid citation and arrest experience significantly higher rates of physical     |
| assault, robbery, and violent threats. 135 Specifically, those compelled to move to avoid law        |
| enforcement consequences were twice as likely to be physically assaulted and 39% more likely to      |
| be robbed than those who did not have to move. 136   |

- 209. These realities establish that the City's criminalization of homelessness, sweeps, and property destruction actively endangers unhoused individuals and exposes them to serious health risks and bodily harm.
  - N. Monell Allegations: The City and its Agencies Have a Demonstrated Custom and Practice of Criminalizing Homelessness and Destroying Homeless Individuals' Property—Often in Violation of the City's Own Policies Meant to Preclude this Conduct.
- 210. The City of San Francisco has a demonstrated custom and practice of criminalizing homelessness in the absence of available shelter and of destroying the property of unhoused people notwithstanding any of the City's clear written policies that preclude many of these practices. *See Daskalea v. District of Columbia*, 227 F.3d 433, 442 (D.C. Cir. 2000) (holding that "a 'paper' policy cannot insulate a municipality from liability where there is evidence . . . that the municipality was deliberately indifferent to the policy's violation."); *see also C.B. v. Sonora Sch.*

<sup>&</sup>lt;sup>134</sup> See Westbrook & Robinson, supra note 133 at 111; see also Herring & Yarbrough, supra, note 10, at 58.

<sup>&</sup>lt;sup>135</sup> See Westbrook & Robinson, supra note 133, at 111.

<sup>&</sup>lt;sup>136</sup> *Id*.

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- Dist., 691 F. Supp. 2d 1170, 1185-86 (E.D. Cal. 2010) (holding that an allegation that "the Chief of Police maintained a practice and custom of ignoring the written policy" was sufficient to state a claim for *Monell* liability). The City regularly engages in this conduct through formal HSOC sweep operations and through countless informal sweep operations that City agencies carry out independently across the City. As a result of these sweep operations, the City has a custom and practice of exposing unhoused individuals to serious dangers that impact their health. The City carries out these activities without appropriately addressing or accommodating the needs of unhoused individuals who are disabled.
- 211. SFPD, DPW, HSH, DEM, and SFFD each have a custom and practice of criminalizing homelessness and destroying the property of unhoused individuals through their active management and direction of the HSOC taskforce and their regular conduct and participation in HSOC sweeps—again notwithstanding each agency's written policies precluding this conduct. As a result, SFPD, DPW, HSH, DEM, and SFFD each expose unhoused individuals to serious dangers that impact their health. SFPD, DPW, HSH, and SFFD carry out their HSOC activities without appropriately addressing or accommodating the needs of unhoused individuals who are disabled. Each agency also participates in daily and weekly coordinating calls to plan further HSOC sweep operations.
- 212. SFPD and its officers have a custom and practice of citing, fining, and arresting as well as threatening to cite, fine, and arrest—unhoused people who have no choice but to shelter in public because San Francisco has not provided sufficient or adequate shelter to accommodate them. Many of these actions violate SFPD's written policies. SFPD carries out these activities as part of formal HSOC sweep operations and also independently whenever responding to complaints about homelessness. SFPD's actions expose unhoused individuals to serious dangers that impact their health. SFPD carries out these activities without appropriately addressing or accommodating the needs of unhoused individuals who are disabled.
- 213. DPW and its work crews have a custom and practice of seizing and destroying the survival belongings and personal property of unhoused people without adequate warning or opportunity to safeguard or collect those belongings prior to destruction. Many of these actions

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violate DPW's written policies. DPW carries out these activities as part of formal HSOC sweep operations and also independently whenever it is dispatched to perform street cleaning services. DPW's actions expose unhoused individuals to serious dangers that impact their health. DPW carries out these activities without appropriately addressing or accommodating the needs of unhoused individuals who are disabled.

