Defendant Cintas Corporation ("Defendant") hereby answers, pleads, and otherwise responds to Plaintiff-Intervenor EQUAL EMPLOYMENT OPPORTUNITY COMMISSION'S ("Plaintiff-Intervenor") Amended Complaint-in-Intervention ("Complaint-in-Intervention"), as follows:

Answering the preamble entitled "Nature of the Action," Defendant admits that Plaintiff-Intervenor purports to bring an action pursuant to the provisions of Title I of the Civil Rights Act of 1991 and Title VII of the Civil Rights Act of 1964, 42 U.S.C. §§ 2000e *et seq.* ("Title VII"). Defendant admits that Plaintiff-Intervenor purports to bring an action regarding allegedly unlawful employment practices, and to provide the requested relief to Plaintiff Blanca Nelly Avalos ("AVALOS") and other women who allegedly have been adversely affected by the allegedly unlawful practices. Defendant further admits that Plaintiff-Intervenor's intervention is limited to the issue of Defendant's alleged refusal to recruit and hire women as Service Sales Representatives ("SSR"). Except as herein expressly admitted, Defendant denies, generally and specifically, each and every remaining allegation in this paragraph.

1. Answering Paragraph 1, Defendant admits that Plaintiff-Intervenor purports to invoke this Court's jurisdiction pursuant to 28 U.S.C. §§ 451, 1331, 1337, 1343, and 1345, and admits that Plaintiff-Intervenor purports to institute this action pursuant to sections 708(g)(6) and 706(f)(1) and (3) of Title VII of the Civil Rights Act of 1964, as amended, 42 U.S.C. §§ 2004e-4 and -5(f)(1) and (3). Except as herein expressly admitted, Defendant denies, generally and specifically, each and every remaining allegation in this paragraph.

2. Answering Paragraph 2, Defendant denies, generally and specifically, each and every allegation in this paragraph.

- 3. Answering Paragraph 3, Defendant admits that Plaintiff-Intervenor purports to describe AVALOS by reference to Plaintiffs' Second Amended Complaint. Defendant further admits that AVALOS seeks to represent a class with respect to her alleged Title VII claims as purportedly described in Plaintiffs' Third Amended Complaint. Except as herein expressly admitted, Defendant denies, generally and specifically, each and every remaining allegation in this paragraph.
- 4. Answering Paragraph 4, Defendant admits that Plaintiff-Intervenor is an agency of the United States of America charged with the administration, interpretation and enforcement of Title VII. Except as herein expressly admitted, Defendant denies,

generally and specifically, each and every remaining allegation in this paragraph.

- 5. Answering Paragraph 5, Defendant admits and alleges that it is a corporation with at least 15 employees, and that Defendant has been doing business continuously in the State of California for a number of years through the present.

 Defendant alleges that it lacks sufficient knowledge or information to form a belief as to the truth of any averment premised upon the ambiguous phrase "at all relevant times" and, on such basis, Defendant denies all such averments. Except as herein expressly admitted and alleged, Defendant denies, generally and specifically, each and every remaining allegation in this paragraph.
- 6. Answering Paragraph 6, Defendant admits and alleges that Defendant has been an "employer" engaged in an "industry affecting commerce" within the meaning of 42 U.S.C. §§ 2000e(b), (g) and (h) of Title VII for a number of years through the present. Defendant alleges that it lacks sufficient knowledge or information to form a belief as to the truth of any averment premised upon the ambiguous phrase "at all relevant times" and, on such basis, Defendant denies all such averments. Except as herein

