

13

14

15

16

17

18

19

20

21 22

23

24

25 26

27

28

INTRODUCTION

Plaintiff U.S. Equal Employment Opportunity Commission (the "EEOC") and Defendants Big Lots, Inc. ("BL"), Big Lots Stores, Inc. ("BLS"), and PNS Stores, Inc. ("PNS") (collectively Defendants) hereby stipulate and agree to entry of this Consent Decree to resolve the EEOC's First Amended Complaint, filed under Title VII of the Civil Rights Act of 1964, as amended, 42 U.S.C. § 2000e et seq. ("Title VII"). The EEOC's First Amended Complaint alleged that Charging Party Toya Stamps ("Charging Party" or "Stamps") was subjected to sexual harassment by the Store Manager of Big Lots Store 4171 in Long Beach, California. The EEOC further alleged that Defendants subjected Stamps to tangible employment actions, including but not limited to termination. Defendants deny liability and deny that they have violated Title VII. Defendants have entered into this Consent Decree to avoid the further expense and distractions of litigation.

II.

PURPOSES AND SCOPE OF THE CONSENT DECREE

- The parties to this Consent Decree ("Decree") are the EEOC and Defendants ("Parties"). This Decree shall be binding on and enforceable against Defendants and their successors and assigns.
- В. Defendants deny liability or that there was a basis for the action. The EEOC brought its action against Defendants for the following purposes:
 - To provide appropriate monetary and injunctive relief; 1.
 - 2. To ensure that Defendants' employment practices comply with federal law;
 - To ensure a work environment free from hostility and retaliation; 3.
 - 4. To ensure training for Defendants' managers and employees with respect to their obligations under Title VII; and
 - 5. To provide an appropriate and effective mechanism for handling

discrimination complaints in the workplace.

III.

RELEASE OF CLAIMS

- This Decree fully and completely resolves all issues, claims and allegations by the EEOC against Defendants that are raised in the First Amended Complaint filed in this action in the United States District Court, Central District of California on October 13, 2004, captioned U.S. Equal Employment Opportunity Commission v. Big Lots, Inc., Big Lots Stores, Inc., PNS Stores, Inc. and Does 1-10 Inclusive; Case No. CV 04-7703 RGK (VBKx).
- В. Nothing in this Decree shall be construed to preclude any Party from bringing suit to enforce this Decree in the event that any Party hereto fails to perform the promises and representations contained herein.
- Nothing in this Decree shall be construed to limit or reduce Defendants' C. obligation to comply fully with Title VII or any other federal employment statute.
- D. This Decree in no way affects the EEOC's right to bring, process, investigate or litigate other charges that may be in existence or may later arise against Defendants in accordance with standard EEOC procedures.

IV.

JURISDICTION

- The Court has jurisdiction over the Parties and the subject matter of this Α. lawsuit. The terms and provisions of this Decree are fair, reasonable and just.
- This Consent Decree conforms with the Federal Rules of Civil Procedure and Title 22 VII and is not in derogation of the rights or privileges of any person. 23
- The Court shall retain jurisdiction of this action during the duration of the 24 B. 25 Decree for the purposes of entering all orders, judgments and decrees that may be necessary to implement the relief provided herein. 26
- /// 27

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

28 ///

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

V.

EFFECTIVE DATE AND DURATION OF DECREE

- The provisions and agreements contained herein are effective immediately upon the date which this Decree is entered by the Court ("the Effective Date").
- Except as otherwise provided herein, this Decree shall remain in effect for В. two (2) years after the Effective Date.
- C. Per the Court's Order, this action will be dismissed with prejudice as of the Effective Date but subject to the Court retaining jurisdiction to enforce the terms of this Decree regardless of the dismissal.

VI.

MONETARY RELIEF

In settlement of this lawsuit, Defendants shall pay a total of \$132,500 to A. Toya Stamps as compensation for alleged emotional distress. Defendants shall issue a check payable to Toya Stamps in the amount of \$132,500 without taking any withholdings and issue a form 1099 in the regular course of business.

Defendants shall forward, via Federal Express, a check to Stamps within 21 days of the Effective Date of this Decree. Defendants shall make appropriate reports to the Internal Revenue Service and other tax authorities. Within three (3) business days of the issuance of the settlement check, Defendants shall submit a copy of the settlement check and related correspondence to the Regional Attorney, U.S. Equal Employment Opportunity Commission, 255 East Temple Street, 4th Floor, Los Angeles, California 90012.

VII.

INJUNCTIVE REMEDIES

Non-Discrimination A.

Harassment Based on Sex 1.

