# Case 3:15-cv-01181-JD Document 22 Filed 04/22/15 Page 1 of 26

1 2 3 4 5 6	Stacy Tolchin (CA SBN 217431) Law Offices of Stacy Tolchin 634 S. Spring St., Suite 500A Los Angeles, CA 90014 Telephone: (213) 622-7450 Facsimile: (213) 622-7233 Email: Stacy@Tolchinimmigration.com  (continued on next page)	
7	UNITED STATES DISTRICT COUR'	T EOD THE
8		
9	NORTHERN DISTRICT OF CALI	FORNIA
10	SAN FRANCISCO/ OAKLAND D	IVISION
11		
12	Meredith R. BROWN; Jorge RODRIGUEZ- CHOI; Lizz CANNON; Kelly RYAN; Jeri	Case No. CV 15-01181-JD
13	FLYNN; Arturo DOMINGUEZ COBOS; Isidro de Jesus RODRIGUEZ SANCHEZ; Nelida	First Amonded Complaint
14	ORNELAS RENTERIA; Manuel CRUZ	First Amended Complaint for Declaratory and
15	RENDON; Orlanda URBINA; Juan de DIOS CRUZ ROJAS; Maria de Jesus CALDERON	Injunctive Relief Under the Freedom of Information Act
16	RUIZ; Cristina Lucero RAMIREZ; Carolina CASTOR-LARA; Efren ESCOBEDO; Delmy	Class Action
17	GONZALEZ-ORDENEZ; Artemio Alejandro	<u>Class Fiction</u>
18	PICHARDO-DELGADO; and Farook ASRALI,	
19	Plaintiffs,	
20	v.	
21	UNITED STATES CUSTOMS AND BORDER	
22	PROTECTION; and DEPARTMENT OF HOMELAND SECURITY,	
23	Defendants.	
24		
25		
26		
27		
28		

Case No. CV 15-01181-JD

First Amended FOIA Complaint for Declaratory and Inj. Relief

# Case 3:15-cv-01181-JD Document 22-1 Filed 04/22/15 Page 1 of 40

	I	
1	Stacy Tolchin (CA SBN 217431)	
2	Law Offices of Stacy Tolchin 634 S. Spring St., Suite 500A	
3	Los Angeles, CA 90014 Telephone: (213) 622-7450	
4	Facsimile: (213) 622-7233 Email: Stacy@Tolchinimmigration.com	
5		
6	(continued on next page)	
7		
8	UNITED STATES DISTRICT COURT	T FOR THE
9	NORTHERN DISTRICT OF CALI	FORNIA
10	SAN FRANCISCO / OAKLAND D	IVISION
11		
12	Meredith R. BROWN; Jorge RODRIGUEZ- CHOI; Lizz CANNON; Kelly RYAN; Jeri	Case No. CV 15- 01181-JD
13	FLYNN; Arturo DOMINGUEZ COBOS; Isidro de Jesus RODRIGUEZ SANCHEZ; Nelida	Second Declaration of Stacy Tolchin in Support of
14	ORNELAS RENTERIA; Manuel CRUZ RENDON; Orlanda URBINA; Juan de DIOS	Complaint for Declaratory and Injunctive Relief Under
15	CRUZ ROJAS; Maria de Jesus CALDERON	the Freedom of Information
16	RUIZ; Cristina Lucero RAMIREZ; Carolina CASTOR-LARA; Efren ESCOBEDO; Delmy	Act and Motion for Class Certification
17 18	GONZALEZ-ORDENEZ; Artemio Alejandro PICHARDO-DELGADO; and Farook ASRALI,	
19	Plaintiffs,	
20	v.	
$\begin{bmatrix} 20 \\ 21 \end{bmatrix}$		
22	UNITED STATES CUSTOMS AND BORDER PROTECTION; and DEPARTMENT OF HOMELAND	
23	SECURITY,	
24	Defendants.	
25		
26		
27		
28		
	Second Tolchin Dec. in Support of FOIA Complaint	Case No. CV 15- 01181-JD

# Case 3:15-cv-01181-JD Document 22-1 Filed 04/22/15 Page 2 of 40

	.1
1	(counsel for Plaintiffs continued)
2	Matt Adams, WSBA No. 28287 (admitted <i>pro hac vice</i> )
3 4	Northwest Immigrant Rights Project 615 Second Avenue, Suite 400
5	Seattle, WA 98104 Telephone: (206) 957-8611
6	Facsimile: (206) 587-4025 Email: matt@nwirp.org
7	Trina Realmuto (CA SBN 201088) National Immigration Project
8	of the National Lawyers Guild 14 Beacon St., Suite 602
9	Boston, MA 02108 Telephone: (617) 227-9727 ext. 8
10	Facsimile: (617) 227-5495 Email: trina@nipnlg.org
12	Mary Kenney (WV Bar 2011)
13	Melissa Crow (DC Bar 453487) (admitted <i>pro hac vice</i> )
14	American Immigration Council 1331 G Street NW, Suite 200
15	Washington, DC 20005 Telephone: (202) 507-7512
16	Facsimile: (202) 742-5619 Email: mkenney@immcouncil.org
17	Counsel for Plaintiffs
18 19	Counsel for Flamith's
20	
21	
22	
23	
24	
25	
26	
27	

Pursuant to 28 U.S.C. § 1746, I hereby declare as follows:

- My business address is Law Offices of Stacy Tolchin, 634 S. Spring St., Suite 500A, Los Angeles, CA 90014. I am co-counsel for Plaintiffs in the pending litigation entitled <u>Brown et al. v. U. S. Customs and Border Protection</u>. I have attached documents from the internet that are referred to in Plaintiffs' complaint, brought under the Freedom of Information Act ("FOIA").
- The Department of Homeland Security, Privacy Office, 2013 Freedom of
   Information Act Report to the Attorney General of the United States is available
   online at <a href="http://www.dhs.gov/sites/default/files/publications/privacy-foia-annual-report-fy-2013-dhs\_1.pdf">http://www.dhs.gov/sites/default/files/publications/privacy-foia-annual-report-fy-2013-dhs\_1.pdf</a> (last visited Apr. 14, 2015) and is attached as **Exhibit** 

   A.
- 3. The Department of Homeland Security, Privacy Office, 2012 Freedom of Information Act Report to the Attorney General of the United States is available online at <a href="http://www.dhs.gov/sites/default/files/publications/foia/privacy-foia-annual-report-fy-2012-dhs.pdf">http://www.dhs.gov/sites/default/files/publications/foia/privacy-foia-annual-report-fy-2012-dhs.pdf</a> (last visited Apr. 14, 2015) and is attached as **Exhibit B.**
- 4. The Department of Homeland Security, Privacy Office, 2011 Freedom of Information Act Report to the Attorney General of the United States is available online at <a href="http://www.dhs.gov/xlibrary/assets/privacy/privacy-foia-annual-report-fy-2011-dhs.pdf">http://www.dhs.gov/xlibrary/assets/privacy/privacy-foia-annual-report-fy-2011-dhs.pdf</a> (last visited Apr. 14, 2015) and is attached as **Exhibit C.**
- The annual Budget in Brief for the Department of Homeland Security, FY 2015, is available online at
   <a href="http://www.dhs.gov/sites/default/files/publications/FY15BIB.pdf">http://www.dhs.gov/sites/default/files/publications/FY15BIB.pdf</a> (last visited Apr. 14, 2015). The document is included up to page 7, as the document is over 200

pages and too voluminous to include in its totality. Blank pages from the report have been omitted. This document is attached as **Exhibit D.** 

- 6. The annual Budget in Brief for the Department of Homeland Security, FY 2014, is available online at <a href="http://www.dhs.gov/sites/default/files/publications/MGMT/FY%202014%20BIB">http://www.dhs.gov/sites/default/files/publications/MGMT/FY%202014%20BIB</a> <a href="http://www.dhs.gov/sites/default/files/publications/MGMT/FY%202014%20BIB">http://www.dhs.gov/sites/default/files/publications/MGMT/FY%202014%20BIB</a> <a href="http://www.dhs.gov/sites/default/files/publications/MGMT/FY%202014%20BIB">http://www.dhs.gov/sites/default/files/publications/MGMT/FY%202014%20BIB</a> <a href="http://www.dhs.gov/sites/default/files/publications/MGMT/FY%202014%20BIB">http://www.dhs.gov/sites/default/files/publications/MGMT/FY%202014%20BIB</a> <a href="http://www.dhs.gov/sites/default/files/publications/MGMT/FY%202014%20BIB">http://www.dhs.gov/sites/default/files/publications/MGMT/FY%202014%20BIB</a> <a href="http://www.dhs.gov/sites/default/files/publications/mgmt/files/publications
- 7. The Department of Homeland Security, Privacy Office, 2014 Freedom of Information Act Report to the Attorney General of the United States is available online at <a href="http://www.dhs.gov/sites/default/files/publications/dhs-chief-foia-officer-reports-fy-2014.pdf">http://www.dhs.gov/sites/default/files/publications/dhs-chief-foia-officer-reports-fy-2014.pdf</a> (last visited Apr. 14, 2015) and is attached as **Exhibit F.**

omitted. This document is attached as Exhibit E.

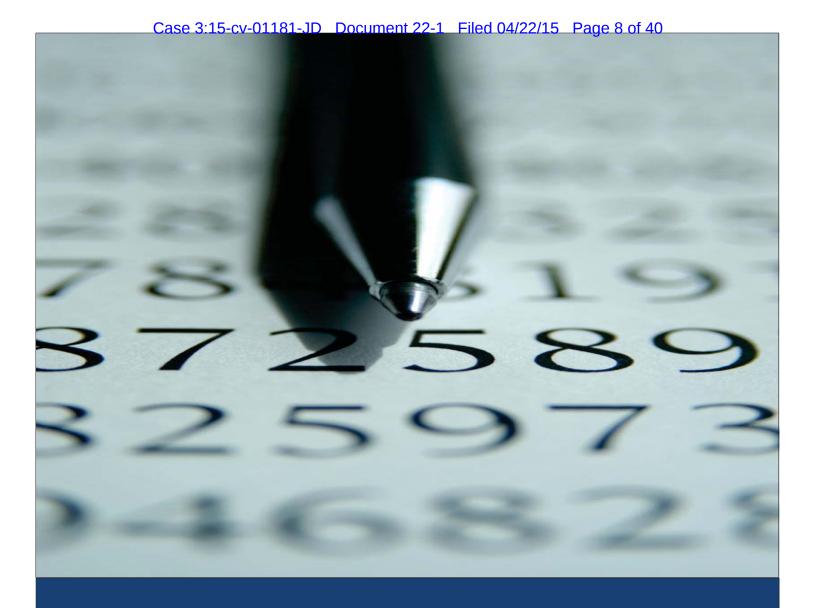
- 8. In the course of this litigation I collected various declarations associated with this litigation.
- 9. The declaration of Attorney Plaintiff Meredith Brown is attached as Exhibit G.
- 10. The declaration of Attorney Plaintiff Jorge Rodriguez-Choi is attached as ExhibitH, including a list of his pending CBP FOIA requests.
- 11. The declaration of Attorney Plaintiff Lizz Cannon is attached as Exhibit I.
- 12. The declaration of Attorney Plaintiff Jeri Flynn is attached as Exhibit J.
- 13. The declaration of Attorney Plaintiff Kelly Ryan is attached as Exhibit K.
- 14. My declaration in support of the motion for class certification is attached as **Exhibit L.**

# Case 3:15-cv-01181-JD Document 22-1 Filed 04/22/15 Page 5 of 40

1	15. The declaration of counsel Trina Realmuto in support of the motion for class
2	certification is attached as <b>Exhibit M</b> .
3	16. The declaration of counsel Matt Adams in support of the motion for class
4	certification is attached as <b>Exhibit N.</b>
5 6	17. The declaration of counsel Mary Kenney in support of the motion for class
7	certification is attached as <b>Exhibit O.</b>
8	18. The declaration of counsel Melissa Crow in support of the motion for class
9	certification is attached as <b>Exhibit P.</b>
10	
11	
12	I declare under penalty of perjury that the above information is true and correct to the
13   14	best of my knowledge. Executed this 22 <sup>nd</sup> day of April 2015 at Los Angeles, CA.
15	
16	s/ Stacy Tolchin Stacy Tolchin
17	Law Offices of Stacy Tolchin 634 S. Spring St., Suite 500A
18	Los Angeles, CA 90014
19	Telephone: (213) 622-7450 Facsimile: (213) 622-7233
20	Email: Stacy@Tolchinimmigration.com
$_{21}$	
22	
23	
24	
25	
26	
27	
28	

### **Exhibit List** Page A. DHS FOIA Annual Report 2013...... F. DHS FOIA Annual Report 2014......124 K. Declaration of Attorney Plaintiff Kelly Ryan ......175 L. Declaration of Stacy Tolchin in support of motion for class certification .......178 M. Declaration of counsel Trina Realmuto in support of motion for class N. Declaration of counsel Matt Adams in support of motion for class O. Declaration of counsel Mary Kenney in support of motion for class P. Declaration of counsel Melissa Crow in support of motion for class certification

# **EXHIBIT A**



# **Department of Homeland Security**

Privacy Office
2013 Freedom of Information Act Report
to the Attorney General of the United States
February 2014



# Message from the Chief Freedom of Information Act Officer

I direct your attention to the report that follows and look forward to providing even better and more responsive customer service in the new year.

As has been the case for several years, DHS continues to receive the largest number of FOIA requests of any federal department or agency in each fiscal year (FY), receiving almost 30 percent of all requests received by the Federal Government. Since President Obama took office, DHS has experienced a 45 percent increase in the number of FOIA requests received. In FY 2009, DHS received 103,093 requests, which was already the largest volume of requests. That volume surged each year: 130,098 in FY 2010; 175,656 in FY 2011; and 190,589 in FY 2012. In FY 2013, DHS received a staggering 231,534 FOIA requests.



The volume of requests the Department receives may be due in large part to the interest of the public in DHS's mission and the function of its components. Of particular interest to the public are immigration-related records under the purview of U.S. Customs and Border Protection (CBP), U.S. Immigration and Customs Enforcement (ICE), the Office of Biometric Identity Management (OBIM) within the National Protection and Program Directorate (NPPD), and U.S. Citizenship and Immigration Services (USCIS). These components continue to receive the largest number of requests, receiving 97 percent of all requests in FY 2013.

As a result, DHS also has the largest backlog of pending FOIA requests. In last year's annual report, DHS highlighted a 33 percent decrease in the backlog. In FY 2013 however, the backlog increased from 28,553 to 53,598 due in part to the record-setting number of requests received. Components that process requests seeking immigration-related records (e.g., copies of the Alien File, entry/exit records, detention and deportation records) have the largest backlogs in the Department, with CBP, ICE, NPPD and USCIS comprising 95 percent of the total DHS backlog.

Notably, DHS enjoyed a successful year in closing out the department's ten oldest requests and appeals pending as posted in the FY 2012 report. In this past fiscal year, DHS closed 87 percent of last year's oldest component pending requests as reported in FY 2012. This includes closing all 10 of the oldest DHS agency-wide cases pending as of end of FY 2012. Additionally, DHS closed 86 percent of the 10 combined oldest component appeals pending as of end of FY 2012. This includes closing seven of the oldest DHS agency wide appeals pending as of end of FY 2012. Closing 87 percent of the ten oldest pending requests and 86 percent of the combined oldest component appeals pending represents a significant step not only toward reducing overall backlogs, but also to improving FOIA administration across DHS.

During this reporting period, DHS continues to take steps to enhance its FOIA program by focusing its efforts on eliminating the backlog of overdue requests, offering enhanced training opportunities, and deploying advanced technology. Additionally, the DHS Privacy Office initiated several actions to ensure policy compliance and provide oversight of FOIA processing within the components. DHS issued guidance on the application of Exemption 6, the posting of congressional correspondence logs, and the handling of fee waivers or claims of membership in a preferential fee category. Additionally, DHS monitored monthly and quarterly data processing statistics in its sustained effort toward closing the oldest requests. As a result, many components reported reducing their backlog of overdue requests. For example, USCIS reduced its backlog from 10,727 at the end of FY 2012 to 3,394 at the

### Case 3:15-cv-01181-JD Document 22-1 Filed 04/22/15 Page 10 of 40

end of FY 2013, a 68 percent reduction. DHS will continue to seek opportunities to improve the efficiency and cost-effectiveness of its FOIA operations.

I am proud of the great work our Department has accomplished.

Sincerely,

Karen Neuman

Chief Freedom of Information Act Officer

U.S. Department of Homeland Security

# TABLE OF CONTENTS

I.	Basic Information Regarding Report	vi
II.	Making a FOIA Request	vi
III.	Acronyms, Definitions, and Exemptions	vi
IV.	Exemption 3 Statutes	.1
V.	A. Received, Processed, and Pending FOIA Requests	.3
VI.	Administrative Appeals of Initial Determinations of FOIA Requests	6
<b>V1.</b>	A. Received, Processed, and Pending Administrative Appeals	6 7 7
VII.	FOIA Requests: Response Times for Processed and Pending Requests	10
	<ul> <li>A. Processed Requests - Response Time for All Processed Perfected Requests.</li> <li>B. Processed Requests - Response Time for Perfected Requests in Which Information was Granted</li> <li>C. Processed Requests - Response Time in Day Increments</li> <li>(1) Simple Requests Response Time in Day Increments</li> <li>(2) Complex Requests Response Time in Day Increments</li> <li>(3) Requests Granted Expedited Processing Response Time in Day Increments</li> <li>D. Pending Requests - All Pending Perfected Requests</li> </ul>	10 11 11 11
	E. Pending Requests - Ten Oldest Pending Perfected Requests	13
VIII	Requests for Expedited Processing and Requests for Fee Waivers  A. Requests for Expedited Processing  B. Requests for Fee Waiver	14
IX.	FOIA Personnel and Costs	15
X.	Fees Collected for Processing Requests	15
XI.	FOIA Regulations (Including Fee Schedule)	15

# Case 3:15-cv-01181-JD Document 22-1 Filed 04/22/15 Page 12 of 40

XII.	Backlogs, C	Consultations, and Comparisons	16
	A.	Backlogs of FOIA Requests and Administrative Appeals	16
	B.	Consultations on FOIA Requests - Received, Processed, and Pending	
		Consultations	16
	C.	Consultations on FOIA Requests - Ten Oldest Consultations Received	
		from Other Agencies and Pending	17
	D.	(1) Comparison of Numbers of Requests from Previous and Current	
		Annual Report - Requests Received, Processed, and Backlogged	18
		(2) Comparison of Backlogged Requests from Previous and Current	
		Annual Report	18
	E.	(1) Comparison of Numbers of Administrative Appeals from Previous and Current Annual Report - Appeals Received, Processed, and	
		Backlogged	19
		(2) Comparison of Backlogged Administrative Appeals from Previous and	
		Current Annual Report	19
	APPEND	ICES	20
	AP	PENDIX A: Composition of the Department of Homeland Security	20
	AP	PENDIX B: Organization of the Department of Homeland Security Chart	23
	AF	PENDIX C: Names, Addresses, and Contact Information For DHS FOIA Officers	24

#### I. Basic Information Regarding Report

1. Questions regarding this report may be directed to:

Delores J. Barber
Deputy Chief FOIA Officer
Privacy Office
U.S. Department of Homeland Security
245 Murray Drive SW, Mail Stop 0655
Washington, DC 20528-0655
Phone: 202, 343, 1743; Fay: 202, 343, 401

Phone: 202-343-1743; Fax: 202-343-4011

- 2. This report can be downloaded from the DHS FOIA website at http://www.dhs.gov/FOIA.
- 3. Requests for this report in paper form may also be directed to the Deputy Chief FOIA Officer, as listed above.

#### II. Making a FOIA Request

- 1. Names, addresses, and contact numbers for DHS FOIA Officers can be found on our website at http://www.dhs.gov/FOIA.
- 2. Brief description why requests are not granted:

The records maintained by the Department often contain private information on individuals or involve law enforcement matters. Because law enforcement records are of such interest to subjects of investigation, victims of crime, and the public at large, these records are often requested under the Freedom of Information Act. The Department commonly invokes exemptions 6 and 7(C) to prevent unwarranted injury to the privacy interests of individuals, and exemption 7(E) to protect against the disclosure of law enforcement techniques, procedures, and guidelines.

#### III. Acronyms, Definitions, and Exemptions

m. NCSC

1. Agency-specific acronyms or other terms.

$\mathcal{C}$	J 1	<b>5</b>
a.	CBP	U.S. Customs and Border Protection
b.	CFO	Chief Financial Officer
c.	CISOMB	Citizenship and Immigration Services Ombudsman
d.	CRCL	Office for Civil Rights & Civil Liberties
e.	DNDO	Domestic Nuclear Detection Office
f.	ESEC	Office of the Executive Secretary
g.	<b>FEMA</b>	Federal Emergency Management Agency
h.	<b>FLETC</b>	Federal Law Enforcement Training Center
i.	I&A	Office of Intelligence and Analysis
j.	IGA	Office of Intergovernmental Affairs
k.	ICE	U.S. Immigration and Customs Enforcement
1.	MGMT	Management Directorate

National Cyber Security Center

n.	NPPD	National Protection and Programs Directorate
ο.	OBIM	Office of Biometric Identity Management
p.	OGC	Office of the General Counsel
q.	OHA	Office of Health Affairs
r.	OIG	Office of Inspector General
s.	OLA	Office of Legislative Affairs
t.	OPA	Office of Public Affairs
u.	OPS	Office of Operations Coordination and Planning
v.	PLCY	Office of Policy
w.	PRIV	Privacy Office
х.	S&T	Science and Technology Directorate
у.	TSA	Transportation Security Administration
z.	USCG	United States Coast Guard
aa.	USCIS	United States Citizenship and Immigration Services
bb.	. USSS	United States Secret Service

- 2. Definition of terms, expressed in common terminology.
  - a. **Administrative Appeal** A request to a federal agency asking that it review at a higher administrative level a FOIA determination made by the agency at the initial request level.
  - b. **Average Number** The number obtained by dividing the sum of a group of numbers by the quantity of numbers in the group. For example, of 3, 7, and 14, the average number is 8, determined by dividing 24 by 3.
  - c. **Backlog** The number of requests or administrative appeals that are pending at an agency at the end of the fiscal year that are beyond the statutory time period for a response.
  - d. Component For agencies that process requests on a decentralized basis, a "component" is an entity, also sometimes referred to as an Office, Division, Bureau, Center, or Directorate, within the agency that processes FOIA requests. The FOIA now requires that agencies include in the Annual FOIA Report data for both the agency overall and for each principal component of the agency.
  - e. **Consultation** The procedure whereby the agency responding to a FOIA request first forwards a record to another agency for its review because that other agency has an interest in the document. Once the agency in receipt of the consultation finishes its review of the record, it provides its views on the record to the agency that forwarded it. That agency, in turn, will then respond to the FOIA requester.
  - f. **Exemption 3 Statute** A federal statute other than FOIA that exempts information from disclosure and which the agency relies on to withhold information under subsection (b)(3) of the FOIA.\*

<sup>\*</sup> Pursuant to 5 U.S.C. § 552(b)(3) as amended by sec. 564 of Public Law 111-83, a statute enacted after

g. **FOIA Request** – A FOIA request is generally a request to a federal agency for access to records concerning another person (i.e., a "third-party" request), an organization, or a particular topic of interest. Moreover, because requesters covered by the Privacy Act who seek records concerning themselves (i.e., "firstparty" requesters) are afforded the benefit of the access provisions of both FOIA and the Privacy Act, the term "FOIA request" also includes any such "first-party" requests when an agency determines that it must search beyond its Privacy Act "systems of records" or when the agency applies a Privacy Act exemption and therefore looks to FOIA to afford the greatest possible access. DHS applies this same interpretation of the term "FOIA request" even to "first-party" requests from persons not covered by the Privacy Act, e.g., non-U.S. citizens, because DHS by policy provides such persons the ability to access their own records in DHS's Privacy Act "mixed systems of records" as if they are subject to the Privacy Act's access provisions, and DHS processes the requests under FOIA as well. Thus, all requests that require DHS to utilize FOIA in responding to the requester are included in this Report.)

Additionally, a FOIA request includes records referred to the agency for processing and direct response to the requester. It does not, however, include records for which the agency has received a consultation from another agency. (Consultations are reported separately in Section XII of this Report.)

- h. **Full Grant** An agency decision to disclose all records in full in response to FOIA request.
- Full Denial An agency decision not to release any records in response to a
  FOIA request because the records are exempt in their entireties under one or more
  of the FOIA exemptions, or because of a procedural reason, such as when no
  records could be located.
- j. **Median Number** The middle, not average, number. For example, of 3, 7, and 14, the median number is 7.
- k. **Multi-Track Processing** A system in which simple requests requiring relatively minimal review are placed in one processing track and more voluminous and complex requests are placed in one or more other tracks. Requests granted expedited processing are placed in yet another track. Requests in each track are processed on a first in/first out basis.
  - i. **Expedited Processing** An agency will process a FOIA request on an expedited basis when a requester satisfies the requirements for expedited processing as set forth in the statute and in agency regulations.

- ii. **Simple Request** A FOIA request that an agency using multi-track processing places in its fastest (non-expedited) track based on the volume and/or simplicity of records requested.
- iii. **Complex Request** A FOIA request that an agency using multi-track processing places in a slower track based on the high volume and/or complexity of the records requested.
- 1. **Partial Grant/Partial Denial** An agency decision to disclose portions of the records and to withhold other portions that are exempt under the FOIA, or to otherwise deny a portion of the request for a procedural reason.
- m. Pending Request or Pending Administrative Appeal A request or administrative appeal for which an agency has not taken final action in all respects.
- n. **Perfected Request** A request for records that reasonably describes such records and is made in accordance with published rules stating the time, place, fees (if any) and procedures to be followed.
- o. **Processed Request or Processed Administrative Appeal** A request or administrative appeal for which an agency has taken final action in all respects.
- p. **Range in Number of Days** The lowest and highest number of days to process requests or administrative appeals
- q. **Time Limits** The time period in the statute for an agency to respond to a FOIA request (ordinarily 20 working days from receipt of a perfected FOIA request.)
- 3. Concise descriptions of FOIA exemptions:
  - a. **Exemption 1**: classified national defense and foreign relations information
  - b. **Exemption 2**: internal agency rules and practices (personnel)
  - c. **Exemption 3**: information that is prohibited from disclosure by another federal law
  - d. **Exemption 4**: trade secrets and other confidential business information
  - e. **Exemption 5**: inter-agency or intra-agency communications that are protected by legal privileges.
  - f. **Exemption 6**: information involving matters of personal privacy
  - g. **Exemption 7**: records or information compiled for law enforcement purposes, to the extent that the production of those records A) could reasonably be expected to interfere with enforcement proceedings, B) would deprive a person of a right to a

fair trial or an impartial adjudication, C) could reasonably be expected to constitute an unwarranted invasion of personal privacy, D) could reasonably be expected to disclose the identity of a confidential source, E) would disclose techniques and procedures for law enforcement investigations or prosecutions, or would disclose guidelines for law enforcement investigations or procedures, or F) could reasonably be expected to endanger the life or physical safety of any individual.

- h. **Exemption 8**: information relating to the supervision of financial institutions
- i. **Exemption 9**: geological information on wells

# IV. Exemption 3 Statutes

Statute	Type of Information Withheld	Case Citation	Number of Tim upon per Con		Total Number of Times Relied upon by Agency
10 U.S.C. § 130ъ	Personally identifiable information pertaining to members of the armed forces assigned to "routinely deployable unit[s]" and certain employees of DOD and DHS	Hiken v. DOD, 521 F. Supp. 2d 1047, 1062 (N.D. Cal. 2007); O'Keefe v. DOD, 463 F. Supp. 2d 317, 325 (E.D.N.Y. 2006); Windel v. United States, No. A02- 306, 2005 WL 846206, at *2.	USCG	1	1
10 U.S.C. § 424	Organization or any function of, and certain information pertaining to, employees of the Defense Intelligence Agency	Physicians for Human Rights v. DOD No RDB-08-273, 2011 WL 1495942, at *7 (D.D.C. Apr 19, 2011); Miller v DOJ, 562 F. Supp 2d 82, 112 (D.D.C. 2008); Wickwire Gavin, P.C. v. Def Intelligence Agency, 330 F. Supp 2d 592, 602 (E.D. Va 2004).	USCG	1	1
18 U.S.C. § 1461	Mailing Obscene or Crime- Inciting Matter		USSS	1	1
18 U.S.C. §§ 2510-20	Wiretap requests and the content of any wire, oral, or electronic communication obtained through wiretaps	Mendoza v. DEA, No. 07-5006, 2007 U.S. App. LEXIS 22175 (D.C. Cir. Sept. 14, 2007) (per curiam); <u>Lam Lek Chong v. DEA,</u> 929 F.2d 729, 733 (D.C. Cir. 1991); <u>Payne v. DOJ</u> , No. 96- 30840, slip op. at 5-6 (5th Cir. July 11, 1997).	USSS	1	1
18 U.S.C. § 2722(a)	Prohibits the disclosure of personal information from a motor vehicle record		OIG	2	2
18 U.S.C. § 3509(d) (Federal Victims' Protection and Rights Act)	Information related to child pornography victims	Tampico v. EOUSA, No. 04–2285, slip op. at 8 (D.D.C. Apr. 29, 2005).	ICE	6	6
26 U.S.C. §§ 6103	Certain tax return information and certain tax convention information	Church of Scientology v. IRS, 484 U.S. 9, 15 (1987) (26 U.S.C. \$ 6103); Pac. Fisheries, Inc. v. IRS, No. 09-35618, 2010 WL 3611645, at *2 (9th Cir. September 15, 2010)(unpublished disposition); Tax Analysts v. IRS, 217 F. Supp. 2d 23, 27-29 (D.D.C. 2002) (26 U.S.C. \$ 6105).	USCIS	1,740	1,740
31 U.S.C. § 5319 (Bank Secrecy Act)	Reports pertaining to monetary instruments transactions filed under subchapter II of chapter 53 of title 31 and records of those reports	Hulsten v. DEA No.10-4112, 2011 U.S. Dist. LEXIS 25788, at *7-8 (N.D. Iowa Mar. 11, 2011); Berger v. IRS, 487 F. Supp. 2d 482, 496-97 (D.N.J. 2007), aff'd on other grounds, 288 F. App'x 829 (3d Cir. 2008), cert. denied, 129 S. Ct. 2789 (U.S. 2009); Sciba v. Bd. of Governors of the Fed. Reserve Sys., No. 04-1011, 2005 WL 3201206, at *6 (D.D.C. Nov. 4, 2005).	ICE USSS	2	3

Statute	Type of Information Withheld	Case Citation	Number of Tim upon per Con		Total Number of Times Relied upon by Agency
			CBP	1	
		Sinkfield v. HUD, No. 10-885,	FEMA	FEMA 5	
	Contractor proposals that are in	2012 U.S. Dist. LEXIS 35233, at *13-15 (S.D. Ohio Mar. 15,	ICE	1	
U.S.C. § 4702(b)	the possession or control of an executive agency and that have	2012); Hornbostel v. U.S. Dep't of the Interior, 305 F. Supp. 2d 21,	NPPD	5	22
	not been set forth or incorporated by reference into	30 (D.D.C. 2003), summary affirmance granted, 2004 WL	PRIV	3	
	contracts	1900562 (D.C. Cir. Aug. 25, 2004).	S&T	3	
			TSA	3	
41 U.S.C. § 2102	Contractor bid or proposal information; source selection information	Legal & Safety Employer Research, Inc. v. U.S. Dep't of the Army, No. Civ. S001748, 2001 WL34098652, at *3-4 (E.D. Cal. 2001) dictum).	СВР	1	1
42 U.S.C. § 262a(h)	Enhanced control of dangerous biological agents and toxins/bio- terrorism information		S&T	2	2
	Information obtained or	Tooley v. Bush, No. 06-306, 2006	СВР	369	
	developed in carrying out security under the authority of	WL 3783142, at *19 (D.D.C. Dec. 21, 2006), aff'd on other grounds,	ICE	2,031	
49 U.S.C. § 114(s)	the Aviation and Transportation Security Act or under chapter 449 of this title	586 F. 3d 1006 (D.C. Cir. 2009; <u>Gordon v. FBI</u> , 390 F. Supp. 2d 897, 900 (N.D. Cal. 2004).	PRIV	1	2,401
	Certain "cockpit voice or video				
49 U.S.C. § 1114(c)	recorder recording[s] or transcript[s] of communications		OIG	1	
(Transportation Safety Act of 1974)	by and between flight crew members and ground stations	McGilvra v. NTSB, 840 F. Supp. 100, 102 (D.Colo. 1993)	TSA	133	136
	pertaining to [] incident[s] investigated by the [National Transportation Safety] Board"		USCG	2	
50 U.S.C. § 403-1(i)(1) (National Security Act of 1947)	Intelligence sources and methods	CIA v. Sims, 471 U.S. 159, 167 (1985); Berman v. CIA, 501 F.3d 1136, 1137-38, 1140 (9th Cir. 2007); Wolf v. CIA, 473 F.3d 370, 378, 380 (D.C. Cir. 2007).	PRIV	2	2
			СВР	18	
	Intelligence sources and	<u>Larson v. Dep't of State</u> , 565 F.3d 857, 865 n.2 (D.C. Cir. 2009);	I&A	3	
	methods; certain information pertaining to Agency employees,	Berman v. CIA, 501 F.3d 1136, 1137-38, 1140 (9th Cir. 2007);	PRIV	1	
50 U.S.C. § 403g	specifically: "the organization, functions, names, official titles,	Makky v. Chertoff, 489 F. Supp.	USCG	2	34
	salaries, or numbers of personnel employed by the Agency"	2d 421, 442 (D.N.J. 2007), aff'd on other grounds, 541 F. 3d 205 (3d Cir. 2008).	USSS	9	
		(3d Cii. 2000).	ICE	1	

Statute	Type of Information Withheld	Case Citation	Number of Tim upon per Con		Total Number of Times Relied upon by Agency
50 U.S.C. app. § 2411(c) (Export Administration Act of 1979)	Information pertaining to license applications under the Export Administration Act	Wis. Project on Nuclear Arms Control v. U.S. Dep't of Commerce, 317 F.3d 275, 284 (D.C. Cir. 2003); Times Publ'g Co. v. U.S. Dep't of Commerce, 236 F.3d 1286, 1292 (11th Cir. 2001).	S&T	1	1
Fed. R. Crim. P. 6(e), enacted by Act of July 30, 1977, Pub. L. No. 95-78, 91 Stat.319	Certain records pertaining to grand jury proceedings	Sussman v. USMS, 494 F.3d 1106, 1113 (D.C. Cir. 2007); Fund for Constitutional Gov't v. Nat'l Archives & Records Serv., 656 F.2d 856, 867-68 (D.C. Cir. 1981); Durham v. U.S. Atty. Gen., No. 06-843, 2008 WL 620744, at *2 (E.D. Tex. Mar. 3, 2008); Cozen O'Connor v. U.S. Dep't of Treasury, 570 F. Supp. 2d 749, 776 (E.D. Pa. 2008).	USCIS	10	10

#### V. FOIA Requests

#### A. Received, Processed, and Pending FOIA Requests

Component <sup>†</sup>	Number of Requests Pending as of Start of Fiscal Year	Number of Requests Received in Fiscal Year	Number of Requests Processed in Fiscal Year	Number of Requests Pending as of End of Fiscal Year
СВР	13,513	41,381	14,635	40,259
CRCL	3	73	73	3
FEMA	326 <sup>‡</sup>	798	564	560
FLETC	12	113	122	3
I&A	3	109	78	34
ICE	2,903 <sup>§</sup>	34,161	30,818	6,246
NPPD	2,395	15,187	12,942	4,640
OIG	23	170	142	51
OPS	0	45	45	0
PRIV	85**	798	840	43
S&T	1	26	26	1
TSA	573	909	851	631
USCG	760 <sup>††</sup>	3,468	3,098	1,130
USCIS	17,024‡‡	132,797	138,523	11,298
USSS	853 <sup>§§</sup>	1,499	1,575	777

<sup>&</sup>lt;sup>†</sup> The following information is important to interpret the FOIA request data presented in this Annual Report: PRIV processes and reports on FOIA requests for itself, the Office of the Secretary (including the Military Advisor's Office and the Office of Intergovernmental Affairs), and the following components: CISOMB, DNDO, ESEC, MGMT, OHA, OGC, OLA, OPA, and PLCY; Readers of the Annual Report should consider the contents of this footer to apply, as appropriate, to all tables in the report.

Number of requests pending as pf start of fiscal year corrected due to component reporting error in FY 2012

There are an unknown number of referred requests from USCIS that were not logged in as of the date of this report, and, therefore are not reflected in the backlog number reported by ICE. Until those requests are processed, it is impossible for DHS to determine if the requests are valid requests that should be reported; DHS will provide revised numbers if necessary once the requests are evaluated.

<sup>\*\*</sup> Number of requests pending as pf start of fiscal year corrected due to component reporting error in FY 2012

Number of requests pending as pf start of fiscal year corrected due to component reporting error in FY 2012

<sup>\*\*\*</sup> Number of requests pending as pf start of fiscal year corrected due to component reporting error in FY 2012

Number of requests pending as pf start of fiscal year corrected due to component reporting error in FY 2012

Component <sup>†</sup>	Number of Requests Pending as of Start of Fiscal Year	Number of Requests Received in Fiscal Year	Number of Requests Processed in Fiscal Year	Number of Requests Pending as of End of Fiscal Year
AGENCY OVERALL	38,474	231,534	204,332	65,676

#### B. (1) Disposition of FOIA Requests – All Processed Requests

	NI C	No. of	No. of Full			Number of 1	Full Denia	ls Based on F	Reasons Oth	er than Ex	emptions		
Component	No. of Full Grants	Partial Grants/ Partial Denials	Denials Based on Exemptions	No Records	All Records Referred	Request Withdrawn	Fee- Related Reason	Not Reasonably Described	Improper FOIA Request	Not Agency Record	Duplicate Request	Other	Total
CBP	1,344	4,891	58	3,072	70	92	20	236	4,435	79	289	49	14,635
CRCL	18	17	0	28	3	3	0	0	4	0	0	0	73
FEMA	103	115	8	85	5	96	4	25	61	3	47	12	564
FLETC	14	41	9	31	4	8	0	0	9	6	0	0	122
I&A	2	14	3	35	5	1	0	3	8	4	0	3	78
ICE	229	26,867	503	1,104	762	67	5	25	397	0	78	781	30,818
NPPD	2,888	7,833	13	2,136	0	1	0	0	40	0	0	31	12,942
OIG	8	84	18	21	2	1	1	0	3	2	0	2	142
OPS	10	12	1	16	4	0	0	0	0	2	0	0	45
PRIV	49	149	49	70	107	11	2	221	97	24	8	53	840
S&T	0	8	1	9	7	0	0	1	0	0	0	0	26
TSA	104	188	103	93	6	71	1	126	122	6	9	22	851
USCG	2,271	192	49	294	1	179	7	8	2	12	39	44	3,098
USCIS	11,774	79,635	3,515	16,073	1,133	94	234	0	9,184	4,706	12,172	3	138,523
USSS	26	254	45	875	12	33	2	15	16	35	5	257	1,575
AGENCY OVERALL	18,840	120,300	4,378	23,942	2,121	701	276	660	14,378	4,879	12,647	1,210	204,332

# B. (2) Disposition of FOIA Requests – "Other" Reasons for "Full Denials Based on Reasons Other than Exemptions" from Section V, B(1) Chart

Component	Description	No. of Times Used	Total
	Coordinated by Another Office	15	
GDD.	Records Publicly Available	17	40
СВР	Unable to Locate Requestor	10	49
	Sent in Error	7	
CRCL	N/A	0	0
	Coordinated by Another Processing Office	2	
FEMA	Records Publicly Available	6	12
	Unable to Locate Requestor	4	
FLETC	N/A	0	0

Component	Description	No. of Times Used	Total
I&A	N/A	0	0
ICE	Aggregated Fugitive Disentitlement Litigation Records Publicly Available Referred Documents are Not Responsive Unable to Locate Requestor	1 532 4 1 160 83	781
NPPD	Duplicate	31	31
OIG	Records Publicly Available	2	2
OPS	N/A	0	0
PRIV	Aggregated Coordinated by Another Program Office Litigation Records Publicly Available Unable to Locate Requestor	3 7 2 31 10	53
S&T	N/A	0	0
TSA	Aggregated Records Publically Available Unable to Locate Requestor, etc.	4 6 12	22
USCG	N/A	0	0
USCIS	Unable to Locate Requestor	3	3

Component	Description	No. of Times Used	Total
USSS	Coordinated by Another Office  Nonresponsive to Requests for Additional Information  Opened in Error  Records Publicly Available  Records Referred Not Responsive  Statute of Limitation Passed  Unable to Locate Requestor	1 173 6 2 27 26 22	257
AGENCY OVERALL		1,210	

#### B. (3) Disposition of FOIA Requests – Number of Times Exemptions Applied

Component	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
CBP	0	211	389	47	41	4,816	40	0	4,830	5	4,730	5	0	0
CRCL	0	0	0	0	9	19	0	0	8	0	2	0	0	0
FEMA	0	5	5	46	21	105	0	0	11	0	5	0	0	0
FLETC	0	1	0	16	11	39	3	0	8	0	6	4	0	0
I&A	0	0	3	4	11	0	0	4	1	7	3	0	0	0
ICE	2	25	2,041	17	13,418	25,931	58	5	25,915	26	24,706	17	0	0
NPPD	0	0	5	25	9	896	5	0	6,022	0	5,969	12	0	0
OIG	0	11	3	8	21	95	18	0	83	9	22	11	0	0
OPS	1	0	0	0	1	10	0	0	10	0	0	0	0	0
PRIV	6	2	7	27	61	142	28	1	27	0	40	1	0	0
S&T	1	0	5	5	5	6	0	0	2	0	3	0	0	0
TSA	1	23	137	22	69	217	26	1	30	0	8	1	0	0
USCG	3	1	6	20	39	133	42	3	94	38	38	0	0	0
USCIS	0	121	1,750	92	41,503	49,679	21	0	65,338	1	61,742	0	0	0
USSS	1	1	12	11	19	204	41	0	203	14	190	2	0	0
AGENCY OVERALL	15	401	4,363	340	55,238	82,292	282	14	102,582	100	97,464	53	0	0

#### VI. Administrative Appeals of Initial Determinations of FOIA Requests A. Received, Processed, and Pending Administrative Appeals

Component	No. of Appeals Pending as of Start of Fiscal Year	No. of Appeals Received in Fiscal Year	No. of Appeals Processed in Fiscal Year	No. of Appeals Pending as of End of Fiscal Year
СВР	16	346	354	8
FEMA***	60	16	45	31
FLETC	0	7	5	2
ICE	0	350	317	33
OGC	111	92	179	24
OIG	14	17	3	28

<sup>\*\*\*</sup> FEMA began processing appeals in FY 2013.

USSS AGENCY OVERALL	11 <sup>†††</sup>	66 <b>2,905</b>	75 <b>3,046</b>	2 227
USCIS	105	1,959	2,001	63
USCG	40	34	45	29
TSA	11	18	22	7

#### B. Disposition of Administrative Appeals – All Processed Appeals

Component	Number Affirmed on Appeal	Number Partially Affirmed & Partially Reversed/Remanded on Appeal	Number Completely Reversed/Remanded on Appeal	Number of Appeals Closed for Other Reasons	Total
CBP	51	49	151	103	354
FEMA	13	3	2	27	45
FLETC	4	0	0	1	5
ICE	110	8	107	92	317
OGC	85	9	14	71	179
OIG	0	0	1	2	3
TSA	11	2	6	3	22
USCG	9	0	24	12	45
USCIS	571	850	380	200	2,001
USSS	28	29	8	10	75
AGENCY OVERALL	882	950	693	521	3,046

#### C. (1) Reasons for Denial on Appeal – Number of Times Exemptions Applied

Component	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
СВР	0	4	18	8	7	193	2	0	189	3	198	3	0	0
FEMA	0	1	0	4	4	7	0	0	0	0	1	0	0	0
FLETC	0	0	0	1	2	4	1	0	0	0	0	1	0	0
ICE	0	2	16	1	26	120	1	0	102	0	95	0	0	0
OGC	3	0	5	0	13	9	2	0	28	0	32	3	0	0
OIG	0	0	0	0	0	1	1	0	1	0	0	0	0	0
TSA	1	2	4	0	5	5	0	0	2	0	0	0	0	0
USCG	0	0	2	0	3	8	1	0	1	0	2	0	0	0
USCIS	0	1	24	4	653	793	1	0	976	0	925	0	0	0
USSS	0	1	0	15	1	12	23	0	11	0	17	0	0	0
AGENCY OVERALL	4	11	69	33	714	1,152	32	0	1,310	3	1,270	7	0	0

#### C. (2) Reasons for Denial on Appeal – Reasons Other than Exemptions

Component		Records Referred at Initial Request Level	Request Withdrawn	Fee- Related Reason	Records not Reasonably Described	Improper Request for Other Reasons	Not Agency Record	Duplicate Request or Appeal	Request in	Appeal Based Solely on Denial for Expedited Processing	Other *Explain in chart below
CBP	72	4	5	8	0	10	0	0	0	0	4
FEMA	0	4	20	3	0	0	0	0	0	0	0

 $<sup>^{\</sup>dagger\dagger\dagger}$  Number of appeals pending in Fiscal Year corrected due to component  $\,$  reporting error in FY 2012

FLETC	1	0	1	0	0	0	0	0	0	0	0
ICE	69	0	0	0	1	2	0	0	1	2	16
OGC	25	0	23	0	5	4	0	1	0	1	84
OIG	0	0	0	0	0	0	0	0	0	0	2
TSA	1	1	0	0	0	1	0	0	0	0	0
USCG	2	0	6	0	0	0	0	1	1	0	2
USCIS	0	0	0	0	0	190	0	10	0	0	0
USSS	4	0	0	0	0	0	2	0	0	0	6
AGENCY OVERALL	174	9	55	11	6	207	2	12	2	3	114

# C. (3) Reasons for Denial on Appeal – "Other" Reasons from Section VI, C (2) Chart

Component	Description	No. of Times Used	Total
СВР	Adequacy of Search  Records Alternatively Available  Untimely (>60 days)	2 1 1	4
FEMA	N/A	0	0
FLETC	N/A	0	0
ICE	Fugitive Disentitlement Upheld	16	16
OGC	Adequacy of Search  Constructive Denial  Coordinated by Another Processing Office  Improper Appeal	36 2 39 7	84
OIG	Moot	2	2
TSA	N/A	0	3
USCG	N/A	0	0
USCIS	N/A	0	0
USSS	Coordinated by Another Office  Previously Furnished  Opened in Error	2 2 2	6
AGENCY OVERALL		•	114

# C. (4) Response Times for Administrative Appeals

Component	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
СВР	12	16.78	1	256
FEMA	546	641.51	1	1,611
FLETC	21	38.60	10	120
ICE	16	22.16	1	233
OGC	134	169.73	10	1,344
OIG	58	89.66	9	202
TSA	38	58.68	1	234
USCG	124	235.18	3	941
USCIS	17.81	17.79	1	185
USSS	22	35.30	9	103
AGENCY OVERALL	30	132.54	1	1,611

### C. (5) Ten Oldest Pending Administrative Appeals

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Appeal
CBP	Date of Receipt	N/A	N/A	2013-09-27	2013-09-27	2013-09-25	2013-09-25	2013-09-25	2013-09-23	2013-09-06	2013-09-06
СЫ	Number of Days Pending	0	0	2	2	4	4	4	6	17	17
FEMA	Date of Receipt	2010-11-22	2010-08-27	2010-05-06	2010-04-12	2010-02-17	2009-12-11	2009-08-31	2009-06-25	2009-02-26	2008-11-20
FEMA	Number of Days Pending	721	779	858	876	914	954	1,024	1,070	1,154	1,218
FLETC	Date of Receipt	N/A	2013-09-16	2013-07-15							
FLEIC	Number of Days Pending	0	0	0	0	0	0	0	0	11	55
ICE	Date of Receipt	2013-04-12	2013-03-29	2013-03-29	2013-03-14	2013-03-14	2013-03-14	2013-03-14	2013-01-30	2013-01-24	2013-01-23
ICE	Number of Days Pending	119	129	129	140	140	140	140	170	174	175
OGC	Date of Receipt	2013-07-22	2013-07-16	2013-07-12	2013-07-12	2013-06-18	2013-02-25	2013-02-25	2012-09-05	2012-08-29	2012-06-21
OGC	Number of Days Pending	50	54	56	56	73	153	153	269	273	321
OIG	Date of Receipt	2012-07-25	2012-07-05	2012-07-03	2012-06-28	2012-06-14	2011-03-09	2010-11-10	2010-09-15	2009-01-14	2008-11-14
OlG	Number of Days Pending	298	312	313	316	326	649	728	767	1,182	1,222
TSA	Date of Receipt	N/A	N/A	N/A	2013-09-12	2013-09-09	2013-09-06	2013-09-04	2013-08-19	2013-07-12	2012-11-15
15A	Number of Days Pending	0	0	0	13	16	17	19	30	56	220
USCG	Date of Receipt	2012-09-21	2012-08-27	2012-08-02	2012-07-30	2012-07-11	2012-07-11	2012-01-07	2011-10-05	2011-04-04	2009-03-10
USCU	Number of Days Pending	257	275	292	295	308	308	436	500	631	1,146
USCIS	Date of Receipt	2013-09-11	2013-09-11	2013-09-09	2013-09-09	2013-09-09	2013-09-04	2013-08-30	2013-08-28	2013-08-23	2013-08-14

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Appeal
	Number of Days Pending	14	14	15	15	15	18	22	23	27	33
USSS	Date of Receipt	N/A	2013-09-10	2012-09-28							
0333	Number of Days Pending	0	0	0	0	0	0	0	0	15	252
AGENCY	Date of Receipt	2010-05-06	2010-04-12	2010-02-17	2009-12-11	2009-08-31	2009-06-25	2009-02-26	2009-01-14	2008-11-20	2008-11-14
OVERALL	Number of Days Pending	858	876	914	954	1,024	1,070	1,154	1,182	1,218	1,222

# VII. FOIA Requests: Response Time for Processed and Pending Requests A. Processed Requests – Response Time for All Processed Perfected Requests

		Sim	ple			Cor	nplex			Exped	ited	
Component	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days
CBP	129	142.02	1	544	66.5	94.86	1	509	23	38.44	1	119
CRCL	6	6.07	1	12	12	15.8	1	81	N/A	N/A	N/A	N/A
FEMA	100.5	151.37	1	923	94	147.96	1	899	N/A	N/A	N/A	N/A
FLETC	10	19.26	1	181	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
I&A	32	30.93	7	49	35.5	50.86	1	290	N/A	N/A	N/A	N/A
ICE	45	52.79	1	273	37	63.01	2	590	19	28.76	1	149
NPPD	35	44.22	1	243	25	37.26	1	362	13.5	13.5	11	16
OIG	22	29.22	1	119	54	71.2	7	304	117	117	117	117
OPS	2	2.75	1	13	4	5.86	1	19	N/A	N/A	N/A	N/A
PRIV	7	16.47	1	149	38	62.89	1	441	16.5	21.3	9	58
S&T	5	6.75	1	18	94	110.17	67	184	93	93	93	93
TSA	6	7.4	1	20	231	288.44	21	2,120	1	1	1	1
USCG	11	10.83	1	20	35	97.29	2	983	N/A	N/A	N/A	N/A
USCIS	15.76	19.73	1	397	25.35	28.08	1	531	23.98	39.09	5	219
USSS	11	10.79	1	20	92	223.4	21	1,510	N/A	N/A	N/A	N/A
AGENCY OVERALL	11	36.71	1	923	37.5	92.65	1	2,120	21	44.01	1	219

#### B. Processed Requests – Response Time for Perfected Requests in Which Information Was Granted

		Sim	ple			Cor	nplex			Exped	lited	
Component	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days
CBP	79	120.48	1	544	79	105.96	1	509	23	38.44	1	119
CRCL	3	3.8	2	6	15.5	19.27	2	81	N/A	N/A	N/A	N/A
FEMA	109	139.39	1	532	138	172.63	1	899	N/A	N/A	N/A	N/A
FLETC	17	20.27	1	69	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
I&A	N/A	N/A	N/A	N/A	66.5	105.25	11	281	N/A	N/A	N/A	N/A
ICE	46	51.31	1	273	50	72.51	1	519	18	31.64	1	149
NPPD	55	55.95	1	243	38.5	51.23	3	362	13.5	13.5	11	16
OIG	27	32.9	1	111	69	80.03	10	304	117	117	117	117

		Sim	ple			Cor	nplex			Exped	lited	
Component	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days
OPS	1	1.44	1	3	8	9.5	3	19	N/A	N/A	N/A	N/A
PRIV	14	14	14	14	32.85	28.77	4	43	58	58	58	58
S&T	9	9	8	10	94	110.17	63	184	93	93	93	93
TSA	13	11.45	1	20	273	322.49	21	2,120	N/A	N/A	N/A	N/A
USCG	11	11.22	1	20	30	68.81	6	703	N/A	N/A	N/A	N/A
USCIS	26.72	27.66	1	397	27.4	34.36	2	465	26.37	41.3	5	219
USSS	16	17	15	20	140	238.28	24	1,500	N/A	N/A	N/A	N/A
AGENCY OVERALL	16.5	38.85	1	544	58.25	101.37	1	2,120	26.37	56.12	1	219

### C. Processed Requests – Response Time in Day Increments

#### (1) Simple Requests

					(-)	iipic Keqt								
Component	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81- 100 Days	101- 120 Days	121- 140 Days	141- 160 Days	161- 180 Days	181- 200 Days	201- 300 Days	301- 400 Days	401+ Days	Total
CBP	1,730	828	1,071	434	359	288	316	724	354	194	2,561	746	3	9,608
CRCL	28	0	0	0	0	0	0	0	0	0	0	0	0	28
FEMA	38	31	64	57	59	67	65	61	49	47	112	52	54	756
FLETC	82	23	9	6	1	0	0	0	0	1	0	0	0	122
I&A	3	7	2	2	0	0	0	0	0	0	0	0	0	14
ICE	9,380	6,132	7,080	5,230	1,922	1,182	506	966	1,257	404	78	0	0	34,137
NPPD	5,154	3,041	3,019	1,196	657	1,862	88	0	0	0	1	0	0	15,018
OIG	38	27	14	6	1	2	0	0	0	0	0	0	0	88
OPS	20	0	0	0	0	0	0	0	0	0	0	0	0	20
PRIV	151	18	10	8	2	2	1	1	0	0	0	0	0	193
S&T	20	0	0	0	0	0	0	0	0	0	0	0	0	20
TSA	441	0	0	0	0	0	0	0	0	0	0	0	0	441
USCG	2,070	0	0	0	0	0	0	0	0	0	0	0	0	2,070
USCIS	11,947	8,598	732	379	121	63	52	21	16	10	25	3	314	22,281
USSS	720	0	0	0	0	0	0	0	0	0	0	0	0	720
AGENCY OVERALL	31,822	18,705	12,001	7,318	3,122	3,466	1,028	1,773	1,676	656	2,777	801	371	85,516

