Linda Nunn, et al, Plaintiffs, v. Michigan Department of Corrections, et al, Defendants (USDC-ES No. 96-CV-71416-DT)

SETTLEMENT AGREEMENT Final Report of the Compliance Expert

Summary

This report provides the compliance expert's assessment of the Michigan Department of Corrections' (MDOC) compliance with the provisions of the Settlement Agreement, which was incorporated into the Court's Order of August 17, 2000. The Settlement Agreement required the MDOC to implement a wide range of initiatives aimed at rooting out sexual misconduct, sexual harassment, and retaliation in the women's facilities.

The facilities now covered by the Settlement Agreement include the Scott Correctional Facility, the Western Wayne Correctional Facility, Camp Brighton, and the Grand Rapids Corrections Center. The Pontiac Corrections Center was originally included in the Agreement but has since been closed. Also, the Florence Crane Facility and Camp Branch no longer house women and are, therefore, subject to the Agreement only to the extent that there may be unresolved issues arising from their former status as women's prisons.

This report follows the organization and numbering of the Settlement Agreement.

Section I of the Settlement Agreement provides definitions, and Sections XIII through XV deal with procedural issues relating to the Agreement itself. Section XIII also describes the role and functions of the compliance expert, which includes the preparation of two reports, an interim report midway through the monitoring period and this final report.

Sections II through XIII of this report describe the MDOC's compliance with the specific, substantive requirements of the Settlement Agreement. The reader will note that the compliance expert finds the MDOC to be in substantial compliance with the requirements of each of the substantive sections of the Settlement Agreement. Nonetheless, the Settlement Agreement provides for a temporary and limited extension of the monitoring period. Please see Section IX. A. of the Settlement Agreement and the "Comments" in Section IX of this report.

After reviewing the provisions of the Settlement Agreement and carefully considering the information gathered during the monitoring period and the written documentation provided, the compliance expert finds the Michigan Department of Corrections to be in substantial compliance with the terms of the Settlement Agreement cited in the Court's Order of conditional dismissal, dated August 17, 2000.

The remainder of this report addresses the specific requirements of Section II through XIII of the Settlement Agreement. Some compliance indicators will be listed in each section.

Section II. POLICIES AND PROCEDURES PROHIBITING SEXUAL **MISCONDUCT**

The MDOC was required to develop a single policy which covered the prohibitions against sexual misconduct, sexual harassment, and retaliation and which described reporting mechanisms, investigation procedures, and discipline concerning the prohibited behaviors included in the Agreement. The policy was also to describe the related counseling and education available to prisoners.

Compliance Indicator:

Policy Directive 03.03.140, (PROHIBITED CONDUCT IN FACILITIES HOUSING FEMALE PRISONERS), was promulgated on December 11, 2000, and remains in effect. It covers all of the areas required by the Settlement Agreement and was issued in a timely fashion.

STATUS: Compliance

Section III. SCREENING OF JOB APPLICANTS AND CURRENT STAFF

This section requires that a number of specific background checks and inquiries be conducted before a staff person is assigned to a position involving contact with prisoners. In addition, the MDOC must perform LEIN (Law Enforcement Information Network) checks regarding criminal history and protective order information for all staff every five years, and must develop written procedures for staff placement in contact positions.

Compliance Indicators

Policy Directive 03.03.140, especially Paragraph L, M, N, O, P, and Q.

Policy Directive 02.06.111 regarding employee screening and evaluation.

Policy Directive 02.06.110 regarding controlled substance testing

8/28/00 Memorandum from Administrator Bauman to Deputy Director Bolden re: criminal history checks

11/05/00 Memorandum from Bauman to Deputy Director Steinman re: criminal history checks

02/26/01 Memorandum from Personnel Director Manns to Special Administrator Nancy Zang re: audit results of pre-employment hiring practices at Crane, Scott and Western Wayne.

03/26/01 Memorandum from Zang to Warden Stovall re: personnel audit.

04/30/01 Memorandum from Director Martin to Steinman and Bauman re: criminal history checks

06/29/01 Memorandum from Zang to Yukins and Stovall Re: criminal history checks required by P.D. 03.03.140

07/23/0 Memorandum from Bauman to Bolden re: criminal history checks (SCF 5, 10, 15, or 20 year anniversary)

02/21/02 Memo from Bauman to Bolden re: criminal history check (SCF: transferring employees)

4/26/02 Memorandum from Manns to Zang re: audit results of preemployment hiring practices

6/18/02 Memo from Lopez to Zang re: employment history verification for January 2002 transfers

7/8/02 Memorandum from Administrator Pitcher to Zang re: screening of contractual substance abuse and health care staff

7/26/02 Memo from Bauman to A/Deputy Director Johnson re: criminal history checks (WCF: 5, 10, 15, and 20 year anniversaries.)