1	expressly admitted and alleged, Defendant denies, generally and specifically, each and
2	every remaining allegation in this paragraph.
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4	7. Answering Paragraph 7, Defendant denies, generally and specifically,
5	each and every allegation in this paragraph.
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7	8. Answering Paragraph 8, Defendant admits that Defendant has not
8	employed AVALOS as an SSR. Except as expressly admitted herein, Defendant denies,
9	generally and specifically, each and every remaining allegation in this paragraph.
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11	9. Answering Paragraph 9, Defendant denies, generally and specifically,
12	each and every allegation in this paragraph.
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14	10. Answering Paragraph 10, Defendant denies, generally and
15	specifically, each and every allegation in this paragraph.
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17	11. Answering Paragraph 11, Defendant denies, generally and
18	specifically, each and every allegation in this paragraph.
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20	12. Responding to the Prayer for Relief and Subparagraphs A through I
21	thereof, Defendant denies, generally and specifically, that AVALOS, or the purported
22	class of women that she seeks to represent, or any of them, have been or will be damaged
23	by reason of any act or omission of Defendant or any officer, agent, or employee of
24	Defendant.
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26	(a) Defendant denies, generally and specifically, that any act or
27	omission of Defendant or any officer, agent, or employee of Defendant, violated any
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1	rights, statutory or otherwise, of AVALOS or the purported class of women that she seeks
2	to represent, or any of them.
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4	(b) Defendant denies, generally and specifically, that the elements
5	of relief sought are available to AVALOS or the purported class of women that she seeks
6	to represent, or any of them, on the claims alleged.
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8	(c) Defendant denies, generally and specifically, that a permanent
9	injunction is necessary or appropriate in this case.
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11	(d) Defendant denies, generally and specifically, that an order to
12	institute and carry out new policies, practices or programs is necessary or appropriate in
13	this case.
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15	(e) Defendant denies, generally and specifically, that AVALOS,
16	or the purported class of women that she seeks to represent, or any of them, are entitled to
17	an award of backpay with prejudgment interest or any other compensation for any alleged
18	past or future pecuniary losses.
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20	(f) Defendant denies, generally and specifically, that AVALOS,
21	or the purported class of women that she seeks to represent, or any of them, are entitled to
22	any affirmative relief.
23	
24	(g) Defendant denies, generally and specifically that AVALOS, or
25	the purported class of women that she seeks to represent, or any of them, are entitled to
26	any compensation for alleged past or future nonpecuniary losses.
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1 THIRD SEPARATE AND AFFIRMATIVE DEFENSE 2 (Defendant's Legitimate Non-Discriminatory Decisions) 3 4 15. The Complaint-in-Intervention, and each purported claim contained 5 therein, is barred in whole or in part because all decisions with respect to AVALOS' and 6 other women applicants' purported applications for employment for SSR positions were 7 made by Defendant for legitimate, non-discriminatory, non-pretextual reasons. 8 9 FOURTH SEPARATE AND AFFIRMATIVE DEFENSE 10 (Mixed Motive) 11 12 16. Defendant did not commit the acts or omissions as alleged in the 13 Complaint-in-Intervention for discriminatory motives, but assuming that it did, such acts 14 or omissions would have been taken in any event for legitimate, non-discriminatory, non-15 pretextual reasons. 16 17 FIFTH SEPARATE AND AFFIRMATIVE DEFENSE 18 (Estoppel) 19 20 17. AVALOS and other women applicants are estopped from pursuing 21 the claims in the Complaint-in-Intervention by reason of AVALOS' and other women 22 applicants' own actions and course of conduct. 23 24 25 26 27 28

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FOURTEENTH SEPARATE AND AFFIRMATIVE DEFENSE

(Subsequent Remedial Measures)

26. The Complaint-in-Intervention, and each purported claim contained therein, is barred to the extent it would impermissibly require for proof the admission into evidence of subsequent remedial measures not admissible to prove culpable conduct in connection with the event under Federal Rule of Evidence 407.

FIFTEENTH SEPARATE AND AFFIRMATIVE DEFENSE

(Prior Settlement and Release Bars Bringing Suit)

27. To the extent that AVALOS or any other woman applicant has executed a settlement and release with Defendant and received consideration therefor, any and all claims she purports to bring against Defendant, including, without limitation, the claims alleged herein, are barred in their entirety.