#### (2) Complex Requests

Component	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81- 100 Days	101- 120 Days	121- 140 Days	141- 160 Days	161- 180 Days	181- 200 Days	201- 300 Days	301- 400 Days	401+ Days	Total
СВР	60	42	47	30	21	20	14	27	13	11	32	4	3	324
CRCL	35	8	1	0	1	0	0	0	0	0	0	0	0	45
FEMA	37	53	58	73	32	12	6	11	7	12	33	18	29	381
FLETC	0	0	0	0	0	0	0	0	0	0	0	0	0	0
I&A	26	30	21	8	3	2	0	1	2	2	3	0	0	98
ICE	815	651	307	241	139	164	147	150	101	21	53	17	11	2,817
NPPD	59	41	21	9	4	3	2	0	0	1	0	2	0	142
OIG	5	13	8	9	3	2	3	4	1	1	0	1	0	50
OPS	14	0	0	0	0	0	0	0	0	0	0	0	0	14
PRIV	96	68	42	26	13	18	13	12	5	5	18	0	1	317

S&T	0	0	0	1	3	0	1	0	0	1	0	0	0	6
TSA	0	141	83	48	53	42	41	36	30	28	123	147	304	1,076
USCG	4	559	150	60	35	27	13	16	18	11	42	26	64	1,025
USCIS	32,284	56,052	6,862	6,402	876	807	321	111	53	21	49	6	2,820	106,664
USSS	0	250	83	58	47	36	42	19	35	27	55	39	143	834
AGENCY OVERALL	33,435	57,908	7,683	6,965	1,230	1,133	603	387	265	141	408	260	3,375	113,793

#### (3) Requests Granted Expedited Processing

Component	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81- 100 Days	101- 120 Days	121- 140 Days	141- 160 Days	161- 180 Days	181- 200 Days	201- 300 Days	301- 400 Days	401+ Days	Total
CBP	15	5	5	1	1	5	0	0	0	0	0	0	0	32
CRCL	0	0	0	0	0	0	0	0	0	0	0	0	0	0
FEMA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
FLETC	0	0	0	0	0	0	0	0	0	0	0	0	0	0
I&A	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ICE	10	4	1	0	1	0	0	1	0	0	0	0	0	17
NPPD	2	0	0	0	0	0	0	0	0	0	0	0	0	2
OIG	0	0	0	0	0	1	0	0	0	0	0	0	0	1
OPS	0	0	0	0	0	0	0	0	0	0	0	0	0	0
PRIV	8	0	2	0	0	0	0	0	0	0	0	0	0	10
S&T	0	0	0	0	1	0	0	0	0	0	0	0	0	1
TSA	3	0	0	0	0	0	0	0	0	0	0	0	0	3
USCG	0	0	0	0	0	0	0	0	0	0	0	0	0	0
USCIS	14	7	6	1	0	1	0	0	0	1	1	0	0	31
USSS	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	52	16	14	2	3	7	0	1	0	1	1	0	0	97

# D. Pending Requests – All Pending Perfected Requests

		Simple			Complex			Expedited	
Component	Number Pending	Median No. of Days	Average No. of Days	Number Pending	Median No. of Days	Average No. of Days	Number Pending	Median No. of Days	Average No. of Days
CBP	40,062	122	151.2	197	68	98.2	0	N/A	N/A
CRCL	0	N/A	N/A	3	4	3.33	0	N/A	N/A
FEMA	343	156	195.07	217	55	131.67	0	N/A	N/A
FLETC	3	10	22	0	N/A	N/A	0	N/A	N/A
I&A	0	N/A	N/A	36	23.5	27.19	0	N/A	N/A
ICE	5,359	54	75.52	837	82	89.52	2	13.5	13.5
NPPD	4,539	37	39.18	25	18	39.72	0	N/A	N/A
OIG	6	8.5	29.83	42	46	85.38	3	179	162
OPS	0	N/A	N/A	0	N/A	N/A	0	N/A	N/A
PRIV	5	4	4.6	38	.5	91.63	0	N/A	N/A
S&T	0	N/A	N/A	1	136	136	0	N/A	N/A
TSA	68	9	9.12	556	236	290.73	0	N/A	N/A
USCG	265	13	11.31	892	225.5	293.91	0	N/A	N/A
USCIS	1,757	18.5	22.46	8,180	15.07	20.76	3	108.92	102.52
USSS	100	1	5.49	677	304	355.77	0	N/A	N/A
AGENCY OVERALL	52,507	13	51.43	11,701	55	127.83	8	61.21	69.51

### E. Pending Requests – Ten Oldest Pending Perfected Requests

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
	Date of Receipt	2012-01-27	2012-01-27	2012-01-27	2012-01-27	2012-01-27	2012-01-26	2012-01-26	2012-01-25	2012-01-25	2012-01-25
СВР	Number of Days Pending	423	423	423	423	423	424	424	425	425	425
CD CI	Date of Receipt	N/A	09-30-2013	2013-09-25	2013-09-24						
CRCL	Number of Days Pending	0	0	0	0	0	0	0	1	4	5
EEMA	Date of Receipt	2010-06-23	2010-04-26	2010-04-12	2010-04-02	2010-02-19	2010-01-20	2009-11-27	2009-07-08	2008-02-03	2007-09-07
FEMA	Number of Days Pending	825	866	876	882	912	929	964	1,062	1,420	1,520
ELETC	Date of Receipt	N/A	2013-09-16	2013-09-16	2013-07-26						
FLETC	Number of Days Pending	0	0	0	0	0	0	0	11	11	46
T 0. A	Date of Receipt	2013-08-03	2013-08-03	2013-08-03	2013-08-01	2013-07-30	2013-07-24	2013-07-23	2013-07-23	2013-06-26	2013-02-16
I&A	Number of Days Pending	40	40	40	42	42	44	48	49	67	158
ICE	Date of Receipt	2012-05-29	2012-05-24	2012-03-08	2012-02-27	2012-02-14	2012-02-13	2011-12-01	2011-12-01	2011-12-01	2011-10-05
ICE	Number of Days Pending	338	340	395	403	411	412	462	462	462	520
	Date of Receipt	2013-05-16	2013-05-16	2013-05-16	2013-05-16	2013-05-16	2013-05-16	2013-05-16	2013-04-25	2012-11-10	2012-10-31
NPPD	Number of Days Pending	95	95	95	95	95	95	95	110	222	230
	Date of Receipt	2013-03-05	2013-03-01	2013-02-28	2013-02-08	2013-02-01	2013-01-16	2013-01-16	2012-04-24	2012-04-24	2011-12-08
OIG	Number of Days Pending	147	149	150	163	168	180	180	362	362	457
	Date of Receipt	N/A									
OPS	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
PRIV	Date of Receipt	2013-03-11	2013-02-27	2013-02-15	2012-10-31	2012-10-08	2012-08-07	2012-08-06	2012-08-03	2012-04-25	2012-03-16
TKIV	Number of Days Pending	143	151	159	230	246	289	290	291	361	389
	Date of Receipt	N/A	2013-03-20								
S&T	Number of Days Pending	0	0	0	0	0	0	0	0	0	136
	Date of Receipt	2010-03-22	2010-2-25	2010-02-25	2010-02-16	2010-01-29	2010-01-15	2010-01-05	2009-11-23	2009-10-26	2008-12-18
TSA	Number of Days Pending	891	908	908	915	922	931	939	964	986	1,199
	Date of Receipt	2010-02-24	2010-02-23	2010-02-23	2010-02-22	2010-02-18	2010-01-11	2009-12-29	2009-12-08	2009-11-30	2009-11-25
USCG	Number of Days Pending	909	910	910	911	913	935	943	957	963	965
110.010	Date of Receipt	2013-01-03	2012-12-31	2012-12-24	2012-12-12	2012-12-05	2012-11-28	2012-11-19	2012-10-26	2012-07-11	2012-04-19
USCIS	Number of Days Pending	188	190	194	202	207	212	218	233	308	365
Heec	Date of Receipt	2007-06-29	2007-06-29	2007-06-29	2007-06-29	2007-06-29	2007-06-29	2007-06-29	2007-06-05	2007-01-09	2006-12-01
USSS	Number of Days Pending	1,568	1,568	1,568	1,568	1,568	1,568	1,568	1,586	1,688	1,713
AGENCY	Date of Receipt	2007-06-29	2007-06-29	2007-06-29	2007-06-29	2007-06-29	2007-06-29	2007-06-05	2007-06-05	2007-01-07	2006-12-01
OVERALL	Number of Days Pending	1,568	1,568	1,568	1,568	1,568	1,568	1,568	1,586	1,688	1,713

VIII. Requests for Expedited Processing and Requests for Fee Waivers
A. Requests for Expedited Processing

Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate	Number Adjudicated within 10 Calendar Days
CBP	32	423	1	1.48	449
CRCL	0	0	N/A	N/A	0
FEMA	0	0	N/A	N/A	0
FLETC	0	0	N/A	N/A	0
I&A	0	2	2	2	2
ICE	17	46	2	3.87	57
NPPD	0	0	N/A	N/A	0
OIG	4	14	8.5	8.66	15
OPS	0	0	N/A	N/A	0
PRIV	10	49	3	5.12	55
S&T	0	1	7	7.33	0
TSA	2	21	1	1.64	22
USCG	0	0	N/A	N/A	0
USCIS	31	821	5	5.74	759
USSS	0	7	1	1	7
AGENCY OVERALL	96	1,384	2	4.09	1,366

### **B.** Requests for Fee Waiver

Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate
CBP	10	29	1	8.62
CRCL	0	0	N/A	N/A
FEMA	0	0	N/A	N/A
FLETC	0	0	N/A	N/A
I&A	4	4	4	7.25
ICE	33	33	1	4.86
NPPD	1	3	2	2
OIG	0	17	4	7.23
OPS	0	0	N/A	N/A
PRIV	0	2	7	6.07
S&T	0	0	N/A	N/A
TSA	0	52	0	1.94
USCG	0	0	N/A	N/A
USCIS	68	111	4	6.16
USSS	0	0	N/A	N/A
AGENCY OVERALL	116	251	2	4.90

#### IX. FOIA Personnel and Costs

Component	Personnel	Costs

	Number of "Full Time FOIA Employees"	Number of "Equivalent Full-Time FOIA Employees"	Total Number of "Full-Time FOIA Staff" (Col. 1 + Col. 2)	Processing Costs	Litigation - Related Costs	Total Costs
CBP	34	16.22	50.22	\$4,422,723.41	\$376,815.71	\$4,799,539.12
CRCL	1	0	1	\$108,717.00	\$0.00	\$108,717.00
FEMA	16	20	36	\$3,195,049.00	\$29,000.00	3,224,049.00
FLETC	1	.55	1.55	\$161,453.53	\$0.00	\$161,453.53
I&A	2	1	3	\$158,000.00	\$0.00	\$158,000.00
ICE	48	8.75	56.75	\$4,381,562.00	2,351,390.78	\$6,732,952.78
NPPD	5	0	5	\$484,580.00	\$0.00	\$494,580.00
OIG	4	.25	4.25	\$320,230.88	39,075.80	\$359,306.68
OPS	0	.33	.33	\$39,000.00	\$0.00	\$39,000.00
PRIV	12	4	16	\$2,188,886.04	\$250,000.00	\$2,438,886.04
S&T	1	0	1	\$79,864.00	\$0.00	\$79.864.00
TSA	12	0	12	\$1,053,609.00	\$14,512.00	\$1,068,121.00
USCG	12	28.96	40.96	\$2,755,407.37	\$0.00	\$2,755,407.37
USCIS	229	126.45	355.45	\$20,245,268.00	\$331,726.15	\$20,576,994.15
USSS	16	4.15	20.15	\$1,755,401.25	\$273,129.40	\$2,028,530.65
AGENCY OVERALL	393	210.66	603.66	\$41,359,751.48	\$3,665,649.84	\$45,025,401.32

#### X. Fees Collected for Processing Requests

Component	Total Amount of Fees Collected	Percentage of Total Costs
СВР	\$312,014.15	7.05%
CRCL	\$0.00	0.00%
FEMA	\$3,215.00	0.10%
FLETC	\$119.00	0.07%
I&A	\$0.00	0.00%
ICE	\$2,691.10	0.06%
NPPD	\$1,040.60	0.21%
OIG	\$76.45	0.02%
OPS	\$0.00	0.00%
PRIV	\$97.00	0.00%
S&T	\$0.00	0.00%
TSA	\$0.00	0.00%
USCG	\$37,155.11	1.35%
USCIS	\$4,066.83	0.02%
USSS	\$0.00	0.00%
AGENCY OVERALL	\$360,475.24	0.87%

XI. FOIA Regulations – The Department of Homeland Security FOIA Implementing Regulations are codified at 6 C.F.R. Part 5, and also can be found at <a href="http://www.dhs.gov/xlibrary/assets/FOIA\_FedReg\_Notice.pdf">http://www.dhs.gov/xlibrary/assets/FOIA\_FedReg\_Notice.pdf</a>.

#### XII. Backlogs, Consultations, and Comparisons A. Backlogs of FOIA Requests and Administrative Appeals

Component	Number of Backlogged Requests as of the End of Fiscal Year	Number of Backlogged Appeals as of End of Fiscal Year
CBP	37,848	0
CRCL	0	0
FEMA	496	31
FLETC	1	1
I&A	12	0
ICE	4,714	32
NPPD	3,099	0
OGC	0	13
OIG	34	28
OPS	0	0
PRIV	20	0
S&T	1	0
TSA	546	7
USCG	877	29
USCIS	3,394	3
USSS	719	1
AGENCY OVERALL	51,761	145

#### B. Consultations on FOIA Requests – Received, Processed, and Pending Consultations

Component	Number of Consultations Received from Other Agencies that Were Pending at Your Agency as of Start of the Fiscal Year	Number of Consultations Received from Other Agencies During the Fiscal Year	Number of Consultations Received from Other Agencies that Were Processed by Your Agency During the Fiscal Year	Number of Consultations Received from Other Agencies that were Pending at Your Agency as of the End of the Fiscal Year
CBP	5	66	45	26
CRCL	0	2	2	0
FEMA	2	8	9	1
FLETC	0	1	1	0
I&A	4	11	15	0
ICE	4	95	54	45
NPPD	0	0	0	0
OIG	0	5	5	0
OPS	0	10	10	0
PRIV	0;;;	32	21	11
S&T	0	3	3	0
TSA	10	8	3	15
USCG	6	0	3	3
USCIS	3	56	58	1
USSS	10 <sup>§§§</sup>	21	19	12
AGENCY OVERALL	44	318	248	114

<sup>‡‡‡</sup> Corrected number due to component reporting error in FY 2012. §§§ Corrected number due to component reporting error in FY 2012.

# C. Consultations on FOIA Requests – Ten Oldest Consultations Received from Other Agencies and Pending

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
	Date of Receipt	2013-06-10	2013-05-22	2013-05-07	2013-02-21	2013-01-11	2012-12-13	2012-06-28	2012-05-31	2012-04-10	2012-03-16
СВР	Number of Days Pending	79	91	102	155	182	201	316	336	372	389
CDCI	Date of Receipt	N/A									
CRCL	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
777.64	Date of Receipt	N/A	2013-09-13								
FEMA	Number of Days Pending	0	0	0	0	0	0	0	0	0	12
	Date of Receipt	N/A									
FLETC	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
	Date of Receipt	N/A									
I&A	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
	Date of Receipt	2013-04-10	2013-04-10	2013-04-04	2013-03-28	2013-03-22	2013-02-14	2013-02-14	2013-02-14	2013-02-14	2012-11-02
ICE	Number of Days Pending	121	121	125	130	134	160	160	160	160	228
NDDD	Date of Receipt	N/A									
NPPD	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OIG	Date of Receipt	N/A									
OlG	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OPS	Date of Receipt	N/A									
OFS	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
PRIV	Date of Receipt	2013-09-16	2013-09-11	2013-09-05	2013-08-09	2013-08-06	2013-08-01	2013-07-16	2013-06-11	2013-04-26	2013-03-26
TRIV	Number of Days Pending	11	14	18	36	39	42	54	78	109	132
S&T	Date of Receipt	N/A									
561	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
TCA	Date of Receipt	2013-05-20	2012-04-10	2012-03-30	2011-09-16	2011-09-16	2011-09-15	2010-10-28	2010-09-03	2010-06-15	2009-12-16
TSA	Number of Days Pending	93	372	379	513	513	514	737	774	831	951
USCG	Date of Receipt	N/A	2012-01-26	2011-05-05	2011-03-21						
CSCC	Number of Days Pending	0	0	0	0	0	0	0	424	608	641
TIGGIG	Date of Receipt	N/A	2013-05-08								
USCIS	Number of Days Pending	0	0	0	0	0	0	0	0	0	100
USSS	Date of Receipt	2013-06-20	2013-06-06	2013-04-03	2013-03-19	2013-02-13	2012-12-14	2011-05-10	2010-10-08	2010-10-08	2010-10-08
	Number of Days Pending	71	81	126	137	161	200	605	750	750	750
AGENCY	Date of Receipt	2011-05-10	2011-05-05	2011-03-21	2010-10-28	2010-10-08	2010-10-08	2010-10-08	2010-09-03	2010-06-15	2009-12-16
OVERALL	Number of Days Pending	605	608	641	737	750	750	750	774	831	951

# D. (1) Comparison of Numbers of Requests from Previous and Current Annual Report – Requests Received, Processed, and Backlogged

	Number of Re	quests Received	Number of Requests Processed		
Component	Received During Fiscal Year from Last Year's Annual Report	Received During Fiscal Year from Current Annual Report	Processed During Fiscal Year from Last Year's Annual Report	Processed During Fiscal Year from Current Annual Report	
CBP	33,243	41,381	26,571	14,635	
CRCL	84	73	87	73	
FEMA	761	798	952	564	
FLETC	109	113	102	122	
I&A	96	109	115	78	
ICE	24,073	34,161	21,220	30,818	
NPPD	7,105	15,187	4,891	12,942	
OIG	180	170	166	142	
OPS	60	45	60	45	
PRIV	899	798	868	840	
S&T	36	26	37	26	
TSA	861	909	949	851	
USCG	3,700	3,468	3,256	3,098	
USCIS	117,787	132,797	145,278	138,523	
USSS	1,595	1,499	1,343	1,575	
AGENCY OVERALL	190,589	231,534	205,893	204,332	

#### D. (2) Comparison of Backlogged Requests from Previous and Current Annual Report

Component	Number of Backlogged Requests as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Requests as of End of the Fiscal Year from Current Annual Report
CBP	10,648	37,848
CRCL	0	0
FEMA	306	496
FLETC	2	1
I&A	3	12
ICE	2,903****	4,714
NPPD	2,288	3,099
OIG	11	34
OPS	0	0
PRIV	23	20
S&T	0	1
TSA	542	546
USCG	782	877
USCIS	10,727	3,394
USSS	778	719
AGENCY OVERALL	29,013	51,761

<sup>\*\*\*\*\*</sup> Number of backlogged requests in Fiscal Year corrected due to component reporting error in FY 2012

### E. (1) Comparison of Numbers of Administrative Appeals from Previous and Current Annual Report - Appeals Received, Processed, and Backlogged

	Number of Ap	peals Received	Number of Appeals Processed		
Component	Received During Fiscal Year from Last Year's Annual Report	Received During Fiscal Year from Current Annual Report	Processed During Fiscal Year from Last Year's Annual Report	Processed During Fiscal Year from Current Annual Report	
CBP	474	346	476	354	
FEMA <sup>††††</sup>	60	16	0	45	
FLETC	1	7	1	5	
ICE	288	350	303	317	
OGC	113	92	161	179	
OIG	19	17	19	3	
TSA	32	18	25	22	
USCG	35	34	51	45	
USCIS	1,349	1,959	1,431	2,001	
USSS	34	66	23	75	
AGENCY OVERALL	2,405	2,905	2,490	3,046	

### (2) Comparison of Backlogged Administrative Appeals from Previous and Current Annual Report

Component	Number of Backlogged Appeals as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Appeals as of End of the Fiscal Year from Current Annual Report
CBP	0	0
FEMA <sup>‡‡‡‡</sup>	60	31
FLETC	0	1
ICE	0	32
OGC	99	13
OIG	13	28
TSA	10	7
USCG	33	29
USCIS	10	3
USSS	0	1
AGENCY OVERALL	225	145

<sup>††††</sup> Number of appeals received in Fiscal Year corrected due to component reporting error in FY 2012 †‡‡‡ Number of appeals received in Fiscal Year corrected due to component reporting error in FY 2012

# **APPENDIX A:** Composition of the Department of Homeland Security

The Office of the Secretary oversees Department of Homeland Security (DHS) efforts to counter terrorism and enhance security, secure and manage our borders while facilitating trade and travel, enforce and administer our immigration laws, safeguard and secure cyberspace, build resilience to disasters, and provide essential support for national and economic security - in coordination with federal, state, local, international, tribal and private sector partners.

#### Offices:

The Citizenship and Immigration Services Ombudsman (CISOMB) provides recommendations for resolving individual and employer problems with the United States Citizenship and Immigration Services in order to ensure national security and the integrity of the legal immigration system.

The Office for Civil Rights and Civil Liberties (CRCL) supports the Department as it secures the Nation while preserving individual liberty, fairness, and equality under the law.

The Office of the Executive Secretariat (ESEC) assures the accurate and timely dissemination of information and written communications from throughout the Department and our homeland security partners to and from the Secretary and Deputy Secretary.

The Office of Intergovernmental Affairs (IGA) promotes an integrated national approach to homeland security by ensuring, coordinating, and advancing federal interaction with state, local, tribal, and territorial governments.

The Military Advisor's Office advises on facilitating, coordinating, and executing policy, procedures, preparedness activities, and operations between the Department and the Department of Defense.

The Office of the General Counsel (OGC) integrates approximately 1700 lawyers from throughout the Department comprised of a headquarters office with subsidiary divisions and the legal programs for eight Department components.

The Office of Inspector General (OIG) conducts independent and objective inspections, audits, and investigations to provide oversight and promote excellence, integrity, and accountability in DHS programs and operations.

The Office of Legislative Affairs (OLA) serves as primary liaison to members of Congress and their staffs.

The Office of Public Affairs (OPA) coordinates the public affairs activities of all of the Department's components and offices.

The Privacy Office (PRIV) works to preserve and enhance privacy protections for all individuals and to promote transparency of Department operations.

#### Department Components and Directorates:

United States Customs and Border Protection (CBP) is responsible for securing the border against all transnational threats and facilitating trade and travel while enforcing hundreds of U.S. regulations, including immigration and drug laws.

The Domestic Nuclear Detection Office (DNDO) works to enhance the nuclear detection efforts of federal, state, territorial, tribal, and local governments, and the private sector and to ensure a coordinated response to such threats.

The Federal Emergency Management Agency (FEMA) supports our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

The Federal Law Enforcement Training Centers (FLETC) mission is "We train those who protect our homeland." To carry out this mission, the FLETC serves as an interagency law enforcement training organization for 91 federal agencies or Partner Organizations. The FLETC also provides training to state, local, rural, tribal, territorial, and international law enforcement agencies.

The Office of Intelligence and Analysis (I&A) is responsible for equipping the Homeland Security Enterprise with the information and intelligence it needs to keep the United States safe, secure, and resilient.

United States Immigration and Customs Enforcement (ICE) promotes homeland security and public safety through the criminal and civil enforcement of federal laws governing border control, customs, trade, and immigration.

The Management Directorate provides Department-wide leadership and direction on the full spectrum of management issues. These efforts include integrating common operating standards; managing the Department's delegations and directives; leading investment and portfolio management; and administering six functional lines of business, which are financial management, human resources, facilities and logistics, information technology, security and procurement.

The Directorate for National Protection and Programs (NPPD) leads the national effort to protect and enhance the resilience of the Nation's physical and cyber infrastructure.

The Office of Health Affairs (OHA) coordinates all medical activities of the Department of Homeland Security to ensure appropriate preparation for and response to incidents having medical significance.

The Office of Operations Coordination and Planning (OPS) provides decision support and enables the execution of homeland security responsibilities across the enterprise; promotes situational awareness and information sharing; integrates and synchronizes strategic operations and planning; and administers the DHS continuity program.

The Office of Policy (PLCY) develops Department-wide policies, programs and planning to promote and ensure quality, consistency and integration across all homeland security missions.

The Transportation Security Administration (TSA) protects the nation's transportation systems to ensure freedom of movement for people and commerce.

The United States Coast Guard (USCG) is one of the five armed forces of the United States and the only military organization within the Department of Homeland Security. The Coast Guard protects the maritime economy and the environment, defends our maritime borders, and saves those in peril.

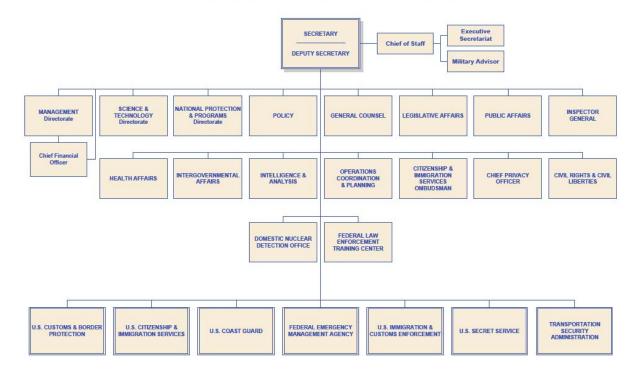
United States Citizenship and Immigration Services (USCIS) grants immigration and citizenship benefits, promotes awareness and understanding of citizenship, and ensures the integrity of our immigration system.

The Directorate for Science and Technology (S&T) strengthens America's security and resiliency by providing knowledge products and innovative technology solutions for the Homeland Security Enterprise.

The United States Secret Service (USSS) safeguards the nation's financial infrastructure and payment systems to preserve the integrity of the economy, and protects national leaders, visiting heads of state and government, designated sites, and National Special Security Events.

# **APPENDIX B: Organization of the Department of Homeland Security Chart**

#### U.S. DEPARTMENT OF HOMELAND SECURITY



## **APPENDIX C: Names, Addresses, and Contact Information for DHS FOIA Officers**

### **Department of Homeland Security Chief FOIA Officer**

Karen Neuman Chief FOIA Officer Privacy Office U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655 Washington, DC 20528-0655 Delores J. Barber Deputy Chief FOIA Officer Privacy Office U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655 Washington, DC 20528-0655

### **Department of Homeland Security Component FOIA Officers**

Privacy Office Dr. James V.M.L. Holzer Senior Director, FOIA Operations Ph: 202-343-1743; Fax: 202-343-4011 U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655 Washington, DC 20528-0655

Privacy Office Rose Bird Director, FOIA Improvement Ph: 202-343-1743; Fax: 202-343-4011 U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655 Washington, DC 20528-0655

U.S. Citizenship and Immigration Services Jill Eggleston Ph: 816-350-5521; Fax: 816-350-1793 National Records Center, FOIA/PA Office P. O. Box 648010 Lee's Summit, MO 64064-8010

Office for Civil Rights and Civil Liberties Fernando Pineiro, Jr. Ph: 202-357-7672; Fax: 202-357-1196 DHS-CRCL-FOIA U.S. Department of Homeland Security 245 Murray Lane, SW, Bldg. 410, Mail Stop 0190 Washington, DC 20528-0190 Privacy Office
Angela Washington, Acting
Director, Disclosure Policy and FOIA
Program Development
Ph: 202-343-1743; Fax: 202-343-4011
U.S. Department of Homeland Security
245 Murray Lane, SW, Mail Stop 0655
Washington, DC 20528-0655

U.S. Coast Guard Gaston Brewer Ph: 202-475-3525 Fax: 202-475-3927 Commandant (CG-611) 2701 Martin Luther King Jr Ave, SE Stop 7710 Washington, DC 20593-0001

U.S. Customs and Border Protection Sabrina Burroughs Ph: 202-325-0150; Fax: 202-325-0230 FOIA Division 90 K Street NE, 9<sup>th</sup> Floor Washington, DC 20229-1181

Federal Emergency Management Agency Terry Cochran Ph: 202-646-3323; Fax: 202-646-3347 Disclosure Branch 1800 South Bell Street, Fourth Floor, Mail Stop 3005 Arlington, Virginia 20598-3005 Federal Law Enforcement Training Center Leslie A. Jensen Ph: 912-267-3103; Fax: 912-267-3113 Building No.681, Suite 187B Glynco, GA 31524

U.S. Immigration and Customs Enforcement Catrina Pavlik-Keenan Ph: 866-633-1182; Fax: 202-732-4265 500 12<sup>th</sup> Street, SW, Mail Stop 5009 Washington, DC 20536-5009

Office of Inspector General Stephanie Kuehn, Acting Ph: 202-254-4001; Fax: 202-254-4398 U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0305 Washington, DC 20528-2600

Office of Intelligence and Analysis Priscilla Waters Ph: 202-447-4483; Fax: 202-612-1936 U.S. Department of Homeland Security Washington, DC 20528-0001

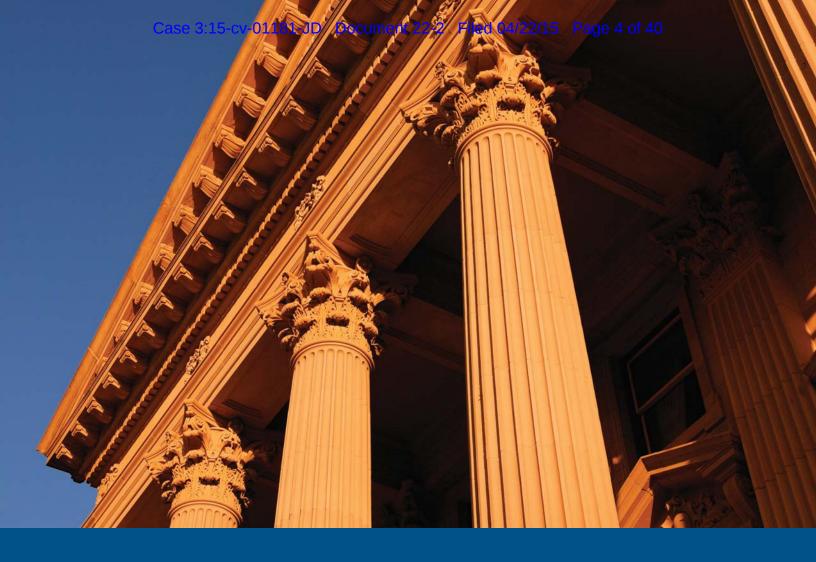
Directorate for National Protection and Programs Sandy Ford Page Ph: 703-235-2211; Fax: 703-235-2052 U.S. Department of Homeland Security Washington, DC 20528-0001 Office of Operations Coordination and Planning Michael Page Ph: 202-447-4156; Fax: 202-282-9811 U.S. Department of Homeland Security Washington, DC 20528-0001

Science & Technology Directorate Katrina Hagan Ph: 202-254-6342; Fax: 202-254-6739 U.S. Department of Homeland Security Washington, DC 20528-0001

United States Secret Service Latita Payne Ph: 202-406-6370; Fax: 202-406-5586 245 Murray Lane, SW, Building T-5 Washington, DC 20223

Transportation Security Administration Yvonne Coates Ph: 1-866-FOIA-TSA; Fax: 571-227-2300 601 S. 12<sup>th</sup> Street, TSA-20 11<sup>th</sup> Floor, East Tower Arlington, VA 20598-6020

### **EXHIBIT B**



# Department of Homeland Security

**Privacy Office** 

2012 Freedom of Information Act Report to the Attorney General of the United States

February 2013



### Message from the Acting Chief Freedom of Information Act Officer

I am pleased to present the Department of Homeland Security's (DHS or Department) *Annual Freedom of Information Act (FOIA) Report to the Attorney General for 2012*. This is the first report produced during my tenure as the Department's Acting Chief Privacy Officer and Acting Chief FOIA Officer and the fourth to reflect President Obama's call for openness and transparency in Federal Government operations. This report highlights the unprecedented number of FOIA requests and appeals the Department received this fiscal year, and the sizable reduction of its backlog of requests and appeals.



DHS receives the largest number of FOIA requests of any federal department or agency in each fiscal year (FY). It also has the largest backlog of pending FOIA requests. Since President Obama took office, DHS has experienced a steady annual increase in the number of FOIA requests from 103,093 in FY 2009, to 130,098 in FY 2010, to 175,656 in FY 2011. This trend continued in FY 2012: DHS received a record-setting 190,589 requests, an 85 percent increase over FY 2009. Despite this increase during FY 2012, DHS processed 205,895 requests and reduced its backlog of pending requests from 42,371 to 28,553. This decrease in the backlog is even more significant since the Department closed over 47,000 more perfected requests that were placed in the complex track in FY 2012 than in FY 2011. In fact, 55 percent of all closed requests in FY 2012 were complex compared to only 44 percent in FY 2011.

The 33 percent decrease in the backlog this year, despite an increasing volume of requests, was due to the multi-pronged efforts of all components. DHS took several steps to reduce the FOIA backlog including the use of the business management strategy Six Sigma, student interns, and contractors, as well as detailing FOIA Specialists in Headquarters to the components needing assistance to reduce their backlog. Additionally, the DHS Privacy Office (or Office) met with component FOIA Officers and FOIA officials from other federal agencies to gain insight into how technology, training, and staff development can converge to reduce the backlog, particularly through day-to-day case management.

DHS also made great strides in processing FOIA appeals. Although DHS experienced a 20 percent increase in the number of FOIA appeals received in FY 2012 compared with FY 2011, the appeals backlog decreased by 50 percent, from 327 in FY 2011 to 165 in FY 2012. DHS also decreased the average processing time to close out an appeal by 56 percent, from 106 days in FY 2011 to 47 days in FY 2012. Almost every DHS component shortened the interval between the receipt of an appeal and the closing of an appeal. For example, U.S. Citizenship and Immigration Services (USCIS) received 58 percent of the Department's FOIA appeals, but was successful in reducing the average response time for appeals by 53 percent, from 52 days in FY 2011 to 24 days in FY 2012. The Office of the General Counsel (OGC) decreased its average turnaround by 60 percent, from 700 days to 278 days, while the average response time for Immigration and Customs Enforcement (ICE) dropped by 30 percent, from 40 days to 28 days.

### Case 3:15-cv-01181-JD Document 22-2 Filed 04/22/15 Page 6 of 40

I am proud of the great work our Department has accomplished. I direct your attention to the pages that follow and look forward to providing even better and more responsive customer service in the new year.

Sincerely,

Jonathan R. Cantor

Acting Chief Freedom of Information Act Officer

U.S. Department of Homeland Security

Jourshan R. Courton

### TABLE OF CONTENTS

I.	Basic Information Regarding Report	vi
II.	Making a FOIA Request	vi
III.	Acronyms, Definitions, and Exemptions	vi
IV.	Exemption 3 Statutes	.1
V.	A. Received, Processed and Pending FOIA Requests	.3 .4 .4
VI.	Administrative Appeals of Initial Determinations of FOIA Requests	.6 .7 .7
	A. Processed Requests - Response Time for All Processed Perfected Requests  B. Processed Requests - Response Time for Perfected Requests in Which Information was Granted	.0 .1 .1 .2 .2 .3
IX.	FOIA Personnel and Costs1	.5
X.	Fees Collected for Processing Requests1	.6
XI.	FOIA Regulations (Including Fee Schedule)1	.6

### Case 3:15-cv-01181-JD Document 22-2 Filed 04/22/15 Page 8 of 40

XII.	Backlogs, C	Consultations, and Comparisons	16
		Backlogs of FOIA Requests and Administrative Appeals	
	B.	Consultations on FOIA Requests - Received, Processed, and Pending	
		Consultations	17
	C.	Consultations on FOIA Requests - Ten Oldest Consultations Received	
		from Other Agencies and Pending	18
	D.	(1) Comparison of Numbers of Requests from Previous and Current	
		Annual Report - Requests Received, Processed, and Backlogged	19
		(2) Comparison of Backlogged Requests from Previous and Current	
		Annual Report	19
	E.	(1) Comparison of Numbers of Administrative Appeals from Previous	
		and Current Annual Report - Appeals Received, Processed, and	20
		Backlogged	
		(2) Comparison of Backlogged Administrative Appeals from Previous and	
		Current Annual Report	20
	A DDENID	ICES.	21
	APPEND	1CES	41
	AI	PPENDIX A: Composition of the Department of Homeland Security	21
	AI	PPENDIX B: Organization of the Department of Homeland Security Chart	24
	AI	PPENDIX C: Names, Addresses, and Contact Information For DHS FOIA Officers	25

### I. Basic Information Regarding Report

1. Questions regarding this report may be directed to:

Delores J. Barber
Deputy Chief FOIA Officer
Privacy Office
U.S. Department of Homeland Security
245 Murray Drive SW, Mail Stop 0655
Washington, DC 20528-0655
Phone: 202-343-1743; Fax: 202-343-4011

Phone: 202-343-1/43; Fax: 202-343-4011

- 2. This report can be downloaded from the DHS FOIA website at http://www.dhs.gov/FOIA.
- 3. Requests for this report in paper form may also be directed to Delores J. Barber, as listed above.

### II. Making a FOIA Request

- 1. Names, addresses, and contact numbers for DHS FOIA Officers can be found on our website at http://www.dhs.gov/FOIA.
- 2. Brief description why requests are not granted:

The records maintained by the Department often contain private information on individuals or involve law enforcement matters. Because law enforcement records are of such interest to subjects of investigation, victims of crime, and the public at large, these records are often requested under the Freedom of Information Act. The Department commonly invokes exemptions 6 and 7(C) to prevent unwarranted injury to the privacy interests of individuals, and exemption 7(E) to protect against the disclosure of law enforcement techniques, procedures, and guidelines.

#### III. Acronyms, Definitions, and Exemptions

1. Agency-specific acronyms or other terms.

a.	CBP	U.S. Customs and Border Protection
b.	CFO	Chief Financial Officer
c.	CISOMB	Citizenship and Immigration Services Ombudsman
d.	CRCL	Office for Civil Rights & Civil Liberties
e.	DNDO	Domestic Nuclear Detection Office
f.	<b>ESEC</b>	Office of the Executive Secretary
g.	<b>FEMA</b>	Federal Emergency Management Agency
h.	FLETC	Federal Law Enforcement Training Center
i.	I&A	Office of Intelligence and Analysis
j.	IGA	Office of Intergovernmental Affairs
k.	ICE	U.S. Immigration and Customs Enforcement
1.	MGMT	Management Directorate
m.	NCSC	National Cyber Security Center

n.	NPPD	National Protection and Programs Directorate
ο.	OGC	Office of the General Counsel
p.	OHA	Office of Health Affairs
q.	OIG	Office of Inspector General
r.	OLA	Office of Legislative Affairs
S.	OPA	Office of Public Affairs
t.	OPS	Office of Operations Coordination and Planning
u.	PLCY	Office of Policy
v.	PRIV	Privacy Office
w.	S&T	Science and Technology Directorate
х.	TSA	Transportation Security Administration
y.	USCG	United States Coast Guard
Z.	USCIS	United States Citizenship and Immigration Services
aa.	USSS	United States Secret Service
bb.	US-VISIT	United States Visitor and Immigrant Status Indicator Technology

- 2. Definition of terms, expressed in common terminology.
  - a. **Administrative Appeal** A request to a federal agency asking that it review at a higher administrative level a FOIA determination made by the agency at the initial request level.
  - b. **Average Number** The number obtained by dividing the sum of a group of numbers by the quantity of numbers in the group. For example, of 3, 7, and 14, the average number is 8, determined by dividing 24 by 3.
  - c. **Backlog** The number of requests or administrative appeals that are pending at an agency at the end of the fiscal year that are beyond the statutory time period for a response.
  - d. **Component** For agencies that process requests on a decentralized basis, a "component" is an entity, also sometimes referred to as an Office, Division, Bureau, Center, or Directorate, within the agency that processes FOIA requests. The FOIA now requires that agencies include in the Annual FOIA Report data for both the agency overall and for each principal component of the agency.
  - e. **Consultation** The procedure whereby the agency responding to a FOIA requests first forwards a record to another agency for its review because that other agency has an interest in the document. Once the agency in receipt of the consultation finishes its review of the record, it provides its views on the record to the agency that forwarded it. That agency, in turn, will then respond to the FOIA requester.

- f. **Exemption 3 Statute** A federal statute other than FOIA that exempts information from disclosure and which the agency relies on to withhold information under subsection (b)(3) of the FOIA.\*
- g. **FOIA Request** A FOIA request is generally a request to a federal agency for access to records concerning another person (i.e., a "third-party" request), an organization, or a particular topic of interest. Moreover, because requesters covered by the Privacy Act who seek records concerning themselves (i.e., "firstparty" requesters) are afforded the benefit of the access provisions of both FOIA and the Privacy Act, the term "FOIA request" also includes any such "first-party" requests where an agency determines that it must search beyond its Privacy Act "systems of records" or where the agency applies a Privacy Act exemption and therefore looks to FOIA to afford the greatest possible access. DHS applies this same interpretation of the term "FOIA request" even to "first-party" requests from persons not covered by the Privacy Act, e.g., non-U.S. citizens, because DHS by policy provides such persons the ability to access their own records in DHS's Privacy Act "mixed systems of records" as if they are subject to the Privacy Act's access provisions, and DHS processes the requests under FOIA as well. Thus, all requests that require DHS to utilize FOIA in responding to the requester are included in this Report.

Additionally, a FOIA request includes records referred to the agency for processing and direct response to the requester. It does not, however, include records for which the agency has received a consultation from another agency. (Consultations are reported separately in Section XII of this Report.

- h. **Full Grant** An agency decision to disclose all records in full in response to FOIA request.
- Full Denial An agency decision not to release any records in response to a
  FOIA request because the records are exempt in their entireties under one or more
  of the FOIA exemptions, or because of a procedural reason, such as when no
  records could be located.
- j. **Median Number** The middle, not average, number. For example, of 3, 7, and 14, the median number is 7.
- k. **Multi-Track Processing** A system in which simple requests requiring relatively minimal review are placed in one processing track and more voluminous and complex requests are placed in one or more other tracks. Requests granted expedited processing are placed in yet another track. Requests in each track are processed on a first in/first out basis.

<sup>\*</sup>Pursuant to 5 U.S.C. § 552(b)(3) as amended by sec. 564 of Public Law 111-83, a statute enacted after October 28, 2009, can qualify as an Exemption 3 law only if it cites specifically to 5 U.S.C. § 552(b)(3).

- i. **Expedited Processing** An agency will process a FOIA request on an expedited basis when a requester satisfies the requirements for expedited processing as set forth in the statute and in agency regulations.
- ii. **Simple Request** A FOIA request that an agency using multi-track processing places in its fastest (non-expedited) track based on the volume and/or simplicity of records requested.
- iii. **Complex Request** A FOIA request that an agency using multi-track processing places in a slower track based on the high volume and/or complexity of the records requested.
- 1. **Partial Grant/Partial Denial** An agency decision to disclose portions of the records and to withhold other portions that are exempt under the FOIA, or to otherwise deny a portion of the request for a procedural reason.
- m. Pending Request or Pending Administrative Appeal A request or administrative appeal for which an agency has not taken final action in all respects.
- n. **Perfected Request** A request for records which reasonably describes such records and is made in accordance with published rules stating the time, place, fees (if any) and procedures to be followed.
- o. **Processed Request or Processed Administrative Appeal** A request or administrative appeal for which an agency has taken final action in all respects.
- p. **Range in Number of Days** The lowest and highest number of days to process requests or administrative appeals
- q. **Time Limits** The time period in the statute for an agency to respond to a FOIA request (ordinarily 20 working days from receipt of a perfected FOIA request).
- 3. Concise descriptions of FOIA exemptions:
  - a. **Exemption 1**: classified national defense and foreign relations information
  - b. **Exemption 2**: internal agency rules and practices (personnel)
  - c. **Exemption 3**: information that is prohibited from disclosure by another federal law
  - d. **Exemption 4**: trade secrets and other confidential business information
  - e. **Exemption 5**: inter-agency or intra-agency communications that are protected by legal privileges.
  - f. **Exemption 6**: information involving matters of personal privacy

- g. Exemption 7: records or information compiled for law enforcement purposes, to the extent that the production of those records A) could reasonably be expected to interfere with enforcement proceedings, B) would deprive a person of a right to a fair trial or an impartial adjudication, C) could reasonably be expected to constitute an unwarranted invasion of personal privacy, D) could reasonably be expected to disclose the identity of a confidential source, E) would disclose techniques and procedures for law enforcement investigations or procedures, or F) could reasonably be expected to endanger the life or physical safety of any individual.
- h. **Exemption 8**: information relating to the supervision of financial institutions
- i. **Exemption 9**: geological information on wells

### IV. Exemption 3 Statutes

Statute	Type of Information Withheld	Case Citation	Number of Tim upon per Con		Total Number of Times Relied upon by Agency
6 U.S.C. § 133(a)(1)	Critical infrastructure information (including the identity of the submitting person or entity) that is voluntarily submitted to a covered Federal agency for use by that agency regarding the security of critical infrastructure and protected systems, analysis, warning, interdependency study, recovery, reconstitution, or other informational purpose, when accompanied by an express statement specified in paragraph 2		FEMA OIG	3	4
8 U.S.C. § 1202(f) (Immigration and Nationality Act)	Certain records pertaining to the issuance or refusal of visas to enter the United States	Medina-Hincapie v. Dep't of State. 700 F.2d 737, 741-42 (D.C. Cir. 1983); DeLaurentiis v. Haig, 686 F.2d 192, 194 (3d Cir. 1982); Judicial Watch, Inc. v. U.S. Dep't of State, 650 F. Supp. 2d 28, 33 (D.D.C. 2009); Smith v. DOJ, No. 81-CV- 813, 1983 U.S. Dist. LEXIS 10878, at *13-14 (N.D.N.Y. Dec. 13, 1983).	USCIS	1	1
10 U.S.C. § 130b	Personally identifiable information pertaining to members of the armed forces assigned to "routinely deployable unit[s]" and certain employees of DOD and DHS	Hiken v. DOD, 521 F. Supp. 2d 1047, 1062 (N.D. Cal. 2007); O'Keefe v. DOD, 463 F. Supp. 2d 317, 325 (E.D.N.Y. 2006); Windel v. United States, No. A02- 306, 2005 WL 846206, at *2.	USCG	3	3
10 U.S.C. § 424	Organization or any function of, and certain information pertaining to, employees of the Defense Intelligence Agency, the National Reconnaissance Office, and the National Geospatial-Intelligence Agency	Physicians for Human Rights v. DOD, No. RDB-08-273, 2011 WL 1495942, at *7 (D.D.C. Apr. 19, 2011); Miller v. DOJ, 562 F. Supp. 2d 82, 112 (D.D.C. 2008); Wickwire Gavin, P.C. v. Def. Intelligence Agency, 330 F. Supp 2d 592, 602 (E.D. Va. 2004).	USCG	2	2
18 U.S.C. §§ 2510-20	Wiretap requests and the content of any wire, oral, or electronic communication obtained through wiretaps	Mendoza v. DEA, No. 07-5006, 2007 U.S. App. LEXIS 22175 (D.C. Cir. Sept. 14, 2007) (per curiam); <u>Lam Lek Chong v. DEA,</u> 929 F.2d 729, 733 (D.C. Cir. 1991); <u>Payne v. DOJ</u> , No. 96- 30840, slip op. at 5-6 (5th Cir. July 11, 1997).	USSS	5	5
18 U.S.C. 2722(a)	Prohibits the disclosure of personal information from a motor vehicle record		OIG	1	1
18 U.S.C. § 3509(d) (Federal Victims' Protection and Rights Act)	Certain records containing identifying information pertaining to children involved in criminal proceedings	Tampico v. EOUSA, No. 04–2285, slip op. at 8 (D.D.C. Apr. 29, 2005).	ICE	1	1

Statute	Type of Information Withheld	Case Citation	Number of Tim upon per Con		Total Number of Times Relied upon by Agency
26 U.S.C. §§ 6103, 6105	Certain tax return information and certain tax convention information	Church of Scientology v. IRS, 484 U.S. 9, 15 (1987) (26 U.S.C. § 6103); Pac. Fisheries, Inc. v. IRS, No. 09-35618, 2010 WL 3611645, at *2 (9 <sup>th</sup> Cir. September 15, 2010)(unpublished disposition); Tax Analysts v. IRS, 217 F. Supp. 2d 23, 27-29 (D.D.C. 2002) (26 U.S.C. § 6105).	USCIS	2,533	2,533
			FEMA	6	
		Cirilfiald a HUD No 10 005	FLETC	2	
	Contractor proposals that are in	Sinkfield v. HUD, No. 10-885, 2012 U.S. Dist. LEXIS 35233, at *13-15 (S.D. Ohio Mar. 15,	ICE	7	
41 U.S.C. § 253b(m)(1)	the possession or control of an executive agency and that have	*13-13 (S.D. Onio Mar. 13, 2012); <u>Hornbostel v. U.S. Dep't of</u> the Interior, 305 F. Supp. 2d 21,	MGMT	4	28
41 U.S.C. § 2350(III)(1)	not been set forth or incorporated by reference into	30 (D.D.C. 2003), summary affirmance granted, 2004 WL	NPPD	2	28
	contracts	1900562 (D.C. Cir. Aug. 25, 2004).	PRIV	2	
			S&T	3	
			USCG	2	
42 U.S.C. § 262a	Enhanced control of dangerous biological agents and toxins/bioterrorism information		S&T	1	1
46 U.S.C. § 70103(d)	Facility security plans, vessel security plans, and port vulnerability assessments		PLCY	1	1
			СВР	775	
	Information obtained or developed in carrying out	Tooley v. Bush, No. 06-306, 2006 WL 3783142, at *19 (D.D.C. Dec.	ICE	401	
49 U.S.C. § 114(s)	security under the authority of the Aviation and Transportation	21, 2006), aff'd on other grounds, 586 F. 3d 1006 (D.C. Cir. 2009;	PRIV	6	1,287
	Security Act or under chapter 449 of this title	Gordon v. FBI, 390 F. Supp. 2d 897, 900 (N.D. Cal. 2004).	TSA	101	
			USCG	4	
50 U.S.C. § 403g	Intelligence sources and methods; certain information pertaining to Agency employees, specifically: "the organization, functions, names, official titles, salaries, or numbers of personnel employed by the Agency"	Larson v. Dep't of State, 565 F.3d 857, 865 n.2 (D.C. Cir. 2009);  Berman v. CIA, 501 F.3d 1136, 1137-38, 1140 (9th Cir. 2007);  Makky v. Chertoff, 489 F. Supp. 2d 421, 442 (D.N.J. 2007), aff'd on other grounds, 541 F. 3d 205 (3d Cir. 2008).	USCG USSS	3	6

Statute	Type of Information Withheld	Case Citation	Number of Times Relied upon per Component		Total Number of Times Relied upon by Agency
Fed. R. Crim. P. 6(e), enacted by Act of July 30, 1977, Pub. L. No. 95-78, 91 Stat.319	Certain records pertaining to grand jury proceedings	Sussman v. USMS, 494 F.3d 1106, 1113 (D.C. Cir. 2007); Fund for Constitutional Gov't v. Nat'l Archives & Records Serv., 656 F.2d 856, 867-68 (D.C. Cir. 1981); Durham v. U.S. Atty. Gen., No. 06-843, 2008 WL 620744, at *2 (E.D. Tex. Mar. 3, 2008); Cozen O'Connor v. U.S. Dep't of Treasury, 570 F. Supp. 2d 749, 776 (E.D. Pa. 2008).	ICE USCIS USSS	2 2 7	11

#### V. FOIA Requests

#### A. Received, Processed and Pending FOIA Requests

$\mathbf{Component}^{\dagger}$	Fiscal Year		Number of Requests Processed in Fiscal Year	Number of Requests Pending as of End of Fiscal Year	
CBP	5,040**	33,243	26,571	11,712	
CRCL	6	84	87	3	
FEMA	547**	761	952	356	
FLETC	5	109	102	12	
I&A	23**	96	115	4	
ICE	50	24,073	21,220	2,903	
MGMT	12**	124	116	20	
NPPD	100**	7,105	4,891	2,314	
OGC	5	19	17	7	
OIG	9	180	166	23	
OPS	0	60	60	0	
PLCY	0**	26	26	0	
PRIV	37**	730	709	58	
S&T	1	36	37	0	
TSA	661	861	949	573	
USCG	471**	3,700	3,256	915	
USCIS	43,568**	117,787	145,278	16,077	
USSS	608**	1,595	1,343	860	
AGENCY OVERALL	51,143**	190,589	205,895	35,837	

<sup>-</sup>

<sup>&</sup>lt;sup>†</sup> The following information is important to interpret the FOIA request data presented in this Annual Report: 1) PRIV processes and reports on FOIA requests for itself, the Office of the Secretary (including the Military Advisor's Office and the Office of Intergovernmental Affairs), and the following components: CISOMB, DNDO, ESEC, OHA, OLA, and OPA; 2) MGMT processed and reported on FOIA requests for itself and for CFO through September 30, 2012; 3) NPPD processes and reports on FOIA requests for itself, US-VISIT and for NCSC. Readers of the Annual Report should consider the contents of this footer to apply, as appropriate, to all tables in the report.

\*\*Corrected number due to component reporting error in FY 2011.