- 214. HSH and its outreach team, known as the Homeless Outreach Team ("HOT"), has a custom and practice of assisting other City agencies in carrying out sweep operations despite regularly not having enough shelter to offer the homeless individuals who are being threatened with citation and arrest for sleeping or lodging in public. HSH makes belated offers of shelter to just a few of the unhoused people who remain at a sweep after they have already been subject to law enforcement threats and property destruction. HSH's limited shelter offers are not appropriate for or accessible to many unhoused individuals based on gender, life and family circumstances, or disability status.
- 215. SFFD has a custom and practice of destroying the property of unhoused people in collaboration with DPW work crews and threatening unhoused people with citation and arrest in collaboration with SFPD officers while presiding at and attending full HSOC sweep operations. SFFD's actions expose unhoused individuals to serious dangers that impact their health. SFFD carries out these activities at HSOC sweeps without appropriately addressing or accommodating the needs of unhoused individuals who are disabled.
- DEM has a custom and practice of coordinating HSOC sweep operations that result in the criminalization of unhoused people without appropriate shelter and in the mass destruction of unhoused individuals' property. DEM also hosts weekly HSOC meetings with SFPD, DPW, HSH, and SFFD to plan future HSOC operations.
- 217. As the current Director of HSOC, Samuel Dodge takes an active role in coordinating and directing HSOC sweeps—including explicitly encouraging participating HSOC agencies to criminalize homelessness in the absence of available shelter and to destroy the property of unhoused people notwithstanding any of the City's clear written policies that preclude many of these practices.

219. Collectively, the sheer extent of the City's custom and practice of criminalizing homelessness in the absence of available shelter and of destroying the property of unhoused people—notwithstanding any of the City's clear written policies—establishes that the City and its various agencies know or should know that that it has failed to appropriately train City staff regarding their interactions with unhoused communities. *See Connick v. Thompson*, 563 U.S. 51, 62 (2011) ("Policymakers' 'continued adherence to an approach that they know or should know has failed to prevent tortious conduct by employees may establish the conscious disregard for the

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<sup>&</sup>lt;sup>137</sup> See, e.g., Press Release, Off. of the Mayor "Mayor London Breed Announces a 34% Reduction in Tents Since Taking Office," (Nov. 12, 2018), https://sfmayor.org/article/mayor-london-breed-announces-34-reduction-tents-taking-office (noting that "Mayor London N. Breed announced a 34% reduction in tents on the streets of San Francisco since she took office in July, a reduction of approximately 193 tents in less than four months [...] she has expanded the resources for Healthy Streets Operations Center (HSOC)"); Mallory Moench, , supra note 7 ("With the city getting people off the streets, the city's emergency response team [the Healthy Streets Operation Center] put pressure on Public Works to remove toilets, as revealed by emails first released by an anonymous account on Twitter and available via public records request"); Mayor's Proposed Budget FY 2019-20 and 2020-21, MAYOR'S OFFICE OF PUBLIC POLICY AND FINANCE (2019), at 19, https://sfmayor.org/sites/default/files/CSF\_Budget\_Book\_June\_2019\_Final\_Web\_REV2.pdf ("To continue the positive work of HSOC and to ensure that HSOC continues to be a service-first approach to addressing unsheltered homelessness and unhealthy street behavior, the two-year budget includes over \$4.0 million to sustain existing services in participating departments").

<sup>&</sup>lt;sup>138</sup> Mark, *supra* note 9; *see also* David Sjostedt, *supra* note 26 (noting June 2022 sweep of visibly homeless people near the Ferry Building).

<sup>&</sup>lt;sup>139</sup> See Matt Charnock, *Mayor Breed Announces She's Added 1,065 New Shelter Beds Since 2018*, (Jan. 19, 2020), <a href="https://sfist.com/2020/01/19/mayor-breed-announces-shes-added-1-065-new-shelter-beds-since-2018/">https://sfist.com/2020/01/19/mayor-breed-announces-shes-added-1-065-new-shelter-beds-since-2018/</a> (discussing addition of new shelter beds and conceding that there are upwards of 5,000 unhoused people).

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consequences of their action").