Defendants, their successors and assigns, hereby agree not to: (a) harass or tolerate sexual harassment against persons by any of their officers, management

Filed 10/07/2005

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

and non-management employees; (b) engage in or be a party to any action, policy or practice that is intended or is known to them to have the effect of harassing or intimidating any employee on the basis of sex; (c) create, facilitate or permit the existence of a work environment that is hostile to employees on the basis of sex; and (d) impose or permit any tangible employment actions against employees because such employees resist, oppose, or otherwise object to harassment based on sex.

2. Retaliation

Defendants, their successors and assigns hereby agree not to engage in, implement or permit any action, policy or practice with the purpose of retaliating against any current or former employee or applicant of Defendants, because he or she has in the past, or during the term of this Decree: (a) opposed any practice made unlawful under Title VII; (b) filed a charge of discrimination alleging such practice; (c) testified or participated in any manner in any proceeding in connection with this case and/or relating to any claim or investigation of a Title VII violation (including without limitation, any internal investigation undertaken by Defendants and/or their agents of a Title VII violation); (d) was identified as a possible witness or claimant in this action; (e) asserted any rights under this Decree; or (f) sought or received any relief in accordance with this Decree.

Posting В.

Within ten (10) business days after the Effective Date and throughout the term of this Decree, Defendants shall post a notice in the form attached as Exhibit "A", in a clearly visible location frequented by employees at its Long Beach store known as store 4171 ("Long Beach Store"). The size of the notice shall be no smaller than 8½ inches by 11 inches. The notice shall remain posted for two (2) years.

C. **Anti-Discrimination Policies**

Defendants shall, within ten (10) business days after the Effective

Filed 10/07/2005

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

Date, provide a copy to the EEOC of their policy against discrimination, harassment, and retaliation.

Written National Guideline for Investigations D.

Defendants shall issue a written guideline approved by the EEOC to be followed in all investigations of complaints of sexual harassment and/or retaliation. This guideline is to provide step by step instructions to be followed by those who investigate any complaint of sexual harassment or retaliation on Defendants' behalf including, but not limited, to all Regional Human Resources Managers for any Big Lots Store. The written guideline must be followed and all documents generated in accordance with the guideline must be retained through the duration of this Consent Decree and provided in the Reporting required under Section VIII(B) below.

Training E.

Within sixty (60) days after the Effective Date, all of Defendants' managerial/supervisory employees at or above the Associate Manager level, human resources, and staff/hourly employees for the Long Beach Store shall be required to attend an intensive training program of at least three (3) hours for managerial employees and one and a half (1½) hours for staff/hourly employees. The training shall be mandatory and occur once every year for the term of this Decree. Any manager, supervisor, or employee who failed to attend scheduled training shall be trained within (30) days of the live training set forth above.

- 1. All trainings for employees of the Long Beach Store shall include coverage of the subjects of discrimination, harassment, retaliation, and Defendants' policies and procedures for reporting and responding to complaints of discrimination, harassment and retaliation.
- 2. The training of Long Beach Store employees at or above the Associate Manager level shall additionally include training on how to properly receive and report complaints of harassment in a neutral manner, how to take

1

2

4 5

6

7

8 9

10

11

12 13

14

15

16

17

18

19

20 21

22

23

24

25

26

27

28

preventive and corrective measures against harassment and/or retaliation, and how to recognize and prevent harassment and/or retaliation.

During the term of this Consent Decree, Defendants and their successors and assigns shall ensure that each of their managers at or above the Associate Manager position in the Long Beach Store are aware of any term(s) of this Decree which may be related to his/her job duties as covered in their respective training.

3. Training for Human Resources employees for the Long Beach Store shall be specific to their obligations, including the receipt and investigation of complaints of discrimination and retaliation. This training shall be above and beyond the supervisor/manager training as set forth above.

Defendant's Vice President of Associate Relations and Development or a person in an equivalent or higher position shall monitor the issuance of appropriate levels of discipline for Long Beach Store employees accused of harassment and Long Beach store supervisors who fail to act in compliance with Defendants' anti-discrimination policies and Title VII.

- For the remainder of the term of this Decree, all new employees hired in a managerial position at the Long Beach Store and all Long Beach Store employees recently promoted from a staff/hourly to a managerial position shall receive the managerial training within sixty (60) days of hire or promotion. For the remainder of the term of this Decree all new staff/hourly employees hired at the Long Beach Store shall receive the staff/hourly training within 6 months of hire.
- After the initial training as specified above, all employees of the Long Beach Store shall receive the training at least annually thereafter for the remainder of the term of this Decree.
- 6. All employees required to attend such training shall verify their annual attendance in writing.
- 7. Within forty-five (45) days after the Effective Date, Defendants shall submit to the EEOC a description of the training to be provided and an outline of

Filed 10/07/2005

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

the curriculum developed for the trainees.

