IN THE UNITED STATES DISTRICT COURT FOR THE SOUTHERN DISTRICT OF FLORIDA FORT LAUDERDALE DIVISION

UNITED STATES EQUAL EMPLOYMENT OPPORTUNITY COMMISSION,

01-7543

Plaintiff.

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CIVIL ACTION NO.

MORTGAGE INFORMATION SERVICES, INC.,

Defendant.

COMPLAINT JURY TRIAL DEMAND INJUNCTIVE RELIEF REQUESTED NIGHT BOX FILED

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NATURE OF THE ACTION

CLARENCE MADDOX CLERK, USDC/SDFL/FTL This is an action under Title VII of the Civil Rights Act of 1964 and Title I of the Civil

Rights Act of 1991 to correct unlawful employment practices on the basis of sex and retaliation, and to provide appropriate relief to Maritza Osorio and other similarly situated females who were adversely affected by such practices. As stated with greater particularity in paragraph seven, the Commission alleges that Ms. Osorio and other similarly situated females were subjected to unwelcome verbal and physical conduct of a sexual nature by management officials of the Defendant. The conduct was sufficiently severe and pervasive to constitute a hostile and intimidating work environment. The Commission further alleges that Defendant unlawfully retaliated against Ms. Osorio by terminating her employment for engaging in a statutorily protected activity and forced similarly situated female employees to resign because of the intolerable working conditions.



- 1. Jurisdiction of this Court is invoked pursuant to 28 U.S.C. §§ 451, 1331, 1337, 1343, and 1345. This action is authorized and instituted pursuant to Section 706(f)(1) and (3) of Title VII of the Civil Rights Act of 1964, as amended, 42 U.S.C. § 2000e-5(f)(1) and (3) ("Title VII") and Section 102 of the Civil Rights Act of 1991, 42 U.S.C. § 1981A.
- 2. The employment practices alleged to be unlawful were committed within the jurisdiction of the United States District Court for the Southern District of Florida, Fort Lauderdale Division.

PARTIES

- 3. Plaintiff, the Equal Employment Opportunity Commission (the "Commission"), is the agency of the United States of America charged with the administration, interpretation and enforcement of Title VII, and is expressly authorized to bring this action by Section 706(f)(1) and (3) of Title VII, 42 U.S.C. § 2000e-5(f)(1) and (3).
- 4. At all relevant times, Defendant, Mortgage Information Services Inc. (the "Employer"), has continuously been an Ohio corporation doing business in the State of Florida and the City of Miramar, and has continuously had at least 15 employees.
- 5. At all relevant times, Defendant Employer has continuously been an employer engaged in an industry affecting commerce within the meaning of Sections 701(b), (g) and (h) of Title VII, 42 U.S.C. §§ 2000e(b), (g) and (h).

STATEMENT OF CLAIMS

- 6. More than thirty days prior to the institution of this lawsuit, Maritza Osorio filed a charge with the Commission alleging violations of Title VII by Defendant Employer. All conditions precedent to the institution of this lawsuit have been fulfilled.
- 7. Since at least May 1998, certain members of management employed by Defendant have

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engaged in unlawful employment practices at its Miramar facility, in violation of Sections 703(a)(1) and 704(a) of Title VII, 42 U.S.C. §§ 2000e-2(a) and 2000e-3(a). The practices included the sexual harassment of female employees including Maritza Osorio and the discriminatory discharge or constructive discharge of female employees.

- a) Certain management officials of the Defendant Employer subjected Maritza Osorio and similarly situated female employees to verbal and physical conduct of a sexual nature which was sufficiently severe and pervasive to create a hostile, intimidating work environment. The conduct included, but was not limited to, constantly rubbing female employees shoulders; caressing the inside of a female employee thigh; spanking a female employee when she bent over to perform a work related duty; commenting to a female employee that "my banana" is larger than the one that you are eating and continuously leering at female employees breast and genital area.
- Defendant Employer is liable for the sexual harassment to which is subjected Maritza
 Osorio and similarly situated female employees during their employment.
- c) The continuous sexual harassment created a hostile work environment which was so intolerable that female employees similarly situated to Maritza Osorio were compelled to resign their positions with Defendant Employer.
- d) Defendant Employer terminated Maritza Osorio after she complained of the sexual harassment. Maritza Osorio's termination was in retaliation for her opposition to Defendant's sexual harassment.
- 8. The effect of the practices complained of in paragraph seven above has been to deprive

 Ms. Osorio and similarly situated individuals of equal employment opportunities and otherwise

 adversely affect their status as an employee because of their sex and because of retaliation.

- 9. The unlawful employment practices complained of in paragraphs seven above were intentional.
- 10. The unlawful employment practices complained of in paragraphs seven above were done with malice or with reckless indifference to the federally protected rights of Maritza Osorio and any other similarly situated individuals.

PRAYER FOR RELIEF

Wherefore, the Commission respectfully requests that this Court:

- A, Grant a permanent injunction enjoining Defendant Employer, its officers, successors, assigns, and all persons in active concert or participation with it, from engaging in sexual harassment or retaliation and any other employment practice which discriminates on the basis of sex and retaliation.
- B. Order Defendant Employer to institute and carry out policies, practices, and programs which provide equal employment opportunities for females, and which eradicate the effects of its past and present unlawful employment practices.
- C. Order Defendant Employer to make whole Maritza Osorio and any other similarly situated individuals, by providing appropriate backpay with prejudgment interest, in amounts to be determined at trial, and other affirmative relief necessary to eradicate the effects of its unlawful employment practices.
- D. Order Defendant Employer to make whole Maritza Osorio and any other similarly situated individuals, by providing compensation for past and future pecuniary losses resulting from the unlawful employment practices described in paragraphs seven and eight above, including out-ofpocket losses, job search expenses, in amounts to be determined at trial.
- E. Order Defendant Employer to make whole Maritza Osorio and any other similarly situated

individuals by providing compensation for past and future nonpecuniary losses resulting from the unlawful practices complained of in paragraph seven above, including humiliation, emotional pain, suffering, inconvenience, and loss of enjoyment of life, in amounts to be determined at trial.

- F. Order Defendant Employer to pay Maritza Osorio and any other similarly situated individuals, punitive damages for its malicious and reckless conduct described in paragraph seven above, in amounts to be determined at trial.
- G. Grant such further relief as the Court deems necessary and proper in the public interest.
- H. Award the Commission its costs of this action.

JURY TRIAL DEMAND

The Commission requests a jury trial on all questions of fact raised by its complaint.

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GWENDOLYN REAMS Associate General Counsel

DELNER FRANKLIN-THOMAS Regional Attorney

MICHAEL FARRELL Supervisory Trial Attorney

JOHN C. WEAVER

Trial Attorney

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EQUAL EMPLOYMENT OPPORTUNITY

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