- O. The City Has Repeatedly Been Put On Notice Regarding Its Failure to Comply with Constitutional Requirements and Its Own Policies—And Has Flatly Ignored Calls to Correct its Conduct.
- 220. The City's unconstitutional conduct is not a secret. Advocates and attorneys have been working with the City for years to change their clearly unlawful practices. No written policy change has stopped the regular, on-the-ground constitutional violations: staff continue to admit that they are engaging in criminalization and property destruction activity that is plainly unconstitutional.
- In 2018, Jeff Kositsky, as the head of HSH—an agency purportedly tasked with providing unhoused individuals shelter access—boldly asserted that "Public Works and SFPD can clear areas rapidly when there is not a designated resolution in progress"—effectively encouraging informal sweep operations without proper notice, bag and tag, and other procedures. DPW worker Peter Lau was similarly direct about the City's goals: "We need to stay very diligent and proactive in addressing tents. [...] Take them down as you see them." These directives from high-level City employees have built a culture of non-compliance.
- 222. In fact, in response to a TRO in 2020 filed by an unhoused person who had their belongings seized and destroyed without advance written or verbal notice, the City erroneously retorted that advance notice was not required: "The City is not required to comply with the notice provisions of Proposition Q when enforcing laws other than Proposition Q, and the encampment resolution at issue here was not an enforcement action under Proposition Q."
- 223. The City has had full knowledge of its misconduct. As recently as 2021, HSOC admitted that it needed to "develop and implement a process for noticing encampments in advance of a resolution" and reported that the "City Attorney working with HSOC on noticing issues." As recounted above, these efforts have not changed the experience of unhoused individuals—who continue to be targeted for sweep operations without receiving appropriate advance notice.
- Indeed, on March 30, 2021, while discussing a planned sweep, then-HSOC Director Kositsky instructed City workers to "[g]ive everyone 45 minutes to clear and area [sic] if not

- cooperating consider enforcement." Kositsky did not indicate that any prior notice of the sweep had been given.
- 225. The City is likewise aware of its categorical failure to appropriately bag and tag the property of unhoused individuals. In 2019, when a City employee asked DPW if their unhoused neighbor's belongings had been bagged and tagged, DPW responded: "Looks like it went to the dump. You can try Recology to see if there is any chance of getting to it at the transfer station at tunnel road in Brisbane before it is hauled to the landfill, but I doubt it. It is likely very much destroyed and inaccessible at this point. Sorry about this."
- 226. After the Coalition on Homelessness formally complained to HSOC's Director about tent and property destruction during the COVID-19 pandemic, Director Jeff Kositsky demurred: "it is just taking some time for everyone to get onboard." In fact, however, Kositsky had directly asserted that DPW had a "long time practice" of destroying unhoused people's tents in separate correspondence. HSOC's own meeting notes from June 2019 acknowledge the same problems: "PD/DPW working to clarify and train the bag/tag transfer of property policy." Meanwhile, property destruction has continued in full force.
- 227. The City is likewise patently aware of its scheme to criminalize homelessness and displace unhoused people from public property within the City without first offering shelter. In 2018, for example, SFPD stated its enforcement plan as follows: "PD will be citing all individuals with tents, and DPW will take control of tents /bag and tag. HSH will be staged at Olive between Vanness and Polk at 0730 for individuals who wish to explore options to HSH." In other words, SFPD has directly identified a practice of citing individuals first, before any clear shelter options exist, and contemplates DPW summarily seizing the belongings of unhoused individuals. Meanwhile in August 2021, the San Francisco Port authorized staff to "send roving patrol [to a reported encampment] to disperse as needed." There was no mention of services.
- 228. Indeed, department heads sometimes specifically request enforcement instead of and without services offers. For instance, then-HSOC Director Kositsky stated clearly in an email on May 14, 2021, that "we believe enforcement is the only tool remaining" and that there was "little reason for outreach workers to return to [the area in question]." This was a blatant direction

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from the City for SFPD to enforce without offering services.

229. This custom and practice is so pervasive that it is even contained in the "mission descriptions" section of HSOC's Daily Operations Agendas. In the meeting notes from one such meeting on April 14, 2021, "re-encampment prevention" includes the notice that, "[i]n general, sheltering options will not be offered unless there is an urgent situation."