STATUS: Compliance.

Comment: The information requested in the Interim Report has been provided.

Section IV, STAFF TRAINING

Sub-section A. Basic Training on Working with Prisoners

The Settlement Agreement directed that an independent consultant, agreed to by the parties, review the existing curriculum and training materials, observe the training and, if necessary, make recommendations for changes or additions. Paula M. Schaefer was selected as the consultant on staff training and completed her work. A brief summary of her findings was included in the Interim report.

Compliance Indicators

Consultant's Report and Recommendations, April, 2001

"Critical Issues in Managing Women Offenders", Training schedules from July 2000, through May 2002 for the 40-hour training program for new hires and transfers into women's facilities.

2/1/02 Letter from N. Zang to compliance expert with enclosures describing "Critical Issues in Managing Women Prisoners, 2002 Update." (This is a four-hour, in-service update delivered as required training at Scott, Western Wayne and Camp Brighton.)

"Critical Issues in Managing Women Prisoners", Student evaluations and questions, February 8, 2002.

Minutes of Female Offender Training Advisory Council, held 2/4/02

STATUS: Compliance

Comment: After useful discussions among the parties, the consultant and the compliance expert, the consultant's recommendations were accepted and modifications made sufficient to make a determination that there is substantial compliance with this section of the Settlement Agreement.

Sub-section B. Investigator Training

The Settlement Agreement directs that an independent consultant, agreed to by the parties, will review the existing curriculum and training materials for facility staff responsible for investigating allegations of sexual misconduct, sexual harassment, or retaliation, will observe the training, and will, if necessary, make recommendations for changes or additions. John Sura was selected as the consultant on Investigator training and has completed his work.

Compliance Indicators

June 5, 2001, Consultant's Final Report and Recommendations

Investigating Complaints of Gender Based Misconduct
Trainer's Manual, February 2002
Participant's Manual, February 2002

Investigating Gender Based Misconduct
Objectives for Seminar, 03/06/02 to 03/08/02
Summary of participant evaluations for Seminar

STATUS: Compliance

Sub-section B. 4. Specialized Training for Medical and Mental Health Staff

The Settlement Agreement directs that an outside consultant with expertise in sexual assault intervention and crisis counseling provide specialized training for all facility medical and mental health staff who may receive a prisoner's complaint of sexual misconduct. The Violence Against Women Training Institute of Plymouth, Michigan, was selected as the consultant and has been providing the specialized training.

Compliance Indicator

August 17, 2000; "Domestic Violence and Sexual Violence Seminar." Presented by Violence Against Women Training Institute.

June 26, 2001: Specialized training for health care staff, provided by Violence Against Women Training Institute.

July 26, 2001: Participant Handbook, "Sexual Assault Specialized Training" provided for health care staff, Resident Unit Managers and Assistant Resident Unit Supervisors.

October 1, 2002: Summary of participant evaluations, Domestic Violence and Sexual Assault Specialized Training conducted for medical and mental health care staff.

STATUS: Compliance

Section V. Prisoner Education

The Settlement Agreement directs that an independent consultant, agreed to by the parties, will review the existing training and related materials for prisoner education, observe the prisoner education training and, if necessary, make recommendations for changes or additions. Brenda Smith was selected as the consultant on prisoner education and has completed her work.

Compliance Indicators

Consultant's Report and Recommendations, June 21, 2001

Schedule and dates of prisoner education classes, "Appropriate and Inappropriate Staff and Prisoner Interaction", from August of 2000 through July of 2002

Prisoner evaluations of "Appropriate and Inappropriate Staff and Prisoner Interaction", November and December 2002 and January 2003.

Revised Prisoner Brochure: Identifying and Addressing Gender-Based Misconduct, A Guide for Women Prisoners, February 2002

Spanish Version, Identifying and Addressing Gender-based Misconduct, February 2002

Forms for prisoner completion:

Class Evaluation Form (no signature or number required) Clarification Request Form (requires signature, number and date)

Identifying and Addressing Gender-Based Misconduct, Instructor's Guide, (Revised May 2002)

MDOC Field Operations Administration Brochure: Identifying and Addressing Gender-Based Misconduct, A Guide for Women Prisoners. April 2002 (addendum)

STATUS: Compliance

Comment: After useful discussions among the parties, the consultant and the compliance expert, the consultant's recommendations were accepted and

modifications made sufficient to determine that the MDOC is in substantial compliance with this section of the Settlement Agreement.