### B. (1) Disposition of FOIA Requests – All Processed Requests

	NI 6	No. of	No. of Full			Number of	Full Denial	s Based on F	Reasons Oth	er than Ex	emptions		
Component	No. of Full Grants	Partial Grants/ Partial Denials	Denials Based on Exemptions	No Records	All Records Referred	Request Withdrawn	Fee- Related Reason	Not Reasonably Described	Improper FOIA Request	Not Agency Record	Duplicate Request	Other	Total
CBP	2,152	10,530	53	6,282	1,231	4,541	44	5	325	1,117	200	91	26,571
CRCL	8	25	0	45	3	3	0	1	0	0	2	0	87
FEMA	152	296	18	109	20	16	0	3	3	1	11	323	952
FLETC	22	28	5	17	5	1	0	3	9	7	1	4	102
I&A	10	32	1	44	6	3	2	1	9	0	3	4	115
ICE	326	15,978	741	945	2,596	63	15	16	360	17	84	79	21,220
MGMT	30	51	2	13	9	1	3	2	2	0	2	1	116
NPPD	33	4,652	9	67	15	36	3	1	61	5	4	5	4,891
OGC	4	1	0	3	5	0	0	1	3	0	0	0	17
OIG	13	93	15	25	1	2	0	0	10	3	0	4	166
OPS	3	22	0	29	4	1	0	0	1	0	0	0	60
PLCY	3	1	4	11	4	3	0	0	0	0	0	0	26
PRIV	20	98	12	54	157	12	8	185	102	12	26	23	709
S&T	4	17	0	5	7	0	1	2	0	0	1	0	37
TSA	97	166	33	223	33	50	5	80	124	17	14	107	949
USCG	2,257	260	92	438	39	103	6	4	4	0	43	10	3,256
USCIS	16,555	86,270	102	12,536	3,146	157	162	2	14,574	4,234	7,517	23	145,278
USSS	26	199	10	762	7	35	1	0	3	35	19	246	1,343
AGENCY OVERALL	21,715	118,719	1,097	21,608	7,288	5,027	250	306	15,590	5,448	7,927	920	205,895

### B. (2) Disposition of FOIA Requests – "Other" Reasons for "Full Denials Based on Reasons Other than Exemptions" from Section V, B(1) Chart

Component	Description	No. of Times Used	Total
СВР	Coordinated by Another Office  Records Publicly Available  Unable to Locate Requester	49 36 6	91
CRCL	N/A	0	0
FEMA	FEMA Nonresponsive to Requests for Additional Information		323
FLETC	Coordinated by Another Office Glomar Response	3	4
I&A	Aggregated Records Publicly Available	1 3	4

### Case 3:15-cv-01181-JD Document 22-2 Filed 04/22/15 Page 18 of 40

Component	Description	No. of Times Used	Total
	Fugitive	75	
ICE	Litigation	4	79
MGMT	Records Publicly Available	1	1
	Glomar Response	3	
NPPD	Records Publicly Available	2	5
OGC	N/A	0	0
	Coordinated by Another Processing Office	1	
OIG	Records Publicly Available	1	4
	Unable to Locate Requester	2	
OPS	N/A	0	0
PLCY	N/A	0	0
	Aggregated	2	
DD IV	Litigation	3	22
PRIV	Records Publicly Available	17	23
	Sent in Error	1	
S&T	N/A	0	0
	Glomar Response	43	
TSA	Nonresponsive to Requests for Additional Information	61	107
	Records Publicly Available	3	
USCG	Nonresponsive to Requests for Additional Information	10	10
USCIS	Unable to Locate Records	23	23

Component	Description	No. of Times Used	Total
	Coordinated by Another Office  Nonresponsive to Requests for Additional Information	1 184	
	Not Subject to FOIA	1	
USSS	Records Referred Not Responsive	16	246
	Sent in Error	16	
	Statute of Limitation Passed	22	
	Unable to Locate Requester	6	
AGENCY OVERALL			920

### B. (3) Disposition of FOIA Requests – Number of Times Exemptions Applied

Component	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
CBP	1	245	775	87	88	10,270	78	0	10,342	22	10,259	0	0	0
CRCL	0	0	0	0	14	25	0	0	3	0	0	0	0	0
FEMA	0	24	9	136	57	252	2	0	10	1	1	0	0	0
FLETC	0	0	2	7	1	19	1	0	4	0	3	1	0	0
I&A	7	0	0	0	2	25	3	2	6	6	31	1	0	0
ICE	1	34	411	31	2,750	13,602	81	1,031	13,464	33	14,013	86	0	0
MGMT	0	0	4	26	5	34	0	0	3	0	8	0	0	0
NPPD	0	1	2	28	11	219	7	0	3,874	0	4,150	6	0	0
OGC	0	0	0	0	0	1	0	0	0	0	0	0	0	0
OIG	1	4	2	4	29	94	29	0	76	7	11	1	0	0
OPS	0	0	0	1	0	95	0	0	88	0	8	1	0	0
PLCY	1	0	1	0	3	1	0	0	0	0	0	0	0	0
PRIV	2	3	8	13	43	96	0	0	26	0	21	8	0	0
S&T	0	0	4	5	4	18	0	0	4	0	5	0	0	0
TSA	1	62	101	21	42	157	1	12	32	0	19	1	0	0
USCG	5	0	14	13	74	228	100	0	73	3	7	1	0	0
USCIS	0	101	2,536	186	50,977	55,638	20	0	71,431	3	65,318	0	0	0
USSS	1	6	15	1	21	159	6	0	161	16	131	2	0	0
AGENCY OVERALL	20	480	3,884	559	54,121	80,933	328	1,045	99,597	91	93,985	108	0	0

### VI. Administrative Appeals of Initial Determinations of FOIA Requests A. Received, Processed, and Pending Administrative Appeals

Component	No. of Appeals Pending as of Start of Fiscal Year	No. of Appeals Received in Fiscal Year	No. of Appeals Processed in Fiscal Year	No. of Appeals Pending as of End of Fiscal Year
CBP	18	474	476	16
FLETC	0	1	1	0
ICE	40	288	303	25

OGC <sup>‡</sup>	150**	113	161	102
OIG	14	19	19	14
TSA	4	32	25	11
USCG	49	35	51	33
USCIS	186**	1,349	1,431	104
USSS	0	34	23	11
AGENCY OVERALL	461**	2,345	2,490	316

### B. Disposition of Administrative Appeals – All Processed Appeals

Component	Number Affirmed on Appeal	Number Partially Affirmed & Partially Reversed/Remanded on Appeal	Number Completely Reversed/Remanded on Appeal	Number of Appeals Closed for Other Reasons	Total
CBP	118	120	111	127	476
FLETC	1	0	0	0	1
ICE	168	63	0	72	303
OGC	72	17	27	45	161
OIG	8	2	1	8	19
TSA	13	2	6	4	25
USCG	29	0	12	10	51
USCIS	501	605	231	94	1,431
USSS	1	1	2	19	23
AGENCY OVERALL	911	810	390	379	2,490

### C. (1) Reasons for Denial on Appeal – Number of Times Exemptions Applied

Component	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
CBP	0	11	24	8	11	242	7	0	232	1	239	8	0	0
FLETC	0	0	0	0	0	0	0	0	0	0	1	1	0	0
ICE	0	0	0	2	4	48	6	2	45	0	35	0	0	0
OGC	1	1	1	2	10	10	1	0	26	0	24	2	0	0
OIG	0	1	0	0	1	6	1	0	5	0	0	0	0	0
TSA	0	2	1	0	0	1	0	0	0	0	0	0	0	0
USCG	0	1	1	0	26	9	14	0	2	0	0	0	0	0
USCIS	0	0	31	2	608	592	0	0	756	0	692	2	0	0
USSS	0	0	0	0	0	1	1	0	1	0	0	0	0	0
AGENCY OVERALL	1	16	58	14	660	909	30	2	1,067	1	991	13	0	0

<sup>&</sup>lt;sup>‡</sup> OGC processes FOIA appeals for: CRCL, FEMA, I&A, MGMT, NPPD, OHA, OPS, PLCY, PRIV, S&T and USVISIT.

<sup>\*\*</sup> Corrected number due to component reporting error in FY 2011.

### C. (2) Reasons for Denial on Appeal – Reasons Other than Exemptions

Component	No Records	Records Referred at Initial Request Level	Request Withdrawn	Fee- Related Reason	Records not Reasonably Described	Improper Request for Other Reasons	Not Agency Record	Duplicate Request or Appeal	Request in Litigation	Appeal Based Solely on Denial for Expedited Processing	Other *Explain in chart below
CBP	51	8	3	13	0	20	0	12	1	0	19
FLETC	0	0	0	0	0	0	0	0	0	0	0
ICE	0	0	4	0	0	58	0	1	2	0	7
OGC	21	1	13	5	2	2	0	2	8	0	23
OIG	0	0	0	0	0	0	0	0	0	3	5
TSA	2	0	0	0	0	4	0	0	0	0	3
USCG	8	0	1	1	0	0	0	0	0	0	0
USCIS	0	0	0	0	0	72	0	22	0	0	0
USSS	3	0	0	0	0	0	0	0	1	15	0
AGENCY OVERALL	85	9	21	19	2	156	0	37	12	18	57

### C. (3) Reasons for Denial on Appeal – "Other" Reasons from Section VI, C (2) Chart

Component	Description	No. of Times Used	Total
СВР	Constructive Denial  Moot	18 1	19
FLETC	N/A	0	0
ICE	Moot	7	7
OGC	Adequacy of Search  Constructive Denial  Coordinated by Another Processing Office  Need Additional Information to Process Appeal  Vaughn Index Not Provided by FOIA Office  Moot	13 3 2 4 1	23
OIG	Not an Appeal	3	5
TSA	Constructive Denial Glomar Response	1 2	3
USCG	N/A	0	0
USSS	N/A	0	0
AGENCY OVERALL			57

### C. (4) Response Times for Administrative Appeals

Component	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
СВР	12.5	17.87	1	208
FLETC	18	18	18	18
ICE	25	28.85	1	86
OGC	230	278.81	2	1,299
OIG	104	194.16	7	903
TSA	72.5	73.21	15	168
USCG	243	273	22	639
USCIS	23	24.59	1	123
USSS	26	26.83	11	76
AGENCY OVERALL	23	47.15	1	1,299

### C. (5) Ten Oldest Pending Administrative Appeals

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Appeal
CBP	Date of Receipt	2012-09-18	2012-09-18	2012-09-14	2012-09-12	2012-09-10	2012-09-10	2012-09-10	2012-09-10	2012-09-10	2012-09-06
СЫ	Number of Days Pending	9	9	10	13	15	15	15	15	15	17
FLETC	Date of Receipt	N/A									
TEETC	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
ICE	Date of Receipt	2012-09-28	2012-09-15	2012-09-12	2012-09-12	2012-09-11	2012-09-10	2012-09-07	2012-09-06	2012-09-04	2012-09-04
ICL	Number of Days Pending	1	10	13	13	14	15	16	17	19	19
OGC	Date of Receipt	2010-08-27	2010-08-20	2010-08-10	2008-11-13	2008-03-04	2008-02-26	2007-08-10	2007-05-21	2007-05-01	2006-09-20
	Number of Days Pending	528	533	541	972	1,149	1,154	1,288	1,345	1,359	1,511
OIG	Date of Receipt	2012-07-05	2012-07-03	2012-06-28	2012-06-14	2012-05-24	2011-03-09	2010-11-10	2010-09-15	2009-01-14	2008-11-14
OlG	Number of Days Pending	61	62	65	75	89	398	477	516	931	971
TSA	Date of Receipt	2012-09-06	2012-08-07	2012-07-25	2012-07-18	2012-03-27	2012-03-15	2012-02-02	2012-01-30	2012-01-25	2012-01-04
13A	Number of Days Pending	17	38	47	52	131	139	168	171	174	188
USCG	Date of Receipt	2010-09-17	2010-06-30	2010-06-18	2010-06-10	2010-06-09	2010-05-10	2010-01-25	2009-12-01	2009-11-16	2009-03-10
osed	Number of Days Pending	514	569	577	583	584	605	675	711	721	895
USCIS	Date of Receipt	2012-09-11	2012-09-10	2012-09-04	2012-09-04	2012-08-30	2012-08-29	2012-08-29	2012-08-29	2012-08-29	2012-08-29
	Number of Days Pending	14	15	19	19	21	22	22	22	22	22

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Appeal
USSS	Date of Receipt	2012-09-27	2012-09-24	2012-09-24	2012-09-24	2012-09-24	2012-09-24	2012-09-24	2012-09-24	2012-09-24	2012-09-05
USSS	Number of Days Pending	2	5	5	5	5	5	5	5	5	18
AGENCY	Date of Receipt	2009-03-10	2009-01-14	2008-11-14	2008-11-13	2008-03-04	2008-02-26	2007-08-10	2007-05-21	2007-05-01	2006-09-20
OVERALL	Number of Days Pending	895	931	971	972	1,149	1,154	1,288	1,345	1,359	1,511

### VII. FOIA Requests: Response Time for Processed and Pending Requests A. Processed Requests – Response Time for All Processed Perfected Requests

		Sim	ple			Cor	nplex			Exped	ited	
Component	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days
CBP	118	106.83	1	462	87.5	84.25	1	324	1	1	1	1
CRCL	6	5.86	2	16	13	23.54	3	132	4	4	4	4
FEMA	146	247.98	1	1,780	86	359.38	1	1,075	8	8	8	8
FLETC	6	15.29	1	194	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
I&A	8	9	6	14	23	60.82	1	348	N/A	N/A	N/A	N/A
ICE	19	24.34	1	180	26	42.83	1	373	8	12.29	8	23
MGMT	9.5	13.67	1	40	30	35.61	1	162	50	50	30	70
NPPD	33	27.37	1	159	61	100.35	1	387	39	39	39	39
OGC	4.5	4.8	2	9	21	129	2	380	N/A	N/A	N/A	N/A
OIG	12	14.78	2	55	39	51.87	11	211	35	35	35	35
OPS	2	2.5	1	7	6.5	8.77	3	33	N/A	N/A	N/A	N/A
PLCY	2	4.8	1	12	10	12.1	1	37	N/A	N/A	N/A	N/A
PRIV	7	9.6	1	53	55	70.18	7	412	189	189	189	189
S&T	12	11	1	50	58	81	35	228	N/A	N/A	N/A	N/A
TSA	7	8.56	1	20	158	200.79	21	773	N/A	N/A	N/A	N/A
USCG	7	10.09	1	494	39	65.31	3	491	N/A	N/A	N/A	N/A
USCIS	103	86.41	1	480	101	98.5	1	579	23	49.64	3	285
USSS	19	17.75	3	20	44	129.87	21	1,648	235.5	324.5	14	813
AGENCY OVERALL	44	72	1	1,780	98	98.60	1	1,648	22	59.67	1	813

### B. Processed Requests - Response Time for Perfected Requests in Which Information Was Granted

		Sim	ple			Con	nplex			Exped	ited	
Component	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days
CBP	101	88.69	1	462	104	91.63	1	324	1	1	1	1
CRCL	2.5	2.75	2	4	15	28.67	3	132	4	4	4	4
FEMA	151	236.13	0	1780	86	319.03	1	1280	0	0	0	0
FLETC	9	23.9	1	194	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
I&A	N/A	N/A	N/A	N/A	48	101.93	1	348	N/A	N/A	N/A	N/A
ICE	24	28.2	1	181	38	52.37	1	373	8	12.29	8	23
MGMT	7.5	10.79	1	33	30	38	1	162	50	50	30	70

		Sim	ple			Cor	nplex			Exped	ited	
Component	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days
NPPD	24	31.02	1	159	103	124.15	3	309	N/A	N/A	N/A	N/A
OGC	7	7	7	7	5	58.8	2	223	N/A	N/A	N/A	N/A
OIG	12.5	16.63	2	55	40	54.15	12	211	35	35	35	35
OPS	1	1.5	1	3	8	11.5	3	33	N/A	N/A	N/A	N/A
PLCY	N/A	N/A	N/A	N/A	16	18	8	37	N/A	N/A	N/A	N/A
PRIV	11	16.82	1	36	67	81.53	8	412	189	189	189	189
S&T	14	15	1	50	58	81	35	228	N/A	N/A	N/A	N/A
TSA	9	10.2	1	18	245.5	261.9	21	707	N/A	N/A	N/A	N/A
USCG	7	10.31	1	494	37	65.34	9	491	N/A	N/A	N/A	N/A
USCIS	129	105.86	1	390	126	118.96	1	579	23	46.87	4	285
USSS	15	12.86	3	19	112.5	224.9	21	1648	235.5	324.5	14	813
AGENCY OVERALL	46	71.72	1	1,780	125	118.41	1	1,648	22	58.57	1	813

### C. Processed Requests – Response Time in Day Increments

### (1) Simple Requests

Component	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81- 100 Days	101- 120 Days	121- 140 Days	141- 160 Days	161- 180 Days	181- 200 Days	201- 300 Days	301- 400 Days	401+ Days	Total
CBP	3,993	2,157	1,052	1,122	1,454	3,472	3,895	2,628	2,276	1,439	1,834	20	1	25,343
CRCL	49	0	0	0	0	0	0	0	0	0	0	0	0	49
FEMA	56	70	84	58	30	27	43	32	21	16	71	62	190	760
FLETC	36	6	1	1	1	0	0	0	0	3	0	0	0	48
I&A	4	0	0	0	0	0	0	0	0	0	0	0	0	4
ICE	10,397	5,353	2,947	511	198	64	25	18	8	0	0	0	0	19,521
MGMT	19	5	0	0	0	0	0	0	0	0	0	0	0	24
NPPD	1,947	1,682	1,065	29	7	5	1	2	0	0	0	0	0	4,738
OGC	6	0	0	0	0	0	0	0	0	0	0	0	0	6
OIG	72	9	7	0	0	0	0	0	0	0	0	0	0	88
OPS	24	0	0	0	0	0	0	0	0	0	0	0	0	24
PLCY	5	0	0	0	0	0	0	0	0	0	0	0	0	5
PRIV	239	25	1	0	0	0	0	0	0	0	0	0	0	265
S&T	26	2	1	0	0	0	0	0	0	0	0	0	0	29
TSA	297	0	0	0	0	0	0	0	0	0	0	0	0	297
USCG	2,625	106	30	4	6	2	5	2	5	0	3	1	1	2,790
USCIS	7,151	1,231	1,216	1,210	803	1,202	4,038	5,974	352	164	377	40	547	24,305
USSS	136	0	0	0	0	0	0	0	0	0	0	0	0	136
AGENCY OVERALL	27,082	10,646	6,404	2,935	2,499	4,772	8,007	8,656	2,662	1,622	2,285	123	739	78,432

(2) Complex Requests

Component	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101- 120 Days	121- 140 Days	141- 160 Days	161- 180 Days	181- 200 Days	201- 300 Days	301- 400 Day s	401+ Days	Total
CBP	190	128	75	51	37	129	139	52	43	39	24	1	0	908
CRCL	29	2	9	1	0	0	1	0	0	0	0	0	0	42

AGENCY OVERALL	21,683	5,307	5,563	10,914	11,264	7,760	9,669	14,595	15,245	1,890	2,486	196	5,239	111,811
USSS	0	519	208	120	65	22	14	15	7	20	36	23	75	1,124
USCIS	20,603	3,681	4,849	10,461	10,953	7,449	9,411	14,459	15,121	1,761	2,254	68	4,986	106,056
USCG	15	221	65	53	24	20	14	13	9	10	10	5	2	461
TSA	0	153	53	38	26	30	35	20	22	32	109	88	100	706
S&T	0	1	3	2	0	0	0	0	0	0	1	0	0	7
PRIV	28	34	19	20	12	7	6	7	11	2	1	0	1	148
PLCY	17	4	0	0	0	0	0	0	0	0	0	0	0	21
OPS	28	2	0	0	0	0	0	0	0	0	0	0	0	30
OIG	9	27	11	7	4	5	3	0	0	0	1	0	0	67
OGC	5	1	0	0	0	0	0	0	0	0	1	3	0	10
NPPD	34	20	18	20	8	12	10	6	5	4	26	2	0	165
MGMT	15	44	17	2	3	1	0	0	1	0	0	0	0	83
ICE	659	429	212	115	93	75	30	20	23	22	12	2	0	1,692
I&A	43	28	0	3	0	5	4	3	3	0	7	3	0	99
FLETC	0	0	0	0	0	0	0	0	0	0	0	0	0	0
FEMA	8	13	24	21	39	5	2	0	0	0	4	1	75	192

#### (3) Requests Granted Expedited Processing

(5) Requests Granted Expedited Frocessing														
Component	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81- 100 Days	101- 120 Days	121- 140 Days	141- 160 Days	161- 180 Days	181- 200 Days	201- 300 Days	301- 400 Days	401+ Days	Total
CBP	5	0	0	0	0	0	0	0	0	0	0	0	0	5
CRCL	1	0	0	0	0	0	0	0	0	0	0	0	0	1
FEMA	1	0	0	0	0	0	0	0	0	0	0	0	0	1
FLETC	0	0	0	0	0	0	0	0	0	0	0	0	0	0
I&A	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ICE	5	2	0	0	0	0	0	0	0	0	0	0	0	7
MGMT	0	1	0	1	0	0	0	0	0	0	0	0	0	2
NPPD	0	1	0	0	0	0	0	0	0	0	0	0	0	1
OGC	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OIG	0	1	0	0	0	0	0	0	0	0	0	0	0	1
OPS	0	0	0	0	0	0	0	0	0	0	0	0	0	0
PLCY	0	0	0	0	0	0	0	0	0	0	0	0	0	0
PRIV	0	0	0	0	0	0	0	0	0	1	0	0	0	1
S&T	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TSA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
USCG	0	0	0	0	0	0	0	0	0	0	0	0	0	0
USCIS	29	2	0	2	0	0	0	0	0	0	0	0	0	33
USSS	1	0	0	0	0	0	0	1	0	0	0	1	1	4
AGENCY OVERALL	42	7	0	3	0	0	0	1	0	1	0	1	1	56

### D. Pending Requests – All Pending Perfected Requests

		Simple			Complex			Expedited	
Component	Number Pending	Median No. of Days	Average No. of Days	Number Pending	Median No. of Days	Average No. of Days	Number Pending	Median No. of Days	Average No. of Days
CBP	11,628	84	92.08	84	61	59.62	0	N/A	N/A
CRCL	0	N/A	N/A	3	21	20	0	N/A	N/A

		Simple			Complex			Expedited	
Component	Number Pending	Median No. of Days	Average No. of Days	Number Pending	Median No. of Days	Average No. of Days	Number Pending	Median No. of Days	Average No. of Days
FEMA	149	237	320.97	117	63	129.62	0	N/A	N/A
FLETC	12	12.5	14.25	0	N/A	N/A	0	N/A	N/A
I&A	0	N/A	N/A	4	37	49.75	0	N/A	N/A
ICE	2783	32	31	120	29	75	0	N/A	N/A
MGMT	0	N/A	N/A	20	44.5	54.05	0	N/A	N/A
NPPD	2265	23	24.69	49	45	44.37	0	N/A	N/A
OGC	0	N/A	N/A	7	212	138.57	0	N/A	N/A
OIG	2	8	8	21	40	66.05	0	N/A	N/A
OPS	0	N/A	N/A	0	N/A	N/A	0	N/A	N/A
PLCY	0	N/A	N/A	0	N/A	N/A	0	N/A	N/A
PRIV	10	5	5.1	41	15	28.2	0	N/A	N/A
S&T	0	N/A	N/A	0	N/A	N/A	0	N/A	N/A
TSA	20	11.5	11	542	212.5	269.17	1	604	604
USCG	109	7	10.08	799	175	228.5	0	N/A	N/A
USCIS	942	27	46	14,734	34	40	0	N/A	N/A
USSS	94	11	11.87	774	170	308.66	1	397	397
US-VISIT	7	14	40.00	0	N/A	N/A	0	N/A	N/A
AGENCY OVERALL	18,021	45	72.49	16,918	37	69.44	2	501	500.50

### E. Pending Requests – Ten Oldest Pending Perfected Requests

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
	Date of Receipt	2011-10-06	2011-10-06	2011-05-27	2011-05-26	2011-05-26	2011-05-26	2011-05-26	2011-05-25	2011-05-25	2011-05-25
CBP	Number of Days Pending	248	248	341	342	342	342	342	343	343	343
	Date of Receipt	N/A	2012-09-26	2012-09-18	2012-09-13						
CRCL	Number of Days Pending	0	0	0	0	0	0	0	3	9	12
	Date of Receipt	2010-02-03	2010-01-26	2010-01-20	2010-01-08	2009-11-27	2009-11-12	2009-10-21	2009-10-05	2009-03-06	2007-09-07
FEMA	Number of Days Pending	668	674	678	685	713	723	738	749	897	1,269
	Date of Receipt	2012-09-25	2012-09-21	2012-09-17	2012-09-12	2012-09-11	2012-09-06	2012-09-06	2012-09-06	2012-08-15	2012-07-26
FLETC	Number of Days Pending	4	6	10	13	14	17	17	17	32	46
	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	2012-09-13	2012-08-07	2012-07-24	2012-04-24
I&A	Number of Days Pending	0	0	0	0	0	0	12	38	48	111
	Date of Receipt	2011-11-30	2011-11-29	2011-11-28	2011-11-28	2011-11-28	2011-10-06	2011-10-05	2011-10-05	2011-07-25	2010-11-22
ICE	Number of Days Pending	212	213	214	214	214	248	249	249	301	470
	Date of Receipt	2012-08-06	2012-07-25	2012-07-23	2012-07-16	2012-07-07	2012-06-01	2012-05-31	2012-05-07	2012-04-27	2012-04-12
MGMT	Number of Days Pending	39	47	49	54	59	78	85	102	108	119
MDDD	Date of Receipt	2012-07-09	2012-06-27	2012-05-23	2012-05-22	2012-05-21	2012-05-07	2012-05-07	2012-05-07	2012-04-25	2012-04-12
NPPD	Number of Days Pending	59	66	90	91	92	102	102	102	110	119
000	Date of Receipt	N/A	N/A	N/A	2012-09-25	2012-09-05	2012-05-09	2011-11-30	2011-11-30	2011-11-30	2011-11-30
OGC	Number of Days Pending	0	0	0	4	18	100	212	212	212	212

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
	Date of Receipt	2012-07-16	2012-05-21	2012-04-24	2012-04-24	2012-04-23	2012-04-16	2012-04-05	2012-03-23	2012-02-07	2011-12-08
OIG	Number of Days Pending	54	92	111	111	112	117	124	133	165	206
	Date of Receipt	N/A									
OPS	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
	Date of Receipt	N/A									
PLCY	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
	Date of Receipt	2012-08-22	2012-08-21	2012-08-21	2012-08-21	2012-08-21	2012-08-07	2012-05-18	2012-04-25	2012-03-16	2011-12-13
PRIV	Number of Days Pending	27	28	28	28	28	38	93	110	138	203
	Date of Receipt	N/A									
S&T	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
	Date of Receipt	2009-10-26	2009-09-01	2009-07-06	2009-06-10	2009-01-02	2008-12-18	2008-10-29	2008-06-19	2004-11-01	2004-10-27
TSA	Number of Days Pending	735	772	813	830	939	948	982	1,073	1,986	1,989
	Date of Receipt	2009-12-08	2009-12-01	2009-11-30	2009-11-25	2009-11-23	2009-10-01	2009-09-25	2009-07-22	2009-07-21	2009-01-12
USCG	Number of Days Pending	706	711	712	714	716	751	755	801	802	933
	Date of Receipt	2011-07-07	2011-07-05	2011-06-29	2011-06-17	2011-05-10	2011-05-02	2011-03-09	2011-03-07	2011-03-07	2011-03-03
USCIS	Number of Days Pending	313	315	319	327	354	360	398	400	400	402
	Date of Receipt	2006-10-17	2006-10-17	2006-10-17	2006-10-17	2006-10-17	2006-10-17	2006-10-17	2006-10-17	2006-10-17	2006-10-17
USSS	Number of Days Pending	1,493	1,493	1,493	1,493	1,493	1,493	1,493	1,493	1,493	1,493
AGENCY	Date of Receipt	2006-10-17	2006-10-17	2006-10-17	2006-10-17	2006-10-17	2006-10-17	2006-10-17	2006-10-17	2004-11-01	2004-10-27
OVERALL	Number of Days Pending	1,493	1,493	1,493	1,493	1,493	1,493	1,493	1,493	1,986	1,989

### VIII. Requests for Expedited Processing and Requests for Fee Waivers A. Requests for Expedited Processing

Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate	Number Adjudicated within 10 Calendar Days
CBP	5	2	1	27	6
CRCL	1	0	1	1	1
FEMA	1	1	8	8	2
FLETC	0	0	N/A	N/A	N/A
I&A	0	0	N/A	N/A	N/A
ICE	7	98	1	2.75	101
MGMT	2	0	1.5	1.5	2
NPPD	1	0	8	8	1
OGC	0	0	N/A	N/A	N/A
OIG	1	14	3	4.73	15
OPS	0	0	N/A	N/A	N/A
PLCY	0	0	N/A	N/A	N/A
PRIV	1	6	8	8.86	6
S&T	0	0	N/A	N/A	N/A
TSA	3	32	2	2.8	35
USCG	0	0	N/A	N/A	N/A

Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate	Number Adjudicated within 10 Calendar Days
USCIS	33	901	5	6.77	786
USSS	4	68	10	10.63	36
AGENCY OVERALL	59	1,122	4	6.63	991

### **B.** Requests for Fee Waiver

Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate
СВР	12	2	11	20.79
CRCL	0	0	N/A	N/A
FEMA	0	1	6	6
FLETC	0	0	N/A	N/A
I&A	1	6	2	2
ICE	29	63	2	4.05
MGMT	5	0	1	1.2
NPPD	0	0	N/A	N/A
OGC	0	0	N/A	N/A
OIG	0	22	2	2.82
OPS	0	0	N/A	N/A
PLCY	0	0	N/A	N/A
PRIV	4	8	10.5	14.92
S&T	0	3	7	7
TSA	20	52	2	2.8
USCG	0	0	N/A	N/A
USCIS	60	88	1	1
USSS	0	0	N/A	N/A
AGENCY OVERALL	131	245	1	3.35

### IX. FOIA Personnel and Costs

		Personnel		Costs				
Component	Number of "Full Time FOIA Employees"	Number of "Equivalent Full-Time FOIA Employees"	Total Number of "Full-Time FOIA Staff" (Col. 1 + Col. 2)	<b>Processing Costs</b>	Litigation - Related Costs	Total Costs		
CBP	39	15.38	54.38	\$4,500,687.17	\$4,393.58	\$4,505,080.75		
CRCL	1	0	1	\$105,211.00	\$0.00	\$105,211.00		
FEMA	9	8	17	\$4,259,260.51	\$70,120.69	\$4,329,381.20		
FLETC	1	0.3	1.3	\$128,275.00	\$0.00	\$128,275.00		
I&A	2	0	2	\$186,000.00	\$0.00	\$186,000.00		
ICE	29.5	0	29.5	\$3,653,919.00	\$1,058,905.00	\$4,712,824.00		
MGMT	0.75	0	0.75	\$88,500.00	\$0.00	\$88,500.00		
NPPD	4	1	5	\$433,508.00	\$6,219.32	\$439,727.32		
OGC	0.5	0	0.5	\$50,000.00	\$150,000.00	\$200,000.00		
OIG	2	1.25	3.25	\$330,721.33	\$104,336.70	\$435,058.03		
OPS	0	0.33	0.33	\$38,000.00	\$1,000.00	\$39,000.00		

		Personnel		Costs				
Component	Number of "Full Time FOIA Employees"	Number of "Equivalent Full-Time FOIA Employees"	Total Number of "Full-Time FOIA Staff" (Col. 1 + Col. 2)	<b>Processing Costs</b>	Litigation - Related Costs	Total Costs		
PLCY	0	0.2	0.2	\$21,000.00	\$0.00	\$21,000.00		
PRIV	14.5	1.25	15.75	\$2,330,524.70	\$0.00	\$2,330,524.70		
S&T	1	0	1	\$77,368.00	\$0.00	\$77,368.00		
TSA	10	2	12	\$1,078,019.00	\$29,173.10	\$1,107,192.10		
USCG	11	7.5	18.5	\$1,313,855.00	\$0.00	\$1,313,855.00		
USCIS	210	3	213	\$15,993,127.16	\$368,504.10	\$16,361,631.26		
USSS	18	4.15	22.15	\$2,160,152.71	\$92,221.14	\$2,252,373.85		
AGENCY OVERALL	353.25	44.36	397.61	\$36,748,128.58	\$1,884,873.63	\$38,633,002.21		

### X. Fees Collected for Processing Requests

Component	Total Amount of Fees Collected	Percentage of Total Costs
СВР	\$329,416.94	6.70%
CRCL	\$0.00	0.00%
FEMA	\$7,331.60	0.03%
FLETC	\$330.70	0.57%
I&A	\$0.00	0.12%
ICE	\$2,676.50	0.22%
MGMT	\$0.00	1.18%
NPPD	\$25.00	0.00%
OGC	\$0.00	0.00%
OIG	\$277.90	0.08%
OPS	\$0.00	0.00%
PLCY	\$0.00	0.00%
PRIV	\$0.00	0.00%
S&T	\$900.60	0.00%
TSA	\$0.00	0.00%
USCG	\$83,336.34	0.78%
USCIS	\$11,595.23	0.07%
USSS	\$0.00	0.00%
AGENCY OVERALL	\$435,890.81	1.19%

# XI. FOIA Regulations – The Department of Homeland Security FOIA Implementing Regulations are codified at 6 C.F.R. Part 5, and also can be found at <a href="http://www.dhs.gov/xlibrary/assets/FOIA\_FedReg\_Notice.pdf">http://www.dhs.gov/xlibrary/assets/FOIA\_FedReg\_Notice.pdf</a>.

### XII. Backlogs, Consultations, and Comparisons

A. Backlogs of FOIA Requests and Administrative Appeals

Component	Number of Backlogged Requests as of the End of Fiscal Year	Number of Backlogged Appeals as of End of Fiscal Year		
СВР	10,648	0		
CRCL	0	N/A		

Component	Number of Backlogged Requests as of the End of Fiscal Year	Number of Backlogged Appeals as of End of Fiscal Year
FEMA	306	N/A
FLETC	2	0
I&A	3	0
ICE	2,443	0
MGMT	13	N/A
NPPD	2,288	N/A
OGC	5	99
OIG	11	13
OPS	0	N/A
PLCY	0	N/A
PRIV	5	N/A
S&T	0	N/A
TSA	542	10
USCG	782	33
USCIS	10,727	10
USSS	778	0
AGENCY OVERALL	28,553	165

### B. Consultations on FOIA Requests – Received, Processed, and Pending Consultations

Component	Number of Consultations Received from Other Agencies that Were Pending at Your Agency as of Start of the Fiscal Year	Number of Consultations Received from Other Agencies During the Fiscal Year	Number of Consultations Received from Other Agencies that Were Processed by Your Agency During the Fiscal Year	Number of Consultations Received from Other Agencies that were Pending at Your Agency as of the End of the Fiscal Year
CBP	1	50	46	5
CRCL	0	4	4	0
FEMA	2**	9	9	2
FLETC	0	4	4	0
I&A	1**	24	22	3
ICE	0	88	84	4
MGMT	0	0	0	0
NPPD	0	0	0	0
OGC	0	1	1	0
OIG	0	2	2	0
OPS	0	5	5	0
PLCY	0	13	13	0
PRIV	0	24	21	3
S&T	0	6	6	0
TSA	16	16	22	10
USCG	14	6	14	6
USCIS	0	75	72	3
USSS	9	11	11	9
AGENCY OVERALL	43**	338	336	45

 $<sup>^{\</sup>ast\ast}$  Corrected number due to component reporting error in FY 2011.

### C. Consultations on FOIA Requests – Ten Oldest Consultations Received from Other Agencies and Pending

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
	Date of Receipt	N/A	N/A	N/A	N/A	N/A	2012-07-19	2012-06-28	2012-05-31	2012-04-10	2012-04-09
СВР	Number of Days Pending	0	0	0	0	0	51	65	85	121	122
an	Date of Receipt	N/A									
CRCL	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
	Date of Receipt	N/A	2011-08-23	2011-03-27							
FEMA	Number of Days Pending	0	0	0	0	0	0	0	0	280	385
	Date of Receipt	N/A									
FLETC	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
	Date of Receipt	N/A	2012-09-18	2012-08-29	2012-04-03						
I&A	Number of Days Pending	0	0	0	0	0	0	0	9	22	126
ICE	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	2012-09-07	2012-07-30	2012-07-19	2012-05-04
ICE	Number of Days Pending	0	0	0	0	0	0	16	44	51	103
MOME	Date of Receipt	N/A									
MGMT	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
NPPD	Date of Receipt	N/A									
NPPD	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OGC	Date of Receipt	N/A									
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
ora .	Date of Receipt	N/A									
OIG	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
ODC	Date of Receipt	N/A									
OPS	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
DI CV	Date of Receipt	N/A									
PLCY	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
DDIV	Date of Receipt	N/A	2012-09-26	2012-08-16	2011-11-20						
PRIV	Number of Days Pending	0	0	0	0	0	0	0	3	31	218
	Date of Receipt	N/A									
S&T	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
	Date of Receipt	2012-07-23	2012-04-10	2012-03-30	2011-09-16	2011-09-16	2011-09-15	2011-04-20	2010-10-28	2010-09-03	2010-06-15
TSA	Number of Days Pending	49	121	128	262	262	263	368	486	523	580
USCG	Date of Receipt	N/A	N/A	N/A	N/A	2012-06-06	2012-05-03	2012-01-26	2011-05-05	2011-03-21	2010-10-05
USCO	Number of Days Pending	0	0	0	0	81	104	173	357	390	502
	Date of Receipt	N/A	2012-09-26	2012-09-24	2012-08-24						
USCIS	Number of Days Pending	0	0	0	0	0	0	0	3	5	25

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
USSS	Date of Receipt	N/A	2012-02-08	2012-02-08	2012-01-13	2012-01-13	2011-09-21	2011-05-10	2010-10-08	2010-10-08	2010-10-08
	Number of Days Pending	0	164	164	181	181	259	354	499	499	499
AGENCY	Date of Receipt	2011-05-05	2011-03-27	2011-03-21	2010-10-28	2010-10-08	2010-10-08	2010-10-08	2010-10-05	2010-09-03	2010-06-15
OVERALL	Number of Days Pending	357	385	390	486	499	499	499	502	523	580

# D. (1) Comparison of Numbers of Requests from Previous and Current Annual Report – Requests Received, Processed, and Backlogged

	Number of Re	quests Received	Number of Rec	quests Processed
Component	Received During Fiscal Year from Last Year's Annual Report	Received During Fiscal Year from Current Annual Report	Processed During Fiscal Year from Last Year's Annual Report	Processed During Fiscal Year from Current Annual Report
CBP	32,107	33,243	27,818	26,571
CRCL	73	84	74	87
FEMA	820	761	1,100**	952
FLETC	134	109	141	102
I&A	71	96	54	115
ICE	16,502	24,073	16,488	21,220
MGMT	180	124	182	116
NPPD	2,886**	7,105	2,951	4,891
OGC	43	19	58	17
OIG	175	180	170	166
OPS	37	60	37	60
PLCY	26	26	24	26
PRIV	1,317	730	1,327	709
S&T	33	36	33	37
TSA	926	861	694	949
USCG	3,882	3,700	3,708	3,256
USCIS	115,545	117,787	89,835	145,278
USSS	897	1,595	898	1,343
AGENCY OVERALL	175,654**	190,589	145,592**	205,895

### D. (2) Comparison of Backlogged Requests from Previous and Current Annual Report

Component	Number of Backlogged Requests as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Requests as of End of the Fiscal Year from Current Annual Report
CBP	4,356	10,648
CRCL	6	0
FEMA	485	306
FLETC	5	2
I&A	22**	3
ICE	18	2,443
MGMT	3	13
NPPD	65**	2,288

 $<sup>^{\</sup>ast\ast}$  Corrected number due to components reporting error in FY 2011.

Component	Number of Backlogged Requests as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Requests as of End of the Fiscal Year from Current Annual Report
OGC	5	5
OIG	0	11
OPS	0	0
PLCY	0	0
PRIV	4	5
S&T	0	0
TSA	580	542
USCG	471**	782
USCIS	35,780	10,727
USSS	571**	778
AGENCY OVERALL	42,371**	28,553

# E. (1) Comparison of Numbers of Administrative Appeals from Previous and Current Annual Report – Appeals Received, Processed, and Backlogged

	Number of Ap	peals Received	Number of Appeals Processed		
Component	Received During Fiscal Year from Last Year's Annual Report	Received During Fiscal Year from Current Annual Report	Processed During Fiscal Year from Last Year's Annual Report	Processed During Fiscal Year from Current Annual Report	
CBP	338	474	343	476	
FLETC	1	1	1	1	
ICE	245	288	230	303	
OGC	114	113	164	161	
OIG	12	19	14	19	
TSA	41	32	46	25	
USCG	44	35	41	51	
USCIS	1,079	1,349	1,049	1,431	
USSS	43	34	45	23	
AGENCY OVERALL	1,917	2,345	1,933	2,490	

# ${\bf (2)\ Comparison\ of\ Backlogged\ Administrative\ Appeals\ from\ Previous\ and\ Current\ Annual\ Report}$

Component	Number of Backlogged Appeals as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Appeals as of End of the Fiscal Year from Current Annual Report
CBP	0	0
FLETC	0	0
ICE	18	0
OGC	141	99
OIG	12	13
TSA	2	10
USCG	49	33
USCIS	105	10
USSS	0	0
AGENCY OVERALL	327	165

# **APPENDIX A:** Composition of the Department of Homeland Security

The Office of the Secretary oversees Department of Homeland Security (DHS) efforts to counter terrorism and enhance security, secure and manage our borders while facilitating trade and travel, enforce and administer our immigration laws, safeguard and secure cyberspace, build resilience to disasters, and provide essential support for national and economic security - in coordination with federal, state, local, international, tribal and private sector partners.

#### Offices:

The Privacy Office (PRIV) works to preserve and enhance privacy protections for all individuals and to promote transparency of Department operations.

The Office for Civil Rights and Civil Liberties (CRCL) provides legal and policy advice to Department leadership on civil rights and civil liberties issues, investigates and resolves complaints, and provides leadership to Equal Employment Opportunity Programs.

The Office of Inspector General (OIG) is responsible for conducting and supervising audits, investigations, and inspections relating to the programs and operations of the Department, and recommends ways for the Department to carry out its responsibilities in the most effective, efficient, and economical manner possible.

The Citizenship and Immigration Services Ombudsman (CISOMB) provides recommendations for resolving individual and employer problems with the United States Citizenship and Immigration Services in order to ensure national security and the integrity of the legal immigration system.

The Office of Legislative Affairs (OLA) serves as primary liaison to members of Congress and their staffs.

The Office of the General Counsel (OGC) integrates approximately 1700 lawyers from throughout the Department comprised of a headquarters office with subsidiary divisions and the legal programs for eight Department components.

The Office of Public Affairs (OPA) coordinates the public affairs activities of all of the Department's components and offices.

The Office of the Executive Secretariat (ESEC) assures the accurate and timely dissemination of information and written communications from throughout the Department and our homeland security partners to and from the Secretary and Deputy Secretary.

The Military Advisor's Office advises on facilitating, coordinating, and executing policy, procedures, preparedness activities, and operations between the Department and the Department of Defense.

The Office of Intergovernmental Affairs (IGA) promotes an integrated national approach to homeland security by ensuring, coordinating, and advancing federal interaction with state, local, tribal, and territorial governments.

### Department Components and Directorates:

The Directorate for National Protection and Programs (NPPD) leads the national effort to protect and enhance the resilience of the Nation's physical and cyber infrastructure.

The Directorate for Science and Technology (S&T) strengthens America's security and resiliency by providing knowledge products and innovative technology solutions for the Homeland Security Enterprise.

The Directorate for Management (MGMT) is responsible for Department budgets and appropriations, expenditure of funds, accounting and finance, procurement, human resources, information technology systems, facilities and equipment, and the identification and tracking of performance measurements.

The Office of Policy (PLCY) develops Department-wide policies, programs and planning to promote and ensure quality, consistency and integration across all homeland security missions.

The Office of Health Affairs (OHA) coordinates all medical activities of the Department of Homeland Security to ensure appropriate preparation for and response to incidents having medical significance.

The Office of Intelligence and Analysis (I&A) is responsible for equipping the Homeland Security Enterprise with the information and intelligence it needs to keep the United States safe, secure, and resilient.

The Office of Operations Coordination and Planning (OPS) provides Departmental Leadership situational awareness, promotes information sharing, integrates and synchronizes strategic operations and planning, and administers the DHS continuity program.

The Federal Law Enforcement Training Center (FLETC) provides career-long training to law enforcement professionals to help them fulfill their responsibilities safely and proficiently.

The Domestic Nuclear Detection Office (DNDO) works to enhance the nuclear detection efforts of federal, state, territorial, tribal, and local governments, and the private sector and to ensure a coordinated response to such threats.

The Transportation Security Administration (TSA) protects the nation's transportation systems to ensure secure freedom of movement for people and commerce.

United States Customs and Border Protection (CBP) is responsible for securing the border against all transnational threats and facilitating trade and travel while enforcing hundreds of U.S. regulations, including immigration and drug laws.

United States Citizenship and Immigration Services (USCIS) grants immigration and citizenship benefits, promotes awareness and understanding of citizenship, and ensures the integrity of our immigration system.

United States Immigration and Customs Enforcement (ICE) promotes homeland security and public safety through the criminal and civil enforcement of federal laws governing border control, customs, trade, and immigration.

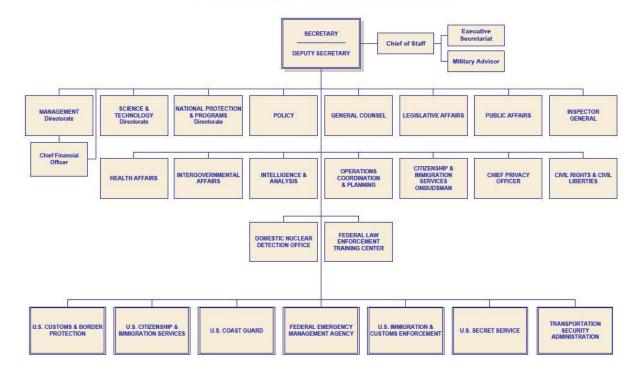
The United States Coast Guard (USCG) is one of the five armed forces of the United States and the only military organization within the Department of Homeland Security. The Coast Guard protects the maritime economy and the environment, defends our maritime borders, and saves those in peril.

The Federal Emergency Management Agency (FEMA) supports our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

The United States Secret Service (USSS) safeguards the nation's financial infrastructure and payment systems to preserve the integrity of the economy, and protects national leaders, visiting heads of state and government, designated sites, and National Special Security Events.

# **APPENDIX B: Organization of the Department of Homeland Security Chart**

#### U.S. DEPARTMENT OF HOMELAND SECURITY



# **APPENDIX C: Names, Addresses, and Contact Information for DHS FOIA Officers**

### **Department of Homeland Security Chief FOIA Officer**

Jonathan R. Cantor Acting Chief FOIA Officer Privacy Office U.S. Department of Homeland Security 245 Murray Drive, SW, Mail Stop 0655 Washington, DC 20528-0655

Delores J. Barber
Deputy Chief FOIA Officer
Privacy Office
U.S. Department of Homeland Security
245 Murray Drive, SW, Mail Stop 0655
Washington, DC 20528-0655

## **Department of Homeland Security Component FOIA Officers**

Privacy Office James V.M.L. Holzer, I Senior Director, FOIA Operations Ph: 202-343-1743; Fax: 202-343-4011 U.S. Department of Homeland Security 245 Murray Drive, SW, Mail Stop 0655 Washington, DC 20528-0655

Privacy Office Rose Bird Director, FOIA Improvement Ph: 202-343-1743; Fax: 202-343-4011 U.S. Department of Homeland Security 245 Murray Drive, SW, Mail Stop 0655 Washington, DC 20528-0655

U.S. Citizenship and Immigration Services Jill Eggleston Ph: 816-350-5521; Fax: 816-350-5785 National Records Center, FOIA/PA Office P. O. Box 648010 Lee's Summit, MO 64064-8010

Office for Civil Rights and Civil Liberties Fernando Pineiro, Jr. Ph: 202-357-7672; Fax: 202-357-1196 DHS-CRCL-FOIA U.S. Department of Homeland Security 245 Murray Lane, SW, Bldg. 410, Mail Stop 0190 Washington, DC 20528-0190 Privacy Office Sabrina Burroughs Director, Disclosure Policy and FOIA Program Development Ph: 202-343-1743; Fax: 202-343-4011 U.S. Department of Homeland Security 245 Murray Drive, SW, Mail Stop 0655 Washington, DC 20528-0655

U.S. Coast Guard Gaston Brewer Ph: 202-475-3525 Fax: 202-475-3927 Commandant (CG-611) 2100 2nd St., S.W. Washington, DC 20593-0001

U.S. Customs and Border Protection Jacky J. Saint Juste, Acting Ph: 202-325-0150; Fax: 202-325-0230 FOIA Division 90 K Street NE, 9<sup>th</sup> Floor Washington, DC 20229-1181

Federal Emergency Management Agency Monique Booker-Kasper, Acting Ph: 202-646-3323; Fax: 202-646-3347 Disclosure Branch 1800 South Bell Street, Fourth Floor, Mail Stop 3005 Arlington, Virginia 20598-3005 Federal Law Enforcement Training Center William Dooley

Ph: 912-267-4512; Fax: 912-267-3113 Building No.681, Suite 187B Glynco, GA 31524

Office of the General Counsel Cynthia Martin, Acting Ph: 202-282-9822; Fax: 202-282-9186 U.S. Department of Homeland Security Washington, DC 20528-0001

U.S. Immigration and Customs Enforcement Catrina Pavlik-Keenan Ph: 866-633-1182; Fax: 202-732-4265 500 12<sup>th</sup> Street, SW, Mail Stop 5009 Washington, DC 20536-5009

Office of Inspector General Katherine Gallo Ph: 202-254-4001; Fax: 202-254-4398 U.S. Department of Homeland Security 245 Murray Drive, Bldg. 410, Mail Stop 2600 Washington, DC 20528-2600

Office of Intelligence and Analysis Priscilla Waters Ph: 202-447-4483; Fax: 202-612-1936 U.S. Department of Homeland Security Washington, DC 20528-0001

Directorate for National Protection and Programs Sandy Ford Page, Acting Ph: 703-235-2211; Fax: 703-235-2052 U.S. Department of Homeland Security Washington, DC 20528-0001 Office of Operations Coordination and Planning Michael Page Ph: 202-447-4156; Fax: 202-282-9811 U.S. Department of Homeland Security Washington, DC 20528-0001

Office of Policy Traci Ballard Ph: 202-447-3497; Fax: 202-282-9512 U.S. Department of Homeland Security 245 Murray Drive, SW, Mail Stop 0445 Washington, DC 20528-0445

Science & Technology Directorate Katrina Hagan Ph: 202-254-6342; Fax: 202-254-6739 U.S. Department of Homeland Security Washington, DC 20528-0001

United States Secret Service Latita Payne Ph: 202-406-6370; Fax: 202-406-5586 245 Murray Drive, Building T-5 Washington, DC 20223

Transportation Security Administration Yvonne Coates Ph: 1-866-FOIA-TSA; Fax: 571-227-2300 601 S. 12th Street, TSA-20 11th Floor, East Tower Arlington, VA 20598-6020

# **EXHIBIT C**



# Department of Homeland Security

**Privacy Office** 

2011 Freedom of Information Act Report to the Attorney General of the United States

February 2012



# Message from the Chief Freedom of Information Act Officer

I am delighted to present the Department of Homeland Security's (DHS) Annual Freedom of Information Act (FOIA) Report to the Attorney General for 2011. This is the third such report produced during my tenure as the Department's Chief Privacy Officer and Chief FOIA Officer and the third to reflect President Obama's call for openness and transparency in Federal Government operations. The highlight of this year's report is the unprecedented number of FOIA requests the Department received overall, the near doubling of requests submitted to two DHS components, U.S. Customs and Border Protection (CBP) and U.S. Immigration and Customs



Enforcement (ICE), and an additional 20 percent increase in requests coming in to United States Citizenship and Immigration Services (USCIS), the DHS component that receives the most FOIA requests.

To analyze these numbers more closely, in Fiscal Year 2011 DHS received a total of 175,656 FOIA requests, up 45,558 or 35 percent from Fiscal Year 2010's total of 130,098. We processed 145,631 requests, an increase from 138,651 in 2010. These requests were almost equally divided between simple requests (requests anticipated to involve a small volume of material or which will be able to be processed relatively quickly) and complex requests (requests that are anticipated to involve a voluminous amount of material to review or will be time-consuming to process). We received 64,895 simple requests and 64,792 complex requests, respectively. For 98,401 of these cases (57 percent), DHS released responsive information. The percentage of FOIA requests with information released is even higher—81 percent—when the 17,731 requests that are duplicative or withdrawn altogether and/or seek records that do not exist or, alternatively, fall under the purview of another agency are eliminated.

The increased volume of incoming requests did not preclude a timely response. Almost across the board, DHS components shortened the interval between the receipt of a simple perfected request and its final disposition. CBP, for example, reduced its median response time for simple perfected requests from 24 days in FY10 to 4 in FY11 or 83 percent. The Office for Civil Rights and Civil Liberties (CRCL) decreased its median turnaround from 22 days to 7 or 68 percent, while the Office of Inspector General average response time dropped from 11.05 days to 8.57, or 22 percent. In some cases, the response time for complex requests also fell significantly. The Federal Emergency Management Administration (FEMA)'s response time dropped from 390 days in Fiscal Year 2010 to 102 in Fiscal Year 2011 or 74 percent. The United States Coast Guard (USCG) cut its response time from 56 days to 45 (20 percent), and the Office of General Counsel reduced its average response time of 474.57 days in FY10 to 296.69 in FY11—37 percent.

Here at DHS we have experienced a 64 percent increase in the number of FOIA requests received since President Obama took Office and called for greater transparency and openness. What do these numbers mean in terms of the President's mandate? It is clear that the concepts of government accountability through the Freedom of Information Act that the President expressed upon assuming office has gained widespread acceptance among the public, that they are turning

### Case 3:15-cv-01181-JD Document 22-3 Filed 04/22/15 Page 3 of 40

first to the FOIA process to seek information about federal activities and using the full power of the law to find out what they want, perhaps need, to know. Certainly this is the case at DHS, where we celebrate this development to better acquaint our constituency with the panoply of programs and activities we carry out on their behalf.

I direct your attention to the pages that follow and look forward to providing even better and more responsive customer service in the new Fiscal Year.