- 230. This is because the City is fully aware that it has no services to offer. An email from Jeff Kositsky identified the extent of the shelter shortage: "It turns out that the resource center at MSC south [the City's largest shelter] is almost always full. People line up out front all the time waiting for the next seat to open up." Meanwhile, in June 2019 HSH accurately reported that "shelters are full at all times now." The City admitted in its HSOC reports that no women at homeless sweeps were offered shelter at that time: "these mats are for men only facilities and therefore could not be offered to female contacts."
- In 2020, Kositsky advocated for a policy that would explicitly warn unhoused individuals that there were no services to offer. In the notes from an HSOC principals meeting on June 11, 2020, Kositsky noted that they would need "to include message about not coming to TL [the Tenderloin district] for services and that we are taking back the streets." Like much of the communication described above, this direction from the head of HSOC places the focus on enforcement rather than services.
- In emails from April and May 2021, HSOC's Director Jeff Kositsky explicitly advocated for SFPD to police unhoused individuals without regard to shelter: "want to see if SFPD can commit to preventing [an encampment] from reforming for a few weeks." Alaric Degranfinried of DPW made a similar admission in an email on June 16, 2020, in which he requested that DPW coordinate with SFPD to have an area "extra cleaned...even if they'll likely move right back when we're done." Degranfinried recognized that the individuals being swept had nowhere else to go.
- A former HOT worker confirmed that whenever he was deployed to a sweep in 2021, sweeps proceeded before any City agency knew how many and what kind of shelter beds would be available on a given day—if at all. He confirmed that he raised these issues with his

supervisor, Mark Mazza, the director of HSH's HOT team, who refused to do anything.

234. Indeed, there were sometimes planned operations even when City officials knew that no shelter was available. For instance, on October 30, 2020, Kositsky sent out a schedule that included "remov[ing] all unauthorized tents" in several locations, even though shelter availability for the planned day of the operation was "none."

- 235. Sam Dodge, the director of HSOC, openly admits that the City does not have enough shelter to accommodate all of the unhoused individuals it enforces against on a given day. <sup>140</sup> Nonetheless, Mr. Dodge continues to direct HSOC to conduct unconstitutional sweep operations.
- 236. This conduct extends to the very highest of City officials. For example, the Mission Local reported on a sweep operation at the behest of the Mayor's Office in June 2021 because Mayor Breed was to attend a fundraiser event near to where unhoused people were residing. The reporting described emails from City department heads requesting "at least 18 HSH shelter beds" when officials knew that "40+ tents [would] be cleared." Mayor Breed also directly instigated a sweep operation in June 2022 that resulted in the displacement of unhoused people located near the Ferry Building and the destruction of their property.<sup>141</sup>
- 237. Throughout 2021 and ending in February 2022, the City Attorney's Office conducted ongoing negotiations with the Coalition on Homelessness and various other advocacy groups regarding the City's repeated property destruction practices. The result was to be an update to DPW's written bag and tag policies to better safeguard the property of unhoused individuals—including additional notice prior to property seizure, explicit protections for larger bulky items such as tents and other survival belongings, and photographing of disputed property prior to destruction. But DPW's published policy on its website had remained unchanged from 2016, there

<sup>&</sup>lt;sup>140</sup> Laura Wenus, *supra* note 8. ("Workers with the city's Healthy Streets Operations Center clear encampments when there are enough open beds in the city's shelter system to accommodate about 40% of that encampment's residents in shelters. According to the center's director, Sam Dodge, the formula is adjusted each week.").

<sup>&</sup>lt;sup>141</sup> David Sjostedt, *supra* note 26.

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are no reports that staff have been trained on the new policies, and the unlawful custom and practice of unnoticed destruction and enforcement continues.