F. Discipline for Failing to Respond to Complaints

Defendants' managers at or above the Associate Manager level who fail to properly respond to harassment complaints shall be subject to appropriate discipline.

G. **Complaint Procedure**

Within sixty (60) days of the Effective Date, Defendants shall ensure that they have publicized an internal complaint procedure to employees at the Long Beach Store to provide for the filing, investigation and, if appropriate, remedying of complaints of discrimination or retaliation. Defendants shall establish a designated toll-free number that shall be disseminated to all Defendants' employees at the Long Beach Store informing them that a discrimination complaint can be made twenty-four (24) hours a day. The toll-free number shall be monitored by Defendants' Vice President of Associate Relations and Development who will also monitor Defendants' response and investigation. All calls shall be tracked by Defendants' Vice President of Associate Relations and Development during the term of the Decree. Defendants shall also publicize the EEOC call center number of (800) 669-4000.

Defendants shall: 1.

- Publicize the complaint procedure at the Long Beach Store; a.
- Track and collect all complaints filed thereunder; b.
- Investigate and resolve such complaints in a timely and C. effective manner; and
 - d. Retain records regarding resolution of all such complaints.
 - 2. The internal complaint procedure shall incorporate the following elements:
- A prompt commencement and thorough investigation by a. designated employees of Defendants trained to conduct such investigations who

are not connected with the complaint;

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

- Defendants shall maintain all notes regarding witness statements and a written record of any findings and conclusions, and any actions taken in response to the complaint;
 - Provision for the prompt resolution of such complaints; c.
- Confidentiality of the complaint and investigation to the d. extent possible;
- The complainant and the accused shall be informed that the e. investigation has been completed, that each of the issues raised has been reviewed and that appropriate action is being taken.
- f. A notice to employees of the Long Beach Store that employees complaining of discrimination may use the company's internal complaint procedure or contact the EEOC or state or local Fair Employment Practice Agencies ("FEPA"). The notice shall also state that filing an internal complaint does not relieve the complainant of meeting any applicable deadline for the filing of a charge or complaint with EEOC or state or local FEPA.
- The Internal Complaint Procedure publicized to the Long Beach Store 3. employees will permit, but not require, an employee to initiate the complaint process by submitting a written complaint.
- Defendants will maintain a policy of nondiscrimination and equal 4. treatment, including a policy of zero tolerance for unlawful discrimination, in all of its employment practices.
- The Internal Complaint Procedure publicized to the Long Beach 5. Store employees is not intended to supplant the right of any employee to file a charge or complaint of discrimination or retaliation under any available municipal, state, or federal law.
- 6. The Internal Complaint Procedure publicized to the Long Beach Store employees will include the following elements:

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

	a.	A statement that it is unacceptable to retaliate against any
associate fo	r use o	of the Internal Complaint Procedure, for assisting in the
investigatio	n of a	complaint, otherwise assisting in the utilization of the procedure
or reporting	discri	mination to the EEOC or a FEPA.

- A statement that if an allegation of discrimination or retaliation b. against a manager or other associate is substantiated, then such conduct will result in appropriate discipline, up to and including discharge.
- A statement that supervisors found to have condoned c. subordinate employees engaging in discrimination or retaliation may also be subject to appropriate discipline.

H. **Neutral Reference for Stamps**

Upon inquiry by any prospective employer, Defendants through their Vice President of Associate Relations and Development, shall hereafter provide a neutral reference for Stamps limited to the following information: date of hire, position held, and date of departure. Defendants shall notify Stamps of the contact information for their Vice President of Associate Relations and Development within ten (10) days of the Effective Date and within ten (10) days if there is a change to the person holding that Vice President position or their contact information.

Within ten (10) days of the Effective Date, Defendants shall also submit in writing to the California Employment Development Department with a courtesy copy to Stamps and the EEOC, a letter explaining that Stamps was not terminated for failure to return from a leave of absence or any other reason on or before December 5, 2003.

VIII.

RECORD KEEPING AND REPORTING

Record Keeping A.

Defendants shall establish a record-keeping procedure that provides for

2

3

4

5

6

7

8

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

the monitoring of such complaints to prevent retaliation. The records to be maintained shall be:

- All documents generated in connection with any complaint, investigation into, or resolution of every complaint of discrimination or retaliation by any employee at the Long Beach Store for the duration of the Decree and the identities of the parties involved;
- 2. All forms from employees of the Long Beach Store acknowledging receipt of Defendants' discrimination and anti-retaliation policy;
- 3. All documents verifying the occurrence of all training sessions and names and positions of all attendees for each session as required under this Decree
- All documents reflecting complaints filed by employees at the Long 4. Beach Store and the response to the complaints.