SIXTEENTH SEPARATE AND AFFIRMATIVE DEFENSE

(Arbitration Agreements Bar Bringing Suit)

28. To the extent that AVALOS or any other woman applicant has agreed to arbitrate any or all of the purported claims asserted in the Complaint-in-Intervention, the Complaint-in-Intervention violates such agreements to arbitrate and the Complaint-in-Intervention should be dismissed and/or stayed and AVALOS and/or such woman applicant should be compelled to arbitrate.

SEVENTEENTH SEPARATE AND AFFIRMATIVE DEFENSE (Collective Bargaining Agreements Bar Bringing Suit) 29. The Complaint-in-Intervention, and each purported claim contained therein, is barred in whole or in part because decisions with respect to AVALOS and other women applicants were made in compliance with the non-discriminatory terms of applicable Collective Bargaining Agreements. TITLE VII

EIGHTEENTH SEPARATE AND AFFIRMATIVE DEFENSE

(Failure to Exhaust Federal Administrative Remedies)

30. AVALOS' and/or other women applicants' Title VII claims are barred because AVALOS and other women applicants failed, in whole or in part, to exhaust all available administrative remedies, and/or otherwise failed to comply with the statutory prerequisites to the bringing of this action, pursuant to Title VII of the Civil Rights Act of 1964. 42 U.S.C. §§ 2000e et seq.

NINETEENTH SEPARATE AND AFFIRMATIVE DEFENSE

(Untimely EEOC Charges)

To the extent that AVALOS and/or other women applicants make 31. allegations or claims under Title VII with respect to a time period more than 300 days before AVALOS and/or other women applicants allegedly filed a charge with the Equal Employment Opportunity Commission ("EEOC"), or which were not made the subject of

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1 TWENTY-THIRD SEPARATE AND AFFIRMATIVE DEFENSE 2 (Lack of Venue – Special Venue Provisions of Title VII) 3 4 35 AVALOS and other women applicants who did not apply for work 5 with Defendant in the Northern District of California are barred from pursuing their Title 6 VII claims in the Northern District of California because they cannot satisfy the special 7 venue requirements of 42 U.S.C. § 2000e-5(f)(3). 8 9 TWENTY-FOURTH SEPARATE AND AFFIRMATIVE DEFENSE 10 11 (Defendant's Practices Consistent with Business Necessity) 12 13 36 Insofar as any of Defendant's hiring practices and/or policies have 14 had a statistically adverse impact on females, such policies or practices nevertheless are 15 lawful because they are job-related and consistent with business necessity. 42 U.S.C. 16 §§ 2000e et seg. 17 18 TWENTY-FIFTH SEPARATE AND AFFIRMATIVE DEFENSE 19 (Differential Treatment Based on *Bona Fide* Factors) 20 21 37. AVALOS' and other women applicants' Title VII claims are barred 22 because any alleged differential treatment of AVALOS and other women applicants by 23 Defendant was undertaken pursuant to a bona fide merit system, bona fide seniority 24 system, and/or bona fide factors other than gender. 42 U.S.C. § 2000e2(h). 25 26 27

1 TWENTY-SIXTH SEPARATE AND AFFIRMATIVE DEFENSE 2 (Class Allegations) 3 4 38. To the extent that the Complaint-in-Intervention makes reference to 5 an alleged "class of women applicants" or a "class of women" whom AVALOS 6 purportedly "seeks to represent," neither AVALOS nor other women applicants can 7 satisfy the prerequisites for class or subclass certification under Federal Rule of Civil 8 Procedure 23 or any similar state law provisions. 9 10 **RELIEF AND DAMAGES** 11 12 TWENTY-SEVENTH SEPARATE AND AFFIRMATIVE DEFENSE 13 (Failure to Mitigate) 14 15 39. 16 The Complaint-in-Intervention, and each purported claim contained 17 therein, is barred because AVALOS and each woman applicant has failed to mitigate or 18 reasonably attempt to mitigate her damages, if any, as required by law. 19 20 TWENTY-EIGHTH SEPARATE AND AFFIRMATIVE DEFENSE 21 (Unjust Enrichment) 22 23 40. The Complaint-in-Intervention, and each purported claim contained 24 therein, is barred because any recovery from Defendant would result in AVALOS' or a 25 woman applicant's unjust enrichment. 26 27

THIRTY-SECOND SEPARATE AND AFFIRMATIVE DEFENSE

(Absence of Malice, Reckless Indifference or Fraud Precludes Punitive Damages)

44. Defendant alleges that it has not acted with malice, reckless indifference or fraud toward AVALOS and other women applicants and, therefore, Defendant cannot be liable for punitive damages.