- P. Individual Plaintiffs Have Been Subject To, And Are At Ongoing Risk of Being Subject to, the City's Unconstitutional Criminalization and Property Destruction.
- Individual Plaintiffs Molique Frank, Teresa Sandoval, David Martinez, Sarah 238. Cronk, and Joshua Donohoe ("Individual Plaintiffs") have been directly impacted by Defendants' criminalization and sweep policies. Individual Plaintiffs are all people who are currently unhoused or who are at imminent risk of becoming unhoused again. Several are active members with the Coalition on Homelessness. All Individual Plaintiffs have lived through threats of arrest and have lost their valuable personal property as a result of Defendants' sweeps over the last several years. They fear the same will recur without intervention to stop the City's unconstitutional practices.
- Nathaniel Vaughn. Nathaniel Vaughn's property was destroyed by the City on January 8, 2020, while he was homeless and staying near Jerrald Avenue and Evans Avenue on Rankin Street. Though he had gone to visit his mother at her SRO and so was not present when the sweep began, he had left his tent clean and his belongings neatly packed inside. Nonetheless, SFPD and DPW destroyed everything. This included vital survival items like Mr. Vaughn's tent and clothes, as well as priceless sentimental items like his godmother's ashes. Mr. Vaughn recently settled a claim against the City and County of San Francisco for \$7,000 after a judge found that the City had destroyed his personal property during that sweep.
- From January 2019 to January 2020, Mr. Vaughn was regularly threatened by SFPD throughout the time he was unsheltered if he did not move from where he was sleeping. Mr. Vaughn fears the same will recur if he is evicted from his SRO through no fault of his own.
- 241. Toro Castaño. Toro Castaño witnessed the City destroy his property four times during the time he was unsheltered during COVID-19. The first three of these sweeps occurred when Mr. Castaño was staying at Noe and Market, Collingwood and Market, and Sanchez and Market, respectively. Each time, the City would arrive and tell Mr. Castaño and the people he was staying with that they had too many things and that they needed to throw their property away. City workers would take whatever they could grab and throw it directly into their trash trucks. The

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- fourth time Mr. Castaño witnessed his property being destroyed was on August 21, 2020, while he was staying on 16th Street and Market Street. He saw no written notice and received no verbal notice prior to the sweep. Mr. Castaño watched as the property he had spent two hours carefully packing was thrown in a garbage truck. The items he lost that day included vital survival belongings like his tent, clothes, and a heater, as well as irreplaceable items like his mother's kimono. Mr. Castaño was cited for illegal camping that day—despite only being offered a congregate shelter bed during the middle of the pandemic months before vaccines were available.
- 242. Mr. Castaño settled a claim against the City and County of San Francisco for \$9,000 after the City destroyed his personal property—including his tent, survival gear, and his MacBook Pro, among other items. Mr. Castaño fears the same harms will recur if he becomes homeless again because cannot afford to pay rent at his cooperative this month.
- 243. Molique Frank. Molique Frank's property was destroyed by the City on January 26, 2022, while he was staying on 12<sup>th</sup> Street. SFPD, SFFD, DPW, and HOT were all present. The City did post a paper notice, but the sweep occurred on a different day than was listed on the notice. Mr. Frank pleaded with the City not to have his belongings taken, but all of his property was thrown away nonetheless. This included everything from his clothes and his Xbox One to sentimental photos and important documents. Mr. Frank was also physically assaulted by an SFPD officer and a DPW worker while asking that they not destroy his property.
- 244. Mr. Frank recently settled a claim against the City and County of San Francisco for \$5,000 after the City destroyed his personal property. Mr. Frank fears the same harms will recur because his shelter hotel is about to close down and he has only been offered another temporary shelter placement in its place.
- 245. Teresa Sandoval. Teresa Sandoval has had her belongings taken by the City at least three or four times between March 2022 and August 2022. In June 2022, while Ms. Sandoval was staying at 13<sup>th</sup> Street and Mission, the City woke Ms. Sandoval up and ordered her to move. She did not see any notice posted at the site before the sweep. Ms. Sandoval was in her wheelchair and was moving slowly to collect her belongings when DPW workers seized her purse from her, took her tent, and placed both items into a dumpster truck. Ms. Sandoval's prosthetics were also

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taken during this sweep, which she has not been able to replace since that time. As such, her mobility is substantially impaired and she must rely exclusively on her wheelchair.