Mary Ellen Callahan Chief Freedom of Information Act Officer U.S. Department of Homeland Security

# **TABLE OF CONTENTS**

I.	Basic Information Regarding Report	vi
II.	Making a FOIA Request	vi
III.	Acronyms, Definitions, and Exemptions	vi
IV.	Exemption 3 Statutes	.1
V.	A. Received, Processed and Pending FOIA Requests	.3 .3
VI.	Administrative Appeals of Initial Determinations of FOIA Requests	.6 .6 .7
VII.	FOIA Requests: Response Times for Processed and Pending Requests	.8 .9 10 10
VIII	A. Requests for Expedited Processing and Requests for Fee Waivers	13
IX.	•	

# Case 3:15-cv-01181-JD Document 22-3 Filed 04/22/15 Page 5 of 40

Χ.	Fees Collected for Processing Requests	15
XI.	FOIA Regulations (Including Fee Schedule)	15
XII.	Backlogs, Consultations, and Comparisons	15
	A. Backlogs of FOIA Requests and Administrative Appeals	15
	B. Consultations on FOIA Requests - Received, Processed, and Pending Consultations	16
	C. Consultations on FOIA Requests - Ten Oldest Consultations Received from Other	
	Agencies and Pending	16
	D. (1) Comparison of Numbers of Requests from Previous and Current Annual Report -	
	Requests Received, Processed, and Backlogged	
	Report	18
	E. (1) Comparison of Numbers of Administrative Appeals from Previous and Current	
	Annual Report - Appeals Received, Processed, and Backlogged(2) Comparison of Backlogged Administrative Appeals from Previous and	19
	Current	
	Annual Report	19
	APPENDICES	20
	APPENDIX A: Composition of the Department of Homeland Security	20
	APPENDIX B: Organization of the Department of Homeland Security Chart	24
	APPENDIX C: Names, Addresses, and Contact Information For DHS FOIA	25

### I. Basic Information Regarding Report

1. Questions regarding this report may be directed to:

Delores J. Barber
Deputy Chief FOIA Officer
Privacy Office
U.S. Department of Homeland Security
245 Murray Drive SW, Building 410
STOP-0665
Washington, DC 20528-0665

Phone: 703-235-0790; Fax: 703-235-0443

- 2. This report can be downloaded from the DHS FOIA website at http://www.dhs.gov/FOIA.
- 3. Requests for this report in paper form may also be directed to Delores J. Barber, as listed above.

#### II. Making a FOIA Request

- 1. Names, addresses, and contact numbers for DHS FOIA Officers can be found on our website at http://www.dhs.gov/FOIA.
- 2. Brief description why requests are not granted:

The Department of Homeland Security (DHS or the Department) has the primary responsibility to lead the unified national effort to secure the country and preserve our freedoms. It follows that the records maintained by the Department often involve law enforcement matters. Because law enforcement records are of such interest to subjects of investigation, victims of crime, and the public at large, these records are often requested under the Freedom of Information Act. The Department commonly invokes exemptions 6 and 7(C) to prevent unwarranted injury to the privacy interests of individuals, and exemption 7(E) to protect against the disclosure of law enforcement techniques, procedures and guidelines. Further, until the issuance of Milner v. Department of the Navy, 131 S.Ct. 1259 (2011), in March of this year, the Department commonly cited exemption 2 to protect against disclosure of certain types of information the release of which is likely to risk circumvention of laws or regulations.

# III. Acronyms, Definitions, and Exemptions

- 1. Agency-specific acronyms or other terms.
  - a. CBP United States Customs and Border Protection
  - b. CFO Chief Financial Officer
  - c. CISOMB Citizenship and Immigration Services Ombudsman
  - d. CRCL Office for Civil Rights & Civil Liberties
  - e. DNDO Domestic Nuclear Detection Office
  - f. ESEC Office of the Executive Secretary
  - g. FEMA Federal Emergency Management Agency

h.	FLETC	Federal Law Enforcement Training Center
i.	I&A	Office of Intelligence and Analysis
j.	IGA	Office of Intergovernmental Affairs
k.	ICE	United States Immigration and Customs Enforcement
1.	MGMT	Management Directorate
m.	NCSC	National Cyber Security Center
n.	NPPD	National Protection and Programs Directorate
0.	OGC	Office of the General Counsel
p.	OHA	Office of Health Affairs
q.	OIG	Office of the Inspector General
r.	OLA	Office of Legislative Affairs
s.	OPA	Office of Public Affairs
t.	OPS	Office of Operations Coordination and Planning
u.	PLCY	Office of Policy
v.	PRIV	Privacy Office
W.	S&T	Science and Technology Directorate
х.	TSA	Transportation Security Administration
y.	USCG	United States Coast Guard
z.	USCIS	United States Citizenship and Immigration Services
aa.	USSS	United States Secret Service
bb.	<b>US-VISIT</b>	United States Visitor and Immigrant Status Indicator Technology

- 2. Definition of terms, expressed in common terminology.
  - a. **Administrative Appeal** A request to a federal agency asking that it review at a higher administrative level a FOIA determination made by the agency at the initial request level.
  - b. **Average Number** The number obtained by dividing the sum of a group of numbers by the quantity of numbers in the group. For example, of 3, 7, and 14, the average number is 8, determined by dividing 24 by 3.
  - c. **Backlog** The number of requests or administrative appeals that are pending at an agency at the end of the fiscal year that are beyond the statutory time period for a response.
  - d. **Component** For agencies that process requests on a decentralized basis, a "component" is an entity, also sometimes referred to as an Office, Division, Bureau, Center, or Directorate, within the agency that processes FOIA requests. The FOIA now requires that agencies include in the Annual FOIA Report data for both the agency overall and for each principal component of the agency.
  - e. **Consultation** The procedure whereby the agency responding to a FOIA requests first forwards a record to another agency for its review because that other agency has an interest in the document. Once the agency in receipt of the consultation finishes its review of the record, it provided its views on the record to

the agency that forwarded it. That agency, in turn, will then respond to the FOIA requester.

- f. **Exemption 3 Statute** A federal statute other than FOIA that exempts information from disclosure and which the agency relies on to withhold information under subsection (b)(3) of the FOIA.\*
- g. **FOIA Request** A FOIA request is generally a request to a federal agency for access to records concerning another person (i.e., a "third-party" request), an organization, or a particular topic of interest. Moreover, because requesters covered by the Privacy Act who seek records concerning themselves (i.e., "firstparty" requesters) are afforded the benefit of the access provisions of both FOIA and the Privacy Act, the term "FOIA request" also includes any such "first-party" requests where an agency determines that it must search beyond its Privacy Act "systems of records" or where the agency applies a Privacy Act exemption and therefore looks to FOIA to afford the greatest possible access. DHS applies this same interpretation of the term "FOIA request" even to "first-party" requests from persons not covered by the Privacy Act, e.g., non-U.S. citizens, because DHS by policy provides such persons the ability to access their own records in DHS's Privacy Act "mixed systems of records" as if they are subject to the Privacy Act's access provisions, and DHS processes the requests under FOIA as well. Thus, all requests that require DHS to utilize FOIA in responding to the requester are included in this Report.

Additionally, a FOIA request includes records referred to the agency for processing and direct response to the requester. It does not, however, include records for which the agency has received a consultation from another agency. (Consultations are reported separately in Section XII of this Report.

- h. **Full Grant** An agency decision to disclose all records in full in response to a FOIA request.
- Full Denial An agency decision not to release any records in response to a
  FOIA request because the records are exempt in their entireties under one or more
  of the FOIA exemptions, or because of a procedural reason, such as when no
  records could be located.
- j. **Median Number** The middle, not average, number. For example, of 3, 7, and 14, the median number is 7.
- k. **Multi-Track Processing** A system in which simple requests requiring relatively minimal review are placed in one processing track and more voluminous and complex requests are placed in one or more other tracks. Requests granted

<sup>\*</sup> Pursuant to 5 U.S.C. § 552(b)(3) as amended by sec. 564 of Public Law 111-83, a statute enacted after October 28, 2009 can qualify as an Exemption 3 law only if it cites specifically to 5 U.S.C. § 552(b)(3).

expedited processing are placed in yet another track. Requests in each track are processed on a first in/first out basis.

- i. **Expedited Processing** An agency will process a FOIA request on an expedited basis when a requester satisfies the requirements for expedited processing as set forth in the statute and in agency regulations.
- ii. **Simple Request** A FOIA request that an agency using multi-track processing places in its fastest (non-expedited) track based on the volume and/or simplicity of records requested.
- iii. **Complex Request** A FOIA request that an agency using multi-track processing places in a slower track based on the high volume and/or complexity of the records requested.
- 1. **Partial Grant/Partial Denial** An agency decision to disclose portions of the records and to withhold other portions that are exempt under the FOIA, or to otherwise deny a portion of the request for a procedural reason.
- m. Pending Request or Pending Administrative Appeal A request or administrative appeal for which an agency has not taken final action in all respects.
- n. **Perfected Request** A request for records which reasonably describes such records and is made in accordance with published rules stating the time, place, fees (if any) and procedures to be followed.
- o. **Processed Request or Processed Administrative Appeal** A request or administrative appeal for which an agency has taken final action in all respects.
- p. **Range in Number of Days** The lowest and highest number of days to process requests or administrative appeals
- q. **Time limits** The time period in the statute for an agency to respond to a FOIA request (ordinarily 20 working days from receipt of a perfected FOIA request).
- 3. Concise descriptions of FOIA exemptions:
  - a. **Exemption 1**: classified national defense and foreign relations information
  - b. **Exemption 2**: internal agency rules and practices (personnel)
  - c. **Exemption 3**: information that is prohibited from disclosure by another federal law
  - d. **Exemption 4**: trade secrets and other confidential business information
  - e. **Exemption 5**: inter-agency or intra-agency communications that are protected by legal privileges.

- f. **Exemption 6**: information involving matters of personal privacy
- g. **Exemption 7**: records or information compiled for law enforcement purposes, to the extent that the production of those records A) could reasonably be expected to interfere with enforcement proceedings, B) would deprive a person of a right to a fair trial or an impartial adjudication, C) could reasonably be expected to constitute an unwarranted invasion of personal privacy, D) could reasonably be expected to disclose the identity of a confidential source, E) would disclose techniques and procedures for law enforcement investigations or prosecutions, or would disclose guidelines for law enforcement investigations or procedures, or F) could reasonably be expected to endanger the life or physical safety of any individual.
- h. **Exemption 8**: information relating to the supervision of financial institutions
- i. **Exemption 9**: geological information on wells

# IV. Exemption 3 Statutes

Statute Type of Information Withheld		Case Citation	Number of Tim upon per Con		Total Number of Times Relied upon by Agency
5 U.S.C. app. 3 § 7(b)	Names of employees who provide information or complaints to the Inspector General		OIG	1	1
6 U.S.C. § 133	Critical Infrastructure Information		FEMA	3	3
8 U.S.C. § 1202(f) (Immigration and Nationality Act)	Certain records pertaining to the issuance or refusal of visas to enter the United States	Medina-Hincapie v. Dep't of State. 700 F.2d 737, 741-42 (D.C. Cir. 1983); DeLaurentiis v. Haig, 686 F.2d 192, 194 (3d Cir. 1982); Judicial Watch, Inc. v. U.S. Dep't of State, 650 F. Supp. 2d 28, 33 (D.D.C. 2009); Smith v. DOJ, No. 81-CV- 813, 1983 U.S. Dist. LEXIS 10878, at *13-14 (N.D.N.Y. Dec. 13, 1983).	USCIS	1	1
10 U.S.C. § 424	Organization or any function of, and certain information pertaining to, employees of the Defense Intelligence Agency, the National Reconnaissance Office, and the National Geospatial-Intelligence Agency	Physicians for Human Rights v. DOD, No. RDB-08-273, 2011 WL 1495942, at *7 (D.D.C. Apr. 19, 2011); Miller v. DOJ, 562 F. Supp. 2d 82, 112 (D.D.C. 2008); Wickwire Gavin, P.C. v. Def. Intelligence Agency, 330 F. Supp 2d 592, 602 (E.D. Va. 2004).	USCG	1	1
18 U.S.C. §§ 2510-20	Wiretap requests and the content of any wire, oral, or electronic communication obtained through wiretaps	Mendoza v. DEA, No. 07-5006, 2007 U.S. App. LEXIS 22175 (D.C. Cir. Sept. 14, 2007) (per curiam); Lam Lek Chong v. DEA, 929 F.2d 729, 733 (D.C. Cir. 1991); Payne v. DOJ, No. 96-30840, slip op. at 5-6 (5th Cir. July 11, 1997).	USSS	5	5
26 U.S.C. §§ 6103, 6105	Certain tax return information and certain tax convention information	Church of Scientology v. IRS, 484 U.S. 9, 15 (1987) (26 U.S.C. § 6103); Pac. Fisheries, Inc. v. IRS, No. 09-35618, 2010 WL 3611645, at *2 (9th Cir. September 15, 2010)(unpublished disposition); Tax Analysts v. IRS, 217 F. Supp. 2d 23, 27-29 (D.D.C. 2002) (26 U.S.C. § 6105).	USCIS	1,082	1,082

Statute	Type of Information Withheld	Case Citation	Number of Tim upon per Con		Total Number of Times Relied upon by Agency
			FEMA	1	
			FLETC	1	
		Manadia a NACA Na 00 CV	ICE	6	
	Contractor proposals that are in	Margolin v. NASA, No. 09-CV- 00421-LRH-VPC, 2011 WL	MGMT	6	
41 II C C 8 252h(m)(1)	the possession or control of an executive agency and that have	1303221, at *6(D.Nev. Mar.31, 2011); <u>Hornbostel v. U.S. Dep't of</u>	NPPD	2	28
41 U.S.C. § 253b(m)(1)	not been set forth or incorporated by reference into	the Interior, 305 F. Supp. 2d 21, 30 (D.D.C. 2003), summary	OPS	3	28
	contracts	affirmance granted, 2004 WL 1900562 (D.C. Cir. Aug. 25, 2004).	PRIV	1	
		2004).	S&T	2	
			USCIS	4	
			US-VISIT	2	
41 U.S.C. § 423(a)(1)	Contractor bid or proposal information; source selection information	Legal & Safety Employer Research, Inc. v. U.S. Dep't of the Army, No. Civ. S001748, 2001 WL 34098652, at *3-4 (E.D. Cal. 2001) (dictum).	USCG	5	5
46 U.S.C. § 70103(d)	Security plans and other information related to plans		USCG	3	3
			СВР	646	
	Information obtained or developed in carrying out	Tooley v. Bush, No. 06-306, 2006 WL 3783142, at *19 (D.D.C. Dec.	ICE	37	
49 U.S.C. § 114(s)	security under the authority of the Aviation and Transportation	21, 2006), aff'd on other grounds, 586 F. 3d 1006 (D.C. Cir. 2009;	OIG	1	792
	Security Act or under chapter 449 of this title	Gordon v. FBI, 390 F. Supp. 2d 897, 900 (N.D. Cal. 2004).	PRIV	8	
			TSA	100	
50 U.S.C. § 403g	Intelligence sources and methods; certain information pertaining to Agency employees, specifically: "the organization, functions, names, official titles, salaries, or numbers of personnel employed by the Agency"	Larson v. Dep't of State, 565 F.3d 857, 865 n.2 (D.C. Cir. 2009); Berman v. CIA, 501 F.3d 1136, 1137-38, 1140 (9th Cir. 2007); Makky v. Chertoff, 489 F. Supp. 2d 421, 442 (D.N.J. 2007), aff'd on other grounds, 541 F. 3d 205 (3d Cir. 2008).	USCG USSS	1 1	2
50 U.S.C. app. § 2170(c)	CFIUS Filing Material		PRIV	1	1

Statute	Type of Information Withheld	Case Citation	Number of Tim upon per Con		Total Number of Times Relied upon by Agency
Fed. R. Crim. P. 6(e)	Certain records pertaining to grand jury proceedings	Sussman v. USMS, 494 F.3d 1106, 1113 (D.C. Cir. 2007); Fund for Constitutional Gov't v. Nat'l Archives & Records Serv., 656 F.2d 856, 867-68 (D.C. Cir. 1981); Durham v. U.S. Atty. Gen., No. 06-843, 2008 WL 620744, at *2 (E.D. Tex. Mar. 3, 2008); Cozen O'Connor v. U.S. Dep't of Treasury, 570 F. Supp. 2d 749, 776 (E.D. Pa. 2008).	USCIS USSS	8	11

#### V. FOIA Requests

#### A. Received, Processed and Pending FOIA Requests

Component <sup>†</sup>	Number of Requests Pending as of Start of Fiscal Year	Number of Requests Received in Fiscal Year	Number of Requests Processed in Fiscal Year	Number of Requests Pending as of End of Fiscal Year
CBP	796	32,107	27,818	5,085
CRCL	7	73	74	6
FEMA	855	820	1,139	536
FLETC	12	134	141	5
I&A	5 <sup>‡</sup>	71	54	22
ICE	36	16,502	16,488	50
MGMT	13	180	182	11
NPPD	47	318	270	95
OGC	20 <sup>§</sup>	43	58	5
OIG	4	175	170	9
OPS	0	37	37	0
PLCY	0	26	24	2
PRIV	45	1,317	1,327	35
S&T	1	33	33	1
TSA	429	926	694	661
USCG	530**	3,882	3,708	704
USCIS	14,921††	115,545	89,835	40,631
USSS	629	897	898	628
US-VISIT	118 <sup>‡‡</sup>	2,570	2,681	7

<sup>&</sup>lt;sup>†</sup> The following information is important to interpret the FOIA request data presented in this Annual Report: 1) PRIV processes and reports on FOIA requests for itself, the Office of the Secretary (including the Military Advisor's Office and the Office of Intergovernmental Affairs), and the following components: CISOMB, DNDO, ESEC, OHA, OLA, and OPA; 2) MGMT processes and reports on FOIA requests for itself and for CFO; 3) NPPD processes and reports on FOIA requests for itself and for NCSC; and 4) although US-VISIT is an element of NPPD, it processes its own FOIA requests and its request data is reported as if it were a component. Readers of the Annual Report should consider the contents of this footer to apply, as necessary, to all tables in the report.

<sup>&</sup>lt;sup>‡</sup> Corrected number due to component reporting error in FY 2010.

<sup>§</sup> Corrected number due to component reporting error in FY 2010.

<sup>\*\*</sup> Corrected number due to component reporting error in FY 2010.

<sup>††</sup> Corrected number due to component reporting error in FY 2010.

<sup>&</sup>lt;sup>‡‡</sup> Corrected number due to component reporting error in FY 2010.

Component <sup>†</sup>	Number of Requests Pending as of Start of Fiscal Year	Number of Requests Received in Fiscal Year	Number of Requests Processed in Fiscal Year	Number of Requests Pending as of End of Fiscal Year
AGENCY OVERALL	18,468 <sup>§§</sup>	175,656	145,631	48,493

### $B. \quad (1) \ Disposition \ of \ FOIA \ Requests - All \ Processed \ Requests$

	NI C	No. of	No. of Full		]	Number of 1	Full Denial	ls Based on I	Reasons Oth	ner than Ex	kemptions		
Component	No. of Full Grants	Partial Grants/ Partial Denials	Denials Based on Exemptions	No Records	All Records Referred	Request Withdrawn	Fee- Related Reason	Not Reasonably Described	Improper FOIA Request	Not Agency Record	Duplicate Request	Other	Total
CBP	2,158	18,955	65	4,603	399	62	54	27	1,278	62	90	65	27,818
CRCL	18	21	0	25	4	2	0	1	3	0	0	0	74
FEMA	276	327	37	153	32	111	9	25	68	8	20	73	1,139
FLETC	28	37	2	34	7	12	2	0	13	1	4	1	141
I&A	6	3	8	22	3	2	1	4	2	2	1	0	54
ICE	556	11,576	222	1,017	2,446	75	28	31	351	9	103	74	16,488
MGMT	21	56	11	25	54	1	3	7	1	1	0	2	182
NPPD	13	165	0	19	0	13	0	2	38	9	2	9	270
OGC	9	8	0	12	17	6	0	0	0	5	1	0	58
OIG	14	67	11	37	8	3	2	0	26	0	0	2	170
OPS	9	10	1	11	2	1	0	2	0	1	0	0	37
PLCY	4	4	1	10	0	0	0	1	2	0	1	1	24
PRIV	22	96	0	49	773	13	0	143	116	34	45	36	1,327
S&T	4	12	3	4	7	1	0	2	0	0	0	0	33
TSA	62	160	39	70	26	57	3	47	15	3	25	187	694
USCG	2,238	558	109	502	26	149	13	8	9	9	36	51	3,708
USCIS	9,723	48,285	71	8,117	2,832	157	69	0	13,656	4,564	2,297	64	89,835
USSS	36	190	34	342	0	100	0	6	117	35	8	30	898
US-VISIT	6	2,668	0	1	0	3	0	0	0	0	0	3	2,681
AGENCY OVERALL	15,203	83,198	614	15,053	6,636	768	184	306	15,695	4,743	2,633	598	145,631

# B. (2) Disposition of FOIA Requests – "Other" Reasons for "Full Denials Based on Reasons Other than Exemptions" from Section V, B(1) Chart

Component	Description	No. of Times Used	Total	
	Coordinated by Another Office	9		
СВР	Records Publicly Available	45	65	
	Unable to Locate Requester	11	l	
FEMA	Nonresponsive to Requests for Additional Information	73	73	
FLETC	Coordinated by Another Office	1	1	

<sup>\$\$</sup> Corrected number due to components reporting error in FY 2010.

Component	Description	No. of Times Used	Total
	Fugitive	63	
ICE	Litigation	10	74
	Lost File	1	
MGMT	Records Publicly Available	2	2
NPPD	Records Publicly Available	9	9
OIG	Unable to Locate Requester	2	2
PLCY	Sent in Error	1	1
	Aggregated	13	
DD IV	Litigation	4	26
PRIV	Records Publicly Available	14	36
	Sent in Error	5	
	Glomar Response	14	
TSA	Nonresponsive to Requests for Additional Information	170	187
	Records Publicly Available	3	
USCG	Nonresponsive to Requests for Additional Information	51	51
USCIS	Unable to Locate Records	64	64
	Information Illegible	1	
	Records Publicly Available	1	
USSS	Requester Refused Letter	10	30
	Statute of Limitation Past	15	
	Unable to Locate Requester	3	
US-VISIT	US-VISIT Coordinated by Another Office		3
AGENCY OVERALL		•	598

# B. (3) Disposition of FOIA Requests – Number of Times Exemptions Applied

Component	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
CBP	0	2,549	646	103	71	18,843	31	0	18,808	22	5,450	2	0	0
CRCL	0	0	0	0	14	21	0	0	3	0	0	0	0	0
FEMA	0	16	11	155	40	251	0	0	11	0	14	0	0	0
FLETC	0	4	1	10	8	30	1	0	3	0	4	0	0	0
I&A	2	10	0	0	3	8	1	0	5	4	4	0	0	0
ICE	0	2,920	44	36	82	8,054	71	4	8,061	32	7,991	57	0	0
MGMT	1	2	6	27	4	13	2	0	6	0	0	1	0	0
NPPD	0	33	2	17	3	144	0	0	120	0	12	9	0	0

Component	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
OGC	0	0	0	0	5	6	0	0	0	0	0	0	0	0
OIG	1	5	2	3	21	65	11	0	54	6	4	1	0	0
OPS	1	2	1	2	0	9	1	0	1	0	5	1	0	0
PLCY	0	0	0	0	1	2	0	0	1	0	0	0	0	0
PRIV	3	8	10	14	34	93	1	0	9	0	15	1	0	0
S&T	0	1	2	4	5	11	0	0	1	0	2	0	0	0
TSA	0	111	100	25	39	143	1	0	23	0	16	1	0	0
USCG	3	12	10	22	93	656	77	0	79	6	10	0	0	0
USCIS	0	12,084	1,095	85	31,165	30,197	27	0	38,928	8	36,114	0	0	0
USSS	8	49	9	6	13	158	17	0	157	8	126	1	0	0
US-VISIT	0	1	2	1	0	6	0	0	2,197	0	2,407	0	0	0
AGENCY OVERALL	19	17,807	1,941	510	31,601	58,710	241	4	68,467	86	52,174	74	0	0

# VI. Administrative Appeals of Initial Determinations of FOIA Requests A. Received, Processed, and Pending Administrative Appeals

Component	No. of Appeals Pending as of Start of Fiscal Year	No. of Appeals Received in Fiscal Year	No. of Appeals Processed in Fiscal Year	No. of Appeals Pending as of End of Fiscal Year
CBP	23	338	343	18
FLETC	0	1	1	0
ICE	25	245	230	40
OGC***	201†††	114	164	151
OIG	16	12	14	14
TSA	9	41	46	4
USCG	46 <sup>‡‡‡</sup>	44	41	49
USCIS	89	1,079	1,049	119
USSS	2	43	45	0
AGENCY OVERALL	411 <sup>§§§</sup>	1,917	1,933	395

#### B. Disposition of Administrative Appeals – All Processed Appeals

Component	Number Affirmed on Appeal	Number Partially Affirmed & Partially Reversed/Remanded on Appeal	Number Completely Reversed/Remanded on Appeal	Number of Appeals Closed for Other Reasons	Total
CBP	116	111	80	36	343
FLETC	1	0	0	0	1
ICE	130	13	54	33	230
OGC	51	12	49	52	164
OIG	7	4	1	2	14
TSA	26	6	9	5	46

 $<sup>^{***}</sup>$  OGC processes FOIA appeals for: CRCL, FEMA, I&A, MGMT, NPPD, OHA, OPS, PLCY, PRIV, S&T and US-VISIT.

<sup>†††</sup> Corrected number due to component reporting error in FY 2010.

<sup>\*\*\*\*</sup> Corrected number due to component reporting error in FY 2010.

SSS Corrected number due to components reporting error in FY 2010.

Component	Number Affirmed on Appeal	Number Partially Affirmed & Partially Reversed/Remanded on Appeal	Number Completely Reversed/Remanded on Appeal	Number of Appeals Closed for Other Reasons	Total
USCG	9	0	24	8	41
USCIS	253	479	217	100	1,049
USSS	25	13	6	1	45
AGENCY OVERALL	618	638	440	237	1,933

#### C. (1) Reasons for Denial on Appeal - Number of Times Exemptions Applied

Component	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
CBP	0	85	18	14	15	175	6	0	168	1	150	2	0	0
FLETC	0	0	1	0	0	1	0	0	0	0	0	0	0	0
ICE	0	30	2	1	5	39	3	0	40	0	16	0	0	0
OGC	2	6	2	1	11	13	2	0	3	1	5	0	0	0
OIG	0	0	0	0	4	4	2	0	7	1	1	0	0	0
TSA	0	4	9	0	2	3	0	0	2	0	1	0	0	0
USCG	0	3	1	4	33	12	25	0	11	0	0	0	0	0
USCIS	0	266	18	1	487	416	0	0	574	1	540	0	0	0
USSS	0	4	5	0	3	11	3	0	11	2	6	0	0	0
AGENCY OVERALL	2	398	56	21	560	674	41	0	816	6	719	2	0	0

### C. (2) Reasons for Denial on Appeal – Reasons Other than Exemptions

Component	No Records	All Records Referred	Request Withdrawn	Fee- Related Reason	Not Reasonably Described	Improper FOIA Request	Not Agency Record	Duplicate Request	Request in Litigation	Appeal Based Solely on Denial for Expedited Processing	Other
CBP	3	6	5	2	2	14	1	1	0	0	2
FLETC	0	0	0	0	0	0	0	0	0	0	0
ICE	0	1	1	1	0	19	0	1	0	0	10
OGC	21	3	31	1	4	0	0	3	11	1	16
OIG	0	0	0	0	0	0	0	0	0	0	2
TSA	1	0	2	1	1	0	0	1	1	0	7
USCG	2	0	1	1	0	0	0	0	1	0	17
USCIS	0	0	0	0	0	100	0	0	0	0	0
USSS	20	0	0	0	0	1	0	0	0	0	0
AGENCY OVERALL	47	10	40	6	7	134	1	6	13	1	54

### C. (3) Reasons for Denial on Appeal – "Other" Reasons from Section VI, C (2) Chart

Component	Description	No. of Times Used	Total
CBP	Moot	2	2
FLETC	N/A	0	0
ICE	Moot	10	10

Component	Description	No. of Times Used	Total
	Adequacy of Search	9	
0.00	Moot	3	4.5
OGC	Statute of Limitation Past	3	16
	Unable to Locate Requester	1	
OIG	Not an Appeal	1	2
Old	Moot	1	2
TSA	Constructive Denial	7	7
USCG	Moot	17	17
USCIS	N/A	0	0
USSS	N/A	0	0
AGENCY OVERALL			54

# C. (4) Response Times for Administrative Appeals

Component	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
СВР	20	20.80	1	126
FLETC	31	31	31	31
ICE	32	40	1	135
OGC	659	700.48	46	1,527
OIG	557	441.86	38	851
TSA	54	71.09	3	315
USCG	135	102	12	422
USCIS	60	52	1	179
USSS	20	32	12	137
AGENCY OVERALL	44	106.40	1	1,527

# C. (5) Ten Oldest Pending Administrative Appeals

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Appeal
СВР	Date of Receipt	2011-09-20	2011-09-20	2011-09-20	2011-09-14	2011-09-14	2011-09-14	2011-09-13	2011-09-13	2011-09-13	2011-09-07
СЫ	Number of Days Pending	9	9	9	13	13	13	14	14	14	18
FLETC	Date of Receipt	N/A									
FLETC	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
ICE	Date of Receipt	2011-08-29	2011-08-24	2011-08-23	2011-08-17	2011-08-11	2011-08-03	2011-08-01	2011-07-29	2011-07-08	2011-07-06
ICE	Number of Days Pending	25	28	29	33	37	43	45	46	61	63
OGC	Date of Receipt	2007-09-30	2007-09-27	2007-09-14	2007-08-20	2007-08-10	2007-07-25	2007-05-21	2007-05-01	2006-12-26	2006-09-20
OGC	Number of Days Pending	1,001	1,003	1,012	1,016	1,036	1,048	1,093	1,107	1,194	1,259

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Appeal
OIG	Date of Receipt	2011-03-09	2011-01-26	2010-11-15	2010-11-10	2010-10-27	2010-09-15	2010-09-15	2009-01-14	2008-11-25	2008-11-14
OlG	Number of Days Pending	145	174	222	224	234	263	263	698	734	741
TSA	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	2011-09-28	2011-09-21	2011-08-15	2011-06-02
15A	Number of Days Pending	0	0	0	0	0	0	4	9	36	88
USCG	Date of Receipt	2010-06-09	2010-06-09	2010-06-09	2010-05-12	2010-05-10	2010-05-01	2010-04-30	2009-12-01	2009-11-19	2009-03-10
	Number of Days Pending	333	333	333	352	354	359	360	460	467	644
USCIS	Date of Receipt	2011-07-06	2011-07-06	2011-07-06	2011-07-06	2011-07-06	2011-07-06	2011-07-06	2011-07-06	2011-07-06	2011-07-06
CSCIS	Number of Days Pending	59	59	59	59	59	59	59	59	59	59
USSS	Date of Receipt	N/A									
USSS	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
AGENCY	Date of Receipt	2007-09-30	2007-09-27	2007-09-14	2007-08-20	2007-08-10	2007-07-25	2007-05-21	2007-05-01	2006-12-26	2006-09-20
OVERALL	Number of Days Pending	1,001	1,003	1,012	1,016	1,036	1,048	1,093	1,107	1,194	1,259

# VII. FOIA Requests: Response Time for Processed and Pending Requests A. Processed Requests – Response Time for All Processed Perfected Requests

		Sim	ple			Cor	nplex			Exped	lited	
Component	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days
CBP	4	36.49	1	261	60	65.85	1	213	1.5	2.75	1	7
CRCL	7	8.90	1	25	63	117.76	3	434	N/A	N/A	N/A	N/A
FEMA	369	395.19	1	1,182	102	216.00	1	1,368	487	537.78	279	836
FLETC	12.5	27.56	1	235	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
I&A	23	22.56	4	44	15.5	28.39	1	105	N/A	N/A	N/A	N/A
ICE	7	14.05	1	347	20	34.08	1	357	17.5	18.50	1	45
MGMT	8	10.79	1	62	33	34.76	5	121	N/A	N/A	N/A	N/A
NPPD	27	49.90	1	28	121.5	127.26	3	483	N/A	N/A	N/A	N/A
OGC	10.5	17.50	1	94	240	296.69	10	851	N/A	N/A	N/A	N/A
OIG	8	8.57	1	33	17.5	29.93	3	139	N/A	N/A	N/A	N/A
OPS	1	3.11	1	15	10	9.17	1	23	N/A	N/A	N/A	N/A
PLCY	4	4.22	1	8	7	8.40	1	20	N/A	N/A	N/A	N/A
PRIV	6	6.72	1	19	41	74.71	3	476	391	391	391	391
S&T	8	12.14	1	55	47	62.40	32	131	N/A	N/A	N/A	N/A
TSA	N/A	N/A	N/A	N/A	91	128.27	1	998	5	5	5	5
USCG	5	11.50	1	520	45	43.80	1	695	N/A	N/A	N/A	N/A
USCIS	55	61.41	1	737	69	74.32	1	873	17	44.59	6	187

		Sim	ple			Cor	nplex			Exped	ited	
Component	Median	Average	Lowest	Highest	Median	Average	Lowest	Highest	Median	Average	Lowest	Highest
	No. of Days											
USSS	14	14.28	1	20	80	250.90	21	1,529	76	76	76	76
US-VISIT	9	10.00	1	293	29	76.00	11	251	N/A	N/A	N/A	N/A
AGENCY OVERALL	11	37.40	1	1,182	68	78.31	1	1,529	17	155.10	1	836

### B. Processed Requests – Response Time for Perfected Requests in Which Information Was Granted

		Sim	ple			Cor	nplex			Exped	lited	
Component	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days
CBP	4	26.59	1	261	71	74.02	1	213	1	2.43	1	7
CRCL	6.5	7.38	1	20	63	122.89	3	434	N/A	N/A	N/A	N/A
FEMA	370.5	399.13	1	1,182	113	227.27	1	1,368	369.5	367.00	279	450
FLETC	14.5	29.40	1	165	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
I&A	31	33.33	25	44	33	43.67	1	105	N/A	N/A	N/A	N/A
ICE	9	15.90	1	170	32	43.68	1	319	24	23.50	1	45
MGMT	14	16.00	1	62	33	34.00	14	107	N/A	N/A	N/A	N/A
NPPD	30	32.10	1	132	113.5	127.26	1	483	N/A	N/A	N/A	N/A
OGC	11	15.44	1	35	31.5	42.67	10	87	N/A	N/A	N/A	N/A
OIG	8	9.03	1	22	18.5	30.72	4	139	N/A	N/A	N/A	N/A
OPS	1	2.60	1	7	10	10.82	1	23	N/A	N/A	N/A	N/A
PLCY	4.5	4.50	1	8	8	10.11	1	18	N/A	N/A	N/A	N/A
PRIV	7.5	7.50	7	8	53	91.93	3	476	391	391.00	391	391
S&T	10	16.36	1	41	47	62.40	26	131	N/A	N/A	N/A	N/A
TSA	N/A	N/A	N/A	N/A	157.5	180.31	1	998	N/A	N/A	N/A	N/A
USCG	6	8.70	1	218	34	59.35	1	429	N/A	N/A	N/A	N/A
USCIS	74	77.19	1	636	82	90.10	1	873	17	44.59	6	187
USSS	2	2.00	2	2	159	314.61	25	1,529	N/A	N/A	N/A	N/A
US-VISIT	2	3.00	7	1	23	23.00	23	23	N/A	N/A	N/A	N/A
AGENCY OVERALL	12	38.98	1	1,182	79	91.59	1	1,529	16	89.52	1	450

# C. Processed Requests – Response Time in Day Increments

#### (1) Simple Requests

					(1) 511	upic ixcqi	icoto							
Component	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81- 100 Days	101- 120 Days	121- 140 Days	141- 160 Days	161- 180 Days	181- 200 Days	201- 300 Days	301- 400 Days	401+ Days	Total
CBP	16,497	1,069	1,199	1,241	1,506	1,028	1,279	1,132	306	147	64	0	0	25,468
CRCL	48	1	0	0	0	0	0	0	0	0	0	0	0	49
FEMA	8	3	1	1	0	3	3	6	15	7	49	46	122	264
FLETC	82	15	11	5	5	3	3	0	1	0	1	0	0	126
I&A	3	5	1	0	0	0	0	0	0	0	0	0	0	9
ICE	11,080	1,655	917	223	95	32	16	15	2	2	1	1	0	14,039
MGMT	80	18	0	1	0	0	0	0	0	0	0	0	0	99

AGENCY OVERALL	38,147	5,206	5,111	4,006	2,778	2,638	3,689	1,295	371	179	169	61	1,245	64,895
US-VISIT	2,623	44	2	0	1	2	1	0	2	1	5	0	0	2,681
USSS	68	0	0	0	0	0	0	0	0	0	0	0	0	68
USCIS	4,657	2,274	2,948	2,517	1,158	1,560	2,364	137	35	20	33	9	1,121	18,833
USCG	1,987	70	20	16	9	8	19	4	7	0	13	5	2	2,160
TSA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
S&T	23	3	2	0	0	0	0	0	0	0	0	0	0	28
PRIV	843	0	0	0	0	0	0	0	0	0	0	0	0	843
PLCY	9	0	0	0	0	0	0	0	0	0	0	0	0	9
OPS	19	0	0	0	0	0	0	0	0	0	0	0	0	19
OIG	82	2	0	0	0	0	0	0	0	0	0	0	0	84
OGC	16	5	0	0	1	0	0	0	0	0	0	0	0	22
NPPD	22	42	10	2	3	2	4	1	3	2	3	0	0	94

#### (2) Complex Requests

Component	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81- 100 Days	101- 120 Days	121- 140 Days	141- 160 Days	161- 180 Days	181- 200 Days	201- 300 Days	301- 400 Days	401+ Days	Total
CBP	293	118	112	131	113	64	99	86	20	6	3	0	0	1,045
CRCL	7	2	2	4	1	1	1	1	0	1	2	2	1	25
FEMA	74	142	94	68	59	37	34	33	29	18	84	43	162	877
FLETC	0	0	0	0	0	0	0	0	0	0	0	0	0	0
I&A	25	7	2	7	2	1	0	0	0	0	0	0	0	44
ICE	1,256	513	280	159	81	49	41	19	16	11	11	7	0	2,443
MGMT	23	35	22	2	0	3	1	0	0	0	0	0	0	86
NPPD	16	14	16	14	13	16	17	18	8	6	30	8	1	177
OGC	4	4	0	3	2	0	1	3	0	0	2	0	17	36
OIG	32	13	6	1	3	2	1	0	0	0	0	0	0	58
OPS	17	1	0	0	0	0	0	0	0	0	0	0	0	18
PLCY	15	0	0	0	0	0	0	0	0	0	0	0	0	15
PRIV	53	49	31	9	13	9	9	11	4	3	5	4	5	205
S&T	0	2	1	1	0	0	1	0	0	0	0	0	0	5
TSA	116	93	63	46	48	27	39	47	29	37	103	25	21	694
USCG	84	421	166	0	0	6	46	28	33	24	174	65	86	1,133
USCIS	10,350	2,170	7,406	11,736	3,954	6,311	9,929	1,783	144	57	154	56	3,105	57,155
USSS	0	145	174	41	33	97	13	20	10	16	43	32	147	771
US-VISIT	1	2	0	1	0	0	0	0	0	0	1	0	0	5
AGENCY OVERALL	12,366	3,731	8,375	12,223	4,322	6,623	10,232	2,049	293	179	612	242	3,545	64,792

#### (3) Requests Granted Expedited Processing

Component	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81- 100 Days	101- 120 Days	121- 140 Days	141- 160 Days	161- 180 Days	181- 200 Days	201- 300 Days	301- 400 Days	401+ Days	Total
CBP	8	0	0	0	0	0	0	0	0	0	0	0	0	8
CRCL	0	0	0	0	0	0	0	0	0	0	0	0	0	0
FEMA	0	0	0	0	0	0	0	0	0	0	1	1	7	9
FLETC	0	0	0	0	0	0	0	0	0	0	0	0	0	0
I&A	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ICE	3	2	1	0	0	0	0	0	0	0	0	0	0	6

(3) Requests Granted Expedited Processing

Component	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81- 100 Days	101- 120 Days	121- 140 Days	141- 160 Days	161- 180 Days	181- 200 Days	201- 300 Days	301- 400 Days	401+ Days	Total
MGMT	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NPPD	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OGC	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OIG	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OPS	0	0	0	0	0	0	0	0	0	0	0	0	0	0
PLCY	0	0	0	0	0	0	0	0	0	0	0	0	0	0
PRIV	0	0	0	0	0	0	0	0	0	0	0	1	0	1
S&T	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TSA	1	0	0	0	0	0	0	0	0	0	0	0	0	1
USCG	0	0	0	0	0	0	0	0	0	0	0	0	0	0
USCIS	6	0	1	2	0	0	0	0	0	1	0	0	0	10
USSS	0	0	0	0	0	0	1	0	0	0	0	0	0	1
US-VISIT	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	18	2	2	2	0	0	1	0	0	1	1	2	7	36

# D. Pending Requests – All Pending Perfected Requests

		Simple			Complex			Expedited	
Component	Number Pending	Median No. of Days	Average No. of Days	Number Pending	Median No. of Days	Average No. of Days	Number Pending	Median No. of Days	Average No. of Days
CBP	4,894	66	65.12	191	36	43.87	0	N/A	N/A
CRCL	0	N/A	N/A	6	53	42.50	0	N/A	N/A
FEMA	94	36	43.44	442	306.5	378.82	0	N/A	N/A
FLETC	5	103	93.00	0	N/A	N/A	0	N/A	N/A
I&A	0	N/A	N/A	21	101	108.67	0	N/A	N/A
ICE	18	7	10.67	32	25	65.66	0	N/A	N/A
MGMT	2	8	8.00	9	15	25.00	0	N/A	N/A
NPPD	33	14	15.33	61	98	104.25	0	N/A	N/A
OGC	0	N/A	N/A	5	415	330.00	0	N/A	N/A
OIG	4	4.5	4.50	5	14	13.40	0	N/A	N/A
OPS	0	N/A	N/A	0	N/A	N/A	0	N/A	N/A
PLCY	0	N/A	N/A	2	8.5	8.50	0	N/A	N/A
PRIV	24	2	3.79	12	13.5	59.42	0	N/A	N/A
S&T	0	N/A	N/A	0	N/A	N/A	0	N/A	N/A
TSA	0	N/A	N/A	661	158	193.07	0	N/A	N/A
USCG	186	12	68.46	500	5	223.66	0	N/A	N/A
USCIS	6,734	70	68.35	32,949	77	77.96	4	99	114.91
USSS	54	11	10.26	558	229	382.20	4	177	313.50
US-VISIT	7	14	40.00	0	N/A	N/A	0	N/A	N/A
AGENCY OVERALL	12,055	68	66.19	35,453	79	90.53	8	141	214.20

# E. Pending Requests – Ten Oldest Pending Perfected Requests

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
	Date of Receipt	2011-01-13	2011-01-13	2011-01-08	2011-01-07	2011-01-07	2011-01-07	2011-01-07	2011-01-07	2011-01-07	2010-11-26
СВР	Number of Days Pending	181	181	184	185	185	185	185	185	185	214
an ar	Date of Receipt	N/A	N/A	N/A	N/A	2011-09-28	2011-09-02	2011-08-08	2011-08-08	2011-08-02	2011-08-01
CRCL	Number of Days Pending	0	0	0	0	2	28	53	53	59	60
EED (A	Date of Receipt	2008-12-18	2008-12-03	2008-12-01	2008-10-28	2008-10-03	2008-09-10	2008-08-08	2008-07-16	2008-06-11	2007-09-07
FEMA	Number of Days Pending	1,016	1,031	1,033	1,067	1,092	1,115	1,148	1,171	1,206	1,484
FLETC	Date of Receipt	N/A	N/A	N/A	N/A	N/A	2011-08-04	2011-07-07	2011-05-10	2011-03-31	2011-03-31
FLETC	Number of Days Pending	0	0	0	0	0	41	61	103	131	131
T 0. A	Date of Receipt	2011-05-10	2011-05-02	2011-04-18	2011-03-29	2011-03-02	2011-01-26	2011-01-26	2010-12-13	2010-12-07	2010-10-01
I&A	Number of Days Pending	103	109	119	133	152	176	176	205	209	253
ICE	Date of Receipt	2011-05-11	2011-04-27	2011-04-26	2011-04-26	2011-04-07	2011-02-24	2011-01-31	2011-01-28	2010-11-22	2010-05-17
ICE	Number of Days Pending	100	110	111	111	124	154	171	172	217	350
MGMT	Date of Receipt	2011-09-23	2011-09-23	2011-09-23	2011-09-19	2011-09-17	2011-09-12	2011-09-12	2011-08-31	2011-08-30	2011-04-15
MGMT	Number of Days Pending	6	6	6	10	10	15	15	23	24	121
NPPD	Date of Receipt	2011-02-23	2011-01-25	2011-01-19	2011-01-04	2010-11-18	2010-11-17	2010-11-15	2010-11-01	2010-10-04	2010-06-21
NPPD	Number of Days Pending	157	177	181	191	221	222	224	233	252	325
OGC	Date of Receipt	N/A	N/A	N/A	N/A	N/A	2011-09-16	2010-12-18	2010-08-12	2010-08-06	2010-05-05
OGC	Number of Days Pending	0	0	0	0	0	15	287	415	421	514
0.70	Date of Receipt	N/A	2011-09-29	2011-09-29	2011-09-22	2011-09-22	2011-09-19	2011-09-19	2011-09-13	2011-09-12	2011-09-07
OIG	Number of Days Pending	0	2	2	7	7	10	10	14	15	18
ODG	Date of Receipt	N/A									
OPS	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
DL CV	Date of Receipt	N/A	2011-09-21	2011-09-20							
PLCY	Number of Days Pending	0	0	0	0	0	0	0	0	8	9
PRIV	Date of Receipt	2011-09-14	2011-09-14	2011-09-14	2011-09-14	2011-09-13	2011-09-02	2011-08-11	2011-05-16	2011-04-19	2010-05-07
TRIV	Number of Days Pending	13	13	13	13	14	21	37	99	118	355
COT	Date of Receipt	N/A									
S&T	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
TEG A	Date of Receipt	2008-10-02	2008-08-20	2008-08-13	2008-06-23	2008-06-19	2008-06-19	2008-06-17	2006-08-02	2004-11-01	2004-10-27
TSA	Number of Days Pending	749	779	784	820	822	822	824	1,294	1,735	1,738
USCG	Date of Receipt	2009-07-08	2009-06-29	2009-06-19	2009-06-10	2009-06-03	2009-06-02	2009-05-27	2009-05-26	2009-05-26	2009-01-12
USCG	Number of Days Pending	568	575	581	588	593	594	598	599	599	695
USCIS	Date of Receipt	2010-06-24	2010-06-23	2010-06-11	2010-06-03	2010-05-20	2010-05-18	2010-04-30	2010-04-09	2010-04-02	2010-03-30
USCIS	Number of Days Pending	317	318	326	332	341	343	355	369	374	376
USSS	Date of Receipt	2006-02-02	2006-02-02	2006-01-19	2006-01-19	2006-01-19	2006-01-19	2006-01-19	2005-12-02	2005-12-02	2005-11-30
	Number of Days Pending	1,420	1,420	1,430	1,430	1,430	1,430	1,430	1,461	1,461	1,463
US-VISIT	Date of Receipt	N/A	N/A	N/A	2011-09-21	2011-09-20	2011-09-14	2011-09-12	2011-09-07	2011-06-15	2011-03-09

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
	Number of Days Pending	0	0	0	7	8	12	14	17	77	147
AGENCY	Date of Receipt	2006-01-19	2006-01-19	2006-01-19	2006-01-19	2006-01-19	2005-12-02	2005-12-02	2005-11-30	2004-11-01	2004-10-27
OVERALL	Number of Days Pending	1,430	1,430	1,430	1,430	1,430	1,461	1,461	1,463	1,735	1,738

# VIII. Requests for Expedited Processing and Requests for Fee Waivers A. Requests for Expedited Processing

Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate	Number Adjudicated within 10 Calendar Days
CBP	8	8	1	5.69	13
CRCL	0	0	N/A	N/A	N/A
FEMA	0	4	10	10.00	4
FLETC	1	0	6	6.00	1
I&A	0	0	N/A	N/A	N/A
ICE	6	65	1	3.00	69
MGMT	0	1	1	1.00	1
NPPD	0	0	N/A	N/A	N/A
OGC	0	0	N/A	N/A	N/A
OIG	0	19	5	5.53	18
OPS	0	0	N/A	N/A	N/A
PLCY	0	0	N/A	N/A	N/A
PRIV	1	9	9.5	10.80	6
S&T	0	0	N/A	N/A	N/A
TSA	1	14	1	1.33	15
USCG	0	0	N/A	N/A	N/A
USCIS	14	1,409	1	7.93	1,255
USSS	5	0	1	2.40	5
US-VISIT	0	0	N/A	N/A	N/A
AGENCY OVERALL	36	1,529	1	6.88	1,377

### **B.** Requests for Fee Waiver

Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate
CBP	1	12	1.5	1.93
CRCL	0	0	N/A	N/A
FEMA	0	1	28	28.00
FLETC	1	5	9	11.83
I&A	0	8	1	7.25
ICE	56	8	5	14.00
MGMT	1	1	1	1.00
NPPD	0	0	N/A	N/A
OGC	0	0	N/A	N/A
OIG	0	12	3	17.42
OPS	0	0	N/A	N/A

Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate
PLCY	0	0	N/A	N/A
PRIV	1	5	12.5	16.83
S&T	0	0	N/A	N/A
TSA	4	15	1	2.00
USCG	0	0	N/A	N/A
USCIS	29	93	1	1.00
USSS	0	0	N/A	N/A
US-VISIT	0	0	N/A	N/A
AGENCY OVERALL	93	160	1	6.12

# IX. FOIA Personnel and Costs

		Personnel			Costs	
Component	Number of "Full Time FOIA Employees"	Number of "Equivalent Full-Time FOIA Employees"	Total Number of "Full-Time FOIA Staff" (Col. 1 + Col. 2)	<b>Processing Costs</b>	Litigation - Related Costs	Total Costs
CBP	27	11.86	38.86	\$4,947,584.53	\$3,921.92	\$4,951,506.45
CRCL	0.5	0	0.50	\$45,000.00	\$0.00	\$45,000.00
FEMA	9	11	20	\$4,538,289.00	\$76,412.50	\$4,614,701.50
FLETC	1	0.50	1.50	\$167,523.00	\$0.00	\$167,523.00
I&A	1	0	1	\$103,000.00	\$0.00	\$103,000.00
ICE	22	0	22	\$1.799,029.00	\$1,012,000.00	\$2,811,029.00
MGMT	1	0	1	\$118,000.00	\$0.00	\$118,000.00
NPPD	1	0	1	\$89,000.00	\$0.00	\$89,000.00
OGC	0.5	0	0.50	\$221,731.00	\$150,000.00	\$371,731.00
OIG	4	0.65	4.65	\$387,117.80	\$90,158.00	\$477,275.80
OPS	0.33	0	0.33	\$35,000.00	\$0.00	\$35,000.00
PLCY	0.4	0	0.40	\$40,000.00	\$0.00	\$40,000.00
PRIV	15	1	16	\$1,961,231.17	\$0.00	\$1,961,231.17
S&T	1	0	1	\$74,872.00	\$0.00	\$74,872.00
TSA	10	2	12	\$1,004,565.00	\$86,283.25	\$1,090,848.25
USCG	22	26.30	48.30	\$2,828,075.48	\$0.00	\$2,828,075.48
USCIS	188	7.35	195.35	\$13,273,035.26	\$317,966.90	\$13,591,002.16
USSS	17	4.15	21.15	\$1,499,134.00	\$219,637.63	\$1,718,717.63
US-VISIT	3	0	3	\$229,514.00	\$0.00	\$229,514.00
AGENCY OVERALL	323.73	64.81	388.54	\$33,361,701.24	\$1,956,380.20	\$35,318,081.44

# X. Fees Collected for Processing Requests

Component	<b>Total Amount of Fees Collected</b>	Percentage of Total Costs
СВР	\$331,291.66	6.70%
CRCL	\$0.00	0.00%
FEMA	\$1,516.79	0.03%

Component	Total Amount of Fees Collected	Percentage of Total Costs
FLETC	\$960.80	0.57%
I&A	\$128.00	0.12%
ICE	\$3,971.90	0.22%
MGMT	\$1,397.00	1.18%
NPPD	\$0.00	0.00%
OGC	\$0.00	0.00%
OIG	\$95.50	0.02%
OPS	\$0.00	0.00%
PLCY	\$0.00	0.00%
PRIV	\$0.00	0.00%
S&T	\$0.00	0.00%
TSA	\$414.70	0.04%
USCG	\$22,138.26	0.78%
USCIS	\$7,021.82	0.05%
USSS	\$0.00	0.00%
US-VISIT	\$435.00	0.19%
AGENCY OVERALL	\$369,371.43	1.11%

XI. FOIA Regulations – The Department of Homeland Security FOIA Implementing Regulations are codified at 6 C.F.R. Part 5, and also can be found at <a href="http://www.dhs.gov/xlibrary/assets/FOIA\_FedReg\_Notice.pdf">http://www.dhs.gov/xlibrary/assets/FOIA\_FedReg\_Notice.pdf</a>.

#### XII. Backlogs, Consultations, and Comparisons

A. Backlogs of FOIA Requests and Administrative Appeals

Component	Number of Backlogged Requests as of the End of Fiscal Year	Number of Backlogged Appeals as of End of Fiscal Year***
СВР	4,356	0
CRCL	6	N/A
FEMA	485	N/A
FLETC	5	0
I&A	21	N/A
ICE	18	18
MGMT	3	N/A
NPPD	63	N/A
OGC	5	141
OIG	0	12
OPS	0	N/A
PLCY	0	N/A
PRIV	4	N/A
S&T	0	N/A
TSA	580	2
USCG	527	49
USCIS	35,780	105

 $^{*****}$  OGC processes FOIA appeals for: CRCL, FEMA, I&A, MGMT, NPPD, OHA, OPS, PLCY, PRIV, S&T and US-VISIT

Component	Number of Backlogged Requests as of the End of Fiscal Year	Number of Backlogged Appeals as of End of Fiscal Year****
USSS	562	0
US-VISIT	2	0
AGENCY OVERALL	42,417	327

#### B. Consultations on FOIA Requests - Received, Processed, and Pending Consultations

Component	Number of Consultations Received from Other Agencies that Were Pending at Your Agency as of Start of the Fiscal Year	Number of Consultations Received from Other Agencies During the Fiscal Year	Number of Consultations Received from Other Agencies that Were Processed by Your Agency During the Fiscal Year	Number of Consultations Received from Other Agencies that were Pending at Your Agency as of the End of the Fiscal Year		
CBP	4	27	30	1		
CRCL	0	0	0	0		
FEMA	16	11	27	0		
FLETC	0	1	1	0		
I&A	3 <sup>††††</sup>	15	18	0		
ICE	0	93	93	0		
MGMT	1	6	7	0		
NPPD	0	0	0	0		
OGC	0	0	0	0		
OIG	0	16	16	0		
OPS	0	2	2	0		
PLCY	0	29	29	0		
PRIV	0	26	26	0		
S&T	0;;;;	10	10	0		
TSA	21	40	45	16		
USCG	13	25	24	14		
USCIS	38888	60	63	0		
USSS	8****	38	36	10		
US-VISIT	0	6	6	0		
AGENCY OVERALL	69*****	405	433	41		

## C. Consultations on FOIA Requests - Ten Oldest Consultations Received from Other Agencies and **Pending**

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
СВР	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2011-09-12
	Number of Days Pending	0	0	0	0	0	0	0	0	0	14
CRCL	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0

<sup>††††††</sup> Corrected number due to components reporting error in FY 2010.