Section VI. Consultants

The Settlement Agreement makes provision for the consultants discussed above.

Compliance Indicators

The consultants were selected and contracts issued; they met with the parties and were provided with requested materials. The consultants have completed their work, submitted reports and recommendations, and the MDOC has borne the cost.

STATUS: Compliance

Comment: Although there was resistance to some of the recommendations initially, the involvement of the consultants and their recommendations has been very helpful in moving toward compliance. The MDOC's cooperation in complying with this section of the Agreement was equally important

Section VII. PREVENTION OF PROHIBITED CONDUCT

This report will address separately each of the three topics in this section.

Sub-section A. Minimization of One on One Situations

The Settlement Agreement requires a written procedure restricting male staff from being alone with female prisoners in one- on- one situations where they are not clearly visible to others. It notes some exceptions.

Compliance Indicators

Policy Directive 03.03.140, Paragraph II

Memoranda from wardens or managers at all covered facilities re: minimization of one-on-one situations

Verification from wardens of each CFA facility and the FOA Deputy Director that operating procedures supporting that policy are in place.

STATUS: Compliance

Sub-section B. Minimization of Access to Secluded Areas

The Settlement Agreement directs that MDOC will take reasonable measures to eliminate prisoner access to areas that are not necessary for the operation of the facility or center. Since these secluded areas are peculiar to each facility, the compliance determination was made separately for each facility.

SCOTT CORRECTIONAL FACILITY: Many physical plant modifications were made at Scott in order to bring it into compliance with similar requirements of the <u>USA v. MDOC</u> settlement agreement. The compliance expert's inspections in this case confirm that those modifications remain in place, along with operating procedures that provide for compliance with the requirements of this Section.

STATUS: Compliance

WESTERN WAYNE CORRECTIONAL FACILITY: The compliance expert's inspections confirm that the physical plant changes necessary to come into compliance with this Section have been completed. Corresponding operational procedures are also in place

STATUS: Compliance

CAMP BRIGHTON: The new construction and re-modeling at Camp Brighton have been responsive to the concerns raised in the Section and, therefore, the facility is in compliance.

STATUS: Compliance

GRAND RAPIDS CORRECTIONS CENTER: The proposed modifications to the Grand Rapids Center, which were described in the compliance expert's Interim Report, have been accomplished. Recent inspections confirm that those physical plant changes remain in place along with operating procedures necessary to sustain compliance with this Section.

STATUS: Compliance

PONTIAC CORRECTIONS CENTER: Since the Interim Report, the Pontiac Corrections Center has been closed and no longer houses MDOC prisoners.

Sub-section C. Sexual Misconduct Files

The Settlement Agreement requires that the MDOC maintain a tracking system to store allegations and information relating to prohibited behavior and that data in the system be retrievable by using a number of key identifying characteristics. It also requires that the system be queried prior to accepting rehires, and that quarterly searches of the system will trigger certain responses to existing staff, if appropriate.

Compliance Indicators

Policy Directive 03.03.140, Paragraph CC. And D.D.

Reports generated from the AIPAS automated tracking system for the period from August 1, 2000, through the present.

Random queries of AIPAS to assess the system's ability to match verified information obtained from other sources.

Results of quarterly search of the tracking system for staff member with more than two gender-based misconduct allegations, April 25, 2002

Gender-Based Misconduct Analysis, by Dr, Carole Rankin, August 28, 2002.

STATUS: Compliance

Comment: The AIPAS tracking system has been in operation for the entire monitoring period of this Settlement Agreement. The system has proven its value during this monitoring period and can continue to provide MDOC with information necessary to head off problems like the ones that led to this litigation. The compliance expert is satisfied that the tracking system contains reliable and valuable information for managers wise enough to use it.

VIII. PAT DOWN SEARCHES

Absent exigent circumstances, the Agreement allows pat down searches of female prisoners by female officers only during an evaluation period.

Compliance Indicators:

Policy Directive 03.03.140, Paragraph MM.

11/06/00: memorandum from Glen Gomery to all staff and prisoners (Grand Rapids) re: pat down and clothed body searches

STATUS: Compliance

Comment: The policy and practice continues of having only female officers conduct pat down searches of female prisoners.

Section IX: STAFFING ISSUES

The Settlement Agreement requires the MDOC to make a good faith effort to limit the assignment of staff in facility housing units to female officers. It also requires a "knock and announce" policy, the logging in of male officers who enter housing units, the assignment of at least one female

officer to transport female prisoners, and provisions for maintaining prisoner privacy on medical runs and during showering, dressing, and using the toilet.