246. Ms. Sandoval has been harassed and threatened by SFPD regularly over the past several years, with SFPD saying things like, "I'm going to detain you if you don't move." These threats often take the form of move-along orders, with no offer of shelter or services. Ms. Sandoval fears that the same harms will recur because she is still homeless and living unsheltered, and therefore constantly at risk of suffering the City's harassment.

247. **David Martinez.** David Martinez has had his belongings taken by the City at least four times between September 2021 and September 2022. One instance occurred on approximately June 23, 2022, when Mr. Martinez was staying at Folsom Street and 13th Street. Mr. Martinez was given no advance notice that a sweep would occur that day. Mr. Martinez informed the DPW workers onsite that he had to attend a doctor's appointment and could not stay to safeguard his belongings. DPW assured Mr. Martinez that they would not throw away his belongings. However, he was informed by a friend that DPW did in fact throw away his property—despite the fact that his friend had jumped into the DPW truck in an effort to save his property. On this day, Mr. Martinez lost everything, including his tent, a laptop he used to connect with family and for work, his government-issued ID, and his heart medication.

248. Mr. Martinez has been threatened by SFPD repeatedly over the past several years. SFPD will threaten to cite or arrest him if he does not comply with orders to move from where he is sleeping. These threats often take the form of move-along orders, with no offer of shelter or services. In early September 2022, DPW threatened Mr. Martinez with citation or arrest if he did not back away from his belongings as City workers moved to throw them away. The HOT team was not present on that day and Mr. Martinez did not receive any offer of services. Mr. Martinez fears that the same harms will recur because she is still homeless and living unsheltered, and, though he has been promised housing by the City, the details are yet to be secured. Therefore, he is still constantly at risk of suffering the City's harassment, which he most recently experienced just weeks ago.

249. Sarah Cronk & Joshua Donohoe. Sarah Cronk and Joshua Donohoe have had

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- items, and other survival items taken by DPW. On September 12, 2022, Ms. Cronk and Mr. Donohoe were awoken by DPW rustling the belongings neatly packed on the side of their tent which was located at 13th Street and Folsom Street. They had received no notice that DPW would
- 7 them alone. The DPW worker, who drove truck #431454, responded by threatening to break Mr.
  - Donohoe's jaw. The DPW worker proceeded to take Ms. Cronk's clothes and her and Mr.

9 Donohoe's food.

- 250. Ms. Cronk and Mr. Donohoe fear that the same harms will recur because they are still homeless and living unsheltered, and therefore constantly at risk of suffering the City's harassment.
  - Q. The Coalition and Individual Plaintiffs Need Judicial Intervention.
- 251. Without judicial intervention to cause Defendants to cease their unlawful practices at sweeps, where they fail to provide adequate notice, destroy property instead of appropriately bagging, tagging and storing it, threaten and inflict criminal penalties on unhoused individuals without appropriate offers of shelters, and fail to accommodate individuals' disabilities—the Coalition will be unable to return full focus to its real work: finding permanent solutions to end homelessness in the City of San Francisco.
- Without judicial intervention to cause Defendants to cease their unlawful practices, 252. Individual Plaintiffs will continue to live their lives in constant fear of the destruction of their property or that they will face arrest or citation simply for living in the City's public space when no shelter is available.
- 253. The Coalition, the Coalition's members, and Individual Defendants will face ongoing harm unless and until Defendants' policy, custom, and practice of unlawful conduct is permanently enjoined.
- The presence of mass homelessness in San Francisco is driven by deep systemic inequities based on race, economic standing, and disability. Although some of these systemic

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challenges are complicated to dismantle, some solutions are simple. The City has refused to build the affordable housing that could end San Francisco's homelessness crisis. Regardless, the City certainly must stop responding to its homelessness crisis with harmful and illegal practices that actually exacerbate homelessness. **CLAIMS** First Cause of Action Property Destruction: Unreasonable Search and Seizure **Under the Fourth Amendment to the U.S. Constitution** Pursuant to 42 U.S.C. § 1983 (All Plaintiffs Against Defendants City of San Francisco, SFPD, and DPW) fully set forth herein. 256.