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
	Date of Receipt	N/A									
FEMA	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
FLETC	Date of Receipt	N/A									
FLETC	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
T.O. A	Date of Receipt	N/A									
I&A	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
ICE	Date of Receipt	N/A									
ICE	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
) (C) (T	Date of Receipt	N/A									
MGMT	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
NDDD	Date of Receipt	N/A									
NPPD	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
occ	Date of Receipt	N/A									
OGC	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OIC	Date of Receipt	N/A									
OIG	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
ODG	Date of Receipt	N/A									
OPS	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
DI CIV	Date of Receipt	N/A									
PLCY	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
DDIV	Date of Receipt	N/A									
PRIV	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
S&T	Date of Receipt	N/A									
3&1	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
TSA	Date of Receipt	2011-07-27	2011-07-07	2011-05-12	2011-05-05	2011-04-20	2010-10-28	2010-09-03	2010-06-24	2010-06-15	2009-12-16
15A	Number of Days Pending	48	62	101	106	117	235	272	322	329	449
USCG	Date of Receipt	2011-04-26	2011-04-08	2011-03-21	2011-02-08	2011-01-13	2010-09-08	2010-08-04	2010-06-28	2010-03-11	2009-12-24
USCO	Number of Days Pending	111	123	137	165	182	268	292	318	394	447
USCIS	Date of Receipt	N/A									
USCIS	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
USSS	Date of Receipt	2011-09-21	2011-08-03	2011-06-14	2011-06-14	2011-05-10	2011-03-10	2010-10-08	2010-10-08	2010-10-08	2010-06-20
USSS	Number of Days Pending	8	43	79	79	103	146	248	248	248	325
US-VISIT	Date of Receipt	N/A									
05-41911	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
AGENCY	Date of Receipt	2010-09-08	2010-09-03	2010-08-04	2010-06-28	2010-06-24	2010-06-20	2010-06-15	2010-03-11	2009-12-24	2009-12-16
OVERALL	Number of Days Pending	268	272	292	318	322	325	329	394	447	449

# D. (1) Comparison of Numbers of Requests from Previous and Current Annual Report – Requests Received, Processed, and Backlogged

	Number of Re	quests Received	Number of Requests Processed			
Component	Received During Fiscal Year from Last Year's Annual Report	Received During Fiscal Year from Current Annual Report	Processed During Fiscal Year from Last Year's Annual Report	Processed During Fiscal Year from Current Annual Report		
CBP	18,948	32,107	18,639	27,818		
CRCL	20	73	24	74		
FEMA	760	820	794	1,139		
FLETC	145	134	169	141		
I&A	46	71	48	54		
ICE	8,523	16,502	8,570	16,488		
MGMT	256	180	253	182		
NPPD	155	318	127	270		
OGC	41	43	35	58		
OIG	187	175	192	170		
OPS	47	37	47	37		
PLCY	37	26	55	24		
PRIV	1,113	1,317	1,163	1,327		
S&T	39	33	40	33		
TSA	716	926	557	694		
USCG	4,102	3,882	3,958	3,708		
USCIS	91,503	115,545	100,872	89,835		
USSS	1,526	897	1,451	898		
US-VISIT	1,934	2,570	1,657	2,681		
AGENCY OVERALL	130,098	175,656	138,651	145,631		

# D. (2) Comparison of Backlogged Requests from Previous and Current Annual Report

Component	Number of Backlogged Requests as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Requests as of End of the Fiscal Year from Current Annual Report
CBP	601	4,356
CRCL	6	6
FEMA	810	485
FLETC	12	5
I&A	5*****	21
ICE	27	18
MGMT	1	3
NPPD	33	63
OGC	2088888	5
OIG	1	0
OPS	0	0
PLCY	0	0
PRIV	15	4
S&T	1	0
TSA	378	580

thith Corrected number due to component reporting error in FY 2010.
SSSSS Corrected number due to component reporting error in FY 2010.

Component	Number of Backlogged Requests as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Requests as of End of the Fiscal Year from Current Annual Report		
USCG	407	527		
USCIS	8,209	35,780		
USSS	573	562		
US-VISIT	118*****	2		
AGENCY OVERALL	11,217	42,417		

## E. (1) Comparison of Numbers of Administrative Appeals from Previous and Current Annual Report - Appeals Received, Processed, and Backlogged

	Number of Ap	peals Received	Number of Appeals Processed			
Component	Received During Fiscal Year from Last Year's Annual Report	Received During Fiscal Year from Current Annual Report	Processed During Fiscal Year from Last Year's Annual Report	Processed During Fiscal Year from Current Annual Report		
CBP	450	338	815	343		
FLETC	1	1	1	1		
ICE	25	245	331	230		
OGC	157	114	134	164		
OIG <sup>††††††</sup>	0	12	0	14		
TSA	21	41	14	46		
USCG	42	44	62	41		
USCIS	2,004	1,079	3,924	1,049		
USSS	40	43	44	45		
AGENCY OVERALL	2,740	1,917	5,325	1,933		

# E. (2) Comparison of Backlogged Administrative Appeals from Previous and Current Annual Report

Component	Number of Backlogged Appeals as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Appeals as of End of the Fiscal Year from Current Annual Report		
CBP	0	0		
FLETC	0	0		
ICE	19	18		
OGC	176*****	141		
OIG	0	12		
TSA	7	2		
USCG	48	49		
USCIS	3	105		
USSS	2	0		
AGENCY OVERALL	255	327		

<sup>\*\*\*\*\*\*\*</sup> Corrected number due to component reporting error in FY 2010.
††††††† OIG began processing their own FOIA appeals at the start of FY 2011 and did not receive or process any 

# **APPENDIX A:** Composition of the Department of Homeland Security

The Office of the Secretary oversees Department of Homeland Security (DHS) efforts to counter terrorism and enhance security, secure and manage our borders while facilitating trade and travel, enforce and administer our immigration laws, safeguard and secure cyberspace, build resilience to disasters, and provide essential support for national and economic security - in coordination with federal, state, local, international, tribal and private sector partners.

### Offices:

The Privacy Office (PRIV) works to preserve and enhance privacy protections for all individuals, to promote transparency of Department operations, and to serve as a leader in the federal privacy community.

The Office for Civil Rights and Civil Liberties (CRCL) provides legal and policy advice to Department leadership on civil rights and civil liberties issues, investigates and resolves complaints, and provides leadership to Equal Employment Opportunity Programs.

The Office of Inspector General is responsible for conducting and supervising audits, investigations, and inspections relating to the programs and operations of the Department, recommending ways for the Department to carry out its responsibilities in the most effective, efficient, and economical manner possible.

The Citizenship and Immigration Services Ombudsman provides recommendations for resolving individual and employer problems with the United States Citizenship and Immigration Services in order to ensure national security and the integrity of the legal immigration system, increase efficiencies in administering citizenship and immigration services, and improve customer service.

The Office of Legislative Affairs serves as primary liaison to members of Congress and their staffs, the White House and Executive Branch, and to other federal agencies and governmental entities that have roles in assuring national security.

The Office of the General Counsel integrates approximately 1700 lawyers from throughout the Department into an effective, client-oriented, full-service legal team and comprises a headquarters office with subsidiary divisions and the legal programs for eight Department components. The Office of the General Counsel includes the ethics division for the Department.

The Office of Public Affairs coordinates the public affairs activities of all of the Department's components and offices, and serves as the federal government's lead public information office during a national emergency or disaster. Led by the Assistant Secretary for Public Affairs, it comprises the press office, incident and strategic communications, speechwriting, Web content management, and employee communications.

The Office of Counternarcotics Enforcement (CNE) coordinates policy and operations to stop the entry of illegal drugs into the United States, and to track and sever the connections between illegal drug trafficking and terrorism.

The Office of the Executive Secretariat (ESEC) provides all manner of direct support to the Secretary and Deputy Secretary, as well as related support to leadership and management across the Department. This support takes many forms, the most well known being accurate and timely dissemination of information and written communications from throughout the Department and our homeland security partners to the Secretary and Deputy Secretary.

The Military Advisor's Office advises on facilitating, coordinating, and executing policy, procedures, preparedness activities, and operations between the Department and the Department of Defense.

Office of Intergovernmental Affairs (IGA): IGA has the mission of promoting an integrated national approach to homeland security by ensuring, coordinating, and advancing federal interaction with state, local, tribal, and territorial governments.

## Department Components and Directorates:

The Directorate for National Protection and Programs (NPPD) leads the national effort to protect and enhance the resilience of the Nation's physical and cyber infrastructure.

The Directorate for Science and Technology is the primary research and development arm of the Department. It provides federal, state, and local officials with the technology and capabilities to protect the homeland.

The Directorate for Management is responsible for Department budgets and appropriations, expenditure of funds, accounting and finance, procurement; human resources, information technology systems, facilities and equipment, and the identification and tracking of performance measurements.

The Office of Policy is the primary policy formulation and coordination component for the Department of Homeland Security. It provides a centralized, coordinated focus to the development of Department-wide, long-range planning to protect the United States.

The Office of Health Affairs coordinates all medical activities of the Department of Homeland Security to ensure appropriate preparation for and response to incidents having medical significance.

The Office of Intelligence and Analysis (I&A) is responsible for using information and intelligence from multiple sources to identify and assess current and future threats to the United States.

The Office of Operations Coordination and Planning (OPS) provides decision support and enables the Secretary's execution of responsibilities across the homeland security enterprise by promoting situational awareness and information sharing, integrating and synchronizing strategic operations and planning, and administering the DHS continuity program.

The Federal Law Enforcement Training Center provides career-long training to law enforcement professionals to help them fulfill their responsibilities safely and proficiently.

The Domestic Nuclear Detection Office works to enhance the nuclear detection efforts of federal, state, territorial, tribal, and local governments, and the private sector and to ensure a coordinated response to such threats.

The Transportation Security Administration (TSA) protects the nation's transportation systems to ensure freedom of movement for people and commerce.

United States Customs and Border Protection (CBP) is one of the Department of Homeland Security's largest and most complex components, with a priority mission of keeping terrorists and their weapons out of the U.S. It also has a responsibility for securing and facilitating trade and travel while enforcing hundreds of U.S. regulations, including immigration and drug laws.

United States Citizenship and Immigration Services (USCIS) secures America's promise as a nation of immigrants by providing accurate and useful information to our customers, granting immigration and citizenship benefits, promoting an awareness and understanding of citizenship, and ensuring the integrity of our immigration system.

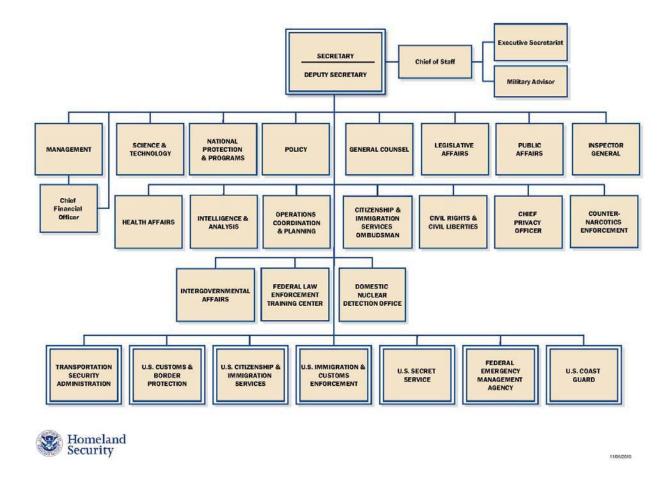
United States Immigration and Customs Enforcement (ICE), promotes homeland security and public safety through the criminal and civil enforcement of federal laws governing border control, customs, trade, and immigration.

The United States Coast Guard is one of the five armed forces of the United States and the only military organization within the Department of Homeland Security. The Coast Guard protects the maritime economy and the environment, defends our maritime borders, and saves those in peril.

The Federal Emergency Management Agency (FEMA) supports our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

The United States Secret Service (USSS) safeguards the nation's financial infrastructure and payment systems to preserve the integrity of the economy, and protects national leaders, visiting heads of state and government, designated sites, and National Special Security Events.

# **APPENDIX B: Organization of the Department of Homeland Security Chart**



# **APPENDIX C: Names, Addresses, and Contact Information for DHS FOIA Officers**

# **Department of Homeland Security Chief FOIA Officer**

Mary Ellen Callahan Chief FOIA Officer Privacy Office U.S. Department of Homeland Security 245 Murray Drive SW, Building 410 STOP-0665 Washington, DC 20528-0665 Delores J. Barber Deputy Chief FOIA Officer Privacy Office U.S. Department of Homeland Security 245 Murray Drive SW, Building 410 STOP-0665 Washington, DC 20528-0665

# **Department of Homeland Security Component FOIA Officers**

Privacy Office
James V.M.L. Holzer, I, CIPP/G
Director, Disclosure and FOIA Operations
Ph: 703-235-0790; Fax: 703-235-0443
U.S. Department of Homeland Security
245 Murray Drive SW, Building 410
STOP-0665
Washington, DC 20528-0665

U.S. Citizenship and Immigration Services Jill Eggleston Ph: 816-350-5521; Fax: 816-350-5785 National Records Center, FOIA/PA Office P. O. Box 648010 Lee's Summit, MO 64064-8010

Office for Civil Rights and Civil Liberties Fernando Pineiro, Jr. Ph: 202-357-7672; Fax: 202-357-1196 DHS-CRCL-FOIA U.S. Department of Homeland Security 245 Murray Lane, SW, Bldg 410, M/S 0190 Washington, DC 20528-0001

U.S. Coast Guard Gaston Brewer, Acting Ph: 202-475-3525 Fax: 202-475-3929 Commandant (CG-611) 2100 2nd St., S.W. Washington, DC 20593-0001

U.S. Customs and Border Protection Dorothy Pullo Ph: 202-325-0150; Fax: 202-325-0230 FOIA Division 799 9<sup>th</sup> Street NW Washington, DC 20229-1181 Privacy Office
Sabrina Burroughs
Director, Disclosure Policy and FOIA Program
Development
Ph: 703-235-0790; Fax: 703-235-0443
U.S. Department of Homeland Security
245 Murray Drive SW, Building 410
STOP-0665
Washington, DC 20528-0665

Federal Emergency Management Agency Dr. Anthony M. Bennett Ph: 202-646-3323; Fax: 202-646-3347 500 C Street, SW, Room 840 Washington, DC 20472

Federal Law Enforcement Training Center Marty Zimmerman-Pate Ph: 912-267-3103; Fax: 912-267-3113 Building No.681, Suite 187B Glynco, GA 31524

Office of the General Counsel Fernando Pineiro, Jr., Acting Ph: 202-357-7672; Fax: 202-357-1196 U.S. Department of Homeland Security Washington, DC 20528-0001

U.S. Immigration and Customs Enforcement Catrina Pavlik-Keenan Ph: 202-732-0600; Fax: 202-732-0660 500 12<sup>th</sup> Street, SW, M/S 5009 Washington, DC 20536-5009 Office of Inspector General

Katherine Gallo

Ph: 202-254-4001; Fax: 202-254-4398 U.S. Department of Homeland Security 245 Murray Drive, Bldg. 410, M/S 2600

Washington, DC 20528-0001

Office of Intelligence and Analysis

Tony Tucker

Ph: 202-447-4190; Fax: 202-282-8191 U.S. Department of Homeland Security Washington, DC 20528-0001

Directorate for Management

Mark Dorgan

Ph: 703-235-0755; Fax: 703-235-0443 U.S. Department of Homeland Security

Washington, DC 20528-0001

Directorate for National Protection and Programs

Gayle Worthy

Ph: 703-235-2211; Fax: 703-235-2052 U.S. Department of Homeland Security

Washington, DC 20528-0001

Office of Operations Coordination and Planning

Michael Page

Ph: 202-357-7626; Fax: 202-357-7678 U.S. Department of Homeland Security

Washington, DC 20528-0001

Office of Health Affairs

Audrey Swann

Ph: 202-254-5619; Fax: 202-254-6094 U.S. Department of Homeland Security Washington, DC 20528-0001

Office of Policy

Traci Ballard

Ph: 202-447-3497; Fax: 202-282-9512 U.S. Department of Homeland Security

Washington, DC 20528-0001

Science & Technology Directorate

Katrina Hagan

Ph: 202-254-6342; Fax: 202-254-6739 U.S. Department of Homeland Security

Washington, DC 20528-0001

United States Secret Service

Latita Payne

Ph: 202-406-6370; Fax: 202-406-5586 245 Murray Drive, Building 410 Washington, DC 20223

Transportation Security Administration Yvonne Coates

Ph: 1-866-FOIA-TSA; Fax: 571-227-1406

601 S. 12th Street, TSA-20 11th Floor, East Tower Arlington, VA 22202-4220

Office of US-VISIT Michael Johnson

Ph: 202-298-5200; Fax: 202-295-5457 U.S. Department of Homeland Security

Washington, DC 20528-0675

# **EXHIBIT D**

# Budget-in-Brief Fiscal Year 2015



# Homeland Security www.dhs.gov

# Secretary's Message

The President's Fiscal Year (FY) 2015 Budget Request for \$38.2 billion for the Department of Homeland Security (DHS) reflects our continued commitment to the security of our homeland and the American public. Homeland security *is* the most important mission any government can provide to its people.

DHS must be agile and vigilant in continually adapting to evolving threats and hazards. We must stay one step ahead of the next attack, the next cyber attack, and the next natural disaster. In the homeland security world, no news is good news, and no news is often the result of the hard work, vigilance, and dedication of the men and women of DHS who prevent bad things you never hear about, or at least help the public protect itself and recover from the storm we cannot prevent.

arles Johnson



The basic missions of the Department of Homeland Security are, and should continue to be, preventing terrorism and enhancing security; securing and managing our borders; enforcing and administering our immigration laws; safeguarding cyberspace; strengthening national preparedness and resilience. The President's FY 2015 budget request provides the resources necessary to further strengthen these efforts.

Sincerely,

109

# **Table of Contents**

I.	Overview	1
	Department of Homeland Security Funding Priorities	9
	Preventing Terrorism and Enhancing Security	10
	Securing and Managing Our Borders	12
	Enforcing and Administering Our Immigration Laws	13
	Safeguarding and Securing Cyberspace	14
	Preparing for and Responding to Disasters	
	Opportunity, Growth, and Security Initiative	16
II.	Summary Information by Organization	17
	Departmental Management and Operations	19
	Analysis and Operations	31
	Office of Inspector General	37
	Customs and Border Protection	41
	U.S. Immigration and Customs Enforcement	57
	Transportation Security Administration	67
	U.S. Coast Guard	75
	U.S. Secret Service	87
	National Protection and Programs Directorate	95
	Office of Health Affairs	107
	Federal Emergency Management Agency	119
	U.S. Citizenship and Immigration Services	133
	Federal Law Enforcement Training Center	139
	Science and Technology Directorate	145
	Domestic Nuclear Detection Office	153
III.	. Resource Tables	161
	FYs 2013–2015 President's Budget Build	
	Fiscal Year 2013–2015 Homeland and Non-Homeland Allocations	167

# Fiscal Year 2015 Overview

	FY 2013 Revised Enacted <sup>1</sup>		Revised Enacted <sup>1</sup> Enacted <sup>2</sup>		FY 2015 Pres. Budget <sup>3</sup>		FY 2015 +/- FY 2014
		\$000		\$000	\$000		\$000
Total Budget Authority:	\$	59,209,964	\$	60,655,168	\$ 60,918,787	\$	263,619
Less: Mandatory, Fee, and Trust Funds:		(11,308,307)		(11,526,210)	(11,890,496)		(364,286)
Gross Discretionary Budget Authority:		47,901,657		49,128,958	49,028,291		(100,667)
Less: Discretionary Offsetting Fees:		(3,553,282)		(3,733,428)	(4,414,798)		(681,370)
Net Discretionary Budget Authority:		44,348,375		45,395,530	44,613,493		(782,037)
Less: FEMA Disaster Relief - Major Disasters Cap Adjustment:		(6,075,554)		(5,626,386)	(6,437,793)		(811,407)
Less: Rescission of Prior-Year Carryover - Regular Appropriation		(151,463)		(543,968)	-		543,968
Adjusted Net Discretionary Budget Authority:		38,121,358		39,225,176	38,175,700		(1,049,476)
Supplemental: 5	\$	11,483,313	\$	-	\$ -		-

#### 1/ FY 2013 Revised Enacted:

- Reflects across the board rescissions of 0.1% and 0.032% pursuant to P.L. 113-6.
- Reflects funds sequestered pursuant to section 251 A(7)(A) of the Balance Budget and Emergency Deficit Control Act of 1985, as amended by the Budget Control Act of 2011
- Reflects a transfer of \$22.8 million from FEMA Disaster Relief Fund (DRF) to OIG pursuant to P.L. 113-6.
- Excludes USCG Overseas Contingency Operations funding of \$240.605 million provided in P.L. 113-6.
- Includes FEMA Disaster Relief base funds of \$553.562 million and an additional \$6.075 billion for major disasters declared pursuant to the Stafford Act and designated by the Congress as being for disaster relief pursuant to section 251 (b)(2)(D) of the Balance Budget and Emergency Deficit Control Act of 1985 (BBEDCA), as amended by the Budget Control Act of 2011.
- Total Budget Authority Request excluding DRF Major Disasters Cap Adjustment and rescissions of prior year carryover balances is: \$53,134,410.
- Gross Discretionary Request excluding DRF Major Disasters Cap Adjustment and rescissions of prior year carryover balances is: \$41,826,103.
- Net Discretionary Request excluding DRF Major Disasters Cap Adjustment and rescissions of prior year carryover balances is: \$38,272,821.

#### 2/ FY 2014 Enacted:

- $\bullet$  Reflects a transfer of \$24 million from FEMA DRF to OIG pursuant to P.L. 113-76.
- Excludes USCG Overseas Contingency Operations funding of \$227.0 million provided in P.L. 113-76.
- Includes FEMA Disaster Relief base funds of \$570.522 million and an additional \$5.626 billion for major disasters declared pursuant to the Stafford Act and designated by the Congress as being for disaster relief pursuant to section 251 (b)(2)(D) of the BBEDCA of 1985, as amended by the Budget Control Act of 2011.
- Reflects the following technical adjustments: \$33.522 million increase for TSA Aviation Security revised fee levels; \$15.042 million decrease for USCG Health Care Fund Contribution; \$3.741 million increase for CBP Small Airports.
- Total Budget Authority Request excluding DRF Major Disasters Cap Adjustment and rescissions of prior year carryover balances is: \$55,028,782
- Gross Discretionary Request excluding DRF Major Disasters Cap Adjustment and rescissions of prior year carryover balances is: \$43,502,572.
- Net Discretionary Request excluding DRF Major Disasters Cap Adjustment and rescissions of prior year carryover balances is: \$39,769,144.

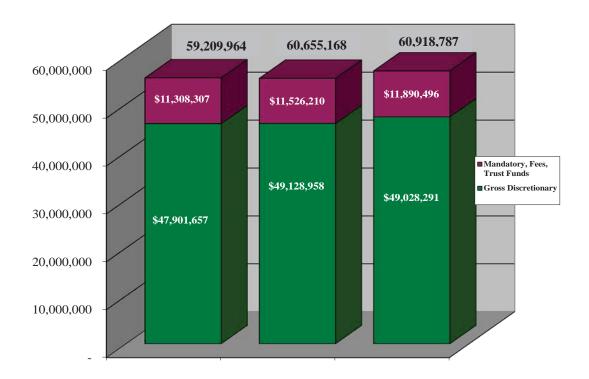
### 3/ FY 2015 President's Budget:

- Reflects a proposed transfer of \$24 million from FEMA DRF to OIG.
- Includes FEMA Disaster Relief base funds of \$371.672 million and an additional \$6.438 billion for major disasters declared pursuant to the Stafford Act and designated by the Congress as being for disaster relief pursuant to section 251 (b)(2)(D) of the BBEDCA of 1985, as amended by the Budget Control Act of 2011.
- $\bullet \ Total \ Budget \ Authority \ Request \ excluding \ DRF \ Major \ Disasters \ Cap \ Adjustment \ is: \$54,480,994.$
- Gross Discretionary Request excluding DRF Major Disasters Cap Adjustment is: \$42,590,498.
- Net Discretionary Request excluding DRF Major Disasters Cap Adjustment is: \$38,175,700.

### 4/ Rescissions of Prior Year Unobligated Balances:

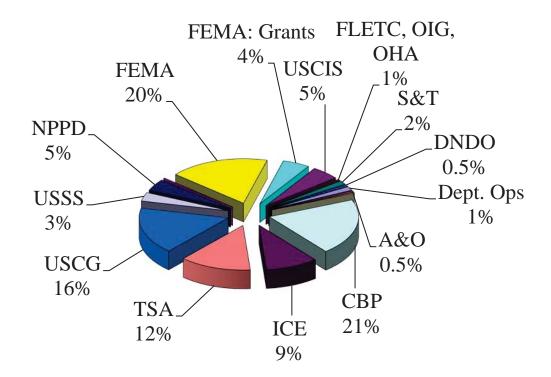
- FY 2013 Pursuant to P.L. 113-6, reflects rescissions of prior year unobligated balances of -\$151.463 million
- FY 2014 Pursuant to P.L. 113-76, reflects rescissions of prior year unobligated balances of -\$543.968 million.
- 5/ In order to obtain comparable figures, Net Discretionary, Gross Discretionary, and Total Budget Authority excludes:
- FY 2013 supplemental funding provided in P.L. 113-2 (Disaster Relief Appropriations Act 2013) and sequestered pursuant to 251 A(7)(A) of the Balance Budget and Emergency Deficit Control Act of 1985, as amended by the Budget Control Act of 2011: OIG (\$2.850 million), CBP (\$1.584 million), ICE (\$0.812 million), USCG (\$260.521 million), USSS (\$0.285 million), FEMA (\$11.210 billion), S&T (\$3.087 million), DNDO (\$3.676 million).
- Excludes FEMA NFIF (\$9.7 billion) increase in borrowing authority provided in P.L. 113-1.

# Total Budget Authority Dollars in Thousands



- FY 2015 Gross Discretionary funding decreases by \$101 million, or 0.2 percent, under FY 2014.
- FY 2015 estimated mandatory fees and trusts budget authority increases by \$364 million, or 3.2 percent over FY 2014.
- FY 2015 Total Budget Authority Request excluding DRF Major Disasters Cap Adjustment is: \$54,480,994.
- FY 2015 Gross Discretionary Request excluding DRF Major Disasters Cap Adjustment is: \$42,590,498.
- FY 2015 Net Discretionary Request excluding DRF Major Disasters Cap Adjustment is: \$38,175,700.
- Excludes FY 2013 Net Sequestered Supplemental funding of \$11.5 billion.

# FY 2015 Percent of Total Budget Authority by Organization \$60,918,787,000



### Notes:

<sup>•</sup> Departmental Operations is comprised of the Office of the Secretary & Executive Management, DHS Headquarters Consolidation, the Office of the Undersecretary for Management, the Office of the Chief Financial Officer, and the Office of the Chief Information Officer.

# Total Budget Authority by Organization Gross Discretionary, Mandatory, Fees, and Trust Funds

	FY 2013 Revised Enacted <sup>1</sup>		FY 2014 Enacted <sup>2</sup>		FY 2015 Pres. Budget <sup>3</sup>		FY 2015 +/- FY 2014		FY 2015 +/- FY 2014
		\$000		\$000		\$000		\$000	%
Departmental Operations <sup>4</sup>	\$	708,695	\$	728,269	\$	748,024	\$	19,755	2.7%
Analysis and Operations (A&O)		301,853		300,490		302,268		1,778	0.6%
Office of the Inspector General (OIG)		137,910		139,437		145,457		6,020	4.3%
U.S. Customs & Border Protection (CBP)		11,736,990		12,445,616		12,764,835		319,219	2.6%
U.S. Immigration & Customs Enforcement (ICE)		5,627,660		5,614,361		5,359,065		(255,296)	-4.5%
Transportation Security Administration (TSA)		7,193,757		7,364,510		7,305,098		(59,412)	-0.8%
U.S. Coast Guard (USCG)		9,972,425		10,214,999		9,796,995		(418,004)	-4.1%
U.S. Secret Service (USSS)		1,808,313		1,840,272		1,895,905		55,633	3.0%
National Protection and Programs Directorate (NPPD)		2,638,634		2,813,213		2,857,666		44,453	1.6%
Office of Health Affairs (OHA)		126,324		126,763		125,767		(996)	-0.8%
Federal Emergency Management Agency (FEMA)		11,865,196		11,553,899		12,496,517		942,618	8.2%
FEMA: Grant Programs		2,373,540		2,530,000		2,225,469		(304,531)	-12.0%
U.S. Citizenship & Immigration Services (USCIS)		3,378,348		3,219,142		3,259,885		40,743	1.3%
Federal Law Enforcement Training Center (FLETC)		243,111		258,730		259,595		865	0.3%
Science &Technology Directorate (S&T)		794,227		1,220,212		1,071,818		(148,394)	-12.2%
Domestic Nuclear Detection Office (DNDO)		302,981		285,255		304,423		19,168	6.7%
TOTAL BUDGET AUTHORITY:  Less: Mandatory, Fee, and Trust Funds:	\$	59,209,964 (11,308,307)	\$	60,655,168 (11,526,210)	\$	60,918,787 (11,890,496)		263,619 (364,286)	0.4% 3.2%
GROSS DISC. BUDGET AUTHORITY:  Less: Discretionary Offsetting Fees:		47,901,657 (3,553,282)		49,128,958 (3,733,428)		49,028,291 (4,414,798)		(100,667) (681,370)	-0.2% 18.3%
NET DISC. BUDGET AUTHORITY:	\$	44,348,375	\$	45,395,530	\$	44,613,493	\$	(782,037)	-1.7%
Less: FEMA Disaster Relief - Major Disasters Cap Adjustment: Less: Rescission of Prior-Year Carryover - Regular Appropriations: <sup>2</sup>		(6,075,554) (151,463)	\$	(5,626,386) (543,968)	\$	(6,437,793)	\$	(811,407) 543,968	14.4% -100.0%
ADJUSTED NET DISC. BUDGET AUTHORITY:	\$	38,121,358	\$	39,225,176	\$	38,175,700	\$	(1,049,476)	-2.7%
Supplemental: <sup>6</sup>	\$	11,483,313		-		-		-	-

#### 1/ FY 2013 Revised Enacted

- Reflects across the board rescissions of 0.1% and 0.032% pursuant to P.L. 113-6.
- Reflects funds sequestered pursuant to section 251 A(7)(A) of the Balance Budget and Emergency Deficit Control Act of 1985, as amended by the Budget Control Act of 2011.
- Reflects a transfer of \$22.8 million from FEMA Disaster Relief Fund (DRF) to OIG pursuant to P.L. 113-6.
- Excludes USCG Overseas Contingency Operations funding of \$240.605 million provided in P.L. 113-6.
- Includes FEMA Disaster Relief base funds of \$553,562 million and an additional \$6.075 billion for major disasters declared pursuant to the Stafford Act and designated by the Congress as being for disaster relief pursuant to section 251 (b)(2)(D) of the Balance Budget and Emergency Deficit Control Act of 1985 (BBEDCA), as amended by the Budget Control Act of 2011.
- Total Budget Authority Request excluding DRF Major Disasters Cap Adjustment and rescissions of prior year carryover balances is: \$53,134,410.
- Gross Discretionary Request excluding DRF Major Disasters Cap Adjustment and rescissions of prior year carryover balances is: \$41,826,103.
- Net Discretionary Request excluding DRF Major Disasters Cap Adjustment and rescissions of prior year carryover balances is: \$38,272,821.
- 2/ FY 2014 Enacted:
- Reflects a transfer of \$24 million from FEMA DRF to OIG pursuant to P.L. 113-76.
- Excludes USCG Overseas Contingency Operations funding of \$227.0 million provided in P.L. 113-76.
- Includes FEMA Disaster Relief base funds of \$570.522 million and an additional \$5.626 billion for major disasters declared pursuant to the Stafford Act and designated by the Congress as being for disaster relief pursuant to section 251 (b)(2)(D) of the BBEDCA of 1985, as amended by the Budget Control Act of 2011.
- Reflects the following technical adjustments: \$33,522 million increase for TSA Aviation Security revised fee levels; \$15,042 million decrease for USCG Health Care Fund Contribution; \$3.741 million increase for CBP Small Airports.
- $\bullet \ Total \ Budget \ Authority \ Request \ excluding \ DRF \ Major \ Disasters \ Cap \ Adjustment \ and \ rescissions \ of prior \ year \ carryover \ balances \ is: \$55,028,782$
- Gross Discretionary Request excluding DRF Major Disasters Cap Adjustment and rescissions of prior year carryover balances is: \$43,502,572.
- $\bullet \ Net \ Discretionary \ Request \ excluding \ DRF \ Major \ Disasters \ Cap \ Adjustment \ and \ rescissions \ of prior \ year \ carryover \ balances \ is: \$39,769,144.$
- 3/ FY 2015 President's Budget:
- Reflects a proposed transfer of \$24 million from FEMA DRF to OIG.
- Includes FEMA Disaster Relief base funds of \$371.672 million and an additional \$6.438 billion for major disasters declared pursuant to the Stafford Act and designated by the Congress as being for disaster relief pursuant to section 251 (b)(2)(D) of the BBEDCA of 1985, as amended by the Budget Control Act of 2011.
- Total Budget Authority Request excluding DRF Major Disasters Cap Adjustment is: \$54,480,994.
- Gross Discretionary Request excluding DRF Major Disasters Cap Adjustment is: \$42,590,498.
- Net Discretionary Request excluding DRF Major Disasters Cap Adjustment is: \$38,175,700.
- 4/ Departmental Operations is comprised of the Office of the Secretary & Executive Management, DHS Headquarters Consolidation, the Office of the Undersecretary for Management, the Office of the Chief Financial Officer, and the Office of the Chief Information Officer.
- 5/ Rescissions of Prior Year Unobligated Balances:
- FY 2013 Pursuant to P.L. 113-6, reflects rescissions of prior year unobligated balances of -\$151.463 million
- FY 2014 Pursuant to P.L. 113-76, reflects rescissions of prior year unobligated balances of -\$543.968 million.
- 6/ In order to obtain comparable figures, Net Discretionary, Gross Discretionary, and Total Budget Authority excludes:
- FY 2013 supplemental funding provided in P.L. 113-2 (Disaster Relief Appropriations Act 2013) and sequestered pursuant to 251 A(7)(A) of the Balance Budget and Emergency Deficit Control Act of 1985, as amended by the Budget Control Act of 2011: OIG (\$2.850 million), CBP (\$1.584 million), ICE (\$0.812 million), USCG (\$260.521 million), USSS (\$0.285 million), FEMA (\$11.210 billion), S&T (\$3.087 million), DNDO (\$3.676 million).
- $\bullet~$  Excludes FEMA NFIF (\$9.7 billion) increase in borrowing authority provided in P.L. 113-1

# **EXHIBIT E**

# Budget-in-Brief Fiscal Year 2014



# Homeland Security www.dhs.gov

"Today, a decade after the creation of a
Cabinet-level agency bearing that name,
homeland security has come to mean much
more ... it means the coordinated work of
hundreds of thousands of dedicated and skilled
professionals, and more than ever, of the
American public, of our businesses and families,
communities and faith-based groups."

Secretary Janet Napolitano
Third Annual Address on the State of Homeland
Security: "The Evolution and Future of Homeland
Security"
February 26, 2013

# **Table of Contents**

I.	Overview	1
	Department of Homeland Security (DHS) Vision and Mission	1
II.	FY 2014 Highlights	6
	Fiscal Year 2014 Budget Request	6
	A Day in the Life of Homeland Security	29
	Efficiency Review and Progress.	33
	FY 2014 National Preparedness Grant Program	36
	DHS Cybersecurity Capabilities	44
	Risk-Based Security for the Transportation Environment	46
	Law Enforcement Collaboration on Active Shooter Prevention	47
	Research, Development, and Innovation	49
	Transforming the Disaster Workforce	51
	Travel and Trade	52
	Workforce Verification and Fraud Detection	59
	Use of Evidence and Evaluation in the 2014 Budget	60
	FYs 2009–2012 Select Key Initiatives & Reforms	64
III.	Summary Information by Organization	85
	Departmental Management and Operations	87
	Analysis and Operations	97
	Office of Inspector General	103
	Customs and Border Protection	109
	U.S. Immigration and Customs Enforcement	121
	Transportation Security Administration	131
	U.S. Coast Guard	139
	U.S. Secret Service	151
	National Protection and Programs Directorate	157
	Office of Health Affairs	165
	Federal Emergency Management Agency	171
	U.S. Citizenship and Immigration Services	183
	Federal Law Enforcement Training Center	189

# Case 3:15-cv-01181-JD Document 22-4 Filed 04/22/15 Page 9 of 40

Science and Technology Directorate	193
Domestic Nuclear Detection Office	199
IV. Resource Tables	205
FYs 2012–2014 President's Budget Build	207
Fiscal Vear 2012–2014 Homeland and Non-Homeland Allocations	211

# **Department of Homeland Security**

## **OUR VISION**

Preserving our freedoms, protecting America ...we secure our homeland.

## **Our Mission**

The Department of Homeland Security will lead the unified national effort to secure America. We will prevent and deter terrorist attacks and protect against and respond to threats and hazards to the nation. We will ensure safe and secure borders, welcome lawful immigrants and visitors and promote the free-flow of commerce.



# Fiscal Year 2014 Overview

	FY 2012 Revised Enacted <sup>1</sup>	Revised Annualized		FY 2014 +/- FY 2012		
	\$000	\$000	\$000	\$000		
Net Discretionary:	\$ 46,381,144	\$ 46,560,550	\$ 44,672,346	\$ (1,708,798)		
Discretionary Fees:						
	3,515,166	3,639,720	3,785,021	269,855		
Less rescission of prior year funds: 4						
	(196,468)	(131,412)	-	-		
Gross Discretionary						
	49,699,841	50,068,858	48,457,367	(1,438,943)		
Mandatory, Fee, Trust Funds:						
•	10,271,646	10,616,486	11,501,970	1,230,324		
Total Budget Authority:	\$ 59,971,487	\$ 60,685,344	\$ 59,959,337	\$ (208,619)		
Supplemental: <sup>5</sup>	\$	\$ 12,071,908	\$ -	\$ -		

#### 1/ FY 2012 Revised Enacted:

- Reflects a transfer of \$24 million from FEMA to OIG pursuant to P.L. 112-74.
- Excludes USCG Overseas Contingency Operations funding of \$258.0 million P.L. 112-74.
- Includes \$63.5 million transfer to USCG AC&I from DoD pursuant to P.L. 112-74.
- Includes FEMA Disaster Relief base funds of \$700 million and an additional \$6.4 billion enacted separately pursuant to the Budget Control Act.

### 2/ FY 2013 Annualized CR:

- FY 2013 Annualized CR reflects FY 2012 Enacted pursuant to P.L. 112-74 less rescission of prior year unobligated balances plus 0.612% increase.
- Reflects a transfer of \$24 million from FEMA to OIG pursuant to P.L. 112-74.
- Excludes USCG Overseas Contingency Operations funding of \$258.0 million P.L. 112-74.
   Excludes \$63.5 million transfer to USCG AC&I from DoD pursuant to P.L. 112-74.
- Includes FEMA Disaster Relief base funds of \$700 million and an additional \$6.4 billion enacted separately pursuant to the Budget Control Act.
- Reflects a technical adjustment of \$76.090 million for TSA Aviation Security revised fee levels.
- Excludes USCG Overseas Contingency Operations of \$258.0 million P.L. 112-74.
- Includes \$63.5 million transfer to USCG AC&I from DoD pursuant to P.L. 112-74
- Reflects FEMA Disaster Relief base funds of \$700 million and an additional \$6.4 billion enacted separately pursuant to the Budget Control Act.
- Reflects a technical adjustment of \$24.062 million to revise the FPS offsetting fee levels.
- Reflects technical adjustments of \$438.653 million to revise USCIS fee levels.

### 3/ FY 2014 President's Budget:

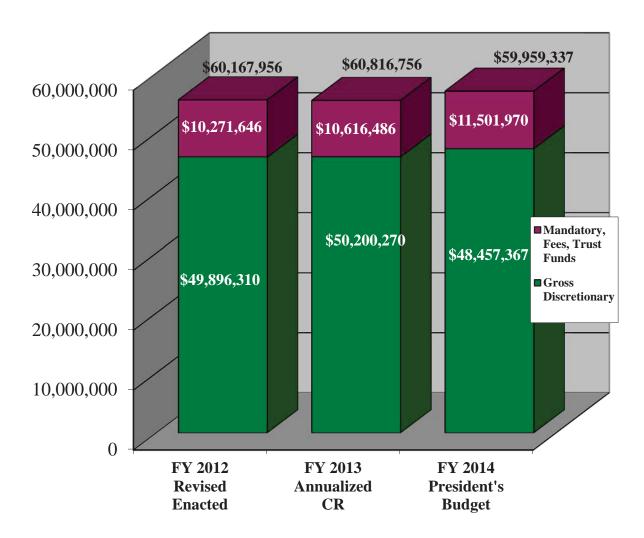
- Reflects a proposed transfer of \$24 million from FEMA to OIG.
  - Includes FEMA Disaster Relief base funds of \$570 million (\$570.522) and an additional \$5.6 billion (\$5,626.386) for major disasters declared pursuant to the Stafford Act and designated by the Congress as being for disaster relief pursuant to section 251 (b)(2)(D) of the Balance Budget and Emergency Deficit Control Act of 1985 (BBEDCA), as amended by the Budget Control Act of 2011.
  - Total Budget Authority Request excluding DRF Major Disasters Cap Adjustment is: \$54,332,951
  - Gross Discretionary Request excluding DRF Major Disasters Cap Adjustment is: \$42,830,981.
  - Net Discretionary Request excluding DRF Major Disasters Cap Adjustment is: \$39,045,960.

### "4/ Rescissions of Prior Year Unobligated Balances:

- FY 2012 Pursuant to P.L. 112-74, reflects FY 2012 rescissions of prior year unobligated balances of -\$196.468 million. Excludes rescissions from Working Capital Fund \$5.201 million and CT Fund \$0.96 million.
- FY 2013 Reflects rescissions of prior year unobligated balances of -\$131.412 million.
- "5/ In order to obtain comparable figures, Net Discretionary, Gross Discretionary, and Total Budget Authority excludes:
  - FY 2013 supplemental funding pursuant to P.L. 113-2 (Disaster Relief Appropriations Act 2013): CBP (\$1.667 million), ICE (\$0.855 million), USCG (\$274.233 million), USSS (\$0.300 million), FEMA (\$11.787 billion), S&T (\$3.249 million), DNDO (\$3.869 million).
  - Excludes FEMA NFIF (\$9.7 billion) increase in borrowing authority provided in P.L. 113-1.

# TOTAL BUDGET AUTHORITY

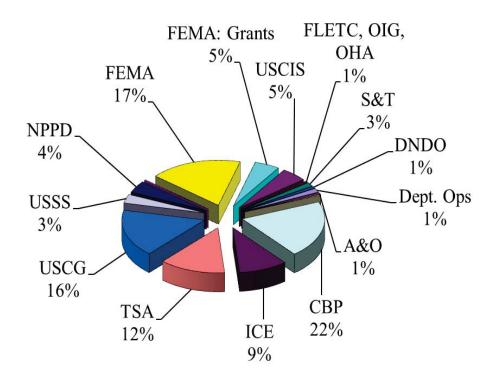
### **Dollars in Thousands**



- FY 2014 Gross Discretionary funding decreases by \$1.4 billion, or 2.8 percent, over FY 2012
- FY 2014 estimated mandatory fees and trusts budget authority increased by \$1.2 billion, or 11.9 percent over FY 2012.
- FY 2014 Total Budget Authority Request excluding DRF Major Disasters Cap Adjustment is: \$54,332,951.
- FY 2014 Gross Discretionary Request excluding DRF Major Disasters Cap Adjustment is: \$42,830,981.
- FY 2014 Net Discretionary Request excluding DRF Major Disasters Cap Adjustment is: \$39,045,960.
- FY 2013 Supplemental funding of \$12.0 billion is excluded.

# FY 2014 Percent of Total Budget Authority By Organization

\$59,959,337,000



### **Notes:**

• Departmental Operations is comprised of the Office of the Secretary & Executive Management, DHS Headquarters Consolidation, the Office of the Undersecretary for Management, the Office of the Chief Financial Officer, and the Office of the Chief Information Officer.

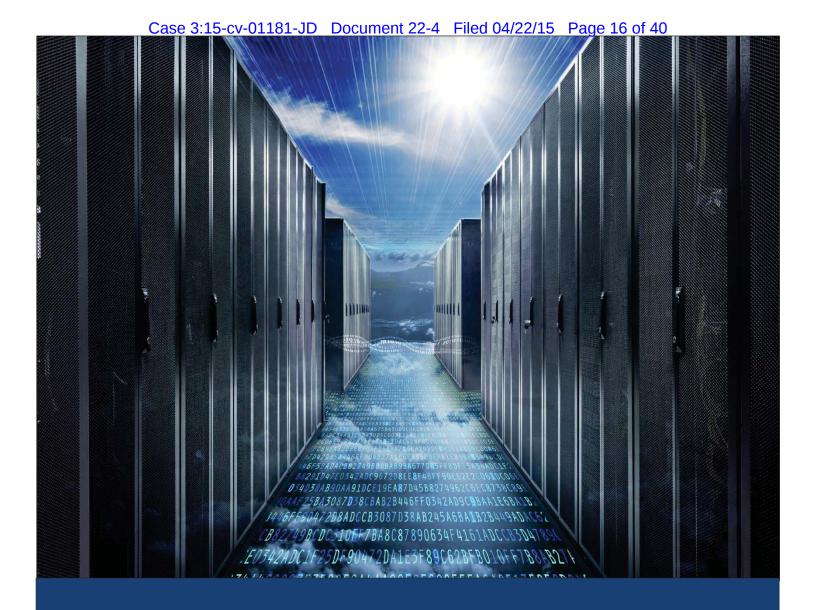
# TOTAL BUDGET AUTHORITY BY ORGANIZATION

Gross Discretionary, Mandatory, Fees, and Trust Funds

	FY 2012 Revised Enacted <sup>1</sup>		FY 2013 Annualized CR <sup>2</sup>		FY 2014 Pres. Budget <sup>3</sup>		FY 2014 +/- FY 2012		FY 14 +/- FY 12
	\$000			\$000		\$000		\$000	%
Departmental Operations <sup>4</sup>	\$	804,136	\$	802,768	\$	810,773	\$	6,637	1%
Analysis and Operations (A&O)		338,068		339,957		309,228		(28,840)	-8%
Office of the Inspector General (OIG)		141,000		141,863		143,309		2,309	2%
U.S. Customs & Border Protection (CBP)		11,781,438		11,863,849		12,900,103		1,118,665	9%
U.S. Immigration & Customs Enforcement (ICE)		5,982,977		5,878,209		5,341,722		(641,255)	-11%
Transportation Security Administration (TSA)		7,855,938		7,910,532		7,398,295		(457,643)	-6%
U.S. Coast Guard (USCG)		10,422,410		10,497,057		9,793,981		(628,429)	-6%
U.S. Secret Service (USSS)		1,914,445		1,920,706		1,801,389		(113,056)	-6%
National Protection and Programs Directorate (NPPD	)	2,525,688		2,804,087		2,568,543		42,855	2%
Office of Health Affairs (OHA)		165,049		168,356		131,797		(33,252)	-20%
Federal Emergency Management Agency (FEMA)		11,638,525		11,867,560		11,327,685		(310,840)	-3%
FEMA: Grant Programs		2,285,403		2,308,826		2,123,200		(162,203)	-7%
U.S. Citizenship & Immigration Services (USCIS)		3,078,465		3,077,782		3,219,466		141,001	5%
Federal Law Enforcement Training Center (FLETC)		271,413		272,703		271,429		16	0%
Science & Technology Directorate (S&T)		673,000		671,807		1,527,096		854,096	127%
<b>Domestic Nuclear Detection Office (DNDO)</b>		290,000		290,695		291,320		1,320	0%
TOTAL BUDGET AUTHORITY:	\$	60,167,956	\$	60,816,756	\$	59,959,337	\$	(208,619)	-0.34%
Less: Mandatory, Fee, and Trust Fund	ds	10,271,646	\$	10,616,486	\$	11,501,970	\$	1,230,324	11.59%
Less: Discretionary Offsetting Fe		3,515,166		3,639,720		3,785,021		269,855	7%
								<u> </u>	
NET DISC. BUDGET AUTHORITY:	\$	46,381,144	\$	46,560,550	\$	44,672,346	\$ (	1,708,798)	_
Less Rescission of Prior-Year Carryover - Regular	Ψ	. 5,501,1 17	Ψ	. 5,5 55,5 56	Ψ	. 1,072,510	Ψ (	2,.00,,,00)	
Appropriations: 5		(196,468)		(131,412)		_		_	_
FF TF TO THE STATE OF THE STATE		,,	_	. , ,	_		_		
ADJUSTED NET DISC. BUDGET AUTHORITY:	\$	46,184,675	\$	46,429,138	\$	44,672,346	\$	(1,512,329)	-3%
Supplemental: 6	_	-	\$	12,071,908		-		-	-

- "1/ FY 2012 Revised Enacted:
- Reflects a transfer of \$24 million from FEMA to OIG pursuant to P.L. 112-74.
- Excludes USCG Overseas Contingency Operations funding of \$258.0 million P.L. 112-74.
- Includes \$63.5 million transfer to USCG AC&I from DoD pursuant to P.L. 112-74.
- Includes FEMA Disaster Relief base funds of \$700 million and an additional \$6.4 billion enacted separately for major disasters pursuant to the Budget Control Act.
- "2/ FY 2013 Annualized CR:
- FY 2013 Annualized CR reflects FY 2012 Enacted pursuant to P.L. 112-74 less rescission of prior year unobligated balances plus 0.612% increase.
- Reflects a transfer of \$24 million from FEMA to OIG pursuant to P.L. 112-74.
- Excludes USCG Overseas Contingency Operations funding of \$258.0 million P.L. 112-74.
- Excludes \$63.5 million transfer to USCG AC&I from DoD pursuant to P.L. 112-74.
- Includes FEMA Disaster Relief base funds of \$700 million and an additional \$6.4 billion enacted separately for major disasters pursuant to the Budget Control Act. "
- "3/ FY 2014 President's Budget:
- Reflects a proposed transfer of \$24 million from FEMA to OIG.
- Includes FEMA Disaster Relief base funds of \$570 million (\$570.522) and an additional \$5.6 billion (\$5,626.386) for major disasters pursuant to the Budget Control Act.
- Total Budget Authority Request excluding DRF Major Disasters Cap Adjustment is: \$54,332,951
- Gross Discretionary Request excluding DRF Major Disasters Cap Adjustment is: \$42,830,981.
- Net Discretionary Request excluding DRF Major Disasters Cap Adjustment is: \$39,045,960.
- "4/ Departmental Operations is comprised of the Office of the Secretary & Executive Management, DHS Headquarters Consolidation, the Office of the Undersecretary for Management, the Office of the Chief Financial Officer, and the Office of the Chief Information Officer. and the National Special Security Events Fund (NSSE)."
- "5/ Rescissions of Prior Year Unobligated Balances:
- FY 2012 Pursuant to P.L. 112-74, reflects FY 2012 rescissions of prior year unobligated balances of -\$196.468 million. Excludes rescission from Working Capital Fund \$5.201 million and CT Fund \$0.96 million.
- FY 2013 Reflects rescissions of prior year unobligated balances of -\$131.412 million.
- "6/ In order to obtain comparable figures, Net Discretionary, Gross Discretionary, and Total Budget Authority excludes:
- FY 2013 supplemental funding pursuant to P.L. 113-2 (Disaster Relief Appropriations Act 2013): CBP (\$1.667 million), ICE (\$0.855 million), USCG (\$274.233 million), USSS (\$0.300 million), FEMA (\$11.787 billion), S&T (\$3.249 million), DNDO (\$3.869 million).
- Excludes FEMA NFIF (\$9.7 billion) increase in borrowing authority provided in P.L. 113-1.

# **EXHIBIT F**



# Department of Homeland Security

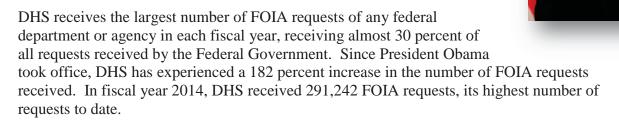
Privacy Office
2014 Freedom of Information Act Report
to the Attorney General of the United States
February 2015



# Message from the Chief Freedom of Information Act Officer

I am pleased to present the Department of Homeland Security's (DHS) 2014 Freedom of Information Report to the Attorney General of the United States.

The Freedom of Information Act (FOIA) requires that "each agency . . . submit to the Attorney General of the United States a report which shall cover the preceding fiscal year and which shall include" numerous details regarding the agency's administration of FOIA. This annual report plays an important role in the transparency of our office and helps us provide better and more responsive customer service.



Most of these requests were directed to U.S. Citizenship and Immigration Services (USCIS), Customs and Border Protection (CBP) and Immigration and Customs Enforcement (ICE). These Components process requests seeking immigration records (e.g., copies of the Alien File, entry/exit records, detention, and deportation records).