Reporting В.

In addition to the notices to the EEOC specified above, Defendants shall provide the following reports to the EEOC in writing, by mail or facsimile, without assertion of the attorney-client privilege or attorney work- product privilege as to such reports:

- Within ninety (90) days after the Effective Date, Defendant shall 1. submit to the EEOC an initial report which contains:
 - A copy of the current discrimination and anti-retaliation (a) policy;
 - (b) A summary of the procedures and record-keeping methods developed for centralized tracking of discrimination complaints at the Long Beach Store and the monitoring of such complaints;
 - (c) A statement confirming that the required notices pertaining to this Decree have been posted; and
 - (d) Copies of all Long Beach Store employee acknowledgment

1			forn
	IJ	_	

3

4

5

6

7

8

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

ns indicating receipt of the discrimination and anti-retaliation policy.

- Defendant shall also provide the following on an annual basis 2. throughout the term of this Decree;
- The attendance lists of all attendees for all training sessions (a) required under this Decree;
- Acknowledgments of receipt of the current discrimination and (b) anti-retaliation/harassment policy;
- A description of all discrimination and/or retaliation complaints made at the Long Beach Store since the submission of the immediately preceding report hereunder. This description shall include the names of the individuals alleging harassment or retaliation, the nature of the harassment or retaliation, the names of the alleged perpetrators of harassment or retaliation, the dates of the alleged harassment or retaliation, a brief summary of how each complaint was resolved, the identity of the Defendants' employee(s) who investigated or resolved each complaint, a copy of the written complaint, if any, statements or documentation of statements generated from any investigation of the complaint, findings from the investigation, and documents reflecting electronic, written or other communications with the complainant and/or witnesses. If no results have been reached as of the time of the report, the result shall be included in the next report;
- An analysis of the monitoring done for repeat complaints by (d) any employees at the Long Beach Store and investigation of such complaints; and
- Defendants shall provide a report to the EEOC detailing any (e) changes in the procedures or record-keeping methods for centralized

11 12

13 14

15

16

17

18

19

20

21

22

23

24 25

26

27

28

tracking of discrimination complaints at the Long Beach Store and the monitoring of such complaints within thirty (30) days before implementing such changes.

IX.

MODIFICATION AND SEVERABILITY

- This Decree constitutes the complete understanding of the parties with A. respect to the matters contained herein. No waiver, modification or amendment of any provision of this Decree will be effective unless made in writing and signed by an authorized representative of each of the parties.
- If one or more provisions of the Decree are rendered unlawful or unenforceable, the parties shall make good faith efforts to agree upon appropriate amendments to this Decree in order to effectuate the purposes of the Decree. In any event, the remaining provisions will remain in full force and effect unless the purposes of the Decree cannot, despite the parties' best efforts, be achieved.
- By mutual agreement of the parties, this Decree may be amended or modified in the interests of justice and fairness in order to effectuate the provisions of this Decree.

X.

COMPLIANCE AND DISPUTE RESOLUTION

- The parties expressly agree that if the EEOC has reason to believe that Α. Defendants have failed to comply with any provision of this Consent Decree, the EEOC may bring an action before this Court to enforce the Decree. Prior to initiating such action, the EEOC will notify Defendants' legal counsel of record, in writing, of the nature of the dispute. This notice shall specify the particular provision(s) that the Commission believes Defendants have breached. Defendants shall have sixty (60) days to attempt to resolve or cure the breach.
- The parties agree to cooperate with each other and use their best efforts to В. resolve any dispute referenced in the EEOC notice. If after thirty (30) days the

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

parties are unable to resolve a dispute regarding an alleged breach, the parties shall submit the dispute to mediator Carla Barboza, who will assist the parties to resolve the dispute prior to any petition being filed with this Court. Defendants shall bear all costs associated with disputes submitted to mediator Carla Barboza pursuant to this provision of this Decree.

C. After sixty (60) days have passed with no resolution or agreement to extend the time further, the EEOC may petition this Court for resolution of the dispute, seeking all available relief, including an extension of the term of the Decree for such period of time as Defendants are shown to be in breach of the Decree.

XI.

COSTS OF ADMINISTRATION AND IMPLEMENTATION OF CONSENT DECREE

Defendants shall bear all costs associated with the administration and implementation of their obligations under this Consent Decree. However, Defendants shall not be obligated to bear the costs incurred by the EEOC associated with the administration and implementation of this Consent Decree.

XII.

