AGREEMENT

between

GENERAL SERVICES ADMINISTRATION

and

AMERICAN TELEPHONE AND TELEGRAPH COMPANY On Behalf of All Bell Telephone Companies*

General Services Administration (designated compliance agency) and American Telephone and Telegraph Company (A.T.& T.) are committed fully to the principle of equal opportunity in employment for all persons.

All Bell Telephone Companies have embarked on a comprehensive effort to inform employees and the general public that all jobs are open to all people regardless of race, color, sex, religion, national origin or age.

In accordance with their respective compliance responsibilities as set forth in the regulations promulgated by the Secretary of Labor, Office of Federal Contract Compliance, under Executive Order 11246, as amended, the General Services Administration and the American Telephone and Telegraph Company, on behalf of all Bell Telephone Companies, have arrived at the following agreement.

The Mountain States Telephone and Telegraph Company

Northwestern Bell Telephone Company Southwestern Bell Telephone Company SECOND. DISTRICT OFFICE 1. B. E. W.

SEP 25 1972

New England Telephone and Telegraph Company The Southern New England Telephone Company New York Telephone Company New Jersey Bell Telephone Company The Bell Telephone Company of Pennsylvania and The Diamond State Telephone Company The Chesapeake and Potomac Telephone Companies Southern Bell Telephone and Telegraph Company South Central Bell Telephone Company The Ohio Bell Telephone Company Cincinnati Bell, Incorporated Long Lines Department of American Telephone and Telegraph Company Michigan Bell Telephone Company Indiana Bell Telephone Company, Incorporated Wisconsin Telephone Company Illinois Bell Telephone Company

A.T.& T. has submitted to the General Services Administration copies of a model Affirmative Action Program (Exhibit 1), a model Upgrade and Transfer Plan (Exhibit 2) and model Qualifications and Job Briefs (Exhibit 3). The General Services Administration has reviewed Exhibits 1, 2 and 3.

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Each Bell Telephone Company, based on the A.T.& T. models, has prepared and implemented its own Affirmative Action Program and has implemented, or is in the process of implementing its own Upgrade and Transfer Plan including Qualifications and Job Briefs.

Affirmative Action Program

A.T.& T. pledges to continually review the progress each of the Bell Telephone Companies is making in exerting a reasonable and good faith effort to meet stated goals and timetables. Specifically, A.T.& T. will endeavor to have each Bell Telephone Company establish by October 1, 1972 goals for males in operator and clerical jobs. These calendar year goals are to be a percent of the total job opportunities in each job category and shall be prorated for the balance of 1972. These goals will be modified annually, beginning December 31, 1973 as experience indicates or if business needs require it.

Operator -- 5% (Male) of job opportunities (vacancies).

Entry Clerical Positions -- 8% (Male) of job opportunities (vacancies).

A.T.& T. will endeavor to have each Bell Telephone Company establish by October 1, 1972 goals for females in semi-skilled outside craft jobs. This calendar year goal is to be a percent of the total job opportunities in this category and shall be prorated for the balance of 1972. This goal will be modified annually, beginning December 31, 1973 as experience indicates or if business needs require it.

Semi-skilled Outside Craft--10%(Female) of job opportunities (vacancies).

honor all requests for transfer or applications for hiring into these jobs by qualified females.

A.T.& T. will endeavor to have each Bell Telephone Company eliminate by October 1, 1972 any limitations on the percentage of minorities and female employees transferring into positions in each major job classification.

Upgrade and Transfer Plan

A.T.& T. will endeavor to have each Bell Telephone Company establish by January 1, 1973 an Upgrade and Transfer Plan including Qualifications and Job Briefs resembling the model Plan and Job Briefs.

A.T.& T. pledges that each Bell Telephone Company will conduct an information program to inform its employees of the provisions of its new Plan.

The General Services Administration agrees that based on the undertakings contained herein the said model Affirmative Action Program and model Upgrade and Transfer Plan including the model Qualifications and Job Briefs are approved with the reservations noted below.

The General Services Administration agrees that, unless there is a major variance from the A.T.& T. Model, each Bell Telephone Company's Affirmative Action Program and Upgrade and Transfer Plan including Qualifications and Job Briefs, as pledged to be modified herein, Will De ill compliance with the requirements of Executive Order 11246, as amended, and all rules, regulations, guidelines and orders, including ROVISED OFFICE No. 4, promulgated pursuant thereto. In the event of a major variance, General Services Administration and the Bell Telephone Company involved will resolve the matter.

General Services Administration agrees to advise all personnel assisgned to conduct compliance reviews in the Bell System of this Agreement.

This Agreement shall be effective as of October 1, 1972 and shall remain in effect for an initial period of fifteen (15) months to and including December 31, 1973 and shall continue in effect thereafter unless terminated by sixty (60) days' prior written notice given by either party to the other, expressly stating its intention to terminate this Agreement, in Which case this Agreement shall terminate sixty (60) days following the receipt of such notice.

General Services Administration

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Director of Civil Rights

Withessed by:

American Telephone and Telegraph Company of Behalf of All Bell

Telephone Companies

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President

Human Resources Development

Witnessed by:

Felica Decila