THIRTY-THIRD SEPARATE AND AFFIRMATIVE DEFENSE

(Punitive Damages Would Constitute Denial of Due Process)

45. AVALOS and other women applicants are not entitled to recover any punitive or exemplary damages as prayed for in the Complaint-in-Intervention, and any allegations with respect thereto should be stricken, because California's laws regarding the alleged conduct in question in this action are too vague to permit the imposition of punitive damages, and because any award of punitive or exemplary damages under California law in general, and/or any such award under California law as applied to the facts in this case, would violate Defendant's constitutional rights under provisions of the United States and California Constitutions, including, but not limited to, the due process clauses of the Fifth and Fourteenth Amendments to the United States Constitution, and the excessive fines and cruel and unusual punishment clauses of the Eighth Amendment to the United States Constitution.

1	THIRTY-FOURTH SEPARATE AND AFFIRMATIVE DEFENSE
2	(Egilura to Blood Egets Sufficient to Support Dunitive Demogras)
3	(Failure to Plead Facts Sufficient to Support Punitive Damages)
4	AVALOS and other years and contains and noticed to receive
5	46. AVALOS and other women applicants are not entitled to receive
6	punitive damages because Plaintiff-Intervenor has not pled facts sufficient to support such
7	an award.
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9	THIRTY-FIFTH SEPARATE AND AFFIRMATIVE DEFENSE
10	(Defendant's Good Faith Efforts Preclude Punitive Damages)
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12	47. AVALOS and other women applicants are not entitled to receive
13	punitive damages because Defendant has made good faith efforts to prevent
14	discrimination in its hiring practices.
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16	THIRTY-SIXTH SEPARATE AND AFFIRMATIVE DEFENSE
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18	(Defendant's Policies Preclude Punitive Damages)
19	40 AVALOG - 1 - 1 - 1 1 1 C
20	48. AVALOS and other women applicants are barred from recovering
21	punitive damages because Defendant had in place a policy to prevent discrimination in its
22	hiring practices and made good faith efforts to implement and enforce that policy.
23	THETY OF VENELI OF A DATE AND A FEIDMATING DEFENCE
24	THIRTY-SEVENTH SEPARATE AND AFFIRMATIVE DEFENSE
25	(Punitive Damages Precluded – Individual Decisionmakers)
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27	49. AVALOS and other women applicants are not entitled to receive
28	punitive damages because, even if they were able to establish that any individual manager
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1	allowed unlawful bias to affect any hiring decision, which Defendant expressly denies,
2	Defendant, in light of its good faith efforts to prevent bias, is not liable for punitive
3	damages based on any such individual decision.
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5	THIRTY-EIGHTH SEPARATE AND AFFIRMATIVE DEFENSE
6	(Workers' Compensation Offset)
7	(workers Compensation Offset)
8 9 10 11 12 13 14 15 16 17 18 19 20	50. AVALOS and other women applicants are barred, in whole or in part, from recovery of damages as alleged and prayed for in the Complaint-in-Intervention to the extent that they received any workers' compensation benefits relating to their claims in the Complaint-in-Intervention or, alternatively, any such workers' compensation benefits received by AVALOS and/or other women applicants should be an offset to any recovery in this action. WHEREFORE, Defendant prays for judgment as follows: 1. That AVALOS and other women applicants take nothing by reason of Plaintiff-Intervenor's Complaint-in-Intervention, that the Complaint-in-Intervention be dismissed in its entirety with prejudice, and that judgment be entered for Defendant;
212223	2. That Defendant be awarded its reasonable costs and attorneys' fees; and
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