In fiscal year 2014, DHS granted 16,651 requests in full; partially granted 128,603; and denied 6,212 requests on the basis of FOIA exemptions. The Department commonly invokes exemptions 6 and 7(C) to prevent unwarranted injury to the privacy interests of individuals, and exemption 7(E) to protect against the disclosure of law enforcement techniques, procedures, and guidelines. Combined use of 6, 7(C), and 7(E) made up approximately 54 percent of all exemptions used. The number of pending FOIA requests for DHS at the end of fiscal year 2014 was 120,393, an 83 percent increase from the 65,676 requests pending at the end of fiscal year 2013.

DHS also has the largest backlog of pending FOIA requests. Due to the record-setting number of FOIA requests, the DHS backlog increased from 51,575 to 103,480 in fiscal year 2014. Components that process requests seeking immigration-related records have the largest backlogs in the Department comprising more than 90 percent of the total DHS backlog.

The increased volume and complexity of requests for immigration records has directly affected the Department's backlog. The Privacy Office continued to implement a multi-pronged approach to reduce the Department's backlog. Specifically, the Privacy Office: 1) Deployed additional staff and contractors from the Privacy Office to Component FOIA offices to assist with processing backlogged FOIA requests; 2) Entered into a Memorandum of Understanding with CBP for a support services contract with an experienced FOIA vendor to process CBP's FOIA backlog; 3) ICE finalized and is managing its own FOIA services support contract to assist with

\_

<sup>&</sup>lt;sup>1</sup> 5 U.S.C. § 552(e)(1) (2006 & Supp. IV 2010).

processing approximately 50,000 backlogged FOIA requests; and 4) Privacy Office approved a 4-month detail of a staff member to TSA to assist with processing its backlog and to implement procedures for managing FOIA requests to prevent a future backlog.

The total cost of processing FOIA requests for DHS, including litigation costs, increased to more than \$51.5 million in fiscal year 2014 compared to about \$45 million in fiscal year 2013. The average cost of processing a FOIA request in the Department was approximately \$217, compared to last year's figure of \$220. The total full time and equivalent personnel working on FOIA decreased from 474 last year to 459.

The FOIA challenges were immense in the current environment; DHS continued to take steps to enhance its FOIA program by focusing its efforts on offering enhanced training opportunities to educate and encourage agency compliance with the FOIA, and deploying advanced technology for processing requests. Additionally, the DHS Privacy Office initiated several actions to improve the Department's FOIA operation and provide oversight of FOIA processing within the components.

The Department is committed to being responsive to the FOIA requesters, while continuing to address systemic programmatic issues.

Respectfully Submitted,

Karen L. Neuman Chief Freedom of Information Act Officer U.S. Department of Homeland Security

# TABLE OF CONTENTS

I.	Basic Inform	mation Regarding Report	vi
II.	Making a F	OIA Request	vi
III.	Acronyms,	Definitions, and Exemptions	vi
IV.	Exemption	3 Statutes	1
V.	FOIA Requ	ıests	4
	Ā.	Received, Processed, and Pending FOIA Requests	4
	B.	(1) Disposition of FOIA Requests - All Processed Requests	5
		(2) Dispostion of FOIA Requests - "Other" Reasons for "Full Denials	
		Based on Reasons Other than Exemptions" from Section V, B(1) Chart	t5
		(3) Disposition of FOIA Requests - Number of Times Exemptions Applied	l7
VI.	Administra	tive Appeals of Initial Determinations of FOIA Requests	7
		Received, Processed, and Pending Administrative Appeals	
	B.	Disposition of Administrative Appeals - All Processed Appeals	7
		(1) Reasons for Denial on Appeal - Number of Times Exemptions Applied	
		(2) Reasons for Denial on Appeal - Reasons Other than Exemptions	8
		(3) Reasons for Denial on Appeal - "Other" Reasons from Section VI, C(2)	
		Chart	
		(4) Response Times for Administrative Appeals	
		(5) Ten Oldest Pending Administrative Appeals	10
VII.	FOIA Requ	lests: Response Times for Processed and Pending Requests	11
	A.	Processed Requests - Response Time for All Processed Perfected Requests	311
	B.	Processed Requests - Response Time for Perfected Requests in Which	
		Information was Granted	
	C.	Processed Requests - Response Time in Day Increments	12
		(1) Simple Requests Response Time in Day Increments	
		(2) Complex Requests Response Time in Day Increments	12
		(3) Requests Granted Expedited Processing Response Time in Day	
		Increments	
		Pending Requests - All Pending Perfected Requests	
	E.	Pending Requests - Ten Oldest Pending Perfected Requests	13
VIII	. Requests fo	or Expedited Processing and Requests for Fee Waivers	14
		Requests for Expedited Processing	
	В.	Requests for Fee Waiver	15
IX.	FOIA Perso	onnel and Costs	15
X.	Fees Collec	ted for Processing Requests	16
XI.	FOIA Dogg	llations (Including Fee Schedule)	16
<b>/1.</b>	TOTA Kegu	advid (including fee schedule)	IU

# Case 3:15-cv-01181-JD Document 22-4 Filed 04/22/15 Page 20 of 40

XII.	Backlogs, C	Consultations, and Comparisons	16
	A.	Backlogs of FOIA Requests and Administrative Appeals	16
	B.	Consultations on FOIA Requests - Received, Processed, and Pending	
		Consultations	17
	C.	Consultations on FOIA Requests - Ten Oldest Consultations Received	
		from Other Agencies and Pending	17
	D.	(1) Comparison of Numbers of Requests from Previous and Current	
		Annual Report - Requests Received, Processed, and Backlogged	18
		(2) Comparison of Backlogged Requests from Previous and Current	
		Annual Report	19
	E.	(1) Comparison of Numbers of Administrative Appeals from Previous	
		and Current Annual Report - Appeals Received, Processed, and	
		Backlogged	
		(2) Comparison of Backlogged Administrative Appeals from Previous and	
		Current Annual Report	20
	ADDELLO	VOTO	•
	APPEND	ICES	21
	AF	PPENDIX A: Composition of the Department of Homeland Security	21
	AF	PPENDIX B: Organization of the Department of Homeland Security Chart	23
	AF	PPENDIX C: Names, Addresses, and Contact Information For DHS FOIA Officers	24

# I. Basic Information Regarding Report

1. Questions regarding this report may be directed to:

Delores J. Barber
Deputy Chief FOIA Officer
Privacy Office
U.S. Department of Homeland Security
245 Murray Lane SW, Mail Stop 0655
Washington, DC 20528-0655

Phone: 202-343-1743; Fax: 202-343-4011

- 2. This report can be downloaded from the DHS FOIA website at http://www.dhs.gov/foia-annual-reportsh.
- 3. Requests for this report in paper form may also be directed to the Deputy Chief FOIA Officer, as listed above.

# II. Making a FOIA Request

- 1. Names, addresses, and contact numbers for DHS FOIA Officers can be found on our website at http://www.dhs.gov/foia-contact-information.
- 2. Brief description why requests may not be granted:

The records maintained by the Department often contain private information on individuals or involve law enforcement matters. Because law enforcement records are of specific interest to subjects of investigation, victims of crime, and the public at large, these records are often requested under the Freedom of Information Act. For example, the Department commonly invokes exemptions 6 and 7(C) to prevent unwarranted injury to the privacy interests of individuals, and exemption 7(E) to protect against the disclosure of law enforcement techniques, procedures, and guidelines.

### III. Acronyms, Definitions, and Exemptions

1. Agency-specific acronyms or other terms.

a.	CDP	U.S. Customs and Border Protection
b.	CFO	Chief Financial Officer
c.	CISOMB	Citizenship and Immigration Services Ombudsman
d.	CRCL	Office for Civil Rights & Civil Liberties
e.	DNDO	Domestic Nuclear Detection Office
f.	<b>ESEC</b>	Office of the Executive Secretary
g.	<b>FEMA</b>	Federal Emergency Management Agency
h.	FLETC	Federal Law Enforcement Training Centers
i.	I&A	Office of Intelligence and Analysis
j.	IGA	Office of Intergovernmental Affairs
k.	ICE	U.S. Immigration and Customs Enforcement
1.	MGMT	Management Directorate
m.	NCSC	National Cyber Security Center

n.	NPPD	National Protection and Programs Directorate
ο.	OBIM	Office of Biometric Identity Management
p.	OGC	Office of the General Counsel
q.	OHA	Office of Health Affairs
r.	OIG	Office of Inspector General
s.	OLA	Office of Legislative Affairs
t.	OPA	Office of Public Affairs
u.	OPS	Office of Operations Coordination and Planning
v.	PLCY	Office of Policy
w.	PRIV	Privacy Office
х.	S&T	Science and Technology Directorate
y.	TSA	Transportation Security Administration
z.	USCG	United States Coast Guard
aa.	USCIS	United States Citizenship and Immigration Services
bb.	. USSS	United States Secret Service

- 2. Definition of terms, expressed in common terminology.
  - a. **Administrative Appeal** A request to a federal agency asking that it review at a higher administrative level a FOIA determination made by the agency at the initial request level.
  - b. **Average Number** The number obtained by dividing the sum of a group of numbers by the quantity of numbers in the group. For example, of 3, 7, and 14, the average number is 8, determined by dividing 24 by 3.
  - c. **Backlog** The number of requests or administrative appeals that are pending at an agency at the end of the fiscal year that are beyond the statutory time period for a response.
  - d. **Component** For agencies that process requests on a decentralized basis, a "component" is an entity, also sometimes referred to as an Office, Division, Bureau, Center, or Directorate, within the agency that processes FOIA requests. The FOIA now requires that agencies include in the Annual FOIA Report data for both the agency overall and for each principal component of the agency.
  - e. **Consultation** The procedure whereby the agency responding to a FOIA request first forwards a record to another agency for its review because that other agency has an interest in the document. Once the agency in receipt of the consultation finishes its review of the record, it provides its views on the record to the agency that forwarded it. That agency, in turn, will then respond to the FOIA requester.
  - f. **Exemption 3 Statute** A federal statute other than FOIA that exempts information from disclosure and which the agency relies on to withhold information under subsection (b)(3) of the FOIA.<sup>2</sup>

<sup>&</sup>lt;sup>2</sup> Pursuant to 5 U.S.C. § 552(b)(3) as amended by sec. 564 of Public Law 111-83, (a statute enacted after

g. **FOIA Request** – A FOIA request is generally a request to a federal agency for access to records concerning another person (i.e., a "third-party" request), an organization, or a particular topic of interest. Moreover, because requesters covered by the Privacy Act who seek records concerning themselves (i.e., "firstparty" requesters) are afforded the benefit of the access provisions of both FOIA and the Privacy Act, the term "FOIA request" also includes any such "first-party" requests when an agency determines that it must search beyond its Privacy Act "systems of records" or when the agency applies a Privacy Act exemption and therefore looks to FOIA to afford the greatest possible access. DHS applies this same interpretation of the term "FOIA request" even to "first-party" requests from persons not covered by the Privacy Act, e.g., non-U.S. citizens, because DHS by policy provides such persons the ability to access their own records in DHS's Privacy Act "mixed systems of records" as if they are subject to the Privacy Act's access provisions, and DHS processes the requests under FOIA as well. Thus, all requests that require DHS to utilize FOIA in responding to the requester are included in this Report.

Additionally, a FOIA request includes records referred to the agency for processing and direct response to the requester. It does not, however, include records for which the agency has received a consultation from another agency. (Consultations are reported separately in Section XII of this Report.)

- h. **Full Grant** An agency decision to disclose all records in full in response to FOIA request.
- Full Denial An agency decision not to release any records in response to a
  FOIA request because the records are exempt in their entireties under one or more
  of the FOIA exemptions, or because of a procedural reason, such as when no
  records could be located.
- j. **Median Number** The middle, not average, number. For example, of 3, 7, and 14, the median number is 7.
- k. **Multi-Track Processing** A system in which simple requests requiring relatively minimal review are placed in one processing track and more voluminous and complex requests are placed in one or more other tracks. Requests granted expedited processing are placed in yet another track. Requests in each track are processed on a first in/first out basis.
  - i. **Expedited Processing** An agency will process a FOIA request on an expedited basis when a requester satisfies the requirements for expedited processing as set forth in the statute and in agency regulations.

- ii. **Simple Request** A FOIA request that an agency using multi-track processing places in its fastest (non-expedited) track based on the volume and/or simplicity of records requested.
- iii. **Complex Request** A FOIA request that an agency using multi-track processing places in a slower track based on the high volume and/or complexity of the records requested.
- 1. **Partial Grant/Partial Denial** An agency decision to disclose portions of the records and to withhold other portions that are exempt under the FOIA, or to otherwise deny a portion of the request for a procedural reason.
- m. Pending Request or Pending Administrative Appeal A request or administrative appeal for which an agency has not taken final action in all respects.
- n. **Perfected Request** A request for records that reasonably describes such records and is made in accordance with published rules stating the time, place, fees (if any) and procedures to be followed.
- o. **Processed Request or Processed Administrative Appeal** A request or administrative appeal for which an agency has taken final action in all respects.
- p. **Range in Number of Days** The lowest and highest number of days to process requests or administrative appeals.
- q. **Time Limits** The time period in the statute for an agency to respond to a FOIA request (ordinarily 20 working days from receipt of a perfected FOIA request).
- 3. Concise descriptions of FOIA exemptions:
  - a. **Exemption 1**: classified national defense and foreign relations information.
  - b. **Exemption 2**: internal agency rules and practices (personnel).
  - c. **Exemption 3**: information that is prohibited from disclosure by another federal law.
  - d. **Exemption 4**: trade secrets and other confidential business information.
  - e. **Exemption 5**: inter-agency or intra-agency communications that are protected by legal privileges.
  - f. **Exemption 6**: information involving matters of personal privacy.
  - g. **Exemption 7**: records or information compiled for law enforcement purposes, to the extent that the production of those records A) could reasonably be expected to interfere with enforcement proceedings, B) would deprive a person of a right to a

fair trial or an impartial adjudication, C) could reasonably be expected to constitute an unwarranted invasion of personal privacy, D) could reasonably be expected to disclose the identity of a confidential source, E) would disclose techniques and procedures for law enforcement investigations or prosecutions, or would disclose guidelines for law enforcement investigations or procedures, or F) could reasonably be expected to endanger the life or physical safety of any individual.

- h. **Exemption 8**: information relating to the supervision of financial institutions.
- i. **Exemption 9**: geological information on wells.

# **IV.** Exemption 3 Statutes

Statute	Type of Information Withheld	Case Citation	Number of Tim upon per Con		Total Number of Times Relied upon by Agency
6 U.S.C. § 133(a)(1)	Critical infrastructure information (including the identity of the submitting person or entity) that is voluntarily submitted to a covered Federal agency for use by that agency regarding the security of critical infrastructure and protected systems, analysis, warning, interdependency study, recovery, reconstitution, or other informational purpose, when accompanied by an express statement specified in paragraph 2		NPPD PRIV	1	2
8 U.S.C. § 1202(f) (Immigration and Nationality Act)	Certain records pertaining to issuance or refusal of visas to enter the United States	Medina-Hincapie v. Dep't of State, 700 F.2d 737, 741-42 (D.C. Cir. 1983); DeLaurentiis v. Haig, 686 F.2d 192, 194 (3d Cir. 1982); Beltranena v. U.S. Dep't of State, 821 F. Supp. 2d 167, 177-78 (D.D.C. 2011); Badalamenti v. U.S. Dep't of State, 899 F. Supp. 542, 547 (D. Kan. 1995); Jan-Xin Zang v. FBI, 756 F. Supp. 705, 711-12 (W.D.N.Y. 1991); Smith v. DOJ, No. 81-CV-813, 1983 U.S. Dist. LEXIS 10878, at *13- 14 (N.D.N.Y. Dec. 13, 1983); Holy Spirit Ass'n for Unification of World Christianity, Inc. v. U.S. Dep't of State, 526 F. Supp. 1022, 1031 (S.D.N.Y. 1981).	USCIS	1	1
10 U.S.C. § 424	Organization or any function of, and certain information pertaining to, employees of the Defense Intelligence Agency	Physicians for Human Rights v. <u>DOD</u> No RDB-08-273, 2011 WL 1495942, at *7 (D.D.C. Apr 19, 2011); <u>Miller v DOJ</u> , 562 F. Supp 2d 82, 112 (D.D.C. 2008); <u>Wickwire Gavin, P.C. v. Def</u> <u>Intelligence Agency</u> , 330 F. Supp 2d 592, 602 (E.D. Va 2004).	USCG	1	1
15 U.S.C. §§ 46(f), 57b-2 (Federal Trade Commission Act)	Any trade secret or any commercial or financial information which is obtained from any person and which is "privileged or confidential" and certain investigative materials received by the FTC and "provided pursuant to any compulsory process under this subchapter or which is provided voluntarily in place of such compulsory process."	A. Michael's Piano, Inc. v. FTC, 18 F.3d 138, 143-44 (2d Cir. 1994) (15 U.S.C. § 57b-2); Carter, Fullerton & Hayes, LLC v. FTC, 637 F. Supp. 2d 1, 9 (D.D.C. 2009) (15 U.S.C. § 57b-2); National Educ. Ass'n v. FTC, No. 79-959-S, 1983 WL 1883, at *1 (D. Mass. Sept. 26, 1983) (15 U.S.C. § 57b-2); Doherty v. FTC, No. 80-0513, 1981 WL 2094, at *3 (D.D.C. June 24, 1981) (15 U.S.C. § 46(f)).	ICE	1	1
18 U.S.C §1461	Mailing obscene or crime- inciting matter		USSS	1	1

Statute	Type of Information Withheld	Case Citation	Number of Tim upon per Con		Total Number of Times Relied upon by Agency
18 U.S.C. § 1961 Racketeer Influenced and Corrupt Organizations Act	Protecting the identity of a person who had testified in a drug mafia case, as well as certain US Marshals Witsec information.		USCIS	1	1
18 U.S.C. Sec 2722(a)	Prohibits the disclosure of personal information from a motor vehicle record		OIG	3	3
18 U.S.C. § 3509(d) (Federal Victims' Protection and Rights Act)	Information related to child pornography victims	Tampico v. EOUSA, No. 04–2285, slip op. at 8 (D.D.C. Apr. 29, 2005).	ICE	31	31
19 U.S.C. § 130b	Personnel in overseas, sensitive, or routinely deployable units; nondisclosure of personally identifying information	Hiken v. DOD 521 F. Supp 2n 1047, 1062 (N.D. Cal. 2007); O'Keefe v. DOD, 463 F. Supp 2d 317, 325 (E.D.N.Y. 2006); Widel v. United States No. A02=306, 2005 WL 846206, at *2 (D. Alaska Apr 11, 2005).	USCG	2	2
26 U.S.C. § 6103	Certain tax return information and certain tax convention information	Church of Scientology v. IRS, 484 U.S. 9 (1987); Long v. IRS, 891 F.2d 222 (9th Cir. 1989).	USCIS	1,769	1,769
31 U.S.C. § 5319 (Bank Secrecy Act)	Reports pertaining to monetary instruments transactions filed under subchapter II of chapter 53 of title 31 and records of those reports	Hulstein v. DEA, No. 10-4112, 2011 U.S. Dist. LEXIS 25788, at *7-8 (N.D. Iowa Mar. 11, 2011); Council on AmIslamic Relations, Cal. v. FBI, 749 F. Supp. 2d 1104, 1117 (S.D. Cal. 2010); Berger v. IRS, 487 F. Supp. 2d 482, 496-97 (D.N.J. 2007), aff'd on other grounds, 288 F. App'x 829 (3d Cir. 2008); Sciba v. Bd. of Governors of the Fed. Reserve Sys., No. 04-1011, 2005 WL 3201206, at *6 (D.D.C. Nov. 4, 2005).	ICE USSS	1 1	2
41 U.S.C. § 253b(m)(1)	Information obtained or developed in carrying out security under the authority of the Aviation and Transportation Security Act or under chapter 449 of this title	Tooley v. Bush, No. 06-306, 2006 WL 3783142, at *19 (D.D.C. Dec. 21, 2006), aff'd on other grounds, 586 F. 3d 1006 (D.C. Cir. 209; Gordon v. FBI 390 F. Supp. 2d 897,900 (N.D. Cal. 2004).	FEMA USCG	5	6
41 U.S.C. § 2102	Contractor bid or proposal information; source selection information	Legal & Safety Employer Research, Inc. v. U.S. Dep't of the Army, No. Civ. S001748, 2001 WL34098652, at *3-4 (E.D. Cal. 2001) (dictum).	FEMA USCIS	2	3

Statute	Type of Information Withheld	Case Citation	Number of Tim upon per Con		Total Number of Times Relied upon by Agency
41 U.S.C. § 4702(b)	Contractor proposals that are in the possession or control of an executive agency and that have not been set forth or incorporated by reference into contracts	Sinkfield v. HUD, No. 10-885, 2012 U.S. Dist. LEXIS 35233, at *13-15 (S.D. Ohio Mar. 15, 2012); Hornbostel v. U.S. Dep't of the Interior, 305 F. Supp. 2d 21, 30 (D.D.C. 2003), summary affirmance granted, 2004 WL 1900562 (D.C. Cir. Aug. 25, 2004).	S&T	6	6
42 U.S.C. § 262a(h)	Enhanced control of dangerous biological agents and toxins/bioterrorism information		S&T	3	3
42 U.S.C. § 2162 (Atomic Energy Act)	Life threatening controlled chemical agents	Meeropol v. Smith, No. 75-1121, slip op. at 53-55 (D.D.C. Feb. 29, 1984), aff'd in relevant part & remanded in part on other grounds sub nom., Meeropol v. Meese, 790 F.2d 942 (D.C. Cir. 1986).	S&T	1	1
44 U.S.C. 3541 Federal Information Security Management Act of 2002 ("FISMA", 44 U.S.C. § 3541, et seq.)	Systematic Alien Verification for Entitlements (SAVE): Information pertaining to the security of the SAVE program database and systems.		USCIS	1	1
49 U.S.C. § 114	Information obtained or developed in carrying out security under the authority of the Aviation and Transportation Security Act or under chapter 449 of this title	Skurow v. DHS, No. 11-1296, 2012 WL 4380895, at *9-10 (D.D.C. Sept. 26, 2012); Tooley v. Bush, No. 06-306, 2006 WL 3783142, at *19 (D.D.C. Dec. 21, 2006), aff'd on other grounds, 586 F.3d 1006 (D.C. Cir. 2009); Gordon v. FBI, 390 F. Supp. 2d 897, 900 (N.D. Cal. 2004).	CBP ICE OIG PRIV TSA USSS	1,104 2,018 1 15 60 59	3,257
50 U.S.C. Section § 403g	Intelligence sources and methods; certain information pertaining to Agency employees, specifically: "the organization, functions, names, official titles, salaries, or numbers of personnel employed by the Agency"	ACLU v. DOJ, 681 F.3d 61, 72-75 (2d Cir. 2012); Larson v. Dep't of State, 565 F.3d 857, 865 n.2 (D.C. Cir. 2009); Berman v. CIA, 501 F.3d 1136, 1137-38, 1140 (9th Cir. 2007); Makky v. Chertoff, 489 F. Supp. 2d 421, 442 (D.N.J. 2007), aff'd on other grounds, 541F. 3d 205 (3d Cir. 2008).	I&A USCG USCIS USSS	16 5 14 6	41

Statute	Type of Information Withheld	Case Citation	Number of Tim upon per Con		Total Number of Times Relied upon by Agency
50 U.S.C. app. § 2411(c) (Export Administration Act of 1979)	Information pertaining to license applications under the Export Administration Act	Wis. Project on Nuclear Arms Control v. U.S. Dep't of Commerce, 317 F.3d 275, 284 (D.C. Cir. 2003); Times Publ'g Co. v. U.S. Dep't of Commerce, 236 F.3d 1286, 1292 (11th Cir. 2001); Lessner v. U.S. Dep't of Commerce, 827 F.2d 1333, 1336- 37 (9th Cir. 1987).	S&T	1	1
Federal Rule of Criminal Procedure 6 (e) Grand Jury	Regulates disclosure of matters occurring before a grand jury and which satisfies the basic "statute" requirement of Exemption 3 because it was specially amended by Congress in 1977	Rugiero v. Dept of Justice, 257 F.3d 534 (6th Cir. 2001); <u>Iglesias</u> v. CIA, 525 F.Supp.547 (D.D.C. 1981).	USCIS USSS	2	3

### V.

# FOIA Requests A. Received, Processed, and Pending FOIA Requests

Component <sup>‡</sup>	Number of Requests Pending as of Start of Fiscal Year	Number of Requests Received in Fiscal Year	Number of Requests Processed in Fiscal Year	Number of Requests Pending as of End of Fiscal Year
CBP	41,907 <sup>§</sup>	47,261	51,056	38,122
CRCL	3	80	74	9
FEMA	560	772	508	824
FLETC	3	103	99	7
I&A	34	244	255	23
ICE	6,234**	85,081	33,644	57,671
NPPD	4,758 <sup>††</sup>	7,775	5,581	6,952
OIG	51	177	166	62
OPS	0	59	59	0
PRIV	43	705	665	83
S&T	1	68	68	1
TSA	546	859	491	914
USCG	936 <sup>‡‡</sup>	3,203	2,620	1,519
USCIS	11,293 §§	143,794	141,700	13,387
USSS	728***	1,061	1,045	744
AGENCY OVERALL	67,097 <sup>†††</sup>	291,242	238,031	120,308

 $<sup>^{\$}</sup>$  Number of Requests Pending as of Start of Fiscal Year corrected due to component reporting error in FY 2013.  $^{**}$  *Id.*  $^{\dagger\dagger}$  *Id.* 

<sup>&</sup>lt;sup>‡‡</sup> *Id*. §§§§ *Id*.

<sup>\*\*\*</sup> *Id*.

<sup>†††</sup> *Id*.

### B. (1) Disposition of FOIA Requests – All Processed Requests

	NI£	No. of	No. of Full	Number of Full Denials Based on Reasons Other than Exemptions									
Component	No. of Full Grants	Partial Grants/ Partial Denials	Denials Based on Exemptions	No Records	All Records Referred	Request Withdrawn	Fee- Related Reason	Not Reasonably Described	Improper FOIA Request	Not Agency Record	Duplicate Request	Other	Total
CBP	2,065	15,899	80	9,840	28	605	13	158	8,861	6,696	6,694	117	51,056
CRCL	5	18	1	44	0	1	0	2	0	2	0	1	74
FEMA	73	144	8	62	1	79	3	19	76	0	27	16	508
FLETC	11	38	1	32	0	0	3	0	6	8	0	0	99
I&A	7	21	6	101	20	1	3	42	25	28	1	26	255
ICE	344	27,002	699	1,522	862	98	6	102	782	264	87	1,876	33,644
NPPD	428	2,038	7	1,284	1,702	16	2	12	63	2	24	3	5,581
OIG	16	103	7	27	3	1	0	2	4	1	0	2	166
OPS	9	11	7	23	6	3	0	0	0	0	0	0	59
PRIV	36	144	25	50	111	16	5	110	141	7	9	11	665
S&T	11	11	7	13	8	2	0	7	0	8	1	0	68
TSA	89	113	9	64	15	39	0	128	22	1	4	3	491
USCG	1,801	224	28	333	1	152	6	4	7	11	33	20	2,620
USCIS	11,684	82,666	5,315	16,892	853	135	153	1	5,773	4,527	13,694	7	141,700
USSS	72	171	12	402	2	12	0	19	6	10	4	335	1,045
AGENCY OVERALL	16,651	128,603	6,212	30,689	3,612	1,160	194	610	15,766	11,565	20,578	2,391	238,031

# B. (2) Disposition of FOIA Requests – "Other" Reasons for "Full Denials Based on Reasons Other than Exemptions" from Section V, B(1) Chart

Component	Description	No. of Times Used	Total
СВР	Moot by Appeal	117	117
CRCL	Coordinated by Another Processing Office	1	1
FEMA	Coordinated by Another Processing Office Litigation Unable to Locate Requestor	1 1 14	16
FLETC	N/A	0	0
I&A	N/A	0	0

Component	Description	No. of Times Used	Total
	Fugitive Disentitlement	1,361	
	Litigation	12	
ICE	Referred Documents are Not Responsive	352	1,876
	Unable to Locate Requestor	151	
NPPD	Coordinated by Another Processing Office	3	3
OIG	Unable to Locate Requester	2	2
OPS	N/A	0	0
	Aggregated	5	
	Coordinated by Another Program Office	4	
PRIV	Litigation	1	11
	Records Referred Non Responsive	1	
S&T	N/A	0	0
	Litigation	2	
TSA	Unable to Locate Documents	1	3
	Non Responsive to Requests for Additional	12	
USCG	Information	16	20
	Unable to Locate Requester	4	
USCIS	Unable to Locate Documents	7	7
	Non Responsive to Requests for Additional Information	313	
USSS	Unable to Locate Requester	10	335
	Records Referred Non Responsive 12		
AGENCY OVERALL			2,393
AGENCI OVERALL			4,373

B. (3) Disposition of FOIA Requests – Number of Times Exemptions Applie	В.	(3) Disposition	of FOIA Requests -	Number of Times	Exemptions Applie
---	----	-----------------	--------------------	-----------------	-------------------

Component	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
CBP	0	170	1,104	29	33	13,218	45	204	13,293	12	13,272	9	0	0
CRCL	0	0	0	0	7	19	3	0	3	0	0	0	0	0
FEMA	1	1	7	29	18	130	0	0	19	0	11	0	0	0
FLETC	0	1	0	8	8	37	0	0	6	0	4	3	0	0
I&A	6	1	16	1	7	55	0	0	20	0	56	1	0	0
ICE	20	28	2,043	59	8,438	25,801	141	773	25,675	167	24,729	86	0	0
NPPD	1	0	1	40	13	1,401	12	1	1,526	0	1,585	6	0	0
OIG	0	1	4	0	24	109	24	0	103	14	21	2	0	0
OPS	0	2	0	0	1	10	10	0	7	0	4	0	0	0
PRIV	4	1	16	27	42	137	4	0	21	0	40	9	0	0
S&T	0	0	11	8	8	13	0	0	0	0	6	4	0	0
TSA	0	7	60	18	53	126	1	0	38	1	3	2	0	0
USCG	6	1	10	18	33	161	57	0	138	48	54	2	0	0
USCIS	19	112	1,790	159	37,597	48,623	34	0	67,260	0	68,471	0	0	0
USSS	2	0	69	0	11	113	10	0	114	6	142	1	0	0
AGENCY OVERALL	59	325	5,131	396	46,293	89,953	341	978	108,259	248	108,398	125	0	0

# VI. Administrative Appeals of Initial Determinations of FOIA Requests

### A. Received, Processed, and Pending Administrative Appeals

Component	No. of Appeals Pending as of Start of Fiscal Year	No. of Appeals Received in Fiscal Year	No. of Appeals Processed in Fiscal Year	No. of Appeals Pending as of End of Fiscal Year
CBP	16 <sup>‡‡‡</sup>	1,004	991	29
FEMA	31	16	17	30
FLETC	2	2	4	0
ICE	33	477	339	171
OGC	24	93	101	16
OIG	28	16	25	19
TSA	7	35	36	6
USCG	29	32	28	33
USCIS	63	1,926	1,919	70
USSS	2	33	30	5
AGENCY OVERALL	235 \$\$\$	3,634	3,490	379

## B. Disposition of Administrative Appeals – All Processed Appeals

Component	Number Affirmed on Appeal	Number Partially Affirmed & Partially Reversed/Remanded on Appeal	Number Completely Reversed/Remanded on Appeal	Number of Appeals Closed for Other Reasons	Total
СВР	112	79	514	286	991
FEMA	10	0	1	6	17
FLETC	3	0	0	1	4

<sup>\$\</sup>frac{\pmath{\

Component	Number Affirmed on Appeal	Number Partially Affirmed & Partially Reversed/Remanded on Appeal	Number Completely Reversed/Remanded on Appeal	Number of Appeals Closed for Other Reasons	Total
ICE	126	14	103	96	339
OGC	62	4	16	19	101
OIG	14	7	0	4	25
TSA	7	5	9	15	36
USCG	12	1	9	6	28
USCIS	524	742	368	285	1,919
USSS	10	1	13	6	30
AGENCY OVERALL	880	853	1,033	724	3,490

## C. (1) Reasons for Denial on Appeal – Number of Times Exemptions Applied

Component	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
СВР	0	8	10	5	5	350	3	0	346	0	344	3	0	0
FEMA	0	0	0	2	1	5	0	0	1	0	0	0	0	0
FLETC	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ICE	0	3	21	2	31	129	2	0	103	0	88	0	0	0
OGC	0	0	3	2	3	9	7	0	11	0	15	0	0	0
OIG	0	0	0	0	2	10	0	0	17	0	0	0	0	0
TSA	0	2	4	0	3	10	1	0	2	0	0	0	0	0
USCG	0	0	1	2	4	10	2	0	4	0	1	0	0	0
USCIS	0	6	10	3	541	637	1	0	876	0	871	0	0	0
USSS	0	0	0	0	0	2	0	0	2	0	0	0	0	0
AGENCY OVERALL	0	19	49	16	590	1,162	16	0	1,362	0	1,319	3	0	0

# C. (2) Reasons for Denial on Appeal – Reasons Other than Exemptions

Component	No Records	Records Referred at Initial Request Level	Request Withdrawn	Fee- Related Reason	Records not Reasonably Described	Improper Request for Other Reasons	Not Agency Record	Duplicate Request or Appeal	Request in Litigation	Appeal Based Solely on Denial for Expedited Processing	Other *Explain in chart below
CBP	31	2	16	1	0	183	5	66	3	1	0
FEMA	2	1	1	0	0	1	0	0	0	0	1
FLETC	0	0	0	2	0	0	0	0	0	0	0
ICE	73	0	0	0	2	4	0	0	2	5	21
OGC	10	0	6	1	0	2	0	1	0	2	52
OIG	0	0	0	0	0	0	0	0	1	0	3
TSA	2	0	0	0	4	0	0	0	0	0	0
USCG	0	0	4	0	0	0	0	0	1	0	1
USCIS	0	0	3	0	0	275	0	7	0	0	0
USSS	10	0	0	1	0	4	0	0	0	0	6
AGENCY OVERALL	128	3	30	5	6	469	5	74	7	8	80

# C. (3) Reasons for Denial on Appeal – "Other" Reasons from Section VI, C (2) Chart

Component	Description	No. of Times Used	Total
СВР	N/A	0	0
FEMA	Unable to Locate Requester	1	1
FLETC	N/A	0	0
ICE	Fugitive Disentitlement Upheld	21	21
	Adequacy of the Search	16	
	Appeal Moot	12	
	Appeal Not Timely	2	
OGC	Denial of Request Fee Waiver	2	52
OGC	Improper Appeal	2	32
	Records Publically Available	1	
	Requester Category Determination	12	
	Vaughn Index Not Required During Administrative Process	5	
OIG	Appeal Moot	3	3
TSA	N/A	0	0
USCG	Unable to Locate Requester	1	1
USCIS	N/A	0	0
USSS	Coordinated by Another Program Office  Previously Furnished	1	2
AGENCY OVERALL		<u> </u>	80

# C. (4) Response Times for Administrative Appeals

Component	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
СВР	3	10.01	1	193
FEMA	188	137.76	16	1,071
FLETC	47	87.33	47	168
ICE	25	61.81	1	542
OGC	45	65.14	2	492
OIG	360	324	11	888
TSA	145	147.17	17	414
USCG	318.5	317.14	1	892
USCIS	37.68	41.87	1	171
USSS	35	34.67	1	74
AGENCY OVERALL	41.34	111.54	1	1,071

# C. (5) Ten Oldest Pending Administrative Appeals

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Appeal
CDD	Date of Receipt	2014-09-12	2014-09-12	2014-06-05	2014-03-07	2014-03-07	2013-12-23	2013-12-16	2013-12-16	2013-12-12	2013-12-03
СВР	Number of Days Pending	13	13	84	148	148	202	207	207	209	216
FEMA	Date of Receipt	2012-10-12	2012-07-24	1012-03-06	2011-10-28	1022-10-05	2010-10-11	2010-04-12	2009-08-31	2009-06-25	2009-02-26
FEMA	Number of Days Pending	501	557	655	742	758	1,007	1,134	1,282	1,328	1,412
ELETC	Date of Receipt	N/A									
FLETC	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
ICE	Date of Receipt	2013-04-11	2013-04-11	2013-04-10	2013-03-27	2013-03-13	2013-03-13	2013-02-20	2013-02-20	2013-01-14	2013-01-02
ICE	Number of Days Pending	371	371	372	382	392	392	407	407	432	440
occ	Date of Receipt	2014-08-27	2014-08-22	2014-08-22	2014-08-08	2014-07-25	2014-06-24	2014-06-03	2014-04-29	2014-02-18	2013-10-27
OGC	Number of Days Pending	24	27	27	37	47	69	84	108	258	235
ord	Date of Receipt	2013-07-25	2013-06-24	2012-12-17	2012-09-06	2012-08-06	2012-07-03	2010-11-10	2010-09-15	2009-01-14	2008-11-14
OIG	Number of Days Pending	305	327	457	526	548	571	986	1,025	1,440	1,480
TSA	Date of Receipt	2014-06-25	2014-04-28	2014-04-28	2014-04-23	2014-02-27	2014-02-04	2014-01-09	2013-11-27	2013-10-23	2012-11-15
ISA	Number of Days Pending	72	112	115	157	159	171	189	220	243	475
Hadd	Date of Receipt	2013-07-02	2013-06-18	2013-06-12	2013-05-06	2013-04-04	2013-03-15	2013-02-18	2013-01-30	2012-08-02	2009-03-10
USCG	Number of Days Pending	321	331	335	361	383	397	416	428	550	1,404
	Date of Receipt	2014-09-15	2014-09-15	2014-09-10	2014-09-10	2014-09-10	2014-09-10	2014-09-10	2014-09-10	2014-08-08	2014-07-18
USCIS	Number of Days Pending	12	12	15	15	15	15	15	15	38	53
	Date of Receipt	N/A	N/A	N/A	N/A	N/A	2014-09-05	2014-08-27	2014-08-13	2014-08-08	2014-06-24
USSS	Number of Days Pending	0	0	0	0	0	17	23	33	36	68
AGENCY	Date of Receipt	2010-11-10	2010-10-11	2010-09-15	2010-04-12	2009-08-31	2009-06-25	2009-03-10	2009-02-26	2009-01-14	2008-11-14
OVERALL	Number of Days Pending	986	1,007	1,025	1,134	1,282	1,328	1,404	1,412	1,440	1,480

VII. FOIA Requests: Response Time for Processed and Pending Requests
A. Processed Requests – Response Time for All Processed Perfected Requests

		Sim	ple			Cor	nplex			Exped	ited	
Component	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days
CBP	5	6.83	1	20	277	262.52	1	1,055	4	42.8	1	194
CRCL	7	9.61	1	20	15	24.43	4	83	N/A	N/A	N/A	N/A
FEMA	11	10.9	2	20	154	213.82	21	1,770	468	468	81	855
FLETC	9	18.31	1	122	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
I&A	23	29.84	1	134	31	56.31	1	427	N/A	N/A	N/A	N/A
ICE	3	35.37	1	550	30	69.88	1	643	63	98.7	1	632
NPPD	124	114.47	1	222	30	45.44	1	480	11	11	11	11
OIG	20	31.52	1	248	100	124.55	12	654	177.5	141	6	203
OPS	1	2.55	1	14	7	8	1	19	N/A	N/A	N/A	N/A
PRIV	4	5.37	1	20	55	82.48	21	404	N/A	N/A	N/A	N/A
S&T	6.5	8.83	1	30	56.5	87.13	19	342	17.5	17.5	15	20
TSA	1	2.89	1	20	130.5	259.47	21	1,235	172	172	172	172
USCG	9	9.21	1	20	48	92.77	4	1,153	24	39.33	9	91
USCIS	19.18	20.32	1	357	32.2	28.37	3	393	28.09	43.54	14	110
USSS	12	12.58	1	20	93.5	207.12	21	1,820	N/A	N/A	N/A	N/A
AGENCY OVERALL	9	21.24	1	550	51.5	111.59	1	1,820	26	103.49	1	855

### B. Processed Requests - Response Time for Perfected Requests in Which Information Was Granted

		Sim	ple			Cor	nplex			Exped	lited	
Component	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days
CBP	9	9.14	1	20	306	283.46	1	1,055	3	30.12	1	194
CRCL	13.5	11.83	3	19	37	37.62	15	83	N/A	N/A	N/A	N/A
FEMA	7.5	9.83	4	19	154	241.72	21	1,770	468	468	81	855
FLETC	6	8.5	1	29	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
I&A	23	23	12	34	55	58.43	9	115	N/A	N/A	N/A	N/A
ICE	3	35.38	1	550	30	71.57	1	643	27	92.13	8	632
NPPD	127	115.66	1	193	38.5	56.61	1	480	N/A	N/A	N/A	N/A
OIG	19	33.33	2	248	110.5	133.99	15	654	203	186	152	203
OPS	1	3.3	1	14	10	10.56	3	19	N/A	N/A	N/A	N/A
PRIV	9	10.05	1	20	68	99.65	21	404	N/A	N/A	N/A	N/A
S&T	15.5	14.5	2	24	60	61	41	342	N/A	N/A	N/A	N/A
TSA	1	2.72	1	19	184	309.03	21	1,234	172	172	172	172
USCG	9	9.45	1	20	48	78.19	6	829	26	44	9	91
USCIS	29.46	30.5	1	357	34.94	36.81	3	393	28.77	51.28	14	110
USSS	13	13	13	13	160.5	312.18	29	1,820	N/A	N/A	N/A	N/A
AGENCY OVERALL	9	22.01	1	550	57.5	127.91	1	1,820	28.77	168.90	8	855

# C. Processed Requests – Response Time in Day Increments

### (1) Simple Requests

Component	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101- 120 Days	121- 140 Days	141- 160 Days	161- 180 Days	181- 200 Days	201- 300 Days	301- 400 Days	401+ Days	Total
СВР	3,313	0	0	0	0	0	0	0	0	0	0	0	0	3,1313
CRCL	33	0	0	0	0	0	0	0	0	0	0	0	0	33
FEMA	21	0	0	0	0	0	0	0	0	0	0	0	0	21
FLETC	69	13	9	6	1	0	1	0	0	0	0	0	0	99
I&A	47	43	14	8	4	1	2	0	0	0	0	0	0	119
ICE	23,583	662	561	345	389	477	370	459	381	493	1,573	435	26	29,75
NPPD	929	660	1,294	757	873	2,289	3,048	1,821	304	80	2	0	0	12,057
OIG	42	22	8	2	2	3	0	0	0	0	2	0	0	81
OPS	33	0	0	0	0	0	0	0	0	0	0	0	0	33
PRIV	463	0	0	0	0	0	0	0	0	0	0	0	0	463
S&T	57	3	0	0	0	0	0	0	0	0	0	0	0	60
TSA	192	0	0	0	0	0	0	0	0	0	0	0	0	192
USCG	1,558	0	0	0	0	0	0	0	0	0	0	0	0	1,558
USCIS	14,230	10,517	2,404	249	110	37	27	11	12	6	26	2	0	27,631
USSS	273	0	0	0	0	0	0	0	0	0	0	0	0	273
AGENCY OVERALL	48,843	11,920	4,290	1,367	1,379	2,807	3,448	2,291	697	579	1,603	437	26	75,687

### (2) Complex Requests

	1		ı	ı	(=) = ==	pick Requ					ı		ı	
Component	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101- 120 Days	121- 140 Days	141- 160 Days	161- 180 Days	181- 200 Days	201- 300 Days	301- 400 Days	401+ Days	Total
CBP	67	1,396	969	845	721	974	1,003	1,181	1,646	2,062	7,081	8,722	4,819	31,486
CRCL	22	10	2	2	1	0	0	0	0	0	0	0	0	37
FEMA	0	58	44	26	37	21	21	61	23	17	54	64	59	485
FLETC	0	0	0	0	0	0	0	0	0	0	0	0	0	0
I&A	62	37	25	14	9	6	6	6	0	5	4	2	1	177
ICE	1,346	989	334	176	112	108	119	148	74	85	268	103	28	3,890
NPPD	58	39	25	10	1	4	2	1	1	0	4	0	2	147
OIG	4	12	9	7	6	7	4	6	2	5	10	0	3	75
OPS	25	0	0	0	0	0	0	0	0	0	0	0	0	25
PRIV	0	72	42	24	18	10	4	8	7	2	8	4	3	202
S&T	1	0	4	2	0	0	0	0	0	0	0	1	0	8
TSA	0	61	36	18	15	15	8	5	9	10	19	26	76	298
USCG	20	378	237	93	97	63	25	18	10	13	40	23	38	1,055
USCIS	31,524	53,598	18,081	1,292	455	220	111	61	32	35	68	5	2,516	107,998
USSS	0	92	21	19	34	18	11	17	8	6	25	13	46	310
AGENCY OVERALL	33,129	56,742	19,829	2,528	1,506	1,446	1,314	1,512	1,812	2,240	7,581	8,963	7,591	146,193

(3) Requests Granted Expedited Processing

Component	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81- 100 Days	101- 120 Days	121- 140 Days	141- 160 Days	161- 180 Days	181- 200 Days	201- 300 Days	301- 400 Days	401+ Days	Total
CBP	18	0	0	1	0	1	1	2	0	2	0	0	0	25
CRCL	0	0	0	0	0	0	0	0	0	0	0	0	0	0
FEMA	0	0	0	0	1	0	0	0	0	0	0	0	1	2
FLETC	0	0	0	0	0	0	0	0	0	0	0	0	0	0
I&A	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ICE	30	23	8	8	5	9	7	13	4	6	7	4	3	127
NPPD	1	0	0	0	0	0	0	0	0	0	0	0	0	1
OIG	1	0	0	0	0	0	0	1	0	0	2	0	0	4
OPS	0	0	0	0	0	0	0	0	0	0	0	0	0	0
PRIV	0	0	0	0	0	0	0	0	0	0	0	0	0	0
S&T	2	0	0	0	0	0	0	0	0	0	0	0	0	2
TSA	0	0	0	0	0	0	0	1	0	0	0	0	0	1
USCG	2	2	0	1	1	0	0	0	0	0	0	0	0	6
USCIS	4	2	0	1	1	1	0	0	0	0	0	0	0	9
USSS	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	58	27	8	11	8	11	8	17	4	8	9	4	4	177

### D. Pending Requests – All Pending Perfected Requests

		Simple			Complex			Expedited	
Component	Number Pending	Median No. of Days	Average No. of Days	Number Pending	Median No. of Days	Average No. of Days	Number Pending	Median No. of Days	Average No. of Days
CBP	1,287	24	32.37	35,562	185	192.46	2	102.5	102.5
CRCL	0	N/A	N/A	9	27	40.56	0	N/A	N/A
FEMA	41	11	11.34	768	177.5	221.73	0	N/A	N/A
FLETC	7	13	12.29	0	N/A	N/A	1	8	8
I&A	1	5	5	21	109	178.9	1	6	6
ICE	57,044	148	146.7	627	31	65.84	7	47	58.29
NPPD	4,434	83	77.15	35	41	54.77	1	11	11
OIG	1	7	7	61	100	134.49	0	N/A	N/A
OPS	0	N/A	N/A	0	N/A	N/A	0	N/A	N/A
PRIV	23	6	7.57	100	55	83.11	1	39	39
S&T	0	N/A	N/A	1	61	61	0	N/A	N/A
TSA	51	11	10.86	903	212	286.9	0	N/A	N/A
USCG	227	11	10.91	1,292	230	319.37	7	178	146.29
USCIS	927	10.28	16.15	11,421	18.5	21.05	3	82.2	84.4
USSS	83	6	8.55	659	264	386.32	0	N/A	N/A
AGENCY OVERALL	64,126	11	28.82	51,459	100	157.42	23	43	56.81

# E. Pending Requests – Ten Oldest Pending Perfected Requests

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
СВР	Date of Receipt	2012-11-08	2012-11-08	2012-11-08	2012-11-08	2012-11-07	2012-11-07	2012-11-07	2012-11-06	2012-10-23	2012-10-09
	Number of Days Pending	482	482	482	482	482	483	483	484	494	504
CRCL	Date of Receipt	N/A	2014-09-24	201409-24	2014-09-24	2014-09-03	2014-08-25	2014-08-25	2014-07-30	2014-05-19	2014-03-24

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
	Number of Days Pending	0	1	4	4	19	26	26	44	96	136
	Date of Receipt	2012-03-09	2012-03-05	2012-03-05	2012-02-27	2012-02-08	2012-02-06	2011-11-28	2011-01-03	2010-09-10	2007-09-07
FEMA	Number of Days Pending	644	648	648	653	665	667	715	944	1,020	1,761
	Date of Receipt	N/A	N/A	N/A	2014-09-2-	2014-09-24	2014-09-11	2014-09-11	2014-09-11	2014-09-09	2014-08-22
FLETC	Number of Days Pending	0	0	0	1	4	13	13	13	15	27
70.4	Date of Receipt	2014-05-15	2014-04-29	2014-04-10	2014-01-20	2013-10-22	2013-10-18	2013-09-27	2013-08-01	2013-07-22	2013-02-12
I&A	Number of Days Pending	100	111	124	182	244	246	260	300	308	420
ICE	Date of Receipt	2013-06-24	2013-06-24	2013-05-21	2013-04-30	2013-04-17	2013-04-10	2012-11-15	2012-11-15	2012-11-04	2012-10-10
ICE	Number of Days Pending	327	327	350	365	374	379	478	478	485	503
NPPD	Date of Receipt	2014-01-15	2014-01-15	2014-01-15	2014-01-15	2014-01-15	2014-01-15	2014-01-07	2014-01-06	2014-01-06	2014-01-06
MIID	Number of Days Pending	185	185	185	185	185	185	191	192	192	192
	Date of Receipt	2013-08-30	2013-08-06	2013-08-06	2013-06-17	2013-06-13	2013-05-20	2013-03-13	2013-03-01	2013-02-28	2013-02-01
OIG	Number of Days Pending	280	297	297	332	334	351	399	407	408	526
	Date of Receipt	N/A									
OPS	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
	Date of Receipt	2013-11-13	2013-10-24	2013-10-21	2013-10-17	2013-10-17	2013-09-25	2013-09-03	2013-08-26	2013-08-26	2013-07-08
PRIV	Number of Days Pending	220	233	236	238	238	242	258	263	263	298
	Date of Receipt	N/A	2014-07-18								
S&T	Number of Days Pending	0	0	0	0	0	0	0	0	0	52
	Date of Receipt	2010-08-26	2010-06-24	2010-06-14	2010-04-10	2010-03-30	2010-03-22	2010-02-25	2010-01-29	2010-01-05	2009-11-23
TSA	Number of Days Pending	1,030	1,074	1,082	1,133	1,135	1,141	1,158	1,172	1,189	1,217
HIGGG	Date of Receipt	2010-06-11	2010-05-26	2010-05-17	2010-05-07	2010-04-27	2010-04-05	2010-03-30	2010-02-24	2010-02-22	2009-11-25
USCG	Number of Days Pending	1,091	1,102	1,109	1,115	1,123	1,139	1,143	1,167	1,169	1,223
	Date of Receipt	2014-01-31	2014-01-29	2014-01-24	2014-01-24	2014-01-23	2014-01-22	2014-01-21	2014-01-06	2013-12-04	2013-11-21
USCIS	Number of Days Pending	173	175	178	178	179	180	181	184	215	223
Hada	Date of Receipt	2009-06-15	2009-01-30	2009-01-14	2008-10-08	2008-02-05	2008-01-29	2007-11-26	2007-10-18	2007-01-09	2006-12-01
USSS	Number of Days Pending	1,336	1,430	1,440	1,505	1,677	1,682	1,725	1,750	1,946	1,970
AGENCY	Date of Receipt	2009-01-30	2009-01-14	2008-10-08	2008-02-05	2008-01-29	2007-11-26	2007-10-18	2007-09-07	2007-01-09	2006-12-01
OVERALL	Number of Days Pending	1,430	1,440	1,505	1,677	1,682	1,725	1,750	1,761	1,946	1,970

# VIII. Requests for Expedited Processing and Requests for Fee Waivers A. Requests for Expedited Processing

Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate	Number Adjudicated within 10 Calendar Days
CBP	28	2,376	1	12.89	1,824
CRCL	0	0	N/A	N/A	0
FEMA	2	16	11	56.43	13
FLETC	1	0	8	8	0
I&A	1	11	6	5.1	12

Component	Number Granted	Number Denied	Median Number of Days to Adjudicate  Average Number of Days to Adjudicate		Number Adjudicated within 10 Calendar Days
ICE	39	95	1	1	134
NPPD	1	0	11	11	0
OIG	1	17	9	9.22	11
OPS	0	0	N/A	N/A	0
PRIV	2	26	1	3.45	28
S&T	0	2	1	1	1
TSA	1	6	1	2.65	7
USCG	5	1	24	39.33	1
USCIS	10	833	5	5.96	752
USSS	0	21	1	1	21
AGENCY OVERALL	91	3,404	5	12	2,840

# **B.** Requests for Fee Waiver

Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate
CBP	25	439	145	129.93
CRCL	0	0	N/A	N/A
FEMA	2	2	3.5	4.75
FLETC	2	2	44	40.75
I&A	6	40	5	7
ICE	104	89	1	1
NPPD	16	0	1	7.38
OIG	0	2	65.5	65.5
OPS	0	0	N/A	N/A
PRIV	3	8	1	1
S&T	1	4	2	1.8
TSA	0	0	N/A	N/A
USCG	1	1	55.5	55.5
USCIS	72	197	3	5.28
USSS	0	0	N/A	N/A
AGENCY OVERALL	232	784	3.5	28.55

## IX. FOIA Personnel and Costs

		Personnel		Costs				
Component	Number of "Full Time FOIA Employees"	Number of "Equivalent Full-Time FOIA Employees"	Total Number of "Full-Time FOIA Staff" (Col. 1 + Col. 2)	Processing Costs	Litigation - Related Costs	Total Costs		
CBP	39	18.26	57.26	\$5,287,415.00	\$40,778.73	\$5,328,193.73		
CRCL	1	0	1	\$113,346.00	\$0.00	\$113,346.00		
FEMA	13	15.29	28.29	\$2,956,689.30	\$0.00	\$2,956,689.30		
FLETC	1	.55	1.55	\$161,453.53	\$0.00	\$161,453.53		
I&A	2	.70	2.7	\$205,145.00	\$0.00	\$205,145.00		
ICE	33	16	49	\$9,581,485.00	\$899,749.00	\$10,481,234.00		
NPPD	4	3	7	\$873,910.00	\$56,000.00	\$929,910.00		

		Personnel			Costs		
Component	Number of "Full Time FOIA Employees"	Full Time FOIA mployees"  FULL-Time FOIA FOIA Employees"  "Full-Time FOIA Staff" (Col. 1 + Col. 2)		Processing Costs	Litigation - Related Costs	Total Costs	
OIG	4	.25	4.25	\$335,686.30	\$69,539.70	\$405,226.00	
OPS	0	.33	.33	\$38,000.00	\$2,000.00	\$40,000.00	
PRIV	16	1	17	\$3,282,034.00	\$15,000.00	\$3,297,034.00	
S&T	0	.50	.50	\$79,864.00	\$28,966.50	\$108,830.50	
TSA	8	3.1	11.1	\$1,117,747.30	\$22,895.00	\$1,140,642.30	
USCG	14	22.85	36.85	\$3,009,229.68	\$0.00	\$3,009,229.68	
USCIS	212	9.5	221.5	\$20,469,919.15	\$768,637.08	\$21,238,556.23	
USSS	17	4.15	21.15	\$1,853,071.75	\$429,318.05	\$2,282,389.80	
AGENCY OVERALL	364	95.48	459.48	\$49,364,996.01	\$2,332,884.06	\$51,697,880.07	

### X. Fees Collected for Processing Requests

Component	Total Amount of Fees Collected	Percentage of Total Costs
СВР	\$313,036.28	5.92%
CRCL	\$0.00	0.00%
FEMA	\$1,608.00	0.05%
FLETC	\$0.00	0.00%
I&A	\$0.00	0.00%
ICE	\$0.00	0.00%
NPPD	\$2,500.00	0.29%
OIG	\$3,700.50	1.10%
OPS	\$0.00	0.00%
PRIV	\$0.00	0.00%
S&T	\$497.00	0.62%
TSA	\$0.00	0.00%
USCG	\$22,376.56	0.74%
USCIS	\$5,487.80	0.03%
USSS	\$0.00	0.00%
AGENCY OVERALL	\$349,206.14	0.71%

# XI. FOIA Regulations – The Department of Homeland Security FOIA Implementing Regulations are codified at 6 C.F.R. Part 5, and also can be found at <a href="http://www.dhs.gov/xlibrary/assets/FOIA">http://www.dhs.gov/xlibrary/assets/FOIA</a> FedReg Notice.pdf.