Plaintiffs re-allege and incorporate by reference all the above allegations as though

- The Fourth Amendment prohibits local governments from summarily seizing and destroying the personal property of unhoused individuals. See Lavan v. City of L.A., 797 F. Supp. 2d at 1012 (declaring that the Fourth Amendment protects homeless persons from government seizure and summary destruction of their unabandoned, but momentarily unattended, personal property), aff'd, Lavan, 693 F.3d 1022; see also Lavan, 693 F.3d at 1030 ("[E]ven if the seizure of the property would have been deemed reasonable had the City held it for return to its owner instead of immediately destroying it, the City's destruction of the property rendered the seizure unreasonable."); Garcia v. City of L.A., 11 F.4th 1113, 1124 (9th Cir. 2021) ("our prior caselaw states clearly that the government may not summarily destroy the unabandoned personal property of homeless individuals that is kept in public areas").
- Despite Defendants' written policies to the contrary, Defendants have an unwritten 257. policy, custom, and practice of seizing and destroying unhoused people's personal belongings. Defendants destroy such property even if that property poses no threat to public health and does not constitute evidence of a crime.
- Defendants' policy, custom, and practice is to indiscriminately amass all personal property from unhoused individuals and to dispose of it en masse without sorting it or saving any

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| 1  | belongings for later retrieval—often over the objection of unhoused people crying out to have their                |
| 2  | survival belongings preserved. This widespread destruction belies any suggestion that Defendants'                  |
| 3  | practice is to remove only clearly abandoned or hazardous property. See, e.g., Mitchell, 2016 WL                   |
| 4  | 11519288, at *3-4 (C.D. Cal. Apr. 13, 2016); Rios v. County of Sacramento, 562 F. Supp. 3d 999,                    |
| 5  | 1017 (E.D. Cal. 2021); see also Pottinger v. City of Miami, 810 F. Supp. 1551, 1559 (S.D. Fla.                     |
| 6  | 1992).   |
| 7  | 259. Defendants' unconstitutional policies and practices continue, subjecting Individual                           |
| 8  | Plaintiffs, and a significant number of unhoused individuals served by Plaintiff Coalition on                      |
| 9  | Homelessness, to persistent and imminent threat of having their personal property seized and                       |
| 10 | destroyed in violation of the Fourth Amendment.  |
| 11 | 260. The unconstitutional seizure and destruction of unhoused people's personal                                    |
| 12 | property has hindered the Coalition's mission-related activities—proactive housing and                             |
| 13 | homelessness prevention, coalition building, and supporting its members  |
| 14 | Second Cause of Action   |
| 15 | Property Destruction: Unreasonable Search and Seizure  |
| 16 | Under Article I, § 13 of the California Constitution   |
| 17 | (All Plaintiffs Against Defendants City of San Francisco, SFPD, and DPW)   |
| 18 | 261. Plaintiffs re-allege and incorporate by reference all the above allegations as though                         |
| 19 | fully set forth herein.  |
| 20 | 262. The California Constitution involves even greater protections than the Fourth                                 |
| 21 | Amendment with respect to property seizures. <i>See</i> Cal. Const., art. I, § 13; <i>In re Lance W.</i> , 37 Cal. |

- 3d at 879.
- 263. Despite Defendants' written policies to the contrary, Defendants have an unwritten policy, custom, and practice of seizing and destroying unhoused people's personal belongings. Defendants destroy such property even if that property poses no threat to public health and does not constitute evidence of a crime.
- Defendants' unconstitutional policies and practices continue, subjecting Individual Plaintiffs, and a significant number of unhoused individuals served by Plaintiff Coalition on

267. The fundamentals of due process are notice and an opportunity to be heard prior to a permanent deprivation of property. "In the context of the collection or destruction of the possessions of people experiencing homelessness that are left unattended in a public space, courts have found that minimally, the municipality must provide advance notice and a meaningful way to collect the property." *Phillips v. City of Cincinnati*, 479 F. Supp. 3d 611, 645 (S.D. Ohio 2020), *citing Cobine v. City of Eureka*, 2016 WL 1730084, at \*4 (N.D. Cal. May 2, 2016) (due process likely adequate with advance notice and ability to reclaim property within 90 days of removal). Any procedures short of these requirements violates the Fourteenth Amendment. *See Lavan*, 693 F.3d at 1032 (holding that due process required government to take "reasonable steps to give notice that the property has been taken so the owner can pursue available remedies for its return").