Compliance Indicators:

Policy Directive 03.03.140, Paragraphs KK., LL., NN., and PP.

AIPAS reports documenting status of (Category 17) grievances.

Roslyn Everson, et al. v MDOC, et al. USDC-ES Case No. 00-73133

STATUS: Compliance

Comment: During the monitoring period, the MDOC has continued to make a good faith effort to limit the assignment of staff in facility housing units to female officers. Their position in the Everson case, cited above, is consistent with that announced intention. Since Everson is currently on appeal to the Sixth Circuit, the MDOC's efforts are ongoing and, therefore, the monitoring will be extended as to this issue only for not more than two additional sixth month periods.

Section X: FACILITATION OF PRISONER AND STAFF REPORTING OF ALLEGATIONS OF SEXUAL MISCONDUCT. SEXUAL HARASSMENT AND RETALIATION

In order to encourage prisoners to report prohibited conduct, this section of the Agreement provides f or the placement of a limited access, locked box at the facilities and centers for confidential written reports, and requires the MDOC to take other reasonable steps to ensure that staff and prisoners maintain the confidentiality of anyone who reports such misconduct. It also prohibits retaliation against anyone for reporting prohibited conduct and provides for the establishment and operation of a Retaliation Review Committee at each facility. Placing prisoners in involuntary protective custody simply because they reported conduct prohibited by the Agreement is also forbidden, as is issuing a misconduct to a prisoner for filing an unsustained complaint unless it is shown that the complaint was intentionally false.

Compliance Indicators:

Policy Directive 03.03.140, Paragraphs S. (locked box), BB. (confidentiality of reports), EE., FF., GG., HH. (Retaliation Review Committee) and U. (unfounded accusations).

Memoranda from Warden Yukins to ADW Bruce (10/05/00), from Warden Stovall to ADW Chapman (11/07/00), and from Warden Langley to Those Concerned (11/07/00) establishing the Retaliation Review Committees.

Retaliation Review Committees. Summaries of meetings for Scott and Western Wayne, 2001 -2002

11/06/00: memorandum from Gomery (Grand Rapids) regarding the facilitation of prisoner reporting of allegations.

11/07/00 memorandum from Stovall to all staff conducting sexual misconduct investigations, regarding confidentiality statements.

Gender Based Misconduct Prisoner Mail Logs; prisoner correspondence to Special Administrator regarding alleged Gender-based misconduct. August 1, 2000 through June 4, 2002

STATUS: Compliance

XI. INVESTIGATION OF ALLEGATIONS

In this section, the Agreement requires that the MDOC conduct timely, complete, thorough, documented and uniform investigations of all allegations of prohibited conduct, however received. It further requires that the investigations be consistent with the training issues considered in Section IV.B. of the Agreement. Section XI also requires referral of alleged criminal sexual misconduct to the Michigan State Police, face-to-face interviews of suspects, victims, and witnesses and staff cooperation in all investigations. It further requires that investigations must be completed

even if an accused staff person resigns or is fired, and has a provision for reviewing certain previous allegations using current investigative standards. The practice of removing accused staff from physical contact with prisoners pending investigation is to be maintained, and all investigations will include a search for prior allegations and investigations. Finally, the Agreement requires that a prisoner at a facility, who has reported sexual misconduct by staff, will have an opportunity to speak with a trained counselor prior to being interviewed by an investigator and have the counselor present during the interview.

Compliance indicators:

Policy Directive 03.03.140

Paragraph V. (investigations), Paragraph W. (personal interviews and prior allegations), Paragraph X. (access to counselor)
Paragraph Y. (MSP referrals), Paragraph Z. (continuing investigations), Paragraph AA. (staff cooperation and removal of accused staff from contact).

Policy Directive 02.03.100 "Employee Discipline"

Master Listing: Gender-Based Misconduct Investigations, 08/01/00 to 06/30/02

"Investigating Complaints of Gender-Based Misconduct", Participant's Manual, February 2002 Trainer's Manual. February 2002

Sexual misconduct investigation files

STATUS: Compliance

XII RESPONSE TO SUSTAINED MISCONDUCT

This section addresses discipline for staff when allegations of prohibited conduct are sustained, or when resignation occurs during an investigation or in lieu of discipline. It also provides for psychological services for prisoners who have been subject to sexual misconduct with staff.

Compliance Indicators:

Policy Directive 02.03.100 "Employee Discipline"

P.D. 01.01.140 "Internal Affairs"

Policy Directive 03.03.140

Policy Directive 04.06.180, "Mental Health Services"

Sexual misconduct investigation files

STATUS: Compliance

Submitted December 3, 2002

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