## XII. Backlogs, Consultations, and Comparisons

A. Backlogs of FOIA Requests and Administrative Appeals

Component	Number of Backlogged Requests as of the End of Fiscal Year	Number of Backlogged Appeals as of End of Fiscal Year
CBP	34,307	8
CRCL	3	0
FEMA	709	30
FLETC	1	0
I&A	22	0
ICE	56,863	43

Component	Number of Backlogged Requests as of the End of Fiscal Year	Number of Backlogged Appeals as of End of Fiscal Year		
NPPD	3,592	0		
OGC	0	11		
OIG	48	17		
OPS	0	0		
PRIV	64	0		
S&T	1	0		
TSA	924	12		
USCG	1,261	33		
USCIS	5,026	2		
USSS	659	4		
AGENCY OVERALL	103,480	160		

### B. Consultations on FOIA Requests – Received, Processed, and Pending Consultations

Component	Pending at Your Agency as of Start of the Fiscal Year		Number of Consultations Received from Other Agencies that Were Processed by Your Agency During the Fiscal Year	Number of Consultations Received from Other Agencies that were Pending at Your Agency as of the End of the Fiscal Year	
CBP	32****	66	42	56	
CRCL	0	4	4	0	
FEMA	1	4	4	1	
FLETC	0	0	0	0	
I&A	0	23	17	6	
ICE	45	65	67	43	
NPPD	0	1	1	0	
OIG	0	7	6	1	
OPS	0	1	1	0	
PRIV	31****	19	27	23	
S&T	0	8	8	0	
TSA	15	15	19	11	
USCG	3	22	7	18	
USCIS	1	53	52	2	
USSS	12	31	24	19	
AGENCY OVERALL	140	319	279	180	

# C. Consultations on FOIA Requests – Ten Oldest Consultations Received from Other Agencies and Pending

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
	Date of Receipt	2013-05-22	2013-04-15	2013-04-04	2013-02-21	2013-02-21	2012-012-06	2013-06-28	2012-05-31	2012-04-10	2012-03-16
CBP	Number of Days Pending	349	376	383	413	413	464	574	594	630	647
	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
CRCL	Number of Days Pending	0	0	0	0	0	0	0	0	0	0

<sup>\*\*\*\*\*</sup> Number of Consultations Received from Other Agencies that Were Pending as of Start of the Fiscal Year corrected due to component reporting error in FY 2013.  $^{\dagger\dagger\dagger\dagger\dagger}$  *Id*.

Component	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
	Date of Receipt	N/A	2014-03-18								
FEMA	Number of Days Pending	0	0	0	0	0	0	0	0	0	168
	Date of Receipt	N/A									
FLETC	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
	Date of Receipt	N/A	N/A	N/A	N/A	2014-09-03	2014-08-26	2014-08-26	2014-08-12	2014-08-12	2014-07-14
I&A	Number of Days Pending	0	0	0	0	20	26	26	36	36	57
ICE	Date of Receipt	2013-06-24	2013-06-24	2013-06-24	2013-06-24	2013-04-10	2013-04-10	2013-04-10	2013-04-10	2013-02-14	2013-02-14
ICE	Number of Days Pending	320	320	320	320	372	372	372	372	410	410
NPPD	Date of Receipt	N/A									
NPPD	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
OIC	Date of Receipt	N/A	2014-02-21								
OIG	Number of Days Pending	0	0	0	0	0	0	0	0	0	157
ODG	Date of Receipt	N/A									
OPS	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
DD III	Date of Receipt	N/A	N/A	N/A	N/A	N/A	2014-08-07	2014-07-24	2013-11-25	2013-08-06	2013-08-01
PRIV	Number of Days Pending	0	0	0	0	0	38	48	214	289	292
COT	Date of Receipt	N/A									
S&T	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
ma .	Date of Receipt	2014-06-16	2014-03-11	2014-02-25	2013-10-18	2013-08-20	2013-06-26	2012-08-06	2012-04-12	2010-10-28	2010-09-03
TSA	Number of Days Pending	74	145	152	237	267	305	527	609	971	1,008
USCG	Date of Receipt	2014-04-29	2014-04-02	2014-03-31	2014-03-25	2014-01-05	2013-12-23	2013-11-07	2013-06-20	2011-05-05	2011-03-21
USCO	Number of Days Pending	112	130	132	136	185	202	232	329	866	899
	Date of Receipt	N/A	2014-09-26	2013-10-31							
USCIS	Number of Days Pending	0	0	0	0	0	0	0	0	3	237
USSS	Date of Receipt	2014-04-11	2014-03-25	2014-03-06	2014-02-03	2013-12-30	2013-12-12	2013-09-03	2013-04-03	2013-02-13	2012-12-14
	Number of Days Pending	123	136	149	172	197	209	277	384	419	458
AGENCY	Date of Receipt	2013-02-14	2013-02-14	2013-02-13	2012-12-14	2012-08-06	2012-04-12	2011-05-05	2011-03-21	2010-10-28	2010-09-03
OVERALL	Number of Days Pending	410	410	419	458	527	609	866	899	971	1,008

# D. (1) Comparison of Numbers of Requests from Previous and Current Annual Report – Requests Received, Processed, and Backlogged

	Number of Rec	quests Received	Number of Requests Processed		
Component	Received During Fiscal Year from Last Year's Annual Report	Year from Last Year's Year from Current Annual		Processed During Fiscal Year from Current Annual Report	
CBP	41,381	47,261	14,635	51,056	
CRCL	73	80	73	74	
FEMA	798	772	564	508	
FLETC	113	103	122	99	

	Number of Re	quests Received	Number of Requests Processed		
Component	Received During Fiscal Year from Last Year's Annual Report	Received During Fiscal Year from Current Annual Report	Processed During Fiscal Year from Last Year's Annual Report	Processed During Fiscal Year from Current Annual Report	
I&A	109	244	78	255	
ICE	34,161	85,081	30,818	33,644	
NPPD	15,187	7,775	12,942	5,581	
OIG	170	177	142	166	
OPS	45	59	45	59	
PRIV	798	705	840	665	
S&T	26	68	26	68	
TSA	909	859	851	491	
USCG	3,468	3,203	3,292****	2,620	
USCIS	132,797	143,794	138,523	141,700	
USSS	1,499	1,061	1,575	1,045	
AGENCY OVERALL	231,534	291,242	204,526 \$\$\$\$	238,031	

### D. (2) Comparison of Backlogged Requests from Previous and Current Annual Report

Component	Number of Backlogged Requests as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Requests as of End of the Fiscal Year from Current Annual Report
CBP	37,848	34,307
CRCL	0	3
FEMA	496	709
FLETC	1	1
I&A	12	22
ICE	4,714	56,863
NPPD	3,099	3,592
OIG	34	48
OPS	0	0
PRIV	20	64
S&T	1	1
TSA	546	924
USCG	877	1,261
USCIS	3,394	5,026
USSS	533****	659
AGENCY OVERALL	51,575 <sup>*††††</sup>	103,480

<sup>\*\*\*\*\*</sup> Number of Processed During Fiscal Year from Last Year's Annual Report corrected due to component reporting error in FY 2013.

<sup>\*\*\*\*\*\*\*</sup> Number of Backlogged Requests as of End of the Fiscal Year from Previous Annual Report from Last Year's Proposition of the Fiscal Year from Previous Annual Report from Last Year's Proposition of the Fiscal Year from Previous Annual Report from Last Year's Proposition of the Fiscal Year from Previous Annual Report from Last Year's Proposition of the Fiscal Year from Previous Annual Report from Last Year's Proposition of the Fiscal Year from Previous Annual Report from Last Year's Proposition of the Fiscal Year from Previous Annual Report from Last Year's Proposition of the Fiscal Year from Previous Annual Report from Last Year's Proposition of the Fiscal Year from Previous Annual Report from Last Year's Proposition of the Fiscal Year from Previous Annual Report from Last Year's Proposition of the Fiscal Year from Previous Annual Report from Last Year's Proposition of the Fiscal Year from Previous Annual Report from Last Year's Proposition of the Fiscal Year from Previous Annual Report fro  $^{\dagger\dagger\dagger\dagger\dagger}$  Id.

# E. (1) Comparison of Numbers of Administrative Appeals from Previous and Current Annual Report – Appeals Received, Processed, and Backlogged

	Number of Ap	peals Received	Number of Appeals Processed		
Component	Received During Fiscal Year from Last Year's Annual Report	Received During Fiscal Year from Current Annual Report	Processed During Fiscal Year from Last Year's Annual Report	Processed During Fiscal Year from Current Annual Report	
CBP	346	1,004	354	991	
FEMA	16	16	45	17	
FLETC	7	2	5	4	
ICE	350	477	317	339	
OGC	92	93	179	101	
OIG	17	16	3	25	
TSA	18	35	22	36	
USCG	34	32	45	28	
USCIS	1,959	1,926	2,001	1,919	
USSS	66	33	75	30	
AGENCY OVERALL	2,905	3,634	3,046	3,490	

# (2) Comparison of Backlogged Administrative Appeals from Previous and Current Annual Report

Component	Number of Backlogged Appeals as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Appeals as of End of the Fiscal Year from Current Annual Report	
CBP	0	8	
FEMA	31	30	
FLETC	1	0	
ICE	32	43	
OGC	11*****	11	
OIG	28	17	
TSA	7	12	
USCG	29	33	
USCIS	3	2	
USSS	1	4	
AGENCY OVERALL	143 85858	160	

Number of Number of Backlogged Appeals as of End of the Fiscal Year from Previous Annual Report from Previous Annual Report corrected due to component reporting error in FY 2013.

# **APPENDIX A:** Composition of the Department of Homeland Security

The Office of the Secretary oversees Department of Homeland Security (DHS) efforts to counter terrorism and enhance security, secure and manage our borders while facilitating trade and travel, enforce and administer our immigration laws, safeguard and secure cyberspace, build resilience to disasters, and provide essential support for national and economic security - in coordination with federal, state, local, international, tribal, and private sector partners.

#### Offices:

The Citizenship and Immigration Services Ombudsman (CISOMB) assists individuals and employers in resolving problems with the U.S. Citizenship and Immigration Services, identifies systemic issues, and makes recommendations to USCIS to improve the delivery of immigration services.

The Office for Civil Rights and Civil Liberties (CRCL) supports the Department as it secures the Nation while preserving individual liberty, fairness, and equality under the law.

The Office of the Executive Secretary (ESEC) assures the accurate and timely dissemination of information and written communications from throughout the Department and our homeland security partners to and from the Secretary and Deputy Secretary.

The Office of Intergovernmental Affairs (IGA) promotes an integrated national approach to homeland security by ensuring, coordinating, and advancing federal interaction with state, local, tribal, and territorial governments.

The Military Advisor's Office advises on facilitating, coordinating, and executing policy, procedures, preparedness activities, and operations between the Department and the Department of Defense.

The Office of the General Counsel (OGC) integrates approximately 1700 lawyers from throughout the Department comprised of a headquarters office with subsidiary divisions and the legal programs for eight Department Components.

The Office of Inspector General (OIG) conducts independent and objective inspections, audits, and investigations to provide oversight and promote excellence, integrity, and accountability in DHS programs and operations.

The Office of Legislative Affairs (OLA) serves as primary liaison to members of Congress and their staffs.

The Office of Public Affairs (OPA) coordinates the public affairs activities of all of the Department's Components and offices.

The Privacy Office (PRIV) works to preserve and enhance privacy protections for all individuals and to promote transparency of Department operations.

### Department Components and Directorates:

U.S. Customs and Border Protection (CBP) is responsible for securing the border against all transnational threats and facilitating trade and travel while enforcing hundreds of U.S. regulations at the border, such as immigration and drug laws.

The Domestic Nuclear Detection Office (DNDO) works to enhance the nuclear detection efforts of federal, state, territorial, tribal, and local governments, and the private sector and to ensure a coordinated response to such threats.

The Federal Emergency Management Agency (FEMA) supports our citizens and first responders to ensure that as a Nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

The Federal Law Enforcement Training Centers (FLETC) mission is "We train those who protect our homeland." To carry out this mission, the FLETC serves as an interagency law enforcement training organization for 91 federal agencies or Partner Organizations. The FLETC also provides training to state, local, rural, tribal, territorial, and international law enforcement agencies.

The Office of Intelligence and Analysis (I&A) is responsible for equipping the Homeland Security Enterprise with the information and intelligence it needs to keep the United States safe, secure, and resilient.

United States Immigration and Customs Enforcement (ICE) promotes homeland security and public safety through the criminal and civil enforcement of federal laws governing border control, customs, trade, and immigration.

The Management Directorate provides Department-wide leadership and direction on the full spectrum of management issues. These efforts include integrating common operating standards; managing the Department's delegations and directives; leading investment and portfolio management; and administering six functional lines of business, which are financial management, human resources, facilities and logistics, information technology, security and procurement.

The National Protection and Programs Directorate (NPPD) leads the national effort to protect and enhance the resilience of the Nation's physical and cyber infrastructure.

The Office of Health Affairs (OHA) coordinates all medical activities of DHS to ensure appropriate preparation for and response to incidents having medical significance.

The Office of Operations Coordination and Planning (OPS) provides decision support and enables the execution of homeland security responsibilities across the enterprise; promotes situational awareness and information sharing; integrates and synchronizes strategic operations and planning; and administers the DHS continuity program.

The Office of Policy (PLCY) develops Department-wide policies, programs and planning to promote and ensure quality, consistency and integration across all homeland security missions.

The Transportation Security Administration (TSA) protects the Nation's transportation systems to ensure freedom of movement for people and commerce.

The United States Coast Guard (USCG) is one of the five armed forces of the United States and the only military organization within DHS. The Coast Guard protects the maritime economy and the environment, defends our maritime borders, and saves those in peril.

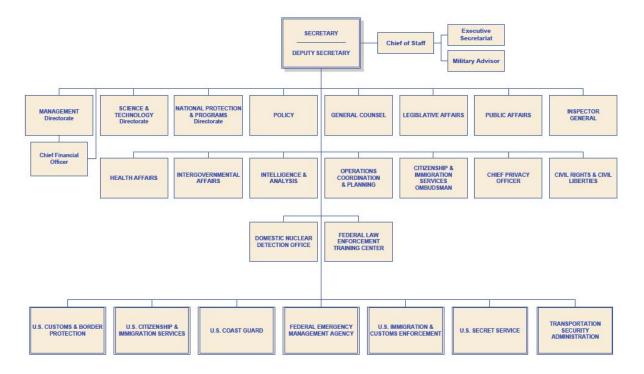
U.S. Citizenship and Immigration Services (USCIS) grants immigration and citizenship benefits, promotes awareness and understanding of citizenship, and ensures the integrity of our immigration system.

The Directorate for Science and Technology (S&T) strengthens America's security and resiliency by providing knowledge products and innovative technology solutions for the Homeland Security Enterprise.

The United States Secret Service (USSS) safeguards the Nation's financial infrastructure and payment systems to preserve the integrity of the economy, and protects national leaders, visiting heads of state and government, designated sites, and National Special Security Events.

# **APPENDIX B: Organization of the Department of Homeland Security Chart**

#### U.S. DEPARTMENT OF HOMELAND SECURITY



# **APPENDIX C: Names, Addresses, and Contact Information for DHS FOIA Officers**

### **Department of Homeland Security Chief FOIA Officer**

Karen Neuman Chief FOIA Officer Privacy Office U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655 Washington, DC 20528-0655 Delores J. Barber Deputy Chief FOIA Officer Privacy Office U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655 Washington, DC 20528-0655

## **Department of Homeland Security Component FOIA Officers**

Privacy Office Dr. James V.M.L. Holzer Senior Director, FOIA Operations Ph: 202-343-1743; Fax: 202-343-4011 U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655 Washington, DC 20528-0655

Privacy Office Rose Bird Director, FOIA Improvement Ph: 202-343-1743; Fax: 202-343-4011 U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655 Washington, DC 20528-0655

U.S. Citizenship and Immigration Services Jill Eggleston Ph: 816-350-5521; Fax: 816-350-1793 National Records Center, FOIA/PA Office P. O. Box 648010 Lee's Summit, MO 64064-8010

Office for Civil Rights and Civil Liberties Aeron Pineiro Ph: 202-357-1218; Fax: 202-357-1196 DHS-CRCL-FOIA U.S. Department of Homeland Security 245 Murray Lane, SW, Bldg. 410, Mail Stop 0190 Washington, DC 20528-0190 Privacy Office
Angela Washington,
Director, Disclosure Policy and FOIA
Program Development
Ph: 202-343-1743; Fax: 202-343-4011
U.S. Department of Homeland Security
245 Murray Lane, SW, Mail Stop 0655
Washington, DC 20528-0655

U.S. Coast Guard Gaston Brewer Ph: 202-475-3525 Fax: 202-475-3927 Commandant (CG-611) 2701 Martin Luther King Jr Ave, SE Stop 7710 Washington, DC 20593-0001

U.S. Customs and Border Protection Sabrina Burroughs Ph: 202-325-0150; Fax: 202-325-0230 FOIA Division 90 K Street NE, 9<sup>th</sup> Floor Washington, DC 20229-1181

Federal Emergency Management Agency Charlene Myrthil Ph: 202-646-3323; Fax: 202-646-3347 Records Management Division 1500 C Street, SW Mail Stop 3172 Washington, DC 20472-3172 Federal Law Enforcement Training Centers Leslie A. Jensen Ph: 912-267-3103; Fax: 912-267-3113 Building No.681, Suite 187B Glynco, GA 31524

U.S. Immigration and Customs Enforcement Catrina Pavlik-Keenan Ph: 866-633-1182; Fax: 202-732-4265 500 12<sup>th</sup> Street, SW, Mail Stop 5009 Washington, DC 20536-5009

Office of Inspector General Stephanie Kuehn Ph: 202-254-4001; Fax: 202-254-4398 U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0305 Washington, DC 20528-2600

Office of Intelligence and Analysis Priscilla Waters Ph: 202-447-4483; Fax: 202-612-1936 U.S. Department of Homeland Security Washington, DC 20528-0001

Directorate for National Protection and Programs Sandy Ford Page Ph: 703-235-2211; Fax: 703-235-2052 U.S. Department of Homeland Security Washington, DC 20528-0001 Office of Operations Coordination and Planning Michael Page Ph: 202-447-4156; Fax: 202-282-9811 U.S. Department of Homeland Security Washington, DC 20528-0001

Science & Technology Directorate Katrina Hagan Ph: 202-254-6342; Fax: 202-254-6739 U.S. Department of Homeland Security Washington, DC 20528-0001

United States Secret Service Latita Payne Ph: 202-406-6370; Fax: 202-406-5586 245 Murray Lane, SW, Building T-5 Washington, DC 20223

Transportation Security Administration Amanda Deplitch – Acting Teri Miller - Acting Ph: 1-866-FOIA-TSA; Fax: 571-227-2300 601 S. 12<sup>th</sup> Street, TSA-20 11<sup>th</sup> Floor, East Tower Arlington, VA 20598-6020

# **EXHIBIT G**

# **DECLARATION OF MEREDITH R. BROWN**

I, Meredith R. Brown, hereby declare and state:

- I am a practicing attorney licensed to practice before the state of California. My business address is Law Office of Meredith R. Brown, 2013 Broadview Drive, Glendale, CA 91208.
- 2. I have practiced exclusively in immigration law since 1997, and have been an advocate for the immigrant community since 1988, when I began my work as a volunteer with the Central American Refugee Committee. As an immigration attorney and advocate, I have worked with the immigrant community, community-based leaders, as well as with elected officials.
- 3. I am a member of the Executive Committee of the Los Angeles County Bar Association's Immigration Section, as well as the American Immigration Lawyers' Association (AILA). I also participate in a variety of immigration-related television and radio news broadcasts in the Los Angeles area.
- 4. I have approximately 900 open cases in my office, all pertaining to noncitizen clients. I represent noncitizen clients before the United States Department of Homeland Security (DHS) and the Executive Office for Immigration Review (EOIR), or immigration courts. I regularly file FOIA requests on behalf and at the request of clients, who seek information regarding Department of Homeland Security records.
- 5. Many of these clients seek records from CBP regarding past interaction with border officials, because this past interaction may affect their ability to qualify for lawful permanent resident status. For instance, individuals who are apprehended at the border and are issued "expedited removal orders" pursuant to 8 U.S.C. §1225(b), may be ineligible to qualify for lawful permanent residency. However, not every border apprehension results in "expedited removal," because in some circumstances CBP will allow the applicant to withdraw his application for admission. Such an individual may then still qualify for permanent residency. It is therefore imperative that I obtain CBP records on behalf of and at the request of my clients before they file for lawful permanent residency.

- 6. My clients and I also require other information from CBP. This includes information on entries and exits from the United States, and the procedure employed at the border determine if the noncitizen has a "credible fear" of returning to their country of origin. I require this information in order represent the interests of my clients in defending against removal from the United States, and in representing them in applications for lawful permanent residency.
- 7. I also require CBP records to determine if clients were paroled in to the United States, which means that they had an authorized entry.
- 8. There have been significant delays in the processing times for my clients' CBP FOIA requests. These delays negatively impact my clients' cases, because many forms of relief are time-sensitive, and waiting for responses to CBP FOIA requests may bar certain forms of relief. At the same time, the risk involved in moving forward on a case without knowing the contents of CBP records is also significant, because a client may not be eligible for relief depending upon the legal reality of what transpired during a border incident.
- 9. I currently have approximately 45 CBP FOIA requests that were filed on behalf of my clients, which have been pending for more than 20 business days. These include, for example:
  - a. Jorge Carmona Valenzuela, who does not have an alien number or whose alien number is unknown, and who lives in Panorama City, California. I filed a CBP FOIA request on his behalf on July 13, 2013. The tracking number for this request is CBP-2014-017566. I requested records from 1993 and 2003, which are needed in order to confirm that my client is eligible for permanent residence through his U.S. citizen wife. He also needs to visit his elderly father who lives in Mexico and who he has not seen in 13 years. No response has been received.
  - b. Guadalupe Casas Guerra, alien number 088-500-050, who lives in Reseda, California. I filed a CBP FOIA request on her behalf on March 19, 2013. I requested her complete alien file because it is necessary to complete her residence application through her U.S. citizen husband. No response has been received.

28

- c. Manuel Cruz Rendon, who does not have an alien number or whose alien number is unknown, and who lives in Los Angeles, California. I filed a CBP FOIA request on his behalf on March 2, 2013. The tracking number for this request is CBP-2014-015797. I requested his records from 2001 in order to determine if he will be eligible for residency if his U.S. Citizen wife were to submit a relative petition on his behalf. No response has been received.
- d. Irma Lozano Hernandez, who does not have an alien number or whose alien number is unknown, and who lives in Los Angeles, California. I filed a CBP FOIA request on her behalf on October 7, 2013. The tracking number for this request is CBP-2014-016398. I requested her records from 2005 to the present to complete a relative petition that was filed by her U.S. citizen mother 15 years ago. Irma needs employment authorization in order to help her 62 year-old mother with her business. No response has been received.
- e. Oscar Manuel Perez Crisostomo, who does not have an alien number or whose alien number is unknown, and who lives in Santa Ana, California. I filed a CBP FOIA request on his behalf on September 28, 2013. I requested his records from 1997 to the present to ascertain if he will be eligible for permanent residence if his U.S. Citizen wife submitted a relative petition on his behalf. No response has been received.
- f. Maurilio Rayos, who does not have an alien number or whose alien number is unknown, and who lives in Compton, California. I filed a CBP FOIA request on his behalf on March 10, 2013. I requested his records from 1998 to the present in order to determine whether he had an expedited removal in his record. Mr. Rayos would seek a U visa as he was a victim of aggravated assault. No response has been received.
- g. Angelica Tagle, who does not have an alien number or whose alien number is unknown, and who lives in Maywood, California. I filed a CBP FOIA request on her behalf on June 13, 2013. The tracking number from this request is CBP-(legacy tracking number 2013F26516). I requested records from 1992 and 1997 in order to determine whether she is eligible for permanent residence through her U.S. citizen

1

2

3

4

5

6

7

8

9

28

husband. Mrs. Tagle would need an I-601A waiver and any adverse situations need to be addressed in her application. No response has been received. h. Orlanda Urbina, who does not have an alien number or whose alien number is unknown, and who lives in North Hollywood, California. I filed a CBP FOIA request on her behalf on October 21, 2013. I requested her records from 1984 to the present because she could be eligible for permanent residence through her U.S. citizen daughter. No response has been received. After the filing of the lawsuit in Brown et. al. V. CBP on March 10. 12, 2015, I received a slew of responses to pending CBP FOIA 10 requests that I filed on behalf of clients. Between March 23rd and March 31st, I received approximately 20 responses to 11 requests that had been pending for at least six months. I believe 12 that these were issued in response to the lawsuit, because prior to the filing of the suit the responses from CBP were taking an 13 extended period, many times in excess of one year. 14 I will continue to file CBP FOIA requests in the future in order 15 11. to best represent my clients. I remain hopeful that the CBP will 16 be responding at a much faster pace as a result of the lawsuit. 17 18 I declare under penalty of perjury that the above information is true and correct to the best of my knowledge. Executed this 10th day of April, 2015 19 at Los Angeles, CA. 20 21 22 23 24 25 26 27

# **EXHIBIT H**

### DECLARATION OF JORGE RODRIGUEZ-CHOI

- I, Jorge Rodriguez-Choi, hereby declare and state:
  - 1. I am an attorney licensed to practice before the state of California. I have offices in both San Francisco and Oakland, California. My business addresses are 1440 Broadway, Suite 811, Oakland, CA 94612 and 555 California Street, Suite 4925, San Francisco, CA 94104.
  - 2. I graduated from the University of California at Berkeley, and I have practiced immigration and naturalization law exclusively since 1997. I am currently an active member with the American Immigration Lawyers Association.
  - 3. My practice is comprised of comprehensive immigration services including: family-based visas, visas for victims of crime and domestic violence, permanent residence, naturalization, waivers, asylum, deferred action, criminal plea consulting, as well as removal and deportation defense. My work involves representing noncitizen clients before the U.S. Department of Homeland Security (DHS), the Executive Office for Immigration Review (EOIR), and the immigration courts.
  - 4. I currently have about 15 open cases in my office involving noncitizen clients.
  - 5. On behalf of and at the request of clients, I regularly file Freedom of Information Act (FOIA) requests to obtain information regarding Department of Homeland Security records. Many of the FOIA requests that I file on behalf of and at the request of my clients are intended to obtain records from U.S. Customs and Border Protection (CBP).
  - 6. My clients and I are generally seeking all CBP records pertaining to my clients' cases. These records may include information about the clients' entries into and exits from the United States. It is critical that I obtain this information before my clients file for relief, because their eligibility can be adversely affected by information contained in the CBP records. For example, my clients' eligibility for lawful permanent residence depends upon when they entered the United

- States and whether or when they left or returned to the United States. Therefore, it is essential that I obtain CBP records on behalf of and at the request of my clients before they file for relief.
- 7. In the CBP FOIA requests that I file on behalf of and at the request of my clients, we also usually request information regarding any border investigations or apprehensions, as well as any expedited removal orders. This information is necessary for me to properly advise and counsel my clients, because their eligibility for relief may be adversely affected by what is contained in CBP records. By way of example, clients who are apprehended at the border may or may not be issued expedited removal orders. It is important that I obtain these records on behalf of and at the request of my clients to find out whether or not they have received expedited removal orders. Clients who have received expedited removal orders may not be eligible for lawful permanent residency, so it is necessary to review the CBP records before filing.
- 8. I currently have approximately 15 pending CBP FOIA requests which have been pending for more than 20 business days.
- 9. CBP FOIA delays are a severe problem for me as an attorney seeking to advocate for the best interests of my clients. Many forms of relief have strict filing deadlines, and thus, waiting months for CBP FOIA results can be disastrous or impossible. However, filing before receiving CBP records can also be risky, because clients may not recall border incidents accurately, or may not have understood what legally occurred.
- 10. After the filing of the lawsuit in <u>Brown et. al. v. CBP</u> on March 12, 2015, I received a slew of responses to pending CBP FOIA requests that I filed on behalf of clients. Between March 23<sup>rd</sup> and March 27<sup>th</sup>, I received 4 responses. I believe that these were issued in response to the lawsuit, because prior to the filing of the suit the responses from CBP were taking an extended period, many times in excess of one year. For instance on March 24, 2015 I received a final response to the CPB FOIAs for Isidro Rodriguez Sanchez filed on June 17, 2013; Nelida Ornelas Renteria filed on June 4, 2014; Santos Miguel Flores Aguilar filed on April 10, 2013 and refiled on June 4, 2014; Maria de Jesus Calderon filed June 26, 2013.

- 11. CBP has not issued responses to FOIA requests in most of the requests that I filed on behalf of clients. For instance, I have 15 pending requests.
- 12. I will continue to file CBP FOIA requests in the future in order to best represent my clients.

I declare under penalty of perjury that the above information is true a	
correct to the best of my knowledge. Executed this 6 day of APP	年し
2015 at OAKIANO California.	

Jorge Rodriguez-Cho

Tracking Number	Туре	Track	Submitted	Due	Phase	Detail
CBP-2015-010710	Request	Simple	12/23/2014	01/29/2015	Assignment	
e: POSSIBLE Apprehens IALDONADO Date of Ap IEXICO Passport Numbe	prehension:	~ 09/1998 Pla	ace of Apprehension	n: Tecate, CA DOB: (	07/01/1973 Coun	
CBP-2015-010580	Request	Simple	12/22/2014	01/23/2015	Assignment	
e: POSSIBLE Apprehens 01/1992 Place of Appre Jumber: 10901075644 N	hension: at o	r around San	Ysidro, CA DOB: 02	/05/1967 Country o		
CBP-2015-010579	Request	Simple	12/22/2014	02/25/2015	Assignment	
te: POSSIBLE Apprehens apprehension: 11/12/19 assport Number: 00025	99 Place of A	pprehension:	Omaha, NE DOB: 0	2/01/1980 Country		
CBP-2015-010184	Request	Simple	12/18/2014	01/22/2015	Assignment	
e: POSSIBLE Apprehens f Apprehension: ~ 07/19 lexico	•					
CBP-2015-010183	Request	Simple	12/18/2014	01/22/2015	Assignment	
e: POSSIBLE Apprehens f Apprehension: ~ 03/20 MEXICO Passport Number	011 Place of A	Apprehension	: Naco, AZ or Doug	las, AZ DOB: 12/16/	1984 Country of E	
BP-2015-004312	Request	Simple	10/31/2014	12/04/2014	Assignment	
e:Apprehension by Bor 11/2005 Place of Appre Jumber: 10901806099 N	hension: at o	r around Tec	ate, CA DOB: 01/18	/1986 Country of Bi		
BP-2015-004311	Request	Simple	10/31/2014	12/04/2014	Assignment	
e:Apprehension by Boro 03/2006 Place of Appre 65 441 NOT A REQUEST	hension: at o	r around Nog	ales, AZ DOB: 05/2			
BP-2014-045692	Request	Simple	09/18/2014	10/28/2014	Assignment	
e: POSSIBLE Apprehens ossible Date of Apprehe irth: MEXICO NOT A RE	ension: ~04/1	999 Possible	Place of Apprehens	sion: Calexico, CA DO		
BP-2014-045690	Request	Simple	09/18/2014	10/28/2014	Assignment	
e: POSSIBLE Apprehens f Apprehension: ~1998 MEXICO NOT A REQUEST	Possible Plac	e of Apprehe	nsion: Unknown Lo	FEntry PIO JIMENEZ cation DOB: 11/03/	, Edgar Antonio Po 1975 Country of B	ossible Da irth:
			07/00/004	00/00/0044	and the same of th	
BP-2014-039041	Request	Complex	07/30/2014	08/28/2014	Assignment	

data:text/html;charset=utf-8,%3Ctable%20id%3D%22dttRegUserCases%22%20style%3D%22border%3A%201px%20solid%20rgb(231%2C%20231%2C%20...

Name of Subject: Claudio MORENO Date of Birth: 04/15/1982 Place of Birth: MEXICO Date of Apprehension: Between 10/1998 and 11/1998 Place of Apprehension: San Ysidro, CA Passport #: E10548023 NO ALIEN NO.

# **EXHIBIT I**

### 

**DECLARATION OF LIZZ CANNON** 

# I, Lizz Cannon, hereby declare and state:

- 1. I am an attorney licensed to practice in the state of Massachusetts. I have my office in Cambridge, Massachusetts but my clients are all over the United States and abroad.
- 2. I graduated from the Suffolk University, and I have practiced immigration and naturalization law exclusively since 2009. I am currently an active member with the American Immigration Lawyers Association.
- 3. My practice is comprised of comprehensive immigration services including: family-based visas, permanent residence, naturalization, waivers, asylum, deferred action, criminal plea consulting, as well as removal and deportation defense. My work involves representing noncitizen clients before the U.S. Department of Homeland Security (DHS), the Executive Office for Immigration Review (EOIR), and the immigration courts. More importantly, I represent clients in front of the Department of State.
- 4. I currently have about 75 open cases in my office involving noncitizen clients.
- 5. On behalf of and at the request of clients, I regularly file Freedom of Information Act (FOIA) requests to obtain information regarding Department of Homeland Security records. Many of the FOIA requests that I file on behalf of and at the request of my clients are intended to obtain records from U.S. Customs and Border Protection (CBP).
- 6. My clients and I are generally seeking all CBP records pertaining to my clients' cases. These records may include information about the clients' entries into and exits from the United States. It is critical that I obtain this information before my clients file for relief, because their eligibility can be adversely affected by information contained in the CBP records. For example, if a client has entered the United States with inspection, that client may need CBP records to prove this in order to qualify for an adjustment of status.
- 7. In the CBP FOIA requests that I file on behalf of and at the request

of my clients, we also usually request information regarding any border investigations or apprehensions, as well as any expedited removal orders. For example, if a client has an expedited removal, then returns or attempts to return to the United States without inspection, that client cannot qualify for an I-601 waiver relief under INA 212 (a)(9)(C) until outside the United States for 10 years. I would need to know if there was in fact a removal in order to accurately inform my client if they have relief or not.

- 8. I currently have approximately seven pending CBP FOIA requests which have been pending for more than 20 business days.
- 9. CBP FOIA delays are a severe problem for me as an attorney seeking to advocate for the best interests of my clients. Many forms of relief have strict filing deadlines, and thus, waiting months for CBP FOIA results can be disastrous or impossible. However, filing before receiving CBP records can also be risky, because clients may not recall border incidents accurately, or may not have understood what legally occurred.
- 10. After the filing of the lawsuit in <u>Brown et. al. v. CBP</u> on March 12, 2015, I received responses to pending CBP FOIA requests that I filed on behalf of clients. Between March 23<sup>rd</sup> and March 27<sup>th</sup>, I received three (3) responses. I believe that these were issued in response to the lawsuit, because prior to the filing of the suit the responses from CBP were taking an extended period, many times in excess of one year.
- 11. CBP has not issued responses to FOIA requests in cases that are over a year old that I filed on behalf of clients. For instance, CBP-2013-018294 filed in April of 2013 and CBP-2014-00294 in November 2013.
- 12. I will continue to file CBP FOIA requests in the future in order to best represent my clients.

#### Case 3:15-cv-01181-JD Document 22-5 Filed 04/22/15 Page 26 of 40

I declare under penalty of perjury that the above information is true and correct to the best of my knowledge. Executed this 9 day of 100 day of 2015 at Canbridge, Massachusetts. Lizz Cannon 

# **EXHIBIT J**

#### DECLARATION OF JERI ANN H. FLYNN

I, Jeri Ann H. Flynn, hereby declare and state:

- 1. I am an attorney licensed to practice before the State of Louisiana. My business address is Jeri Flynn & Associates, APLC, 5420 Corporate Blvd., Suite 303 Baton Rouge, LA 70808.
- 2. I graduated from Louisiana State University Law Center and served one year as a law clerk for the Chief Judge of the 19<sup>th</sup> Judicial District Court in East Baton Rouge Parish. I have practiced law in Baton Rouge since 1978, and for many years I have limited my practice to immigration and nationality law.
- 3. I served as the Louisiana Chapter Chair of the American Immigration Lawyers Association (AILA) from 1986 to 1988 and Chapter Chair for the Mid-South Chapter from 1996 to 1997. I also served on AILA's Board of Governors and on numerous AILA committees at the chapter as well as national levels. Since 1987, I have lectured at national conferences for immigration lawyers and written articles for national publications directed toward immigration lawyers. I have been recognized as an expert in immigration law by the Middle District Federal Court in Baton Rouge, Louisiana.
- 4. My practice consists of family-based immigration, employment-based immigration, non-immigrant applications and visas, asylum, relief from removal and deportation, citizenship, naturalization, immigration consequences of crimes, special immigrant juvenile status, and immigration relief for victims of crimes and domestic violence. My work involves representing noncitizen clients before the U.S. Department of Homeland Security (DHS), the Executive Office for Immigration Review (EOIR), and the immigration courts.

Currently, I have approximately 150 open cases in my office involving noncitizen clients.

I regularly file FOIA requests on behalf of and at the request of clients, who seek information regarding Department of Homeland Security records. Many of the FOIA requests that I file on behalf of and at the request of my clients involve records from U.S. Customs and Border Protection (CBP).

Through the CBP FOIA requests that I file on behalf of and at the request of my clients, we are oftentimes seeking records regarding clients' entries into and exits from the United States. My clients' eligibility for different forms of relief depends upon when they entered and whether or when they left or returned to the United States. Thus, it is essential that I obtain CBP records on behalf of and at the request of my clients before they file for relief.

My clients and I also need information from CBP records about past encounters with or apprehensions by border officials. These border interactions affect whether my clients qualify for lawful permanent resident status. For example, many individuals who are apprehended at the border are issued expedited removal orders, and may therefore not be eligible for lawful permanent residency. However, a border apprehension may or may not result in expedited removal, and therefore it is imperative that I obtain these records on behalf of and at the request of my clients before they file for lawful permanent residency so as to appropriately advise them.

- 5. I currently have four CBP FOIA requests that were filed on behalf of my clients, one of which has been pending for 26 months. These include:
- 6. Sulaiman Salah, alien number 077-931-204, who lived in Zachary, Louisiana. I filed a CBP FOIA request on his behalf on May 22, 2013. The tracking number for this request is unknown, but CBP received the request May 22, 2013.
- 7. Jorge Retana, who does not have an alien number or whose alien number is unknown, and who lives in Baton Rouge, Louisiana. I filed a CBP FOIA request on his behalf on February 7, 2013. The tracking number for this request is unknown, but CBP received the request and responded on March 25, 2013, by saying I should check with CIS. I sent a second FOIA letter to CPB, which they received April 12, 2013. The tracking numbers in both cases are unknown.
- 8. Norma Alvarez, who does not have an alien number or whose alien number is unknown, and who lives in Baton Rouge, Louisiana. I filed a CBP FOIA request on her behalf on February 5, 2013. The

- tracking number for this request is unknown, but CBP received the request on February 13, 2013
- 9. David Strachen, alien number 079-427-416, who lives in Baton Rouge, Louisiana. I filed a CBP FOIA request on his behalf on July 11, 2013. The tracking number for this request is 2013F30534. The CBP received this request on July 15, 2013.
- 10. The processing delays that my clients and I have experienced when seeking CBP records have posed significant hardships. Many forms of relief have strict filing deadlines, and waiting multiple months for CBP FOIA results can be detrimental to a case or has been detrimental to a case. Filing without CBP records can also pose significant risks and have caused harm to all or most of these clients, especially if records of entries or encounters with border officials differ from clients' memories or understanding.

I declare under penalty of perjury that the above information is true and correct to the best of my knowledge. Executed this 31st day of March 2015, at Baton Rouge, Louisiana.

Jeni Ann H. Flynn

# **EXHIBIT K**

## 

# 

# 

## 

### 

# 

### 

# 

# 

### 

### 

### 

### 

### 

### 

# 

### 

### 

### 

### 

#### **DECLARATION OF KELLY RYAN**

### I, Kelly Ryan, hereby declare and state:

- I am an attorney licensed to practice before the state of Colorado. My business address is Kelly Ryan Law, LLC, 6000 East Evans Avenue, Suite 1-350, Denver, Colorado, 80222.
- 2. I graduated from the University of Denver Sturm College of Law, and I have practiced immigration and naturalization law exclusively since 2007. I am currently an active member of the American Immigration Lawyers Association.
- 3. My practice is comprised of comprehensive immigration services including: family-based visas, visas for victims of crime and domestic violence, permanent residence, naturalization, waivers, asylum, deferred action, criminal plea consulting, as well as removal and deportation defense. My work involves representing noncitizen clients before the U.S. Department of Homeland Security (DHS), the Executive Office for Immigration Review (EOIR), the immigration courts and the Tenth Circuit.
- 4. I currently have about 160 open cases in my office involving noncitizen clients.
- 5. On behalf of and at the request of clients, I regularly file Freedom of Information Act (FOIA) requests to obtain information regarding Department of Homeland Security records. Many of the FOIA requests that I file on behalf of and at the request of my clients are intended to obtain records from U.S. Customs and Border Protection (CBP).
- 6. My clients and I are generally seeking all CBP records pertaining to my clients' cases. These records may include information about the clients' entries into and exits from the United States. It is critical that I obtain this information before my clients file for relief, because their eligibility can be adversely affected by information contained in the CBP records. For example, my clients' eligibility for lawful permanent residence depends upon when they entered the United States and whether or when they left or returned to the United States. Therefore, it is essential that I obtain CBP records on behalf of and at the request of my clients before they file for relief.

- of my clients, we also usually request information regarding any border investigations or apprehensions, as well as any expedited removal orders. This information is necessary for me to properly advise and counsel my clients, because their eligibility for relief may be adversely affected by what is contained in CBP records. By way of example, clients who are apprehended at the border may or may not be issued expedited removal orders. It is important that I obtain these records on behalf of and at the request of my clients to find out whether or not they have received expedited removal orders. Clients who have received expedited removal orders may not be eligible for lawful permanent residency, so it is necessary to review the CBP records before filing.
- 8. At the time the initial complaint in <u>Brown et. al. v. CBP</u>, was filed, I had approximately 13 pending CBP FOIA requests, some of which were pending for over a year.
- 9. CBP FOIA delays are a severe problem for me as an attorney seeking to advocate for the best interests of my clients. Many forms of relief have strict filing deadlines, and thus, waiting months for CBP FOIA results can be disastrous or impossible. However, filing before receiving CBP records can also be risky, because clients may not recall border incidents accurately, or may not have understood what legally occurred.
- 10. After the filing of the lawsuit in <u>Brown et. al. v. CBP</u> on March 12, 2015, I received a slew of responses to pending CBP FOIA requests that I filed on behalf of clients. Between March 23<sup>rd</sup> and March 25<sup>th</sup>, I received 11 responses. I believe that these were issued in response to the lawsuit, because prior to the filing of the suit the responses from CBP were taking an extended period, many times in excess of one year.

11. I will continue to file CBP FOIA requests in the future in order to best represent my clients.

I declare under penalty of perjury that the above information is true and correct to the best of my knowledge. Executed this day of April 2015 at Colorado.

Kelly L. Ryan

# **EXHIBIT L**

#### **DECLARATION OF STACY TOLCHIN**

#### IN SUPPORT OF MOTION FOR CLASS CERTIFICATION

- I, Stacy Tolchin, declare under penalty of perjury as follows:
- I am an attorney licensed to practice by the State of California, and am admitted to practice
  before the United States Supreme Court; the United States Court of Appeals for the Ninth,
  Tenth, and Second Circuits; and the United States District Court for the Northern District of
  California, Eastern District of California, Central District of California, and Southern District
  of California.
- 2. My business address is Law Offices of Stacy Tolchin, 634 S. Spring St. Suite 500A, Los Angeles, California. I practice throughout the state of California.
- 3. I received my Juris Doctorate from the University of California at Los Angeles in 2001, and have been practicing law for over 13 years.
- 4. I am a recipient of the American Immigration Lawyers Association's 2009 Jack Wasserman Award for Excellence in Immigration Litigation, the 2009 American Civil Liberties Union of Southern California Equal Justice Advocacy Award, the 2008 National Immigration Law Center Annual Award, the 2007 "Unsung Hero" Award for the National Lawyers Guild of the Bay Area, and was recognized in 2003 by the Arab-American Anti-Discrimination Committee of San Francisco. I was also named to "Super Lawyers" from 2012-2015.
- 5. I am a member of the Board of Directors of the National Immigration Project for the National Lawyers Guild, a member of the Ninth Circuit Rules Committee, a member of the National Lawyers Guild, the Los Angeles County Bar Association immigration section, and the American Immigration Lawyers Association.
- 6. I specialize in immigration-related litigation before the federal courts. Cases I have litigated include: Menendez-Gonzalez v. Holder, No. 11-73554, 2015 WL 1089189 (9th Cir. Mar. 13, 2015) (successful petition for review challenging Board of Immigration Appeals' failure to

remove deportation order after conviction was vacated); Mendiola v. Holder, 576 F. App'x 828 (10th Cir. 2014)(petition for review in Tenth Circuit challenging removal of a lawful permanent resident based on change in law); Bains v. Holder, 584 F. App'x 574 (9th Cir. 2014) (petition for review challenging removal order based on changed circumstances arising in India); Duran Gonzales v. U.S. Dep't of Homeland Sec., 712 F.3d 1271 (9th Cir. 2013) (class action litigation involving applications for lawful permanent residency when the applicants had been previously deported); Huerta v. Holder, 484 F. App'x 172 (9th Cir. 2012) (petition for review based on ineffective assistance of counsel); Padilla-Padilla v. Gonzales, 463 F.3d 972 (9th Cir. 2006) (challenge to Board of Immigration Appeals' failure to follow its internal regulations); Silaya v. Mukasey, 524 F.3d 1066 (9th Cir. 2008) (finding that victim of gang-rape in the Philippines had suffered past persecution based on her father's political opinion); Husyev v. Mukasey, 528 F.3d 1172 (9th Cir. 2008) (finding that courts have jurisdiction to review agency's failure to follow asylum regulations); Hassine v. Johnson, 2014 WL 5035173 (E.D.Cal. 2014) (petition for de novo naturalization case and award of attorneys' fees); Zavala v. Ridge, 310 F. Supp. 2d 1071 (N.D. Cal. 2004) (Department of Homeland Security's "automatic stay" regulation that keeps non-citizens in custody while their immigration cases are pending, even after an immigration judge has ordered their release, is facially unconstitutional); Singh v. Still, 470 F.Supp.2d 1064 (N.D. Cal 2007) (successful petition for writ of mandamus challenging Department of Homeland Security's unreasonable delay in the adjudication of applications for permanent residency); Shahwan v. Chertoff, C 05 4218 MMC (N.D. Cal. 2005) (granting petition for writ of habeas corpus where petitioner was not informed when he traveled on "advance parole" that he would be ineligible for a bond hearing before an immigration judge); and Araujo v. INS, 301 F. Supp. 2d 1095 (N.D. Cal. 2004) (Federal Tort Claims Act action finding that the United States government was liable for damages to a non-citizen for unlawful deportation).

### Case 3:15-cv-01181-JD Document 22-5 Filed 04/22/15 Page 38 of 40

1	7.	My office regularly files Freedom of Informatio	n Act ("FOIA") requests on behalf of our
2		noncitizen clients, seeking information about pa	st interactions at the border and ports of entry
3		in order to best represent our clients in defending	g against removal proceedings or in
4		determining if they are eligible to apply for lawf	ful permanent resident status.
5	8.	I also am familiar with litigation under the FOIA	and have filed district court FOIA litigation
7		in the following cases: Osorio v. United States C	Customs and Border Protection, CV 14-
8		01758-DOC-AN (C.D. Cal), Shaikh v. Departme	ent of State, CV 14- 05352 -PSG (SH) (C.D.
9		Cal), Angeles-Badillo v. Customs and Border Pr	rotection, CV 13-02958-CAB-RBB (S.D.
10		Cal), and Segovia v. Department of State, CV13	-8364 SVW (MANx) (C.D. Cal).
11	9.	Neither the Law Offices of Stacy Tolchin nor I p	personally are receiving reimbursement from
12		the individual plaintiffs or class members in this	case. All counsel in this case are qualified
13 14		and capable of adequately and fairly representing	g the interests of the class.
15			
16	I d	leclare under penalty of perjury that the foregoing	is true and correct. Executed in Los Angeles,
17	Ca	alifornia on April 14, 2015.	
18			
19		Ву:	S/ Stacy Tolchin
20			Stacy Tolchin Declarant
21 22			
23			
24			
25			
26			
27			
28			

# **EXHIBIT M**

# DECLARATION OF TRINA REALMUTO IN SUPPORT OF PLAINTIFFS' MOTION FOR CLASS CERTIFICATION

I, Trina Realmuto, hereby declare:

- I am the Litigation Director at the National Immigration Project of the National Lawyers Guild. I am one of the counsel for the Plaintiffs in this case.
- 2. I was admitted to the New York and California bars in 1998 and 1999, respectively, after graduating from Albany Law School of Union University in 1997. I am admitted to practice before the courts of the States of New York and California, the United States District Courts for the Southern and Eastern Districts of New York, the United States District Courts for the Northern, Southern, Eastern and Central Districts of California, the United States District Court for the District of Connecticut as well as the United States Courts of Appeals for the First, Second, Third, Fourth, Fifth, Sixth, Seventh, Eighth, Ninth, Tenth and Eleventh Circuits and the U.S. Supreme Court. I am presently admitted *pro hac vice* in cases in the District of New Jersey and the Southern District of Texas, and I have an application for admission pending with the District of Vermont.
- 3. I have practiced immigration law for over 17 years since 1997, first as an associate attorney at the law firm of Van Der Hout & Brigagliano (now Van Der Hout, Brigagliano & Nightingale LLP), later as an attorney consultant to the American Immigration Law Foundation (now the American Immigration Council) and, since 2009, as a Staff Attorney and now Litigation Director for the National Immigration Project of the National Lawyers Guild.
- 4. I have litigated cases on behalf of noncitizens before the immigration court in San Francisco, California, the Board of Immigration Appeals, federal district courts in the Northern, Southern and Eastern Districts of California, the Northern District of Georgia (*pro hac vice*), the District of Connecticut (*pro hac vice*), the Southern District of Texas (*pro hac vice*), the District of Columbia (*pro hac vice*), the Middle District of Tennessee (*pro hac vice*), and the Western

District of Washington (*pro hac vice*). I am presently litigating a case on behalf of a noncitizen in the District of Vermont. I have litigated or am litigating cases on behalf of organizational plaintiffs before the federal district court in the Southern District of New York. I have litigated cases on behalf of *amicus curiae* before the Board of Immigration Appeals, the federal district courts in the Southern District of New York, the District of New Jersey (*pro hac vice*), and the District of Oregon (*pro hac vice*), the U.S. Courts of Appeals for the First, Second, Third, Fourth, Fifth, Sixth, Seventh, Eighth, Ninth, Tenth and Eleventh Circuits, and the U.S. Supreme Court. I have also litigated a class action on behalf of noncitizens. *See Duran Gonzales v. U.S. Department of Homeland Sec.*, 712 F.3d 1271 (9th Cir. 2013) (remanding class action to district court for further proceedings and consideration of retroactivity of agency decision on individuals previously eligible to adjust status to that of a lawful permanent resident).