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268. Despite Defendants' written policies to the contrary, Defendants have an unwritten policy, custom, and practice of seizing and destroying unhoused people's personal belongings without any notice or an opportunity to be heard, and without any meaningful way to collect their

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safeguards is "to ensure that the method of interaction itself is fair in terms of what are perceived

as minimum standards of political accountability—of modes of interaction which express a

collective judgment that human beings are important in their own right, and that they must be

treated with understanding, respect, and even compassion." Id. Furthermore, in California, "due

274. Defendants' unwritten policy, custom, and practice of seizing and destroying unhoused people's personal belongings without any notice or an opportunity to be heard, and without any meaningful way collect their property, violates the basic tenets of procedural due process—and fails to confer the dignity, respect, and compassion required by the California Constitution. That Defendants' actual policy, custom, and practice flies in the face of Defendants' articulated written policies further evidences the kind of "arbitrary" procedures that the California Constitution is designed to protect against. It further hinders the Coalition's mission-related activities—proactive housing and homelessness prevention, coalition building, and supporting its members.

## PRAYER FOR RELIEF

WHEREFORE, Plaintiffs respectfully request that the Court:

## **Declaratory Relief:**

- a. Declare that Defendants' ongoing seizure and destruction of the personal property of unhoused people violates the Fourth and Fourteenth Amendments to the U.S. Constitution; Article I, §§ 7(a) and 13 of the California Constitution;
- b. Declare that Defendants have failed to appropriately train staff to seize property from unhoused people only in conformance with the Fourth and Fourteenth Amendments to the U.S. Constitution; Article I, §§ 7(a), and 17 of the California Constitution;

## **Injunctive Relief:**

- a. Grant a permanent injunction enjoining and restraining Defendants from seizing and disposing of homeless individuals' property in a manner that violates the Fourth and Fourteenth Amendments to the U.S. Constitution and Article I, §§ 7(a) and 13 of the California Constitution;
- b. Issue a mandatory order compelling Defendants to take protective measures, including adequately training staff, to ensure any seizing of property conform with the Fourth and Fourteenth Amendments to the U.S. Constitution; Article I, §§ 7(a), 13, and 17 of the California Constitution;

| 1   | C. ISSU  | a mandatory of     | ruer requiring Derendants to submit to regular monitoring and    |  |
|-----|--|--------------------|--|--|
| 2   | compliance checks by the Court at Defendant's expense; |                    |  |  |
| 3   | Other Relief:  |                    |  |  |
| 4   | a. Orde  | er Defendants to   | pay for Plaintiffs' attorneys' fees and costs; and               |  |
| 5   | b. Gran  | nt Plaintiffs such | n further relief as the Court deems just and proper.             |  |
| 6   |  |                    | v 1 1  |  |
| 7   | Dated: December 1                                      | 8 2024             | Respectfully submitted,  |  |
|     | Bated. Beccinioer i                                    | .0, 2027           | Respectionly Submitted,  |  |
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|     | II   |                    | THIRD AMENDED COMPLAINT FOR  DECLARATORY AND INJUNCTIVE RELIEF   |  |

| (  | Case 4:22-cv-05502-DMR | Document 289 Filed 12/18/24 Page 94 of 95   |
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|    |                        |   |
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|    | ••                     | THIRD AMENDED COMPLAINT FOR   |

**ATTESTATION** I, Zoe Salzman, am the ECF user whose user ID and password authorized the filing of this document. Under Civil L.R. 5-1(h)(3), I attest that all signatories to this document have concurred in this filing. Dated: December 18, 2024 /s/ Zoe Salzman