COSTS AND ATTORNEYS' FEES

Each party shall bear its own costs of suit and attorneys' fees.

XIII.

MISCELLANEOUS PROVISIONS

- During the term of this Consent Decree, Defendants shall provide any potential successor with a copy of this Consent Decree within a reasonable time of not less than sixty (60) days after the execution of any agreement for acquisition or assumption of control of any or all of Defendants' facilities or any other material change in corporate ownership structure and shall simultaneously inform the EEOC of same.
- Unless otherwise stated, all notices, reports and correspondence required В.

1	under this Decree shall be delivered to the attention of the Regional Attorney,				
2	U.S. Equal Employment Opportunity Commission, Los Angeles District Office,				
3	255 E. Temple St., 4th Fl., Los Angeles, CA. 90012.				
4	C. The parties agree to entry of this Decree subject to final approval by				
5	the Court.				
6	X	IV.			
7	<u>COUNTERPARTS</u>				
8	This Consent Decree may be executed in counterparts and shall be				
9	deemed fully executed when each party signed and transmitted a counterpart				
10	to the other party. All counterparts taken together shall constitute the single				
11	Consent Decree. A facsimile signature shall have the same force and effect				
12	of an original signature.				
13		EQUAL EMPLOYMENT OPPORTUNITY COMMISSION			
14	Dated: October 5, 2005	Ву			
15		Anna Y. Park, Regional Attorney Attorneys for Plaintiff			
16		BIG LOTS, INC., BIG LOTS STORES,			
17		INC., PNS STORES, INC.			
18	Dated: October, 2005	By: Brad Waite, Executive Vice President			
19		President			
20	(PROPO	OSED ORDER			
21	GOOD CAUSE APPEARING:	· · · · · · · · · · · · · · · · · · ·			
22	The Court hereby retains jurisdiction and the provisions of the				
23	foregoing Consent Decree are hereby approved and compliance with all provisions				
24	thereof is HEREBY ORDERED.				
25	IT SO ORDERED.				
26	·	Vo.			
27	Dated:	The Honorable R. Gary Klausner United States District Court Judge			
28		United States District Court Judge			

1	under this Decree shall be delivered to the attention of the Regional Attorney,				
2	U.S. Equal Employment Opportunity Commission, Los Angeles District Office,				
3	255 E. Temple St., 4 th Fl., Los Angeles, CA. 90012.				
4	C. The parties agree to entry of this Decree subject to final approval by				
5	11	J			
6	XIV.				
7	COUNTERPARTS				
8	This Consent Decree may be executed in counterparts and shall be				
9	deemed fully executed when each party signed and transmitted a counterpart				
10	to the other party. All counterparts taken together shall constitute the single				
11	Consent Decree. A facsimile signature shall have the same force and effect				
12					
13	E	QUAL EMPLOYMENT PPORTUNITY COMMISSION			
14	Dated: October, 2005 B	y:			
15		Anna Y. Park, Regional Attorney Attorneys for Plaintiff			
16	В	IG LOTS, INC., BIG LOTS STORES,			
17		IC., PNS STORES, INC.			
18	Dated: October 5, 2005 B	Brad Waite, Executive Vice			
19		President			
20	IPROPOSE	D ORDER]			
21	GOOD CAUSE APPEARING:				
22	The Court hereby retains jurisdiction and the provisions of the				
23	foregoing Consent Decree are hereby approved and compliance with all provisions				
24	thereof is HEREBY ORDERED.				
25	II SO ORDERED.				
26	001 1 1/ 2005	On VO			
27		ne Honorable R. Gafy Klausner nited States District Court Judge			
28 l	II .				

DECLARATION OF MAILING

I am, and was at the time the herein mentioned mailing took place, a citizen of the United States, over the age of eighteen (18) years and not a party to the above-entitled cause.

I am employed in the Legal Unit of the Los Angeles District Office of the United States Equal Employment Opportunity Commission.

My business address is Equal Employment Opportunity Commission, Los Angeles District Office, 255 East Temple Street, Fourth Floor, Los Angeles, CA 90012.

On the date that this declaration was executed, as shown below, I served the foregoing [PROPOSED] CONSENT DECREE by mail in a sealed envelope with postage therein fully prepaid, in regular mail at Los Angeles, County of Los Angeles, State of California, which was addressed as follows:

> C. Craig Woo 725 South Figueroa Street, Suite 2500 Los Angeles, CA 90017

I declare under penalty of perjury that the foregoing is true and correct. Executed on October 5, 2005 at Los Angeles, California.

Thomas E. Profit

1

2

3

4

5

6

7

19 20

16

17

18

21 22

23

24

25

26 27