Appeals and federal courts and have litigated the following select decisions: *Matter of Cerda Reyes*, 26 I&N Dec. 528 (BIA 2015) (construing regulation as related to venue, not jurisdiction); *Nat'l Immigration Project of the Nat'l Lawyers Guild v. United States Dep't of Homeland Sec.*, 2012 U.S. Dist. LEXIS 184036 (S.D.N.Y. Dec. 27, 2012) and 2013 U.S. Dist. LEXIS 68469 (S.D.N.Y., May 6, 2013) (ordering DOJ, in Freedom of Information Act suit, to search attorney emails for documents related to government return policy and denying government's motion for reconsideration); *Hassine v. Johnson*, No. 1:13-cv-01152-SKO, 2014 U.S. Dist. LEXIS 144107 (E.D. Cal. 2014) (petition for *de novo* naturalization and award of attorney's fees); *Castro-Torres v. Lignitz et al.*, No. 1:10-cv-02636-JOF (N.D. Ga., Aug. 24, 2010) (settlement of claims under 42 U.S.C. § 1983 against police officers for the stop, arrest and beating of an unarmed Latino man); *Yost v. United States*, Case No. 3:13-cv-02509-W-DHB (S.D. Cal., filed Oct. 18, 2013) (unpublished) (settlement of Federal Tort Claims Act suit against ICE for unlawful detention of U.S. citizen); *Perez Santana v. Holder*, 731 F.3d 50 (1st Cir. 2013) (amicus counsel, argued)

1

(invalidating regulation barring agency review over motion to reopen filed by noncitizen outside the United States); Prestol Espinal v. AG of the United States, 653 F.3d 213 (3d Cir. 2011) (amicus counsel) (same); William v. Gonzales, 499 F.3d 329 (4th Cir. 2007) (amicus counsel) (same); Lari v. Holder, 697 F.3d 273 (5th Cir. 2012) (amicus counsel) (same, motion to reconsider); Pruidze v. Holder, 632 F.3d 234 (6th Cir. 2011) (amicus counsel, argued) (same); Reves-Torres v. Holder, 645 F.3d 1073 (9th Cir. 2011) (amicus counsel, argued); Contreras-Bocanegra v. Holder, 678 F.3d 811 (10th Cir. 2012) (en banc) (amicus counsel, argued) (same); Valdez-Sanchez v. Gonzales, 485 F.3d 1084 (10th Cir. 2007) (amicus counsel) (striking down retroactive application of reinstatement of removal provision); Perez-Vargas v. Gonzales, 478 F.3d 191 (4th Cir. 2007) (amicus counsel) (holding that immigration judge retains jurisdiction over factual findings related to adjustment applications covered by 8 U.S.C. § 1154(j)); Schneider et al. v. Chertoff, 450 F.3d 944 (9th Cir. 2006) (amicus counsel) (striking down regulations requiring certain foreign physicians seeking to adjust status to meet requirements not authorized by Congress); Grace Korean United Methodist Church v. Chertoff, 437 F. Supp. 2d 1174 (D.Or. 2005) (amicus counsel) (rejecting USCIS's rationale for denying an employment-based third preference immigrant visa petition).

5. Neither the National Immigration Project of the National Lawyers Guild nor I are receiving reimbursement from any individual plaintiff or class member in this case. Together with co-counsel, I will fairly and adequately protect the interests of the individual plaintiffs and the proposed class and possess the commitment and resources to prosecute the case as a class action.

I declare under penalty of perjury that the foregoing is true and correct. Executed this 17th day of March in Boston, Massachusetts.

By:

Trina Realmuto Declarant

# **EXHIBIT N**

#### **DECLARATION OF MATT ADAMS**

- I, Matt Adams, hereby declare:
- 1) I am an attorney at law, admitted in the State of Washington and currently employed by Northwest Immigrant Rights Project (NWIRP) in Seattle, Washington. I am counsel of record for Plaintiffs in this case.
- 2) I am employed as the Legal Director for Northwest Immigrant Rights Project's (NWIRP), at 615 Second Ave., Ste. 400, Seattle, Washington, 98104. I have been working as an immigration attorney at NWIRP for the last sixteen years. From June 1998 to July of 2005, I worked at NWIRP's Eastern Washington office, in Granger, Washington, first as a Staff Attorney and later as the Directing Attorney of that office. In July of 2006, I assumed my current position as Legal Director of NWIRP, working from the Seattle office. In this role, I am responsible for supervising all attorneys and legal staff and directing all litigation by NWIRP on behalf of clients before the federal district courts and the Court of Appeals.
- 3) I have extensive experience on cases focusing on immigrant rights. During the last sixteen years, I have litigated cases and personally argued on behalf of immigrants before Immigration Judges; the Board of Immigration Appeals; Federal District Courts, including the Eastern and Western Districts of Washington; the Northern, Central, and Southern Districts of California; and the Ninth Circuit Court of Appeals. I have represented prevailing petitioners before Ninth Circuit Court of Appeals in the following published cases: *Duran-Gonzales v. DHS*, 702 F.3d 504 (9th Cir. 2013) (Court of Appeals reversed its prior opinion, finding that class members benefit from retroactivity test where agency changes rules pursuant to Supreme Court's decision in *Brand X*); *Chay Ixcot v. Holder*, 646 F.3d 1202 (9th Cir. 2011) (vacating reinstatement order as unlawful retroactive bar to asylum claim); *Lopez-Birrueta v. Holder*, 633 F.3d 1211(9th Cir. 2011) (rejecting agency's

restrictive interpretation of battery for purposes of establishing eligibility for cancellation of removal for victims of domestic violence); Cortez-Guillen v. Holder, 623 F.3d 933 (9th Cir. 2010) (holding that agency is bound by elements as laid out in plain language of statute with regards to the realistic probability test, and accordingly, Alaskan coercion statute does not categorically qualify as aggravated felony crime of violence); Bromfield v. Mukasey, 543 F.3d 1071 (9th Cir. 2008) (establishing a pattern and practice of persecution targeting gay men in Jamaica); Mandujano-Real v. Mukasey, 526 F.3d 585 (9th Cir. 2008) (finding that petitioner's concession while unrepresented did not preclude him from challenging legal basis on appeal and further holding that ID theft conviction did not constitute aggravated felony theft conviction); Suazo Perez v. Mukasev, 512 F.3d 1222 (9th Cir. 2008) (finding that domestic violence statute in question did not categorically constitute a deportable offense); Hosseini v. Gonzales, 471 F.3d 953 (9th Cir. 2006) (granting relief under the Convention Against Torture to asylum applicant who had been charged as having being engaged in terrorist activities); Hernandez-Guadarrama v. Ashcroft, 394 F.3d 674 (9th Cir. 2005) (holding that the government could not rely on the statements made by witnesses where the government deported those witnesses); Perez-Gonzalez v. Ashcroft, 379 F.3d 783 (9th Cir. 2004) (preventing government from reinstating prior deportation order where person had a pending application for residence along with the corresponding waiver); Garcia-Lopez v. Ashcroft, 334 F.3d 840 (9th Cir. 2003) (requiring DHS to afford full effect to modification of conviction from felony to misdemeanor); and Castro-Cortez v. INS, 239 F.3d 1037 (9th Cir. 2001) (prohibiting retroactive application of reinstatement to person who were deported prior to change in law).

4) I also have experience as a class action litigator. I have litigated five class actions on behalf of immigrants: *Khoury v. Asher*, 3 F.Supp.3d 877 (W.D. Wash. 2014) (class certification and declaratory relief granted on behalf of class, detained immigrants unlawfully subjected to mandatory

detention); B-H- v. USCIS, 2013 WL 5913323, C11-2108RAJ (W.D. Wash. 2013) (approving

nation-wide class settlement, challenge to asylum work authorization denials); *Roshandel v. Chertoff*, 554 F.Supp.2d 1194 (W.D.Wash. 2008) (successful class action on behalf of 450 naturalization applicants); *Duran Gonzales v. U.S. Dept. of Homeland Sec.*, 239 F.R.D. 620

(W.D.Wash. 2006) (certification granted for circuit-wide class); Franco-Gonzalez v. Holder, Case

No. 2:10-02211-DMG (C.D. Cal. 2011), 2011 U.S. Dist. LEXIS 158130 (C.D. Cal. Nov. 21, 2011)

(granting class certification) and 2013 U.S. Dist. LEXIS 186258 (C.D. Cal. Apr. 23, 2013) (granting

permanent injunction ordering the government to provide free legal representation to immigrants

with serious mental disabilities).

5) I have twice been awarded the American Immigration Lawyer's Association Jack

Wasserman Memorial Award for Excellence in Litigation; most recently, in 2014 for my work on

the litigation team in Franco-Gonzalez v. Holder, establishing the right to counsel for detained

persons with serious mental disorders. I have also received the 2013 Access to Justice Advocacy

Award and the 2008 Access to Justice Leadership Award, from the Washington State Bar, and the

2005 Washington State Chapter AILA Award for Most Significant Impact in Pro Bono Litigation.

6) Neither myself, NWIRP, or our co-counsel are receiving reimbursement from the

individual plaintiffs or class members in this case. All counsel in this case are qualified and capable

of adequately and fairly representing the interests of the class.

I declare under penalty of perjury that the foregoing is true and correct. Executed in Seattle,

WA on March 31, 2015.

By: <u>S/ Matt Adams</u>

Matt Adams

NW Immigrant Rights Project 615 Second Avenue, Suite 400

Seattle, WA 98104

206.957.8611

# **EXHIBIT O**

# UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF CALIFORNIA SAN FRANCISCO / OAKLAND DIVISION

Meredith R. BROWN; Jorge RODRIGUEZ-CHOI; Lizz CANNON; Kelly RYAN; Jeri FLYNN; Arturo DOMINGUEZ COBOS; Isidro de Jesus RODRIGUEZ SANCHEZ; Nelida ORNELAS RENTERIA; Manuel CRUZ RENDON; Orlanda URBINA; Juan de DIOS CRUZ ROJAS; Maria de Jesus CALDERON RUIZ; Cristina Lucero RAMIREZ; Carolina CASTOR-LARA; Efren ESCOBEDO; Delmy GONZALEZ-ORDENEZ; Artemio Alejandro PICHARDO-DELGADO; Rene RAMIREZ; and Farook ASRALI,

Plaintiffs,

V.

UNITED STATES CUSTOMS AND BORDER PROTECTION; and DEPARTMENT OF HOMELAND SECURITY,

Defendants.

Case No. CV 15-01181-JD

Declaration of Mary Kenney in Support of Motion for Class Certification

# DECLARATION OF MARY A. KENNEY IN SUPPORT OF PLAINTIFFS' MOTION FOR CLASS CERTIFICATION

- I, Mary A. Kenney, hereby declare:
- 1. I am currently Senior Attorney at the Legal Action Center at the American Immigration Council in Washington, DC. Along with my co-counsel, I represent the Plaintiffs in this case.
- 2. I received a J.D. degree from Antioch Law School in 1983 and am admitted to practice law before the courts of the State of West Virginia, the United States Supreme Court, the Courts of Appeals for the First, Second, Third, Fourth, Fifth, Sixth,

Seventh, Eighth, Ninth, Tenth and Eleventh Circuits, the U.S. District Court for the Northern District of West Virginia and the U.S. District Court for the Northern District of Texas.

- 3. I have practiced immigration law since 1994, first as the Executive Director of the Lawyers' Committee for Civil Rights Under Law of Texas and, since 2001, with the American Immigration Council. During that time, I have litigated cases on behalf of noncitizens before the Board of Immigration Appeals; United States District Courts for the Northern, Southern and Western Districts of Texas, the District of Minnesota, and the Western District of Washington; and the Fifth and Eighth Circuit Courts of Appeals. I have litigated cases on behalf of *amicus curiae* before the Board of Immigration Appeals; numerous U.S. District Courts (appearing *pro hac vice*); and the First, Second, Third, Fourth, Fifth, Sixth, Seventh, Eighth, Ninth, Tenth and Eleventh Circuit Courts of Appeals.
- 4. I have also litigated class actions on behalf of noncitizens, including *B-H-v. USCIS*, No. C11-2108RAJ (W.D. Wash.) (nationwide challenge to asylum work authorization denials); *Ngwanyia v. Ashcroft*, 302 F. Supp. 2d 1076 (D. Minn. 2004) (national class action on behalf of 30,000 asylees seeking lawful permanent residence); *Aparicio v. Blakeway*, 302 F.3d 437, 440 (5th Cir. 2002) (class action on behalf of former agricultural workers applying for citizenship in the San Antonio INS district); *Domingez Perez v. Reno*, 1:96-0016 (S.D. Tex. 1996) (class action on behalf of U.S. citizens in south Texas seeking proof of citizenship); *Berhea v. Reno*, 4:96 01093 (S.D. Tex. 1996) (national class action on behalf of refugees seeking to have their spouses and children join them in the U.S.); *Rodriguez v. Neeley*, 7:96-00085 (W.D. Tex. 1996) (class action

on behalf of noncitizens subject to immigration enforcement by county probation office and immigration agents); and *Cedillo-Perez v. INS*, 4:94-02461 (S.D. Tex. 1994) (class action on behalf of noncitizens subject to immigration enforcement by local police and immigration agents).

- 4. From 1983 to 1994 I worked for a legal services program in West Virginia. While there, I litigated on behalf of low income individuals in the U.S. District Courts for the Northern and Southern Districts of West Virginia, the Fourth Circuit Court of Appeals, the West Virginia Supreme Court and lower state courts. During this time, I served as co-counsel in two class actions on behalf of disabled individuals seeking assistance from the Social Security Administration: *Kennedy v. Shalala*, 995 F. 2d 28 (4th Cir. 1993); *Boring v. Sullivan*, No. 2:91-0429 (S.D. W.V. 1991).
- 5. In 2014, I was awarded the Carol Weiss King award by the National Immigration Project of the National Lawyers Guild.
- 6. Neither the American Immigration Council nor I are receiving reimbursement from any individual plaintiff or class member in this case. Together with co-counsel, I will fairly and adequately protect the interests of the individual plaintiffs and the proposed class and possess the commitment and resources to prosecute the case as a class action.

I declare under penalty of perjury that the foregoing is true and correct.

Executed in Washington, DC on April 21, 2015.

Mary Kenney

# **EXHIBIT P**

#### UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF CALIFORNIA SAN FRANCISCO / OAKLAND DIVISION

Meredith R. BROWN; Jorge RODRIGUEZ-CHOI; Lizz CANNON; Kelly RYAN; Jeri FLYNN; Arturo DOMINGUEZ COBOS; Isidro de Jesus RODRIGUEZ SANCHEZ; Nelida ORNELAS RENTERIA; Manuel CRUZ RENDON; Orlanda URBINA; Juan de DIOS CRUZ ROJAS; Maria de Jesus CALDERON RUIZ; Cristina Lucero RAMIREZ; Carolina CASTOR-LARA; Efren ESCOBEDO; Delmy GONZALEZ-ORDENEZ; Artemio Alejandro PICHARDO-DELGADO; Rene RAMIREZ; and Farook ASRALI,

Plaintiffs,

٧.

UNITED STATES CUSTOMS AND BORDER PROTECTION; and DEPARTMENT OF HOMELAND SECURITY,

Defendants.

Case No. CV 15-01181-JD

Declaration of Melissa Crow in Support of Motion for Class Certification

# DECLARATION OF MELISSA CROW IN SUPPORT OF PLAINTIFFS' MOTION FOR CLASS CERTIFICATION

- I, Melissa Crow, declare as follows:
- 1. I am the Legal Director of the American Immigration Council ("Immigration Council") in Washington, DC. The Immigration Council, the ACLU Immigrants' Rights Project, the Northwest Immigrant Rights Project, and Public Counsel are co-counsel for Plaintiffs in the above-captioned litigation. This declaration outlines my qualifications in support of Plaintiffs' Motion for Class Certification.

- 2. I received my J.D. degree from New York University School of Law in 1994 and am admitted to practice law in New York, the District of Columbia, the U.S. District Court for the District of Columbia, the U.S. Courts of Appeals for the First, Fifth, Ninth and Eleventh Circuits, and the U.S. Supreme Court.
- 3. I have practiced immigration law since 2000. During that time, I have personally litigated cases and/or supervised law students in litigating cases on behalf of noncitizens before immigration judges, the Board of Immigration Appeals, and federal district courts. I have also litigated cases on behalf of amici curiae before the First, Fifth, Ninth and Eleventh Circuit Courts of Appeals, the Board of Immigration Appeals, and state courts.
- 4. I have litigated class and collective actions on behalf of noncitizens, including Gonzalez Corrado et al. v. Tempo, Inc. et al., No. 1:2008cv02759, and Lopez et al. v. NTI, LLC et al., No. 8:2008cv01579, both in the U.S. District Court for the District of Maryland, where I served as lead counsel, and Castellanos-Contreras et al. v. Decatur Hotels, LLC et al., No. 06-4340, in the U.S. District Court for the Eastern District of Louisiana, where I was admitted pro hac vice and served as cocounsel. Mostly recently, I served as co-counsel (admitted pro hac vice) in B-H-v. USCIS, No. C11-2108RAJ (W.D. Wash.) (nationwide challenge to asylum work authorization denials).
- 5. From November 2007 to January 2010, I was a partner with Brown, Goldstein & Levy, LLP, a prominent public interest and civil rights law firm in Baltimore, Maryland. As a result of my work on Lopez et al. v. NTI, LLC et al., the firm received the Outstanding Achievement Award in the Field of Immigrant and

Refugee Rights from the Washington Lawyers' Committee for Civil Rights and Urban Affairs.

- 6. Prior to entering private practice, I taught in the Safe Harbor Project at Brooklyn Law School and the International Human Rights Clinic at American University Washington College of Law. In both positions, I supervised second and third-year law students on immigration cases. I also spent a year as the Gulf Coast Policy Attorney at the National Immigration Law Center in Washington, DC, where I undertook a range of litigation and policy initiatives on behalf of immigrant workers in post-Katrina New Orleans. In addition, I worked as an associate in the Washington, DC office of Foley Hoag LLP, where I handled immigration matters for foreign governments and represented asylum seekers on a pro bono basis.
- 7. I have been involved in the investigation and preparation of this lawsuit, am familiar with the facts, and will zealously represent the Plaintiffs and the class.

  Neither the Immigration Council nor I receiving reimbursement from the Plaintiffs or class members in this case.

I declare under penalty of perjury that the foregoing is true and correct.

Executed this 16th of April 2015, in Washington, DC.

Melissa Crow

### Case 3:15-cv-01181-JD Document 22 Filed 04/22/15 Page 2 of 26

- 1	
1	(counsel for Plaintiffs continued)
2	Matt Adams, WSBA No. 28287
3	(admitted <i>pro hac vice</i> ) Northwest Immigrant Rights Project
4	615 Second Avenue, Suite 400 Seattle, WA 98104
5	Telephone: (206) 957-8611 Facsimile: (206) 587-4025
6	Email: matt@nwirp.org
7	Trina Realmuto (CA SBN 201088)
8	National Immigration Project of the National Lawyers Guild
9	14 Beacon St., Suite 602
10	Boston, MA 02108 Telephone: (617) 227-9727 ext. 8
11	Facsimile: (617) 227-5495 Email: trina@nipnlg.org
12	Mary Kenney (WV Bar 2011)
13	Melissa Crow (DC Bar 453487)
14	(admitted <i>pro hac vice</i> ) American Immigration Council
15	1331 G Street NW, Suite 200
	Washington, DC 20005 Telephone: (202) 507-7512
16	Facsimile: (202) 742-5619 Email: mkenney@immcouncil.org
17	Counsel for Plaintiffs
18	Counsel for Frankfirs
19	
20	
21	
22	
23	
24	
25	
26	
27	

#### INTRODUCTION

- 1. Plaintiffs are five immigration attorneys and thirteen noncitizens who filed Freedom of Information Act ("FOIA") requests with Defendant United States

  Customs And Border Protection ("CBP"), an agency within the Department of Homeland Security ("DHS"). Each of the Plaintiffs have waited for more than twenty days for his or her FOIA request(s) to be processed by Defendants, and most have waited for over a year. Plaintiffs seek information that is critical to determining their eligibility or—in the case of the attorney Plaintiffs—their clients' eligibility for lawful permanent residence or other immigration relief. Plaintiffs' efforts to determine eligibility or file immigration applications are stymied for as long as their FOIA requests continue to linger—unprocessed—at CBP.
- 2. FOIA mandates that an agency issue a response within 20 business days of receiving a FOIA request, *see* 5 U.S.C. § 552(a)(6)(A)(I).
- 3. CBP routinely fails to respond to FOIA requests within the statutory period.
- 4. Plaintiffs seek to represent a national class of individuals who have filed FOIA requests with CBP, but have not received a response from CBP within 20 business days. CBP's FOIA backlog has grown exponentially. At the close of fiscal year ("FY") 2014, CBP had 34,307 FOIA requests that had been pending for more than 20 business days. The FY 2014 backlog was almost eight times greater than it had been just three

See Second Declaration of Stacy Tolchin in Support of Amended Complaint for Declaratory and Injunctive Relief Under the Freedom of Information Act and Motion for Class Certification ("Second Tolchin Dec.") at Exh. F, Department of Homeland Security, Privacy Office, 2014 Freedom of Information Act Report to the Attorney General of the United States ("DHS FOIA Annual Report 2014") at 19.

years earlier, at the close of FY 2011.<sup>2</sup>

- 5. CBP contributed to this ever-growing backlog by processing fewer cases each year between FY 2011 and 2013.<sup>3</sup> In FY 2014, CBP processed 51,056 requests, substantially more than the 26,571 requests processed in FY 2013 and the 27,818 requests processed in FY 2012.<sup>4</sup> Yet CBP's 2014 processing did not substantially reduce its FOIA backlog, which was 37,848 in FY 2013 and 34,307 in FY 2014, a reduction of only 3,795 requests, less than ten percent.<sup>5</sup>
- 6. CBP has significantly more funding than its two counterparts within DHS—
  United States Citizenship and Immigration Services ("USCIS") and United States
  Immigration and Customs Enforcement ("ICE").<sup>6</sup> Despite this, its FOIA backlog is

Id. at 19; Second Tolchin Dec. at Exh. C, Department of Homeland Security, Privacy Office, 2011 Freedom of Information Act Report to the Attorney General of the United States ("DHS FOIA Annual Report 2011") at 19.

Second Tolchin Dec. at Exh. A, Department of Homeland Security, Privacy Office, 2013 Freedom of Information Act Report to the Attorney General of the United States ("DHS FOIA Annual Report 2013") at 3; Second Tolchin Dec. at Exh. C, DHS FOIA Annual Report 2011 at 3; Second Tolchin Dec. at Exh. B, Department of Homeland Security, Privacy Office, 2012 Freedom of Information Act Report to the Attorney General of the United States ("DHS FOIA Annual Report 2012") at 3.

Second Tolchin Dec. at Exh. F, DHS FOIA Annual Report 2014 at 4; Second Tolchin Dec. at Exh. A, DHS FOIA Annual Report 2013 at 3; Second Tolchin Dec. at Exh. C, DHS FOIA Annual Report 2012 at 3.

Second Tolchin Dec. at Exh. A, DHS FOIA Annual Report 2013 at 18; Second Tolchin Dec. at Exh. F, DHS FOIA Annual Report 2014 at 19.

For at least the last three fiscal years, CBP's budget was almost double that of ICE and almost three times as much as USCIS. CBP received between 11 and 12.5 million dollars each of these years, while ICE received less than 6 million, and USCIS less than 3.5 million. See Second Tolchin Dec. at Exh. E, DHS Budget in Brief, Fiscal Year 2014 at 6; Second Tolchin Dec. at Exh. D, DHS Budget in Brief, Fiscal Year 2015 at 7.

Second Tolchin Dec. at Exh. A, DHS FOIA Annual Report 2013 at 16.

significantly greater than USCIS.7

- 7. Plaintiffs and the Proposed Class suffer harm due to Defendants' failure to respond to their requests because—without the information that they have requested through FOIA—they are unable to ascertain the legal significance of their or their clients' past interactions with border officials. Defendants' delay also prevents Plaintiffs and the Proposed Class from moving forward with applications for which they or their clients may be eligible, and causes unnecessary emotional hardship for those left in legal limbo while they wait to obtain the records that hold the key to assessing their immigration options in the United States.
- 8. Due to this backlog and the ensuing harm it causes, Plaintiffs seek class certification, declaratory relief, and injunctive relief ordering CBP to respond to FOIA requests which have been pending for more than 20 business days, and ordering CBP to timely process future requests as required by FOIA. 5 U.S.C. §§ 552(a)(6); 552(a)(3).

#### JURISDICTION AND VENUE

- 9. This Court has jurisdiction under 5 U.S.C. § 552 *et seq.* (FOIA statute), 28 U.S.C. § 1331 (federal question), and 28 U.S.C. § 2201 (declaratory judgment).
- 10. Venue is proper under 5 U.S.C. § 552(a)(4)(B) and 28 U.S.C. § 1391(e)(1) because this is a civil action in which Defendant is a national agency; because Plaintiffs Jorge Rodriguez-Choi, Arturo Dominguez Cobos, Isidro de Jesus Rodriguez Sanchez, and Nelida Ornelas Renteria, reside in this judicial district; and there is no real property involved in this action.
  - 11. Plaintiffs have exhausted any and all administrative remedies in

connection with their FOIA requests, as detailed below.

#### **PARTIES**

- 12. Plaintiff Meredith R. BROWN is an immigration attorney in Glendale, California. She currently has numerous FOIA requests filed with CBP on behalf of her clients that have been pending for over 20 business days.
- 13. Plaintiff Jorge RODRIGUEZ-CHOI is an immigration attorney with offices in San Francisco and Oakland, California. He currently has numerous FOIA requests filed with CBP on behalf of his clients that have been pending for over 20 business days.
- 14. Plaintiff Lizz CANNON is an immigration attorney in Cambridge,
  Massachusetts. She currently has numerous FOIA requests filed with CBP on behalf of
  her clients that have been pending for over 20 business days.
- 15. Plaintiff Kelly RYAN is an immigration attorney in Denver, Colorado. She had numerous FOIA requests filed with CBP on behalf of her clients that were pending for over 20 business days at the time of the initial filing of this lawsuit on March 12, 2015.
- 16. Plaintiff Jeri FLYNN is an immigration attorney in Baton Rouge,
  Louisiana. She currently has numerous FOIA requests filed with CBP on behalf of her
  clients that have been pending for over 20 business days.
- 17. Plaintiff Arturo DOMINGUEZ COBOS resides in San Francisco,
  California. He currently has a FOIA request filed with CBP that has been pending for
  over 20 business days.
- 18. Plaintiff Isidro de Jesus RODRIGUEZ SANCHEZ resides in Hayward, California. He currently has a FOIA request filed with CBP that has been pending for

over 20 business days.

- 19. Plaintiff Nelida Ornelas RENTERIA resides in Oakland, California. She currently has a FOIA request filed with CBP that has been pending for over 20 business days.
- 20. Plaintiff Manuel Cruz RENDON resides in Los Angeles, California. He currently has a FOIA request filed with CBP that has been pending for over 20 business days.
- 21. Plaintiff Orlanda URBINA resides in North Hollywood, California. She currently has a FOIA request filed with CBP that has been pending for over 20 business days.
- 22. Plaintiff Juan de DIOS CRUZ ROJAS resides in Picabo, Idaho. He currently has a FOIA request filed with CBP that has been pending for over 20 business days.
- 23. Plaintiff Maria de Jesus CALDERON RUIZ resides in Alpaugh,
  California. She currently has a FOIA request filed with CBP that has been pending for over 20 business days.
- 24. Plaintiff Cristina Lucero RAMIREZ resides in Carthage, North Carolina. She currently has a FOIA request filed with CBP that has been pending for over 20 business days.
- 25. Plaintiff Carolina CASTOR-LARA resides in Antioch, Tennessee. She currently has a FOIA request filed with CBP that has been pending for over 20 business days.
- 26. Plaintiff Efren ESCOBEDO resides in Garland, Texas. He currently has a FOIA request filed with CBP that has been pending for over 20 business days.

- 27. Plaintiff Delmy GONZALEZ-ORDONEZ resides in Aurora, Colorado. She currently has a FOIA request filed with CBP that has been pending for over 20 business days.
- 28. Plaintiff Artemio Alejandro PICHARDO-DELGADO resides in Indianapolis, Indiana. He currently has a FOIA request filed with CBP that has been pending for over 20 business days.
- 29. Plaintiff Farook ASRALI resides in Sunrise, Florida. He currently has a FOIA request filed with CBP that has been pending for over 20 business days.
- 30. Defendant CBP is a component agency of DHS and is an agency within the meaning of 5 U.S.C. § 552(f)(1). Among other duties, CBP is responsible for enforcing immigration laws at the borders and other ports of entry to the United States. CBP inspects all individuals seeking entry to the United States, including U.S. citizens, lawful permanent residents, nonimmigrants, and asylum seekers. CBP has authority to admit or exclude individuals, issue "expedited removal" orders, parole noncitizens into the United States, and permit them to withdraw applications for admission. CBP has in its possession, custody, and control the records Plaintiffs seek.
- 31. Defendant DHS is an executive agency of the United States with responsibility for enforcing the immigration laws of the United States. In addition to CBP, DHS houses at least two additional immigration-related component agencies: ICE and USCIS.

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28

## FACTUAL ALLEGATIONS

## CBP's Processing Times and Backlog

- 32. The statutory time period for a FOIA response is 20 business days. 5 U.S.C. § 552(a)(6)(A)(i).
- 33. At the close of FY 2014, there were 34,307 requests pending at CBP. CBP's average FOIA processing times and its backlog grew substantially from FY 2011-2013, and has remained roughly the same in FY 2014.
- 34. DHS defines "backlog" as the "number of requests or administrative appeals pending at an agency at the end of the fiscal year that are beyond the statutory time period for a response."
- 35. DHS reported that CBP received 32,107 FOIA requests in FY 2011, 33,243 FOIA requests in FY 2012, 41,381 FOIA requests in FY 2013, and 47,261 FOIA requests in FY 2014.<sup>9</sup>
- 36. DHS reported that CBP had a backlog of 4,365 requests at the close of FY 2011. In FY 2012, this number increased to 10,648 pending requests. By the end of FY 2013, the backlog grew exponentially to 37,848 pending FOIA requests. In FY

Second Tolchin Dec. at Exh. A, DHS FOIA Annual Report 2013 at vii.

Second Tolchin Dec. at Exh. A, DHS FOIA Annual Report 2013 at 3; Second Tolchin Dec. at Exh. B, DHS FOIA Annual Report 2012 at 3; Second Tolchin Dec. at Exh. C, DHS FOIA Annual Report 2011 at 3. Tolchin Dec at Exh. F., DHS FOIA Annual Report 2014 at 4.

Second Tolchin Dec. at Exh. C, DHS FOIA Annual Report 2011 at 16.

Second Tolchin Dec. at Exh. B, DHS FOIA Annual Report 2012 at 16.

Second Tolchin Dec. at Exh. A, DHS FOIA Annual Report 2013 at 16.

2014, the backlog remained roughly the same at 34,307 decreasing less than ten percent.<sup>13</sup> Over the course of these four fiscal years, the backlog grew by a total of 29,942 requests; consequently, in FY 2014, the backlog was almost eight times larger than it was in 2011.

- 37. The increase in the number of FOIA requests filed in FY 2011 through FY 2013 is much less than the increase in backlogged requests during this same period.

  Indeed, DHS reported a dramatic *decrease* in the number of requests that CBP processed each year: from 27,818 requests processed in FY 2011 down to only 14,635 requests processed in FY 2013. In FY 2014, CBP processed 51,056 requests, after having received 47,261 that year, but only marginally reduced its backlog. 15
- 38. Any effort that CBP has made to clear this backlog has been wholly inadequate and ineffectual. Even were CBP able to continue to reduce its backlog at the pace set in FY 2014—which is questionable given its documented history of failing to address its backlog in prior years—CBP would not dispose of its current backlog for 9.6 years.<sup>16</sup>
- 39. CBP's backlog is almost seven times larger than the backlog for USCIS (the agency responsible for adjudicating immigration applications and for processing FOIA requests seeking copies of an individual's "alien registration file"--commonly referred to as the "A file"), even though DHS reported a backlog of just 5,026 cases for

Second Tolchin Dec. at Exh. F, DHS FOIA Annual Report 2014 at 19.

Second Tolchin Dec. at Exh. A, DHS FOIA Annual Report 2013 at 3; Second Tolchin Dec. at Exh. B, DHS FOIA Annual Report 2012 at 3; Second Tolchin Dec. at Exh. C, DHS FOIA Annual Report 2011 at 3.

Second Tolchin Dec. at Exh. F, DHS FOIA Annual Report 2014 at 4.

Second Tolchin Dec. at Exh. F, DHS FOIA Annual Report 2014 at 4, 19.

4

10

11

9

12 13

14

15 16

17

18 19

20 21

22 23

24

25

26

27 28 USCIS at the close of FY 2014, compared to the 34,307cases for CBP. 17

- 40. No exceptional circumstances exist warranting a delay in processing CBP FOIA requests. An agency's failure to keep up with the pace of FOIA requests is not an "exceptional circumstance."
- 41. CBP has failed to timely respond to Plaintiffs' FOIA requests in the 20 business days required by statute, and has a pattern or practice of failing to do so with respect to the majority of FOIA requests it receives. CBP has not demonstrated due diligence in responding to Plaintiffs' FOIA requests or in clearing out the backlog of overdue FOIA requests.
- 42. Moreover, CBP has more funding than any of the fourteen agencies within DHS, including USCIS, ICE, FEMA, the U.S. Coast Guard, and the U.S. Secret Service. 18 Further, in the last two fiscal years, CBP received the second largest increase in funding of the 14 other agencies within DHS.<sup>19</sup>

# Harm to Plaintiffs and Proposed Class Members

43. CBP records often are critical evidence in immigration cases. A noncitizen's past interactions with CBP may affect his or her ability to qualify for lawful permanent resident status. For example, to adjust to lawful permanent resident status, a noncitizen must document that he or she was "inspected and admitted or paroled" into the United States. 8 U.S.C. § 1255(a). At all U.S. ports of entry, CBP is the agency

<sup>17</sup> Id. at 16.

<sup>18</sup> Second Tolchin Dec. at Exh. D, DHS Budget in Brief, Fiscal Year 2015 at 7.

Second Tolchin Dec. at Exh. E, DHS Budget in Brief, Fiscal Year 2014 at 6; Second Tolchin Dec. at Exh. D, DHS Budget in Brief, Fiscal Year 2015 at 7.

responsible for determining who is to be admitted or paroled into the United States. CBP maintains records of many of the admission and parole decisions it makes with respect to noncitizens. In many adjustment of status cases, these records are the only evidence that the applicant can produce to demonstrate that he or she was admitted or paroled and therefore eligible for lawful permanent resident status.

- 44. Additionally, pursuant to 8 U.S.C. § 1225(b), CBP issues "expedited removal orders" against some individuals apprehended at the border who attempted entry without proper documentation. Other individuals are permitted to withdraw their applications for admission and depart the United States without having an expedited removal order entered against them. 8 U.S.C. § 1225(a)(4). Many individuals who are turned away at the border are uncertain if they were issued expedited removal orders or simply permitted to withdraw their applications for admission.
- 45. Those individuals who are issued expedited removal orders are, at a minimum, inadmissible to the United States for a five-year period and, consequently, ineligible for an immigrant or nonimmigrant visa and ineligible to adjust status during this period. In addition, if CBP documentation shows that the expedited removal order was issued based on an allegedly false claim to U.S. citizenship, the person may be found to be permanently inadmissible. See 8 U.S.C. § 1182(a)(6)(C)(ii). Moreover, even if the five-year period has elapsed, the existence of the prior expedited removal order may affect future visa and adjustment applications that have a discretionary component.
- 46. Individuals who have returned to the United States after prior interactions with CBP, and their attorneys, are harmed by CBP's failure to timely process their FOIA requests. To understand their situations, assess their options, and make life decisions, these individuals, as well as lawyers advising them, need to know if CBP previously

admitted or paroled them into the United States or issued an expedited removal order. If the FOIA production reveals that CBP issued an expedited removal order, these individuals potentially face additional grounds of inadmissibility, some of which may require an additional waiver application. Other individuals who have returned to the United States may potentially face criminal prosecution, see 8 U.S.C. §§ 1325 and 1326, and a summary removal process known as reinstatement of removal, see 8 U.S.C. § 1231(a)(5).

#### Plaintiffs' FOIA Requests

- 47. Plaintiff Brown is an immigration attorney in Glendale, California who represents clients before component agencies of DHS and the Executive Office for Immigration Review (EOIR), which consists of the immigration courts and the Board of Immigration Appeals. She has been practicing immigration law for approximately 17 years.
- 48. Plaintiff Brown regularly files FOIA requests on behalf of and at the request of her clients, who seek information maintained by DHS agencies, including CBP. Plaintiff Brown requires the information requested from CBP in order to adequately advise and represent her clients, including in defending against removal from the United States and applying for affirmative immigration benefits, such as applications for lawful permanent resident status. The requested information may affect her clients' eligibility for different forms of immigration benefits; it is therefore essential that she obtain the information from CBP before filing for any immigration benefits.
- 49. Plaintiff Brown currently has approximately 45 CBP FOIA requests that have been pending for more than 20 business days. After Plaintiffs filed the original complaint in this case on March 12, 2015, Plaintiff Brown received a slew of responses to

pending CBP FOIA requests. Between March 23 and March 31, 2015, she received approximately 20 responses to FOIA requests that were filed on behalf of her clients. Upon information and belief, these responses were issued in response to this lawsuit. Plaintiff Brown continues to file CBP FOIA requests on behalf of her clients,

- 50. Plaintiff Rodriguez-Choi is an immigration attorney with offices in San Francisco and Oakland, California who represents clients before component agencies of DHS and EOIR. He has been practicing immigration law for approximately 17 years.
- 51. Plaintiff Rodriguez-Choi regularly files FOIA request on behalf of and at the request of his clients, who seek information maintained by DHS agencies, including CBP. Plaintiff Rodriguez-Choi requires the information requested from CBP in order to adequately advise and represent his clients, including defending against removal from the United States and applying for affirmative immigration benefits, such as applications for lawful permanent resident status. The requested information may affect his clients' eligibility for different forms of immigration benefits; it is therefore essential that he obtain the information from CBP before filing for any immigration benefits.
- 52. Plaintiff Rodriguez-Choi currently has approximately 15 CBP FOIA requests that have been pending for more than 20 business days.
- 53. Plaintiff Cannon is an immigration attorney in Cambridge, Massachusetts who represents clients before component agencies of DHS and EOIR. She has been practicing immigration law for approximately 6 years.
- 54. Plaintiff Cannon regularly files FOIA request on behalf of and at the request of her clients, who seek information maintained by DHS agencies, including CBP. Plaintiff Cannon requires the information requested from CBP in order to adequately advise and represent her clients, including defending against removal from the United

States and applying for affirmative immigration benefits, such as applications for lawful permanent resident status. The requested information may affect her clients' eligibility for different forms of immigration benefits; it is therefore essential that she obtain the information from CBP before filing for any immigration benefits.

- 55. Plaintiff Cannon currently has approximately seven CBP FOIA requests that have been pending for more than 20 business days, including at least two requests that have been pending for a year or more.
- 56. Plaintiff Ryan is an immigration attorney in Denver, Colorado who represents clients before component agencies of DHS and EOIR. She has been practicing immigration law for approximately seven years.
- 57. Plaintiff Ryan regularly files FOIA requests on behalf of and at the request of her clients, who seek information maintained by DHS agencies, including CBP.

  Plaintiff Ryan requires the information requested from CBP in order to adequately advise and represent her clients, including in defending against removal from the United States and applying for affirmative immigration benefits, such as applications for lawful permanent resident status. The requested information may affect her clients' eligibility for different forms of immigration benefits; it is therefore essential that she obtain the information from CBP before filing for any immigration benefits.
- 58. At the time of the initial filing of this case, Plaintiff Ryan had approximately 13 CBP FOIA requests that had been pending for more than 20 business days. After the March 12, 2015 filing of this case, Plaintiff Ryan received a slew of responses to pending CBP FOIA requests, including responses to at least nine requests that had been pending for more than one year. Between March 23 and March 25, 2015, she received 11 responses to FOIA requests that were filed on behalf of her clients. Upon

information and belief, these responses were issued in response to this lawsuit. Plaintiff

Ryan will continue to file CBP FOIA requests on behalf of her clients,

- 59. Plaintiff Flynn is an immigration attorney in Baton Rouge, Louisiana who represents clients before component agencies of DHS and EOIR. She has been practicing law for approximately 36 years.
- 60. Plaintiff Flynn regularly files FOIA requests on behalf of and at the request of her clients, who seek information maintained by DHS agencies, including CBP. Plaintiff Flynn requires the information requested from CBP in order to adequately advise and represent her clients, including in defending against removal from the United States and applying for affirmative immigration benefits, such as applications for lawful permanent resident status. The requested information may affect her clients' eligibility for different forms of immigration benefits; it is therefore essential that she obtain the information from CBP before filing for any immigration benefits.
- 61. Plaintiff Flynn currently has approximately four CBP FOIA requests that have been pending for more than 20 business days, including one that has been pending for more than two years.
- 62. Plaintiff Dominguez Cobos, through his attorney, filed a FOIA request with CBP on August 18, 2014, seeking information about his entry into the United States to support his application for lawful permanent residence. CBP issued a receipt for his FOIA request, number CBP-2014-041458. Although Plaintiff Dominguez Cobos' FOIA request has been pending for 8 months, he has not received the requested information.
- 63. Plaintiff Dominguez Cobos, who has lived in the United States since 2000, is married to a United States citizen. The requested information is necessary to determine if he is eligible for lawful permanent residence.

- 64. Plaintiff Rodriguez Sanchez, through his attorney, filed a FOIA request with CBP on June 17, 2013, seeking information about a possible past expedited removal order issued by CBP at the United States border. CBP issued a receipt for his FOIA request, number CBP-2013-019829. Although Plaintiff Rodriguez Sanchez's FOIA request has been pending with CBP for 19 months, he has not received the requested information.
- 65. Plaintiff Rodriguez Sanchez has been in the United States for 14 years and has three United States citizen children. His attorney requires a response to his pending FOIA request to determine if he is eligible for lawful permanent resident status.
- 66. Plaintiff Ornelas Renteria, through her attorney, filed a FOIA request with CBP on April 1, 2013, seeking information about a past encounter with CBP, and whether it disqualifies her from applying for lawful permanent resident status. CBP issued a receipt for her FOIA request, number CBP-2013-011307. Although Plaintiff Ornelas Renteria's FOIA request has been pending with CBP for 24 months, she has not received the requested information.
- 67. Plaintiff Ornelas Renteria has been in the United States since 2003 and is married to a United States citizen. Her attorney requires the information sought in the FOIA request filed with CBP in order to determine her eligibility for lawful permanent resident status.
- 68. Plaintiff Cruz Rendon, through his attorney, filed a FOIA request with CBP on March 2, 2013, seeking information regarding his encounters with CBP agents at the United States/Mexico border. CBP issued a receipt for his FOIA request, number CBP-2014-015797. Although Plaintiff Cruz Rendon's FOIA request has been pending with CBP for 25 months, he has not received the requested information.

- 69. Plaintiff Cruz Rendon wishes to apply to adjust his status to lawful permanent resident. His wife is prepared to submit a visa petition on his behalf, a necessary prerequisite to his filing an adjustment of status application with USCIS. Plaintiff Cruz Rendon seeks the requested information to determine if he will be eligible to adjust his status.
- 70. Plaintiff Urbina, through her attorney, filed a FOIA request with CBP on October 21, 2013, seeking information regarding any interactions she may have had with CBP officers from 1999 to the present. CBP did not issue a FOIA receipt. Although Plaintiff Urbina's FOIA request has been pending with CBP for 17 months, she has not received the requested information.
- 71. Plaintiff Urbina has a United States citizen daughter, United States citizen mother, and lawful permanent resident father. The requested information is necessary for her attorney to assess her eligibility for immigration benefits.
- 72. Plaintiff Cruz Rojas, through his attorney, filed a FOIA request with CBP on July 26, 2013, seeking information about any encounters he may have had with CBP agents. CBP issued a receipt for his FOIA request, number CBP-2013-024525. Although Plaintiff Cruz Rojas' FOIA has been pending with CBP for 20 months, he has not received the requested information.
- 73. Plaintiff Cruz Rojas has lived in the United States for 15 years and has three U.S. citizen children, two U.S. citizen siblings, lawful permanent resident parents and sibling, and U.S. citizen in-laws. The requested information is necessary for his attorney to assess his eligibility for immigration benefits.
- 74. Plaintiff Calderon Ruiz, through her attorney, filed a FOIA request with CBP on June 26, 2013, inquiring as to any records issued by CBP in approximately 1993

in San Ysidro, California. CBP issued a receipt for this FOIA request, number CBP-2013-021129. Although her FOIA request has been pending with CBP for 19 months, she has not yet received the requested information.

- 75. Plaintiff Calderon Ruiz has resided in the United States since approximately 1993 and is married to a United States citizen. She has three United States citizen children. Her attorney seeks a response to the FOIA request to determine whether Plaintiff Calderon Ruiz's husband may file a visa petition on her behalf and whether she can apply for lawful permanent residence.
- 76. Plaintiff Lucero Ramirez, through her attorney, filed a FOIA request with CBP on August 7, 2014, inquiring as to any CBP records evidencing an order of expedited removal. CBP issued a receipt for the FOIA, number CBP-2014-041050. Although her FOIA request has been pending for 8 months, she has not yet received the requested records.
- 77. Plaintiff Lucero Ramirez is married to a United States citizen and has two United States citizen children. Her attorney requires the requested information in order to counsel Plaintiff Lucero Ramirez's husband about filing a visa petition on her behalf, and to counsel her about filing an application for lawful permanent residence.
- 78. Plaintiff Castor-Lara, through her attorney, filed a FOIA request with CBP on October 28, 2014, requesting records regarding her date of entry into the United States in order to determine if she is eligible to apply for lawful permanent resident status. CBP issued a receipt for the FOIA, number CBP-OFO-2015-003774. Although her FOIA request has been pending for 5 months, she has not received a response.
- 79. Plaintiff Castor-Lara is married to a lawful permanent resident with a pending application for naturalization. She has resided in the United States for 12 years

and has three United States citizen children. She requires information from CBP in order for her attorney to determine if she may apply for lawful permanent resident status once her husband becomes a U.S. citizen.

- 80. Plaintiff Gonzalez-Ordonez, through her attorney, filed a FOIA request with CBP on April 14, 2014, seeking information about any entries into the United States she may have made. CBP issued a receipt for her FOIA request, number CBP2014021792. Although Plaintiff Gonzalez-Ordonez 's FOIA request has been pending with CBP for 12 months, she has not received the requested information.
- 81. Plaintiff Gonzalez-Ordonez is married to a United States citizen. The requested information is necessary for her attorney to determine if she is eligible for any immigration benefit.
- 82. Plaintiff Pichardo-Delgado, through his attorney, filed a FOIA request with CBP on July 18, 2014, seeking information about his interactions with CBP when he first attempted to enter the United States 10 to 12 years ago. CBP issued a receipt for his FOIA request, number CBP-2014-037520. Although Plaintiff Pichardo-Delgado's FOIA request has been pending with CBP for approximately 9 months, he has not received the requested information.
- 83. Plaintiff Pichardo-Delgado is married to a United States citizen. He and his wife have two children, who also are United States citizens. They also live with his two United States stepchildren. The requested information is necessary for his attorney to determine if he is eligible for lawful permanent residence.
- 84. Plaintiff Asrali, through his attorney, filed a FOIA request with CBP on May 12, 2014, seeking information about any entries he made into the United States and copies of any CBP forms documenting these entries. CBP issued a receipt for his FOIA

request, number CBP-2014-026336. Although Plaintiff Asrali's FOIA request has been pending with CBP for 11 months, he has not received the requested information.

- 85. Plaintiff Asrali has been living in the United States for 25 years. His sister and his brother are applicants for lawful permanent residency. The requested information is necessary for his attorney to determine if he is eligible to apply for any immigration benefit.
- 86. On March 12, 2015, Plaintiffs filed the initial complaint in this action.

  Santos Miguel Flores Aguilar, Emma Quezada, Maico Montoya-Arellano, and Noe

  Zaragoza-Quiroz were previously named as plaintiffs in addition to current Plaintiffs

  Meredith R. Brown, Kelly Ryan, Jeri Flynn, Isidro De Jesus Rodriguez Sanchez, Nelida

  Ornelas Renteria, Manuel Cruz Rendon, Orlanda Urbina, Juan De Dios Cruz Rojas, Maria

  De Jesus Calderon Ruiz, and Cristina Lucero Ramirez. After the filing of the March 12,

  2015 complaint, CBP issued responses to the FOIA requests for Plaintiffs Flores Aguilar,

  Quezada, Montoya-Arellano, and Zaragoza-Quiroz. FOIA requests for these four

  plaintiffs had been pending before CBP for between one year and 23 months when the

  lawsuit was filed. On information and belief, this litigation prompted CBP to issue

  responses to these plaintiffs.
- 87. This First Amended Complaint includes additional plaintiffs, including attorneys Rodriguez-Choi and Cannon, as well as noncitizen plaintiffs Dominguez Cobos, Castor-Lara, Escobedo, Gonzalez-Ordenez, Pichardo-Delgado, and Asrali,

# **CLASS ACTION ALLEGATIONS**

- 88. Pursuant to Federal Rules of Civil Procedure 23(a) and (b), Plaintiffs bring this action on behalf of themselves and all other similarly situated individuals. Plaintiffs seek injunctive relief that applies generally to the Proposed Class, as described below.
  - 89. The Proposed Class consists of:

All individuals who have filed FOIA requests with CBP which have been pending for more than 20 business days, and all individuals who will file FOIA requests with CBP that will remain pending for more than 20 business days.

- 90. The Proposed Class is so numerous that joinder of all members is impracticable. The number of individuals who filed FOIA requests with CBP is not known with precision by Plaintiffs, but is easily ascertainable by Defendant. DHS' 2014 FOIA Annual Report indicates that there were 34,307 pending requests in the CBP backlog. Of that group, it is unknown how many requests are still pending. Hence, Plaintiffs estimate that the number of requests pending for more than 20 business days is in the thousands.
- 91. Common questions of law and fact bind the members of the Proposed Class. These include, but are not limited to: whether CBP's pattern or practice of failing to timely respond to FOIA requests within the 20-day statutory period violates the FOIA, 5 U.S.C. § 552(a)(6)(A)(i).
- 92. The claims of the named Plaintiffs are typical of the claims of the Proposed Class as a whole.
- 93. Plaintiffs know of no conflict between their interests and those of the Proposed Class. The members of the Proposed Class are ascertainable and identifiable through notice and discovery. In defending their own rights, the individual Plaintiffs will defend the rights of all class members fairly and adequately.

- 94. Plaintiffs are represented in this case by counsel with deep knowledge of immigration and FOIA law, and extensive experience litigating class actions and complex cases. Plaintiffs' attorneys have the requisite level of expertise to adequately prosecute this case on their behalf and on behalf of the Proposed Class.
- 95. Defendants have failed to act on grounds generally applicable to each member of the Proposed Class by failing to respond to FOIA requests in a timely fashion.
- 96. A class action is superior to other methods available for the fair and efficient adjudication of this controversy because joinder of all members of the class is impracticable.

## **CAUSES OF ACTION**

#### **COUNT ONE**

# (Violation of FOIA) (on behalf of named Plaintiffs and the Proposed Class)

- 97. Plaintiffs incorporate the allegations in the paragraphs above as though fully set forth here.
- 98. Defendant is obligated under 5 U.S.C. § 552(a)(3) to conduct a reasonable search for records responsive to FOIA requests and to issue a determination concerning each request within the time period set forth in 5 U.S.C. § 552(a)(6)—20 working days, to be extended by no more than 10 working days in the event that the agency notifies the requester in writing of the existence of "unusual circumstances."
- 99. Defendant has a nationwide pattern or practice of failing to respond to FOIA requests within the statutory time period. No legal basis exists for the Defendant's nationwide pattern or practice of failing to meet the statutory deadline with respect to the FOIA requests it receives.

- 100. Exceptional circumstances do not justify CBP's delay in processing FOIA requests, and CBP has not exercised due diligence in responding to and clearing the backlog of pending FOIA requests.
- 101. Defendant has failed to respond to FOIA requests of Plaintiffs and Proposed Class members, to make timely determinations concerning these requests, and to disclose responsive records within the statutory time frame, in violation of 5 U.S.C. §§ 552(a)(3) and (a)(6)(A) and the regulations promulgated thereunder.
- 102. Defendant's failure to make determinations concerning Plaintiffs' requests for records within the statutory time period constitutes a constructive denial of Plaintiffs' requests, and Plaintiffs are deemed to have exhausted their administrative remedies. 5 U.S.C. § 552(a)(6)(C)(i).

# PRAYER FOR RELIEF

WHEREFORE, Plaintiffs pray that this Court grant the following relief:

- (1) Certify a class pursuant to Federal Rule of Civil Procedure 23 in accordance with this Complaint's allegations;
- (2) Declare that CBP's failure to conduct reasonable and timely searches for records responsive to Plaintiffs' and Proposed Class members' FOIA requests and its refusal to disclose such records within the statutory time frame violate the FOIA;
- (3) Issue a nationwide injunction requiring Defendant to respond to CBP FOIA requests that have been pending for more than 20 business days, within 60 business days of the Court's order or as the Court deems appropriate;

# Case 3:15-cv-01181-JD Document 22 Filed 04/22/15 Page 25 of 26

1	(4)	Order CBP to respond to FOIA requests of Proposed Class members as
2		mandated by 5 U.S.C. § 552(a)(6)(A)(i);
3	(5)	Award costs and reasonable attorney fees incurred under 5 U.S.C. §
4		552(a)(4)(E); and
5	(6)	Grant such further relief as the Court deems just and proper.
6 7		
8	Dated: April 22, 2015	
9		Stacy Tolchin, (CA SBN 217431) Law Offices of Stacy Tolchin
10		634 S. Spring St., Suite 500A Los Angeles, CA 90014
11		Telephone: (213) 622-7450 Facsimile: (213) 622-7233
12		Email: Stacy@Tolchinimmigration.com
13		Matt Adams, WSBA No. 28287
14		(admitted <i>pro hac vice</i> ) Northwest Immigrant Rights Project
15		615 Second Avenue, Suite 400 Seattle, WA 98104
16		Telephone: (206) 957-811 Email: matt@nwirp.org
17		Trina Realmuto (CA SBN 201088)
18		National Immigration Project of the National Lawyers Guild
19		14 Beacon St., Suite 602
20		Boston, MA 02108 Telephone: (617) 227-9727 ext. 8
21		Facsimile: (617) 227-5495 Email: trina@nipnlg.org
22		Mary Kenney (WV Bar 2011)
23		Melissa Crow (DC Bar 453487) (admitted <i>pro hac vice</i> )
24   25		American Immigration Council 1331 G Street NW, Suite 200
$\begin{bmatrix} 25 \\ 26 \end{bmatrix}$		Washington, DC 20005
$\begin{bmatrix} 20 \\ 27 \end{bmatrix}$		Telephone: (202) 507-7522 Facsimile: (202) 742-5619 (fax)
28		Email: mkenney@immcouncil.org

Counsel for Plaintiffs						
			By: <u>s/Stacy Tolchi</u> Stacy Tolchin	<u>n</u>		
			stacy